

## Digital Single Market

# 112 in the Czech Republic

112 is one of the emergency numbers in the Czech Republic.

The average time to answer a 112 call is 5 seconds. The calls can be answered not only in Czech, but also in English, German, Polish, Russian and French with the help of translating software. It is possible to call 112 from a mobile phone even without a SIM card.

According to the latest E-communications household and telecom single market survey, 60% of Czechs know they can use 112 everywhere in the EU.

The European emergency number 112 is not the only emergency number in the Czech Republic:

- 150 - fire brigade,
- 155 - rescue/ambulance,
- 156 - metropolitan police,
- 158 - police.

For disabled end-users communication through SMS is ensured as a universal service.

## Useful Links

- [Interior Ministry](#) [1]
- [Fire brigade](#) [2]
- [Ambulance Service \(Prague\)](#) [3]

## Team responsible

[DG Connect](#) [4]

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**Links**

[1] <http://www.mvcr.cz/mvcren/SCRIPT/>

[2] <http://www.hzscr.cz/>

[3] <http://www.zzshmp.cz/>

[4] [https://ec.europa.eu/info/departments/communications-networks-content-and-technology\\_en](https://ec.europa.eu/info/departments/communications-networks-content-and-technology_en)