

#### **Public Administrations Interoperability**

Helping citizens access public services at regional and national levels by establishing interoperability for public administration-issued citizen credentials.

Country



**Regional Governments** 







#### Professional College



Public Research Center



The pilot unites 4 Spanish Public Law entities, 1 Research Centre and 3 IT providers:

- AOC Government of Catalonia (8 M inhabitants)
- CARM Government of Region of Murcia (1,6 M Inhabitants)
- LA RIOJA Government of La Rioja (+300K inhabitants)
- ICOMEM College of Medical Doctors, Community of Madrid (48K members)
- I2CAT FOUNDATION Member of the Catalonian Research and Innovation Centers
- VALIDATED ID SL (VIDchain, VIDwallet) + IVIS E.M.V. SL (Werify) + EBSI



# Citizen Digital Offices, ready for our way of life?



Solve interoperability!

We are citizens on the move, and we need access to local and regional public services there where we live, there where we work, and there where we travel for work or for pleasure.





+630k
Change of province daily to work



#### Considerations and challenges for real interoperability

From the point of view of administrative procedures that need credentials and attestations exchange.

01

Our (17) Regional Governments and (+8k) City Councils already Issue multiple attestations of citizens' attributes.

02

Administrative procedures demand verifiable attestations endorsed by other competent issuers, including private ones.

03

Formats, mainly PDFs. Even if signed, not ready for automation, request expensive and slow human verification and interpretation.

#### Credentials demanded by the public sector from the public sector

- Proof of Residence
- Large Family for transport, equipment,
   Youth card, Student ID, ...
- Social Security and Health
- Retiree card
- Library card, Municipal sports center
- Recycling point card
- Parking cards
- Licenses
- Taxes and Payments certificates

Credentials demanded by the public sector from the private sector

- Ownership Bank account
- Legal representation

Credentials demanded by the private sector from the public sector

- Proof of Residence
- Disability Card
- Large family, Single-parent family
- Social bonds, Social Vulnerability Report, Low-income level
- Official Diplomas
- Active job seeker

...



#### **Public Administrations Interoperability**

Based on EBSI Trust Model and Trusted Registries

#### **Common schemes:**

**Student Card** 

**Teacher Card** 

Foreign Language Lv

**Disability Card** 

**Proof of Residence** 

Licence to work

Researcher WorkID

#### **Trusted Issuers:**

Regional Govs.

**City Councils** 

**Professional Colleges** 

Other Org.

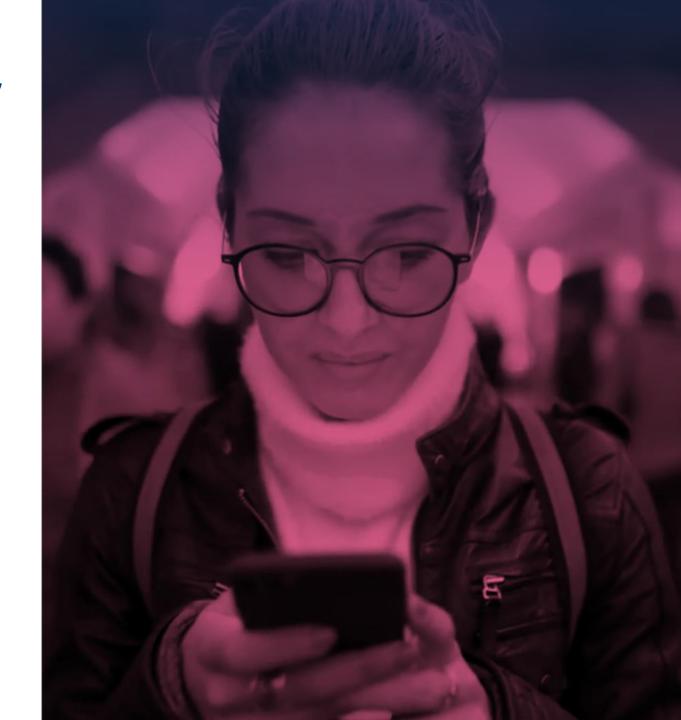


#### **Public Administrations Interoperability**

This is **the story of Carmen**, a citizen on the move.

