



EUROPEAN COMMISSION  
DIRECTORATE-GENERAL

Directorate  
Unit

# Accessibility statement for the “EU Digital Identity Wallet” website

## Accessibility statement

This statement applies to content published on the domain: ‘<https://ec.europa.eu/digital-building-blocks/wikis/display/EUDIGITALIDENTITYWALLET/>’

It does not apply to other content or websites published on any of its subdomains. These websites and their content will have their own specific accessibility statement.

This website is managed by DG DIGIT.B3. It is designed to be used by as many people as possible, including people with disabilities.

You should be able to:

- zoom up to 200% without problems
- navigate most of the website using just a keyboard
- navigate most of the website using a modern screen reader and speech recognition software (on your computer or phone)

This website is designed to comply with the [technical standard for websites and mobile apps, EN 301 549, v.3.2.1](#). This closely follows level ‘AA’ of the [Web Content Accessibility Guidelines \(WCAG\) version 2.1](#).

## Compliance status

This website is partially **compliant** with [technical standard EN 301 549 v.3.2.1](#) and the [Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA](#). See ‘[Non-accessible content](#)’ for more details.

The website was last tested on 02.11.2023.

## Preparation of this statement

This statement was reviewed on 02.11.2023.

An actual evaluation of the website's application's compliance with the requirements of Directive (EU) 2016/2102, such as: — a self-assessment done by the public sector body

## Feedback

We welcome your feedback on the accessibility of the ‘EU Digital Identity Wallet’ website. Please let us know if you encounter accessibility barriers:

- Feedback form: [EUSurvey - Survey \(europa.eu\)](https://europa.eu/eusurvey/)

We try to respond to feedback within 15 business days from the date of receipt of the enquiry by the responsible Commission department.

### **Compatibility with browsers and assistive technology**

The ‘EU Digital Identity Wallet’ website is designed to be compatible with the following most used assistive technologies:

- the latest version of Google Chrome and Apple Safari browsers;

### **Technical specifications**

The accessibility of the ‘EU Digital Identity Wallet’ website relies on the following technologies to work with the combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

### **Non-accessible content**

Despite our best efforts to ensure accessibility of the ‘EU Digital Identity Wallet’ website, we are aware of some limitations, which we are working to fix. Below is a description of known limitations and potential solutions. Please contact us if you encounter an issue not listed below.

Known limitations for the ‘EU Digital Identity Wallet’ website:

1. Some pages have poor colour contrast
2. Some functionality is not accessible using only a keyboard
3. Some buttons and/or links don’t have readable text