



European
Commission



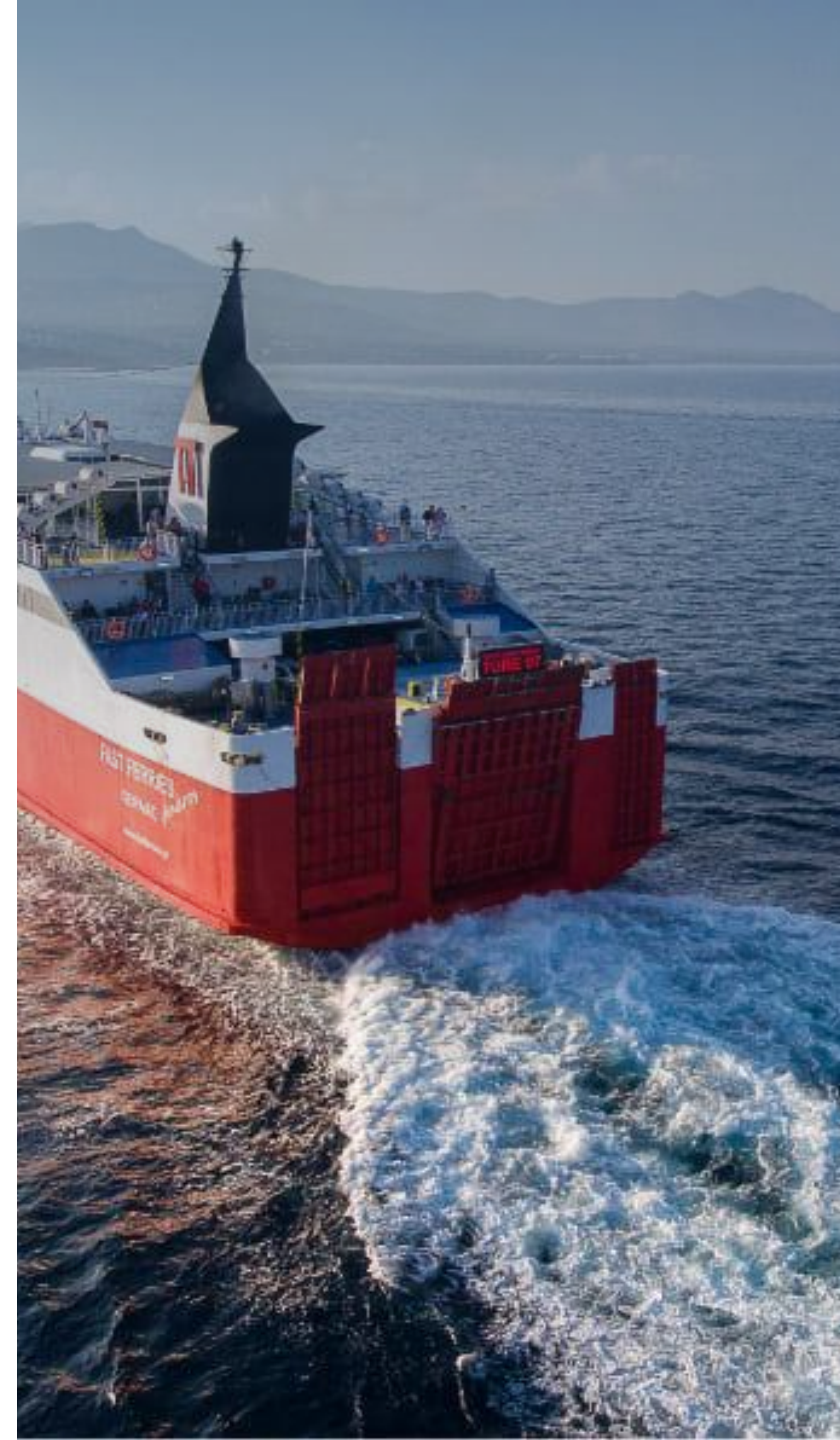
Verifiable Digital Ferry Travel Experience via EBSI

07 May 2024
EBSI Ecosystem Day

Who are we?