She can be living in one city most of the time but be traveling or teleworking from a different city of even a different Region.

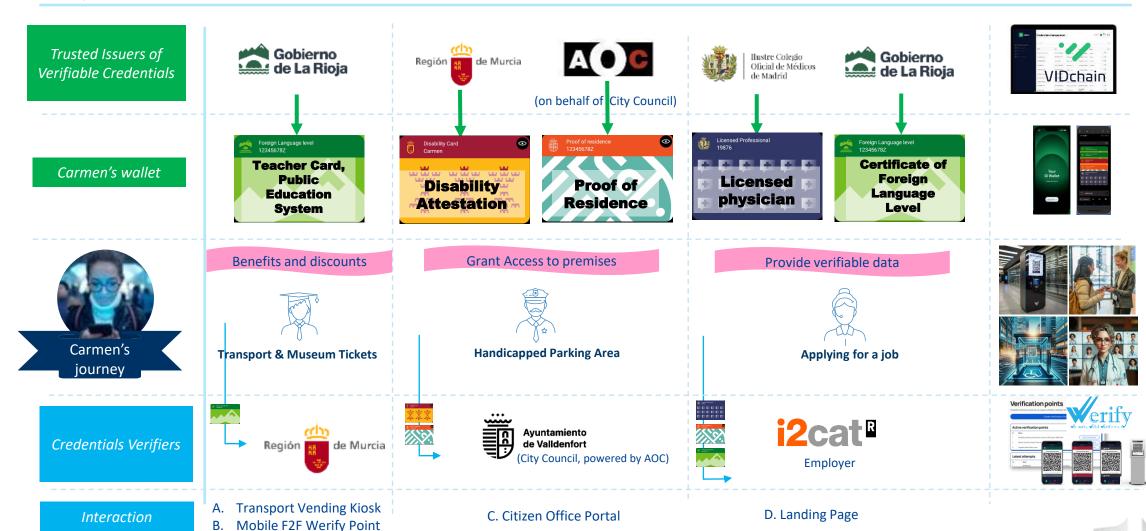
And Carmen needs to access different public services while she is on the move...



#### **Global Map - Public Administrations Interoperability – EBSI EA Project**

Building an **ECOSYSTEM** based in Interoperability





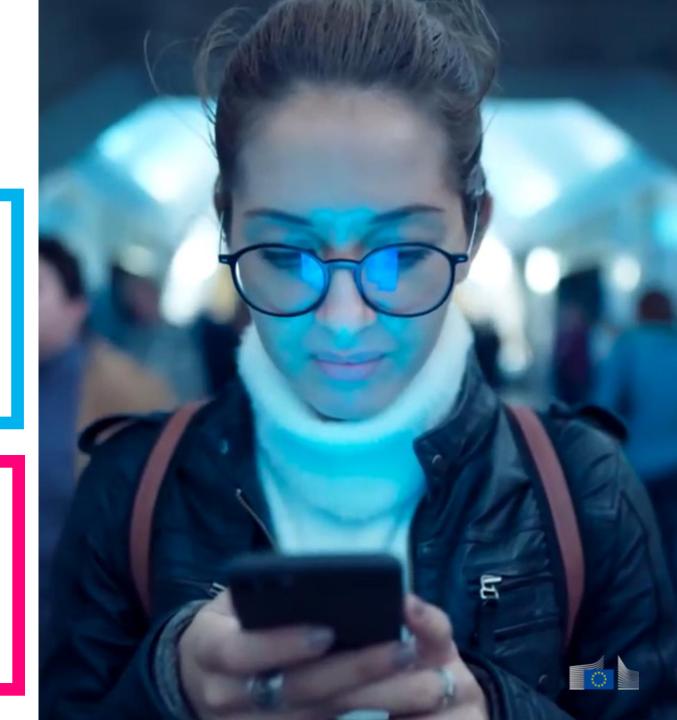
## Public Administrations Interoperability CONCLUSIONS

Carmen holds self managed verifiable attestations of her own attributes.

