

Safer Internet

The Safer Internet DSI provides access to and information about child-appropriate and child-safety related content and services that are delivered either at EU level or via interoperable national Safer Internet Centres (SICs). The ultimate goal is to make the internet a safe and trusted environment for children and young users.

SICs are made up of awareness centres and helplines (organised in a pan-European network called **Insafe**). While awareness centres educate about opportunities and risks that children face online, helplines give advice to children and young people, their parents and carers on problems they encounter online. SICs are also made up of hotlines (organised in a unique pan-European network called **International Association of Internet Hotlines** ("INHOPE")), which report and help removing child sexual abuse material found online.

Through the **better internet for kids** platform, which was launched in October 2015, SICs share tools, resources and good practices and provide services to their users.

The policy context is defined in the **European Strategy for a Better Internet for Children** Communication of 2012 which identifies Safer Internet as one of the actions for scaling up awareness and youth participation.

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Highlights



Generic Services Projects

€59.2 million / 30 countries
114 Generic Services Projects
have been awarded to Safer Internet

More info on the Generic Services:

[HaDEA](#)



Use & deployment

Around 200 countries, including
27 Member States and Norway
(associated to the Programme),
participated in the **Safer Internet Day (SID) 2022**.



Highlights

In 2022, the **International Association of Internet Hotlines** ("INHOPE") consisted of **50 hotlines in 46 countries**. Learn more on the hotlines and their impact in the **2022 INHOPE Annual Report**.

In 2022, **587.852** reports were processed as **potential child abuse cases** by the platform.

Indicators

As the CEF funding of the Core Service platform came to an end in Q4 2022, this is the cut off date for the last monitoring activities linked to this work strand. The monitoring of the Generic Services projects presents the state of play by Q4 2022. 4 generic services projects are still under implementation and are foreseen to be completed by Q2 2023.

Uptake

28

countries* participated in the Safer Internet Day 2022

6

days (on average) to take down illegal content in 2022

1,300

online resources (e.g. trainings) made available by the Safer Internet Centres in 2022

31,000,000

citizens reached through information resources in 2022

538,304

citizens reached through events and trainings in 2022

Financial Monitoring

€ 12,410,112

CEF Core Service Platform funding

€ 59,178,322

CEF funding through Generic Services Projects

CEF Building Blocks reused by Safer Internet

Safer Internet is reusing eID and eTranslation

* The mention "**country(ies)**" refers to "EU Member States and EFTA Member States that have signed a grant agreement under the Safer Internet call for proposals of the CEF programme"