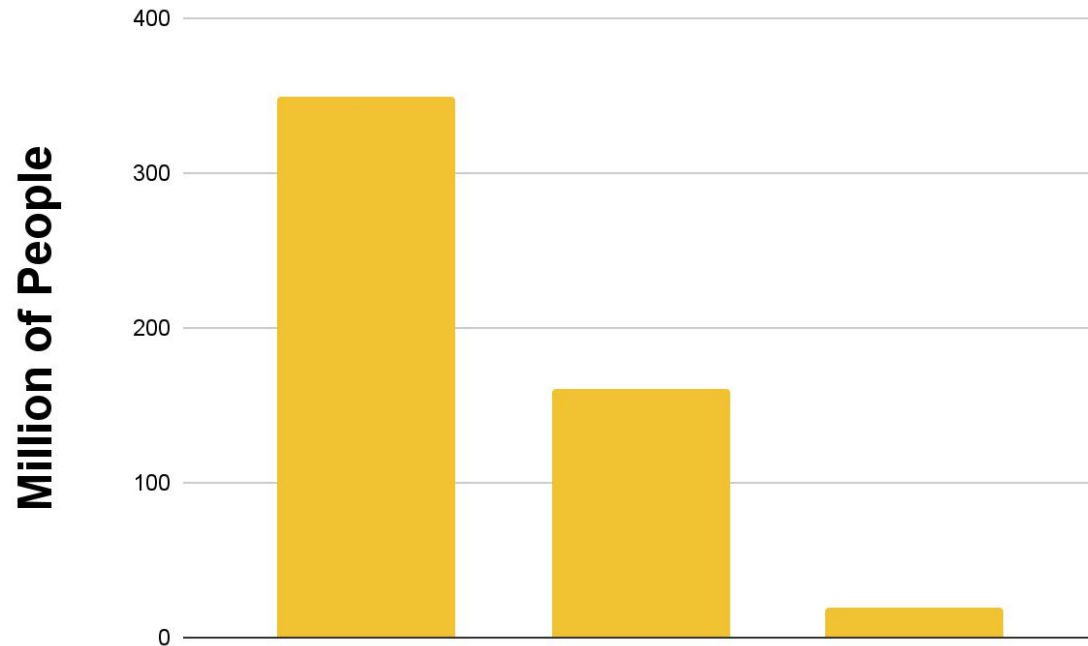


- **Cyclades Fast Ferries (CFF):**
 - Accommodates more than **1,1 million passengers** per year traveling to and from the Cyclades Islands in Greece
- **University of the Aegean**
 - multi-insular entity with Departments **located on six (6) Aegean islands**
 - extensive expertise in digital identity management systems
- **Trillion Code**
 - IT company dedicated to transforming legacy systems, architect for the new age
- **Info-Unit**
 - Specialised IT company providing software for passenger cruises and ro-ro vessels



Ferry Industry in Numbers

Why should we care?



- Across EU **350 million Ferry Travelers** per year ([2022](#))
- Approximately **46%** of these travels takes place **across EU borders** ([Maritime passenger statistics - Statistics Explained](#))
- Only in Greece more than **19 million** per year ([2019](#))
 - ~**5%** (950K) of these passengers are **students!**



Challenge

What is the problem we have identified?



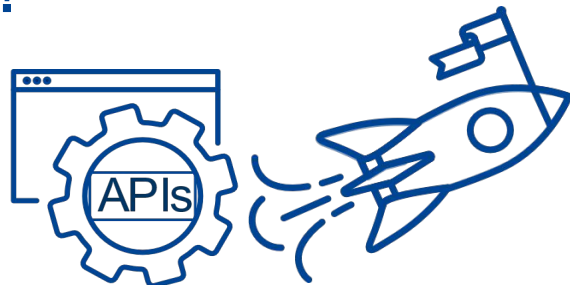
What is our Vision?