Carmen becomes an active element of interoperability between Public Administrations

Public Admins can recognize, verify and trust on those credentials

Public Admins can automate requests and integration of data for their procedures.



# Public Administr ations nteroper ability



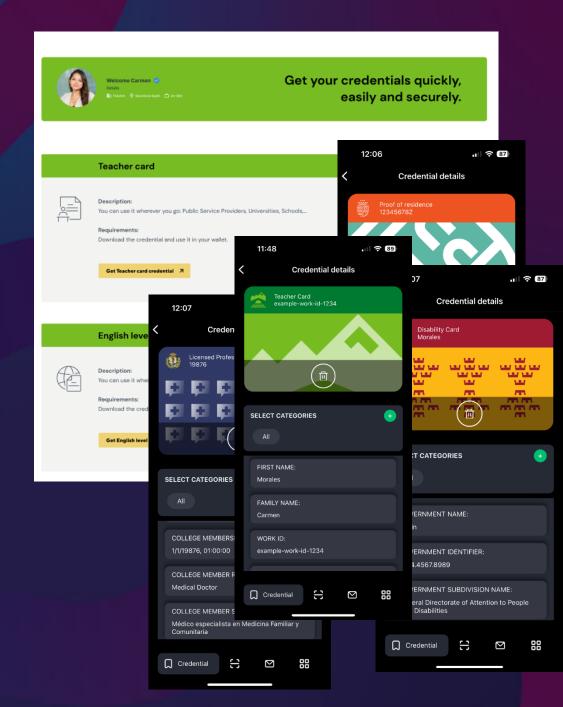


# Issuance and storage of Citizen Credentials

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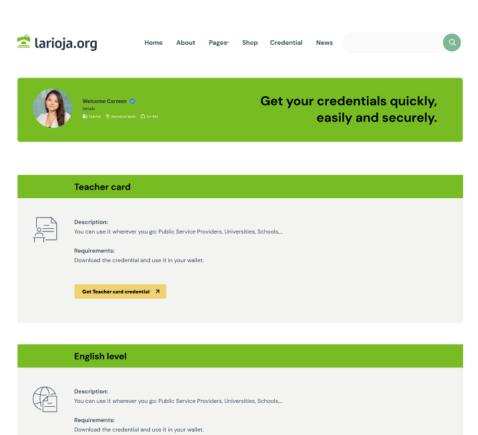