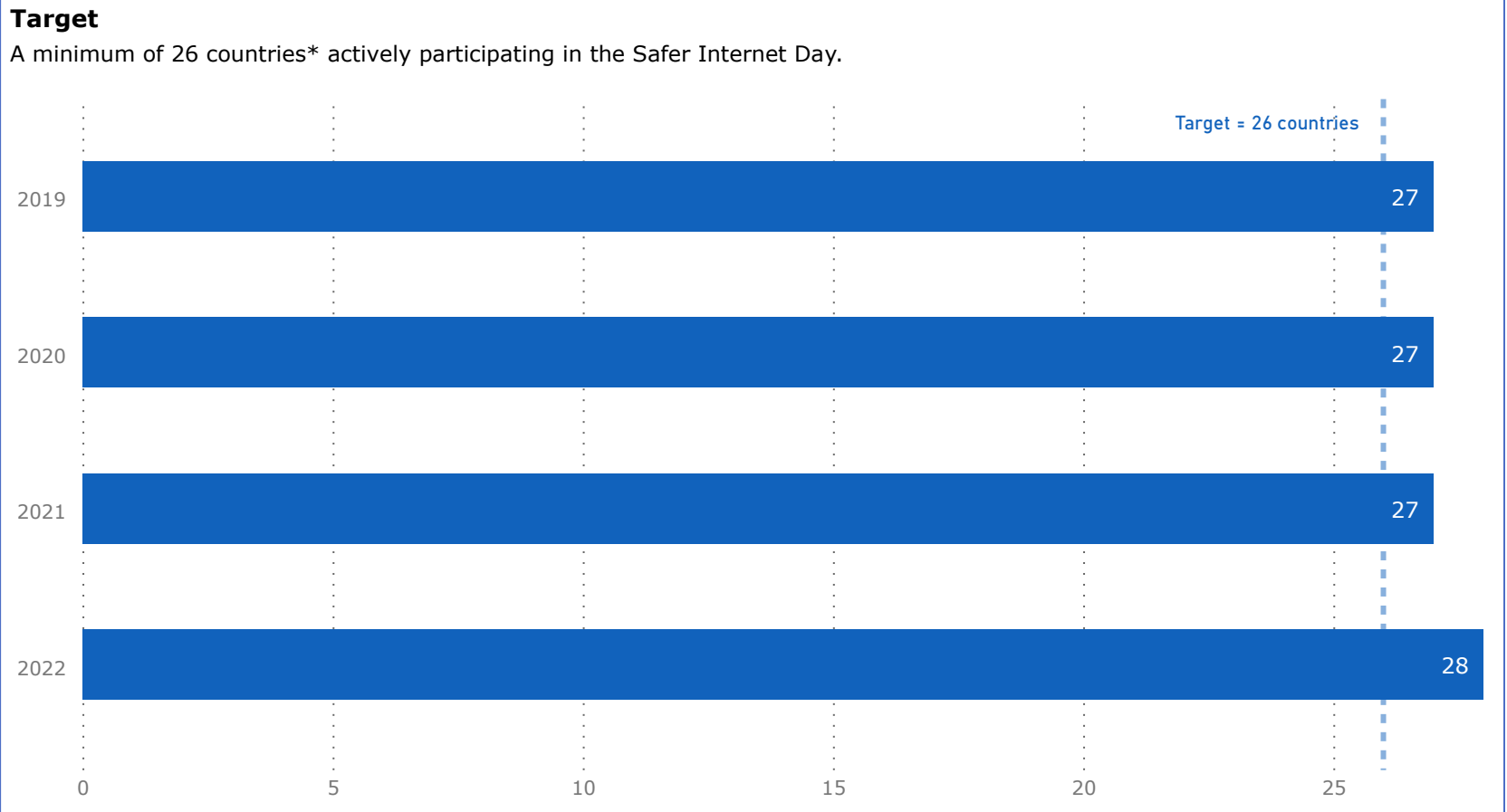
Indicators



Safer Internet > Uptake > Engagement of EU and EEA countries associated to the programme in Safer Internet issues

This indicator measures the number of **countries* participating in each Safer Internet Day (SID)** at the time of yearly data collection.

SID is an international event taking place in February every year, which promotes a safer and more responsible use of online technology and mobile phones by children and young people across the world.



* The mention "**country(ies)**" refers to "EU Member States and EEA countries associated to the CEF programme"



