

Digital Single Market

112 in Austria

112 is one of the emergency numbers in Austria.

It is possible to call 112 from a mobile phone even without a SIM card.

112 calls are answered in German and, in large cities and tourist areas, also in English. The average time to answer a 112 call is 11 seconds.

According to the latest E-communications household and telecom single market survey, 50% of Austrians know they can use 112 everywhere in the EU. For disabled people, separate numbers are reachable via SMS or fax.

However, the European emergency number 112 is not the only emergency number in Austria:

- 122 - fire brigade,
- 128 - gas-related emergency,
- 133 - police,
- 140 - mountain rescue,
- 141 - doctors,
- 142 - telephone counselling,
- 144 - rescue/ambulance,
- 147 - emergency services for children and young people.

Useful Links

- [Interior Ministry](#) ^[1]
- [Europe Direct Salzburg](#) ^[2]

Team responsible

[DG Connect](#) ^[3]

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[1] <http://www.bmi.gv.at/>

[2] <http://www.europe-direct-stuttgart.de/112-Infos/112-flyer-austria.pdf>

[3] https://ec.europa.eu/info/departments/communications-networks-content-and-technology_en