CFF in collaboration with **UAegean** and **EWC project** are dedicated to **disrupting ferry travel status** by **enhancing the passenger experience**:

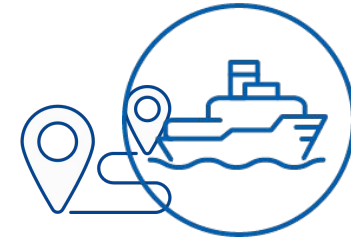
1. **Verify passenger's identities** online, during booking of ferry tickets
2. Provide **convenient storage** of boarding passes
3. Enable the **instant verification** of boarding passes together with identities during **embarkation**

Mobile native **VERIFIABLE** Digital experience:
WE GO PAPERLESS!

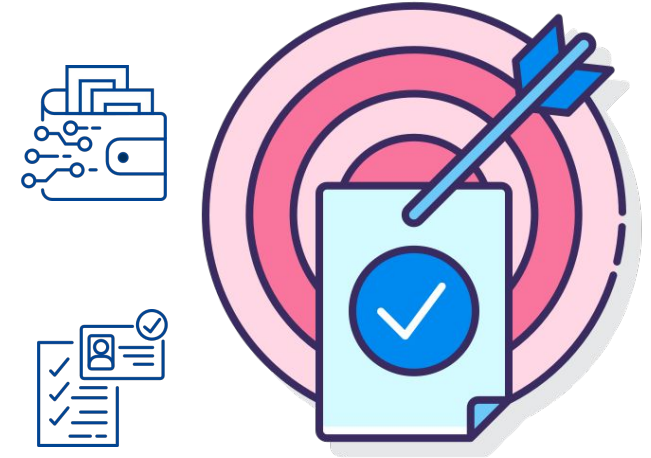


The pilot project, EBSI, and objectives

Building the foundations of an improved cross-border ferry traveling experience using EBSI.



- **SEAMLESS** travelling experience:
 - **Store, Share, and Present** identity and travel document credentials via wallet
- **Competitive Advantage** of ferry companies:
 - eliminating the need for paper-based checks during **Booking** and **Embarkation**