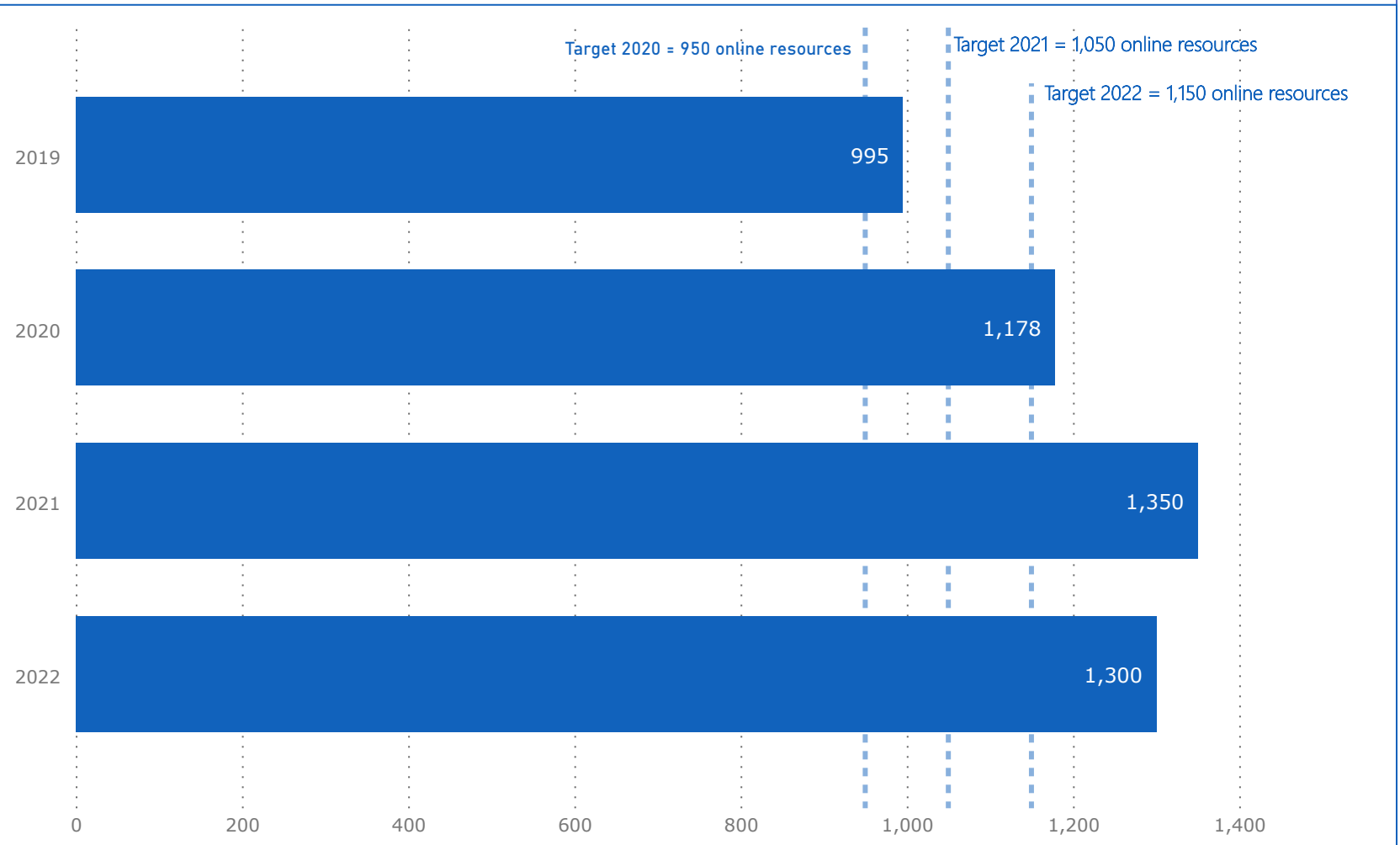
Safer Internet > Uptake > Online resources made available by the SICs

This indicator measures the number of **new or updated online resources** (e.g. trainings, videos, events, etc.) **made available by the Safer Internet Centres (SICs)**. The baseline for this number is defined in 2019 (995 new or updated resources).

Safer Internet Centres comprise of awareness centres, helplines and hotlines, in Member States (except Sweden and Croatia), Iceland and Norway.

Target

A minimum of **950 new or updated online resources in 2020**, **1050 new or updated online resources in 2021** and **1150 new or updated online resources in 2022**.