# 1. Carmen accesses to the portal of La Rioja to claim Teacher and Language credential





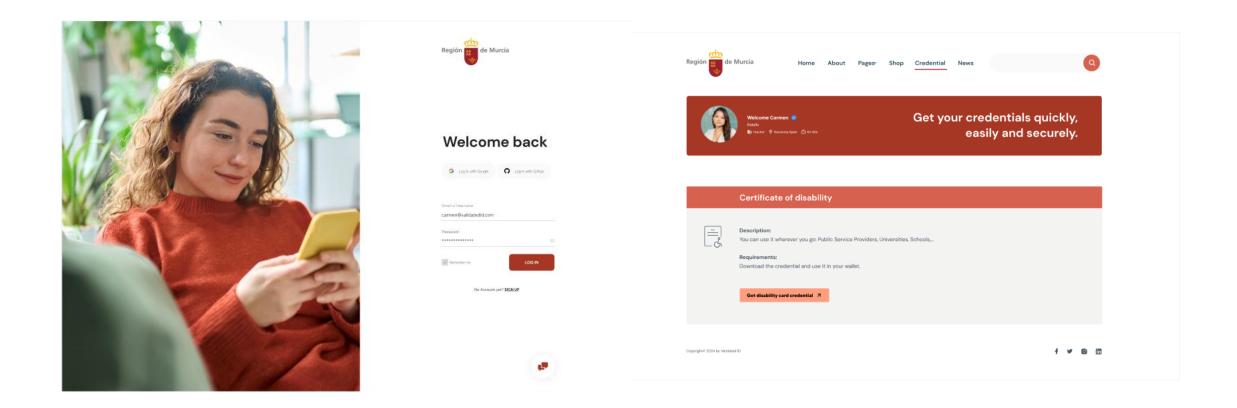


Get English level card credential 7

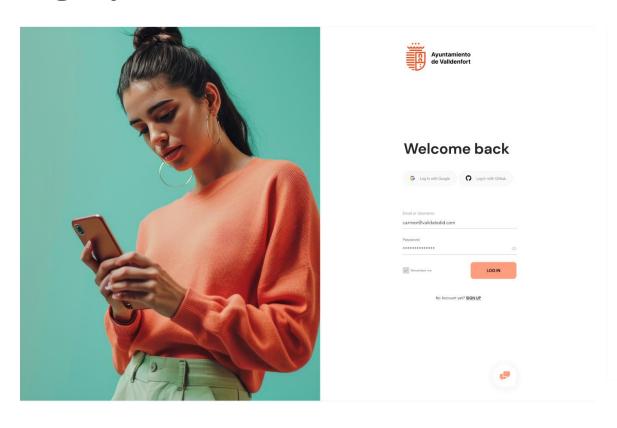


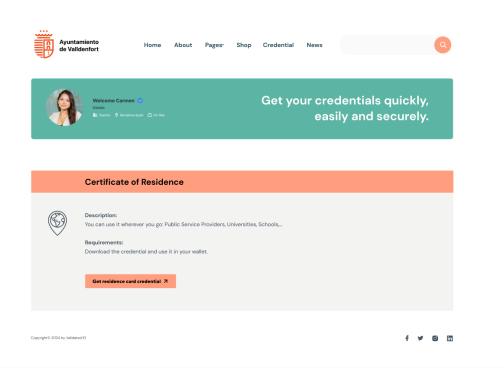
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## 2. Carmen accesses to the portal of Murcia to claim Disability credential



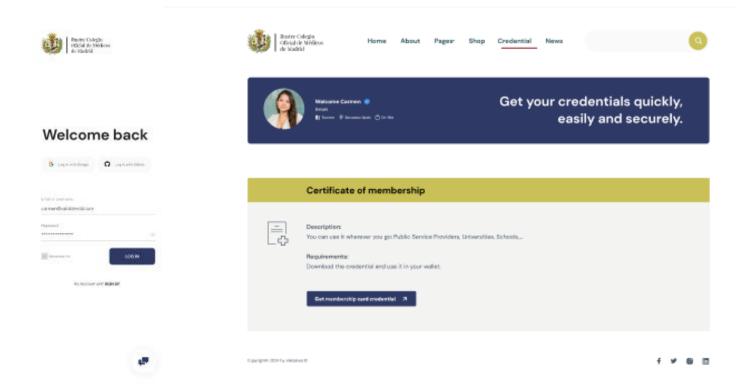
## 3. Carmen accesses to the portal of Valldenfort (powered by AOC) to get proof or residence Credential





## 4. Carmen accesses to the portal of ICOMEM to get doctor license Credential







# Presentation of citizen credentials to access public services.

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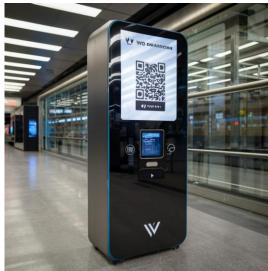


#### Case A: kiosk mode

Carmen, as she is a Public-Education Teacher, asks for discounts benefits from the Public Network of transport at the city she is visiting for a congress.







The transport vending machine of Murcia offers several discounts, one of them allows Carmen to present her Teacher Card Issued by La Rioja to get a discount on transport ticket.





#### **Case B: Verifier App**

Carmen wants to visit a museum while visiting another city and asks for free-entrance for being a Public-Education Teacher.





The ticket officer of the museum just need to verify Carmen's Teacher Card from a trusted issuer. The ticket officer has access to a mobile app to request that VC from Carmen, and if valid (double green check) she will let her pass for free.





