



Published on *Digital Single Market* (<https://ec.europa.eu/digital-single-market>)

[Home](#) > Kids' Corner

Digital Single Market

Kids' Corner

Menu

Imagine you have an accident, you see a fire or you spot a burglary - would you know where to phone? - Phone 112 emergency number!



[Play the quiz](#) [1]



[Jigsaw puzzle](#) [2]



[Colouring sheet](#) [3]

112 factsheet for kids

Call 112



To contact any emergency service (police, fire brigade, ambulance)



In all 28 countries of the European Union



From your home, mobile phone and also public phones



For free

When?



Call 112 in any emergency where police, fire brigade or ambulance is needed



You have seen an accident in front of the school



Someone is seriously hurt while playing



You see a house on fire

Do...



If possible seek help of an adult first



Otherwise, call 112 and explain the situation to the person on the line and try to explain exactly what and where it is happening



Give your name, address and telephone number to the person answering your call

Do not...



Call 112 to get general information (traffic, weather etc.)



Call 112 if it is not a real emergency



Make telephone jokes



Hang up if you dial 112 by mistake

Published:

15 November 2013

Last update:

9 May 2017

Team responsible

[DG CONNECT](#) [4]

Share this page

Source URL: <https://ec.europa.eu/digital-single-market/en/kids-corner>

Links

[1] http://ec.europa.eu/information_society/activities/112/kids/quiz/index.html?langue=en

[2] http://ec.europa.eu/information_society/activities/112/kids/puzzle/index.html?langue=en

[3] https://ec.europa.eu/digital-single-market/sites/digital-agenda/files/kids_color.pdf

[4] https://ec.europa.eu/info/departments/communications-networks-content-and-technology_en