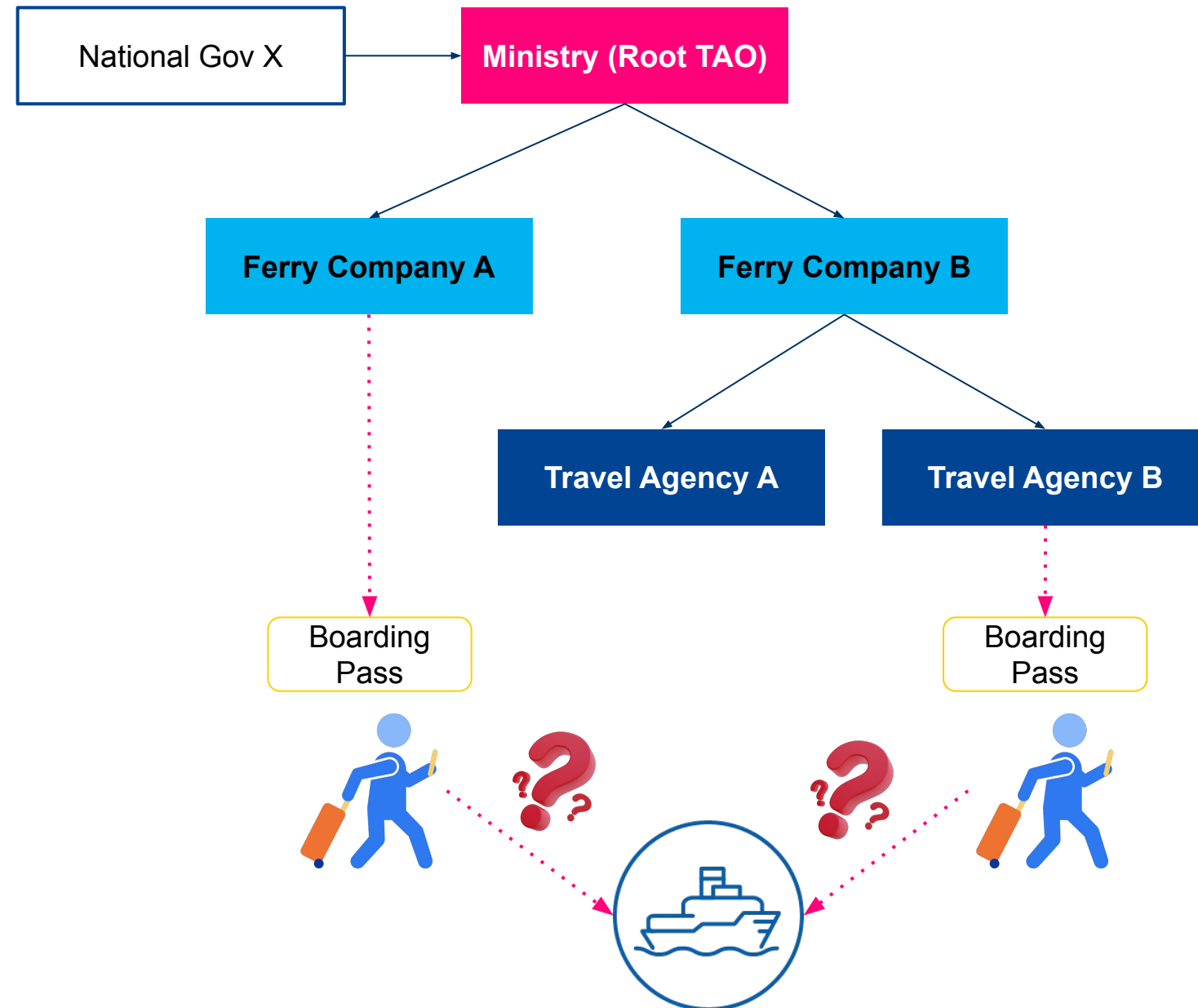
What is the pilot about?

- **Leverages** the capabilities of the European Blockchain Services Infrastructure (EBSI) to **enhance Passenger Ferry Travel Experience**
- **Targeted** specifically on **EU students** travelling on the facilities of University of the Aegean for student mobility programs as part of their **University Alliance**



Why EBSI?

1. Robust and clear **Trust Framework**
 - a. Fine grained rules
 - b. Who can issue what?
2. **Maturity** can scale to production
3. **Interoperability**
 - a. between **Public (HEI)** and **Private Sector (Ferry Company)**, respecting users privacy and enforcing consent
 - b. with **eIDAS 2.0**

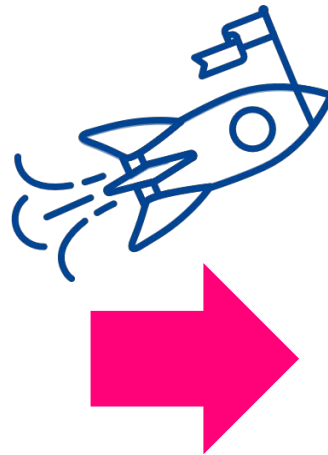


Opportunity

What are the result we wish to achieve?

TODAY

- **Error Prone**
 - Manual typing of passenger details
 - Manual verification during embarkation
- **Fragmented Stressful Experience**
 - Boarding Passes in digital or paper format
 - Identity documents paper based
- **Siloed IT Systems**
 - Travel Industry (Ferry Companies)
 - Public Sector (disabilities, student Id, special passenger categories)



- **Digital verification** of travelers' identities (including for students' educational identities), can completely **eliminate the need for paper-based documents** verifications (booking & embarkation)
- **Seamless Experience**
 - Boarding Passes
 - Identity Documents
- **Interoperable IT Ecosystem**
 - Identity Wallet (eIDAS 2.0)
 - EBSI trust framework
 - GDPR compliant

“Web3 has the potential to transform the current, paper based, ferry travel experience to a modern, secure and frictionless process providing a significant competitive advantage to all parties involved”

User Journey

how does it work in practice?