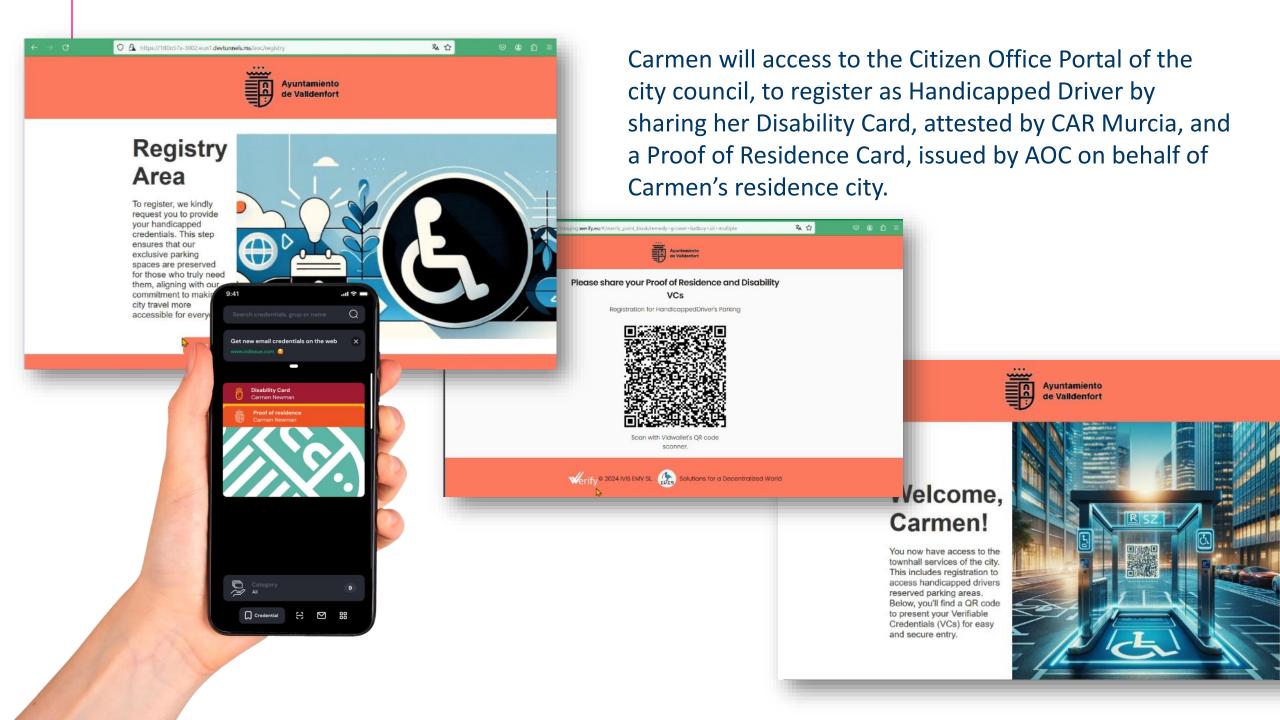
#### **Case C: Citizen Service Portal**

Carmen has a disability, so she will request access to park in a Handicapped Drivers Reserved Area at the please she works, even if she is living in a different city.







