

# eInvoicing Success Stories

In addition to the workshops, CEF eInvoicing has also recorded the success stories from Individual countries with regards to their eInvoicing implementation journey.



# CEF grant accelerated eInvoicing roll-out in Croatia's public sector

## Croatia's eInvoicing implementation plan:

The Ministry of Economy, Entrepreneurship and Crafts of Croatia responded to CEF's eInvoicing grant call in 2016 to:

- Advance cross-border eInvoicing possibilities
- Develop national eInvoicing efforts within Croatia
- Connect new stakeholders to the Croatian eInvoice Exchange Hub

## How CEF contributed:

The CEF program supported the Croatian Ministry by providing a standardised set of technical details for electronic invoicing to shorten the implementation process.

In addition to this, they were supported through the use of:

- the European eInvoicing standard;
- CEF Digital 2018's conformance testing;
- Training and Desk services to support the implementation.

## Success Story #1 Croatia



REPUBLIC OF CROATIA

MINISTRY OF ECONOMY,  
ENTREPRENEURSHIP  
AND CRAFTS

The screenshot shows the CEF Digital website interface. At the top, there is a navigation bar with the CEF Digital logo and the text 'Connecting Europe'. The main content area features a blue header with the text 'CEF Digital > Success Stories'. Below this, a yellow banner identifies the article as a 'CEF TELECOM GRANT BENEFICIARY'. The article title is 'CEF grant accelerated eInvoicing roll-out in Croatia's public sector'. A photograph of a laptop, a smartphone displaying 'Transaction Completed', and a small potted plant is shown. To the right of the article, there is a 'Latest' section with links to 'News', 'Event calendar', 'Digital Infrastructures', 'Media library', and 'Success stories'. Below this is a 'Follow us' section with social media icons for Twitter and LinkedIn, and a 'SUBSCRIBE' button for the newsletter.

Croatia's Ministry of Economy, Entrepreneurship and Crafts saved time and cost introducing electronic invoicing on an international scale, with a boost from CEF's grants program.

# Finland is using AI in attempt to achieve one-hundred per cent eInvoicing

Finland has reached a mature level of eInvoicing implementation:

- The Finnish Bankers' Association launched a standard eInvoicing format in 2003, and by 2007 Finland had a B2C eInvoicing solution.
- By introducing eInvoicing a decade ago, over 90% of invoices are now electronic in Finland.

## Greatest eInvoice Benefits for Finland:

- Finland's payment system is fully digitalised, helping the transition from paper to electronic formats.
- New payment products such as eInvoice have measurable climate benefits reviewed by the Finnish government annually.

## Future eInvoicing plans:

- Finland plans to implement 100% automated eInvoice handling by utilising AI. AI can place eInvoices on its payment flow within seconds, facilitating further automation.

## Success Story #2 Finland



A screenshot of a website page from the CEF Digital Connecting Europe portal. The page title is "Finland is using AI in attempt to achieve one-hundred per cent eInvoicing". The page features a navigation bar with the CEF logo and menu items like "About", "Building Blocks", "DSIs", "News", "Grants", "Monitoring", and "Contact". Below the navigation, there is a breadcrumb trail "CEF Digital &gt; Success Stories". The main content area includes a large image of a smiling woman on a mobile phone. To the right of the image, there is a "Latest" section with links to "News", "Event calendar", "Digital Infrastructures", "Media library", and "Success stories". Below that is a "Follow us" section with social media icons for Twitter and LinkedIn, and a "Subscribe to our newsletter" button. The bottom of the page contains a short text summary of the success story, mentioning that Finland is a best practice example of the future of eInvoicing and that it aims to achieve 100% automated eInvoice handling by using AI.

# Success Story #3 Sweden



## eInvoicing in Sweden

The Single Face To Industry (SFTI) initiative was born out of a central effort to promote e-procurement in 1998. Today 63% of all invoices to the Swedish central government are electronic.

### Financial Savings:

- The Swedish government anticipates 165,6 million EUR savings when the eInvoicing law enters into force on April 1st, 2019.

### eInvoicing at the local government level:

- From the outset, SFTI has been a success for local authorities and regions.
- Today, eInvoicing is used by 87% of municipalities and 95% of regions.

### Sweden's collaboration with CEF:

SFTI has been a active participant to eInvoice standardisation projects such as PEPPOL and E-SENS, facilitating the construction of a single digital market.

A screenshot of the CEF Digital website. The page title is 'eInvoicing in Sweden'. The main content area features a dark blue graphic with a computer monitor displaying 'eInvoices received from 2 EU countries' and a yellow button labeled 'Pay invoices'. Below the graphic, the text reads 'eInvoicing'. To the right of the main content, there is a sidebar with sections for 'Latest' (listing News, Event calendar, Digital Infrastructures, Media library, Success stories), 'Follow us' (with Twitter and LinkedIn icons), and a 'SUBSCRIBE' button for the newsletter. The top of the page includes the CEF Digital logo and a navigation menu with links for About, Building Blocks, DSIs, News, Grants, Monitoring, and Contact.

# Main Benefits

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**1**  
Support in the implementation of the eInvoicing Directive (2014/55/EU)



**2**  
Reduced learning curve to implement B2G eInvoicing



**3**  
Improved integration with other eProcurement processes

# How do we support you?

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**1**  
Tools and services to support in eInvoicing implementation



**2**  
Effective and ongoing support from the CEF Digital Team



**3**  
Knowledge base that provides insight, such as Member State statuses



# Ready to get started?

Reach out to us to learn more!

Or visit our website [www.ec.europa.eu/cefdigital](http://www.ec.europa.eu/cefdigital)