Prerequisites:

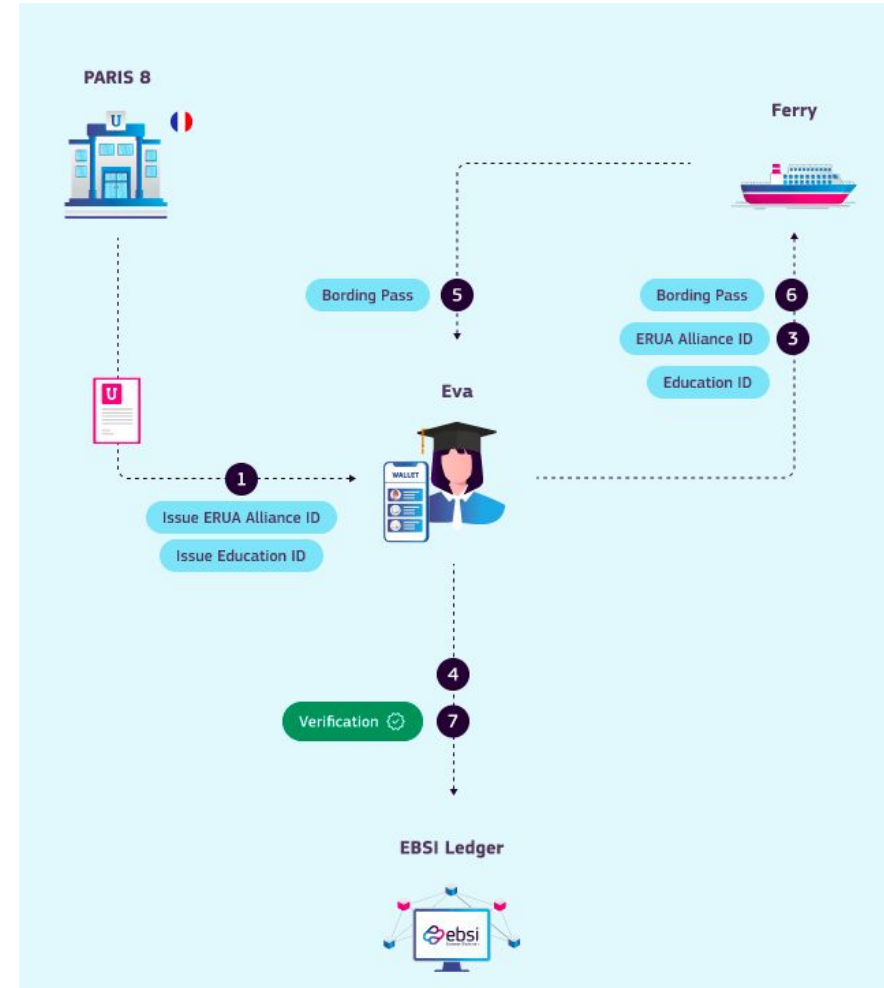
- Eva is a student from Paris 8 (FR), part of the ERUA University Alliance
 - has **Education & Alliance ID** in her **wallet**

Demo:

- Eva goes to the **Cyclades Fast Ferries website** to book a ferry ticket:
 - Eva submits personal identification information and student status via Education & Alliance ID credentials
- CFF verifies and **allocates her student discount**
 - Eva receives a booking confirmation email containing a link to checkin and issue her boarding pass on her wallet
- Eva visits **CFF Credential Issuer** to issue **Verifiable Boarding Pass** credential

On the ship:

- Eva's reaches the port of Rafina, and during embarkation she presents **her boarding pass directly from her wallet**
 - The Embarkation Officer verifies the boarding pass and lets Eva embark! She is on her way to Syros having used only her wallet throughout the whole process!