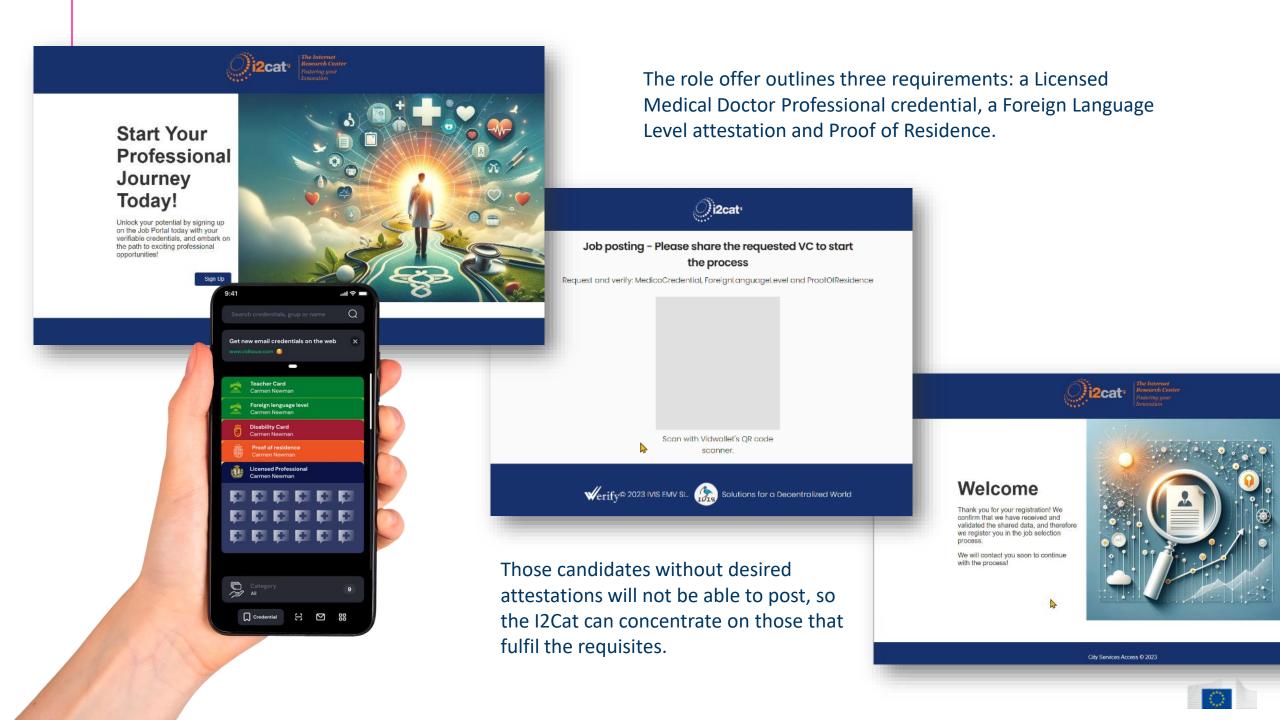


Case D: Job Posting
Carmen decides to apply for a
medical researcher position at a
Research Centre.

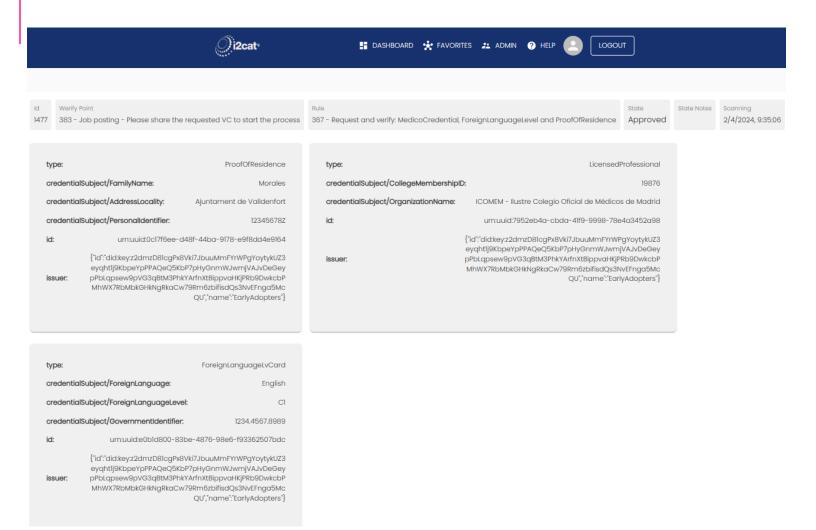
The role offer outlines three requirements: a Licensed Medical Doctor Professional credential, a Foreign Language Level attestation and Proof of Residence.







#### **Backend integration**



For all the cases, the backend of the system will register the desired information from the presented VC.

That information can be sent to the end client business application through callback functionalities.



The EU SSI Trust Model supported by EBSI will allow to reimagine new models of Citizen Service Offices, by facilitating in practice Mutual Trust agreement among Regional and Local Governments to exchange and recognize different types of Citizen Digital Credentials













### Ready to get started?

Reach out to us to learn more an apply this citizen benefits in your own use case!

Send an e-mail to

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