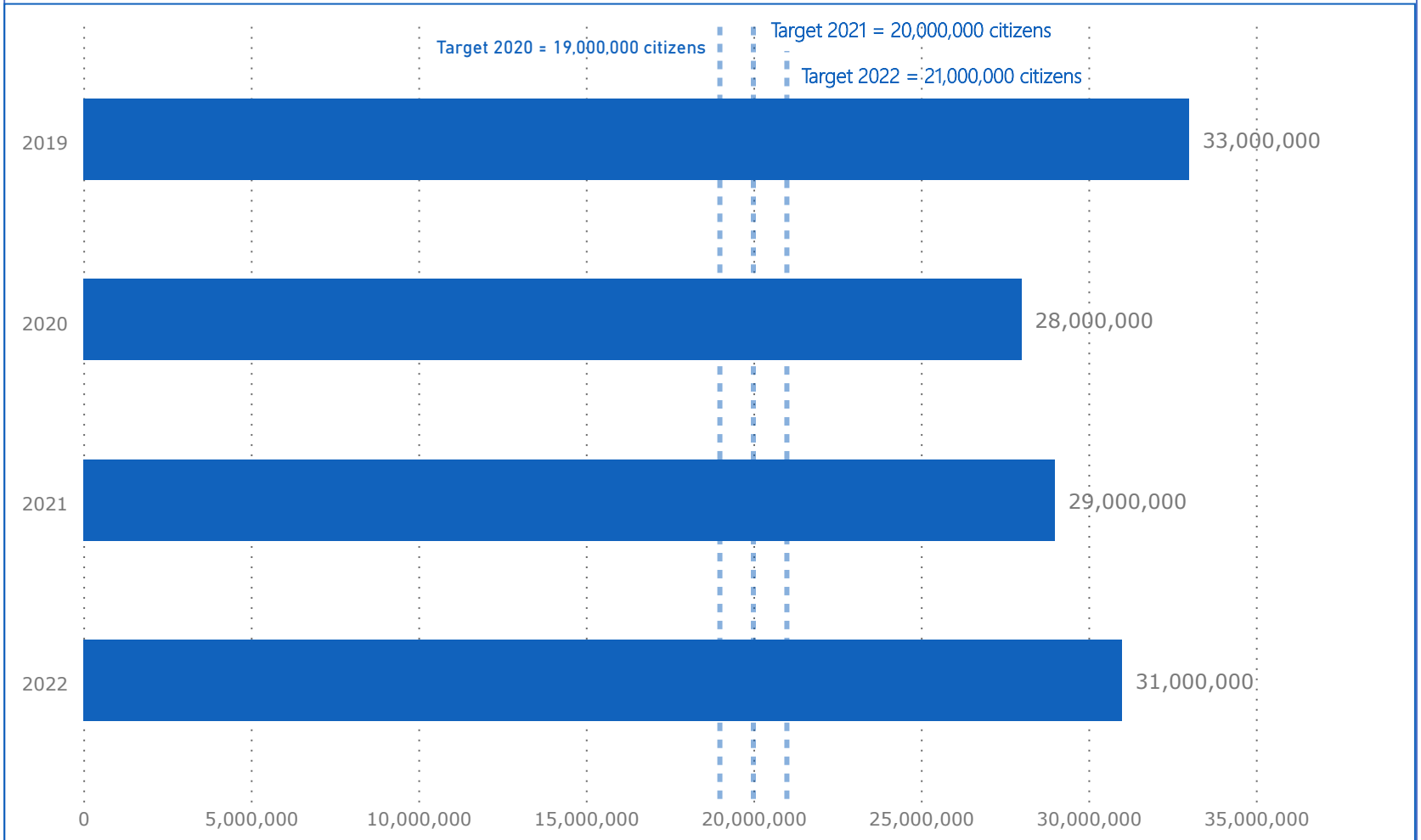


Safer Internet > Uptake > Citizens reached through information resources

This indicator measures the **number of citizens reached** through information resources such as articles which have the goal of increasing awareness and informing internet users, factoring in web visits data.

Target

A minimum of **19 million citizens reached** through information resources **in 2020**, **20 million citizens reached** through information resources **in 2021** and **21 million citizens reached** through information resources **in 2022**.



