eDelivery Value Proposition Webinar

28 September 2023

# Introduction to eDelivery

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# eDelivery message exchange



## Airline travel ⇔ eDelivery



## Airline travel

- Airport
- Passenger & luggage
- Boarding card & luggage labels
- Check-in & boarding procedure
- Airplane
- Purpose and sequence of travel
- Airport arrival and departure infrastructure

## eDelivery

- eDelivery Access Point
- Business payload (main document and attachments)
- eDelivery AS4 metadata
- Standardised packaging of payload
- eDelivery AS4 message (envelope and payload)
- Business workflows and data exchange agreements
- Product-specific interfacing with business IT systems



# **Scope of eDelivery**

Out of scope

In scope

Data Exchange Agreements

End-to-end encryption

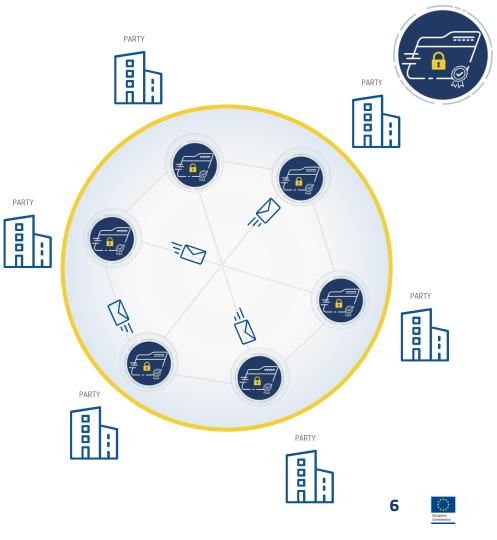
**Payload** (structured/unstructured)

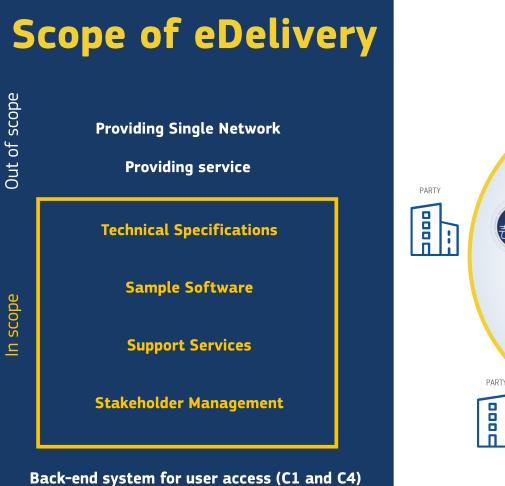
Message Exchange model Topology Messaging protocol Integration approach

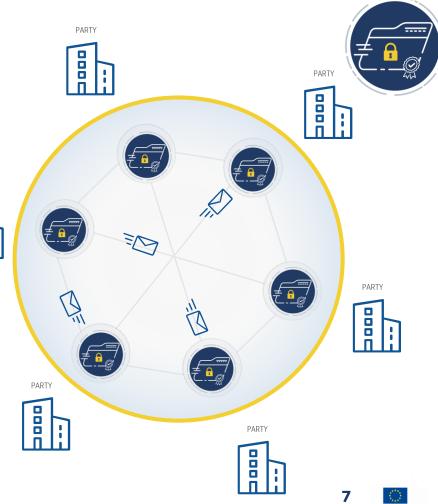
(Participant) Discovery model Static vs. Dynamic

> Security Model Trust Model Security Controls

Network (public/private, e.g., Internet, TESTA, VPN...)