Demo

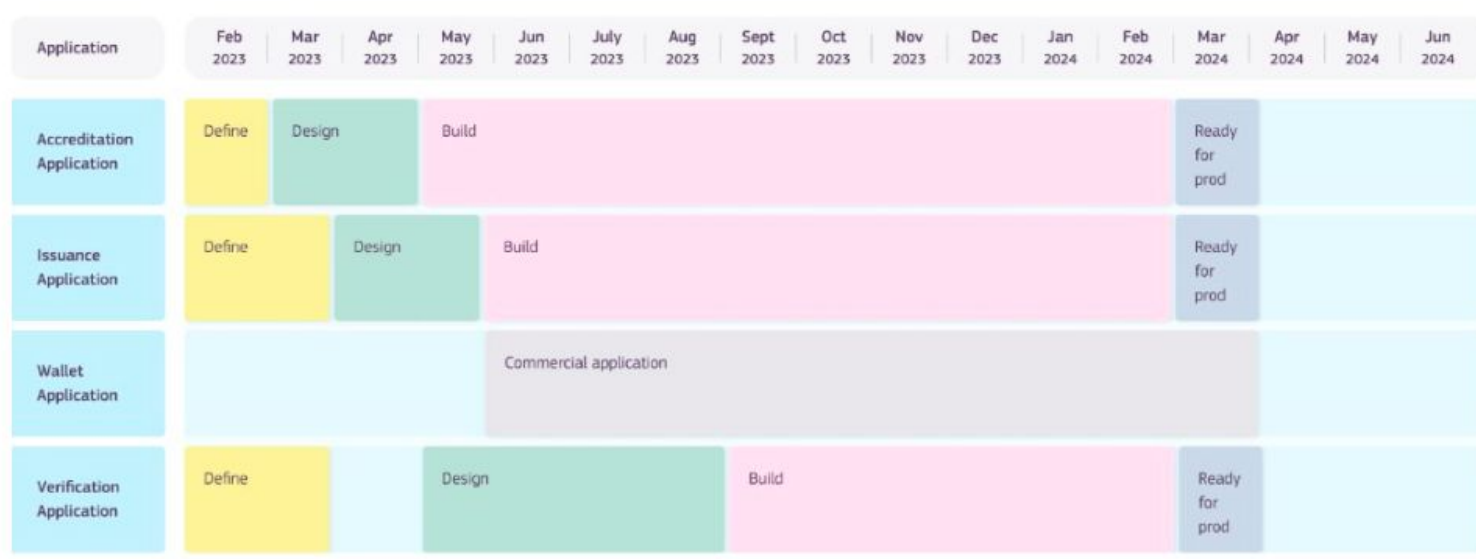


1. <https://dev.fastferries.com.gr/>
2. <https://dev-i4mlab.aegean.gr/cff>



Where are we now and next steps?

Ensuring a truly seamless cross-border passenger experience & regulatory compliance



May 2024

ready for production!

- Piloting within May and June
- Mid Summer we plan to go live!

Does the project stop here?

A BIG NO! We have just scratched the surface...

All passengers, not just students

Catering to the needs of students is only the start!



And Beyond!

Vehicles and Pets, domestically and across EU borders



EU Digital Identity
Wallet

A secure channel for interactions

- Payments
- Passenger communication
- Real Time updates



Why stop on Ferries?

- Travel Industry is much bigger
- Same problems are faced elsewhere
- **EBSI** based solutions can apply

The future of Ferry Travel is VERIFIABLE give it a try...

it's easy as 1, 2, 3...

1



Download your wallet

2

PNR: 123

Name: EBSI

Fill in "your" details

3



Get your Boarding Pass in your
Wallet



Let's make ferry travel digital & Verifiable

Join us to build a holistic wallet based digital ferry travel experience

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