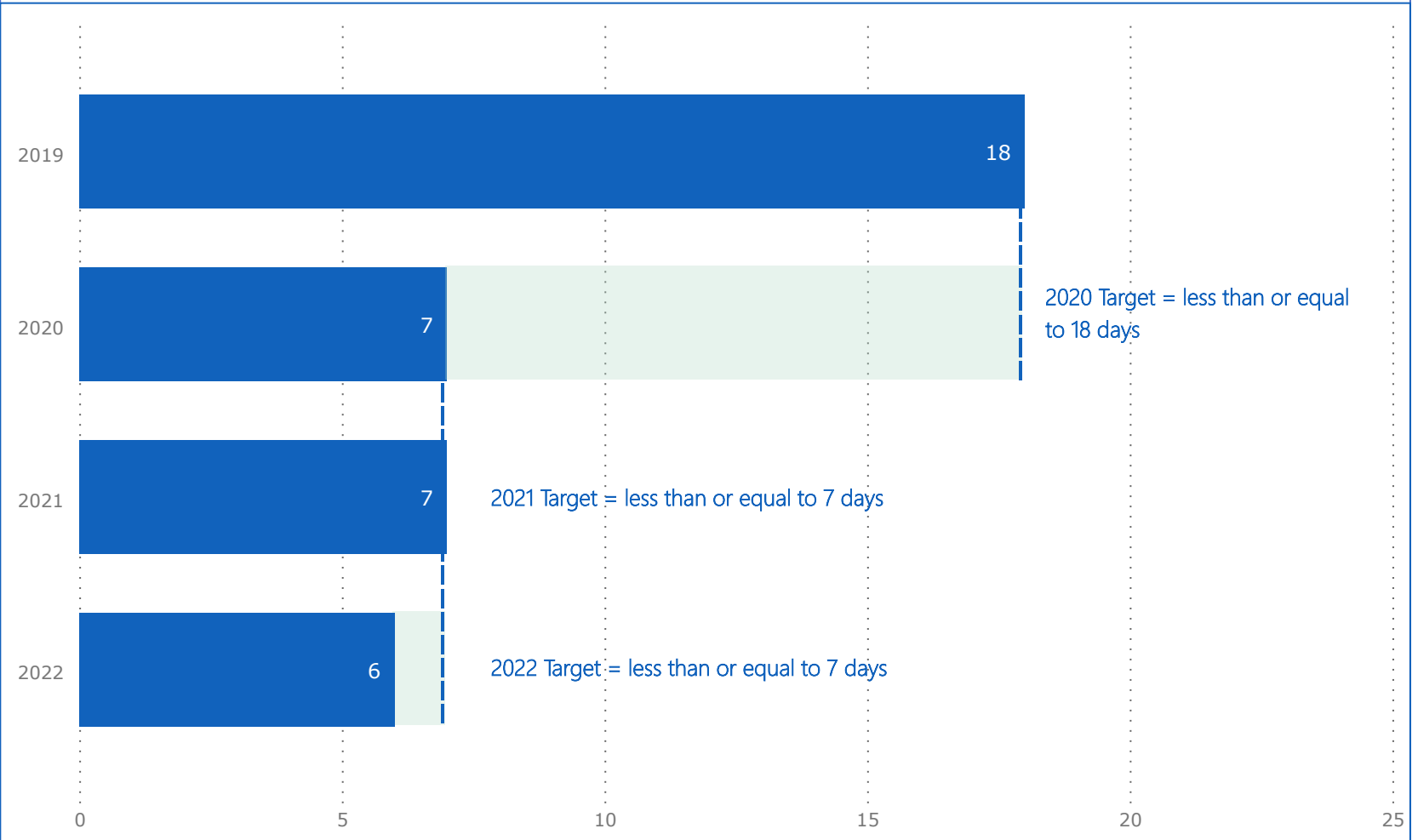


Safer Internet > Uptake > Days (on average) to take down illegal content

This indicator measures the **average number of days per year to take down illegal content** (e.g. child sexual abuse material) by Internet service providers and Law Enforcement Agencies upon reporting from Safer Internet Centres through their hotline.

Target

The average time (in days) between reporting and removal is equal or shorter than the average time (in days) of the previous year.



