

## Digital Single Market

# Download Scoreboard reports

In this page, you can download several scoreboard reports, which will give you a broader outlook on the potential of ICT growth in Europe, the progress of the Digital Single Market, the trends on the European Broadband Markets and several other performance indicators.

## 2017

Download European Digital Progress Report ([zipped pdf](#) <sup>[1]</sup>)

### Connectivity

Broadband market developments in the EU 2017 ([pdf](#) <sup>[2]</sup>)

### Human Capital

Digital Inclusion and Skills in the EU 2017 ([pdf](#) <sup>[3]</sup>) Methodological note ([pdf](#) <sup>[4]</sup>)

### Use of Internet

Use of Internet Services by Citizens in the EU 2017 ([pdf](#) <sup>[5]</sup>)

### Integration of Digital Technology

Integration of Digital Technology in the EU 2017 ([pdf](#) <sup>[6]</sup>)

### Digital Public Services

Trends in European Digital Public Services in the EU 2017 ([pdf](#) <sup>[7]</sup>)

### Research & Development

ICT Sector and R&D performance in the EU 2017 ([pdf](#) <sup>[8]</sup>)

Horizon 2020 Research Projects in the ICT domain in the EU 2016 ([pdf](#) <sup>[9]</sup>)

## 2016

Europe's Digital Progress Report Introduction ([pdf](#) [10])

Broadband market developments in the EU 2016 ([ppt](#) [11])

Digital Inclusion and Skills in the EU 2016 ([ppt](#) [12]) Methodological note ([pdf](#) [4])

Use of Internet Services by Citizens in the EU 2016 ([ppt](#) [13])

Integration of Digital Technology in the EU 2016 ([ppt](#) [14])

Trends in European Digital Public Services in the EU 2016 ([ppt](#) [15])

ICT Sector and R&D performance in the EU 2016 ([ppt](#) [16])

Horizon 2020 Research Projects in the ICT domain in the EU 2015 ([ppt](#) [17])

EDPR\* country reports ([view](#) [18]) Download all country reports ([zip](#) [19])

Telecom factsheets ([view](#) [20])

\*The EDPR report combines the quantitative evidence from DESI (Digital Economy and Society Index) with country-specific policy insights, allowing us to keep track of the progress made in terms of digitalisation by each Member State and providing an important feedback loop for policy-making at EU level.

## 2015

Digital Agenda targets Progress report 2015 ([ppt](#) [21]/[pdf](#) [22])

Broadband market developments in the EU 2015 ([ppt](#) [23]/[pdf](#) [24])

Implementation of the EU regulatory framework for electronic communications - 2015 complete report ([pdf](#) [25]); only EU report ([pdf](#) [26])

Digital Inclusion and Skills in the EU 2015 ([ppt](#) [27]/[pdf](#) [28])

Background Document on the Digital Skills Indicator 2015 ([pdf](#) [29])

Use of Internet Services by Citizens in the EU 2015 ([ppt](#) [30]/[pdf](#) [31])

Trends in European eCommerce in the EU 2015 ([ppt](#) [32]/[pdf](#) [33])

Use of Cloud Services by Citizens and Enterprises in the EU 2015 ([ppt](#) [34]/[pdf](#) [35])

Trends in European Digital Public Services in the EU 2015 ([ppt](#) [36]/[pdf](#) [37])

Trends in European Research & Development in the EU 2015 ([ppt](#) [38]/[pdf](#) [39])

Horizon 2020 Research Projects in the ICT domain in the EU 2015 ([ppt](#) [40]/[pdf](#) [41])

## Monitoring the Digital economy and Society - 2016-2021 Framework

Document endorsed in December 2015 by the Digital Agenda High Level Group, after consultation of Member States representatives and the Eurostat working group on Information Society Statistics. The Framework is based on the analysis of past data collections, output from the Community Surveys on ICT Usage and e-Commerce in Enterprises, and on ICT usage in households and by individuals. It defines new areas and data sources to be exploited in the future, and proposes a list of key indicators.

[Monitoring the Digital economy and Society - 2016-2021 Framework \(pdf\)](#) [42]

## 2014

[Digital Agenda Targets Progress Report 2014 \(ppt/pdf\)](#) [43]

[Trends in European Broadband Markets 2014 \(ppt/pdf\)](#) [44]

[Digital Inclusion and Skills in the EU 2014 \(ppt/pdf\)](#) [45]

[Developments in eGovernment in the EU \(ppt/pdf\)](#) [46]

[Recent trends in the use of the Internet services and applications in the EU 2014 \(ppt/pdf\)](#) [47]

[The EU ICT Sector and its R&D Performance 2014 \(ppt/pdf\)](#) [48]

[An Overview of Participation to FP7 and CIP Programs in the ICT Domain 2014 \(ppt/pdf\)](#) [49]

[Implementation Report of the EU regulatory framework for electronic communications 2014 \(pdf\)](#) [50]

## Unlocking the ICT Growth Potential in Europe: Enabling people and businesses.

The Report by The Conference Board highlights the importance of unlocking ICT's growth potential in Europe and calls for a strategic vision for Europe to be ready to drive the new wave (mobile broadband, cloud computing, Big Data, Internet of Things).

[Executive Summary \(pdf\)](#) [51]

[Main Report \(pdf\)](#) [52]

[Background Report \(pdf\)](#) [53]

[Presentation slides \(pdf\)](#) [54]

## 2013

[Full report on trends and progress in Europe's digital economy \(pdf\)](#) [55]

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[Broadband markets \(pdf\)](#) [58]

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## **2012**

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[Digital Skills \(pdf\)](#) [69]

[ICT sector and RDI \(pdf\)](#) [70]

[Progress by action \(pdf\)](#) [71]

[All Telecom country reports \(zip, 14Mb\)](#) [72]

## **2011**

[Full report \(zip, 2,28Mb\)](#) [73]

## **2010**

[Digital Competitiveness Report 2010 \(pdf\)](#) [74]

[Country profiles](#) [75]

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## **2009**

[Digital Competitiveness Report 2009 \(pdf\)](#) [77]

[Press release](#) [78]

[Benchmarking Digital Europe 2010/2015 – Conceptual Framework \(doc\)](#) [79]. Adopted on 27

September 2009 by the i2010 High Level Group, this defines a conceptual approach for the measurement of information society, suggests new areas for investigation, and proposes a list of key indicators.

## Team responsible

[DG Connect](#) [80]

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