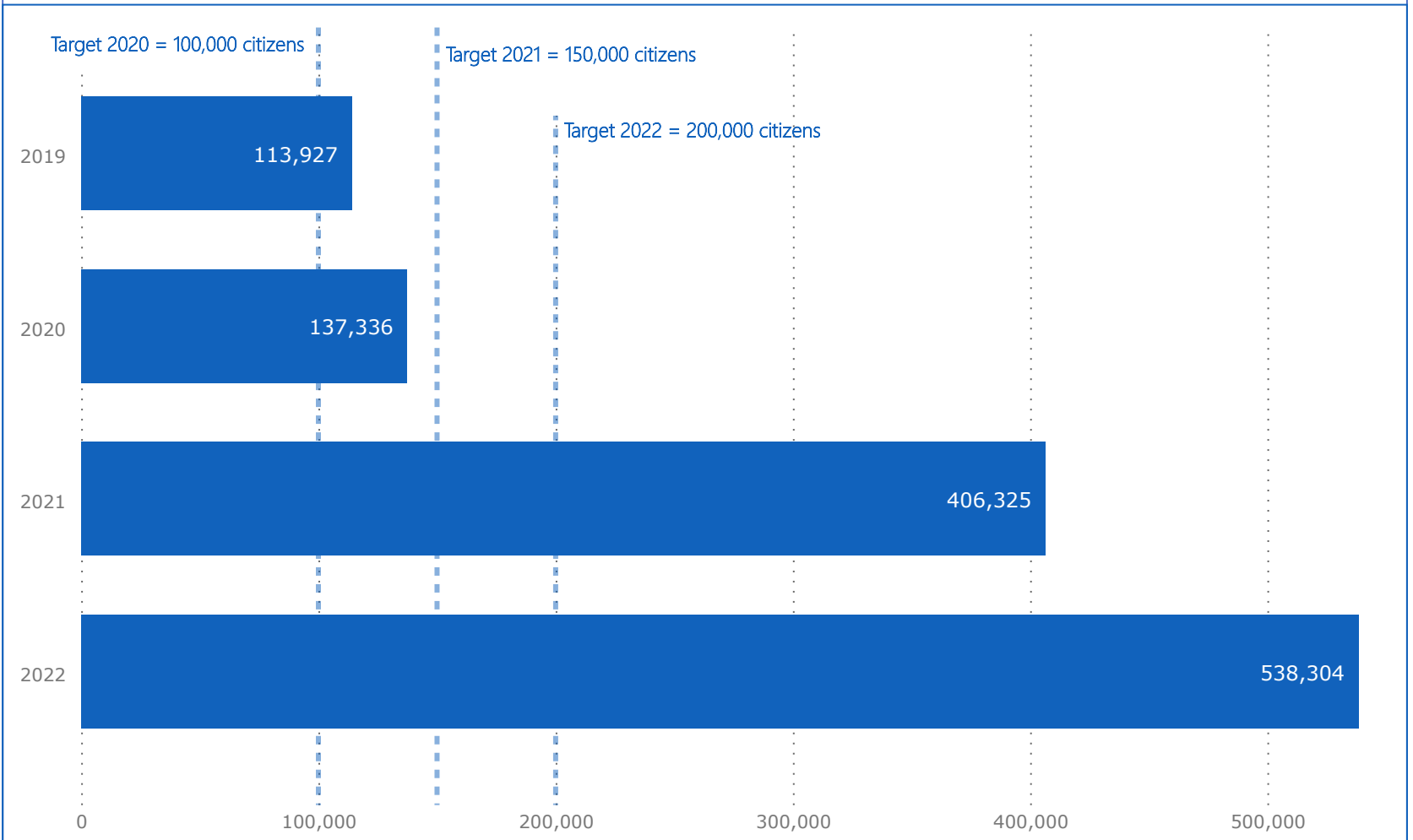


Safer Internet > Uptake > Citizens reached through trainings and events

This indicator measures the **number of citizens reached** through events and trainings. The baseline for this number is defined in 2019 (113,927 citizens reached).

Target

A minimum of **150,000 citizens reached** through events and trainings **in 2021** and a minimum of **200,000 citizens reached** through events and trainings **in 2022**.



Safer Internet Milestones

All the **Safer Internet** milestones defined within the CEF Monitoring framework were successfully achieved. A detailed overview of the milestones can be found in the table below.

Milestone title	Start date	End date	% complete	Status
1. #SaferInternet4EU campaign	02 June 2018	31 December 2020	100	Completed
2. Safer Internet Day 2020	01 January 2019	02 November 2020	100	Completed
3. Safer Internet Forum 2019	01 January 2019	21 November 2019	100	Completed
4. Positive Online Content Campaign	01 January 2019	01 October 2019	100	Completed
5. 10 best-practice guidelines	01 January 2018	01 January 2019	100	Completed
6. Quarterly bulletins	01 January 2018	01 January 2019	100	Completed
7. Resource contributions	01 January 2019	31 December 2020	100	Completed