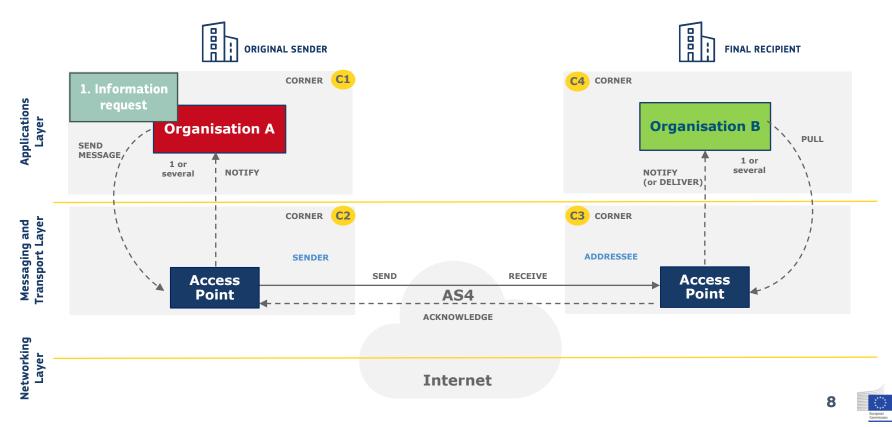






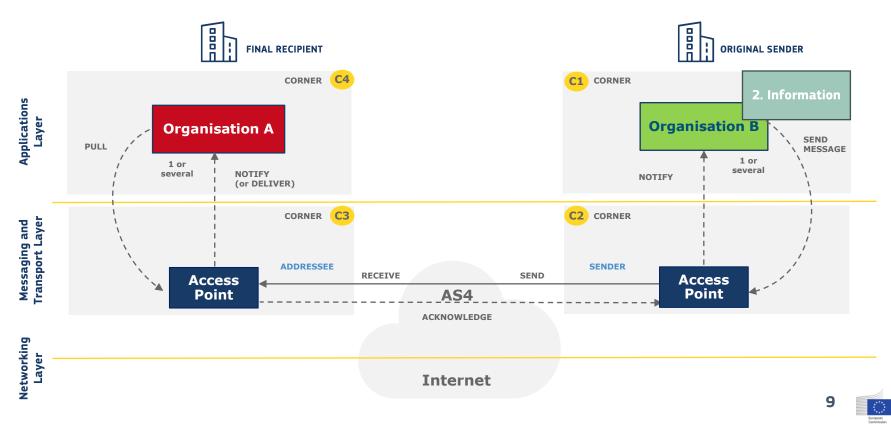
## **Example: Using eDelivery**

The Organisation A acts as sender

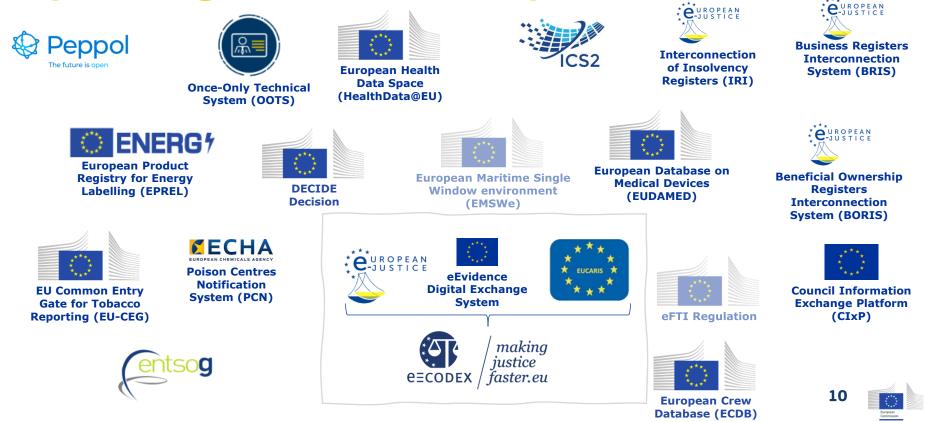


## **Example: Using eDelivery**

The Organisation B acts as sender



# European digital ecosystems using / planning to use eDelivery



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## **Standardised protocol**

The eDelivery public interface is based on OASIS/ISO ebMS3/AS4, further refined by the eDelivery AS4 profile. Cross-domain and cross-project interoperability is facilitated by using the same standardized protocol.





European Product Registry for Energy Labelling (EPREL)



EU Common Entry Gate for Tobacco Reporting (EU-CEG)







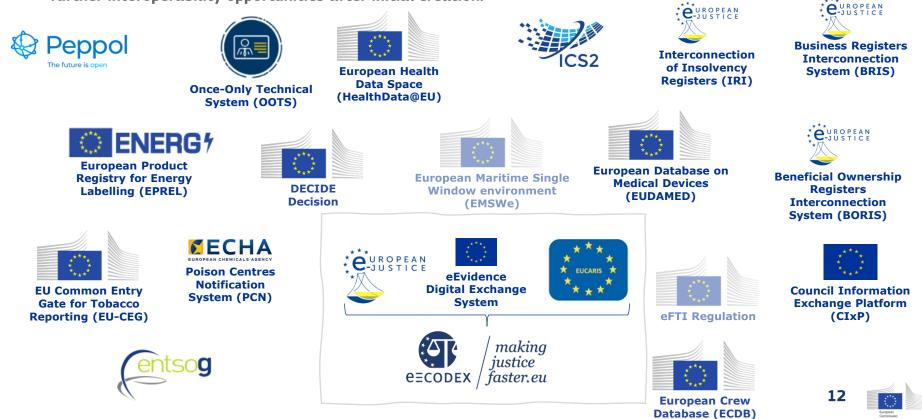






## Interoperability

Interconnecting systems based on open standards already used in countless other projects provides further interoperability opportunities after initial creation.



# Security, accountability and reliability

The eDelivery AS4 profile has built-in secure exchange of data (encrypted) in a reliable way (one-time message delivery with retries). AS4 acknowledgement receipts provide accountability & non-repudiation of receipt.



**European Product Registry for Energy** 

Labelling (EPREL)

**EU Common Entry** 

Gate for Tobacco

Reporting (EU-CEG)



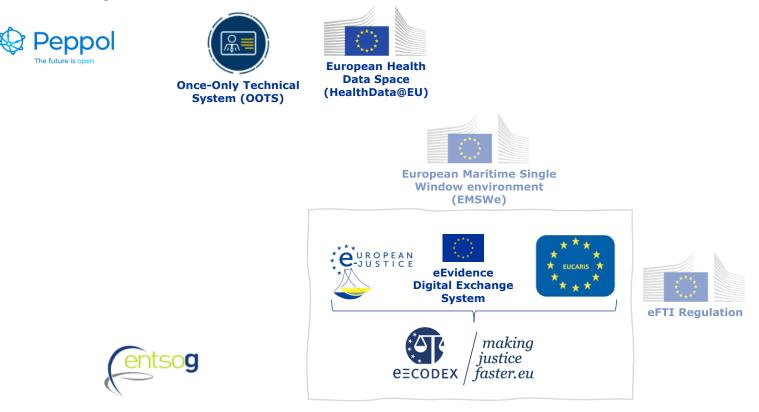
**Council Information Exchange Platform** (CIxP)







eDelivery solutions can continue to be used even when the number of participants/messages in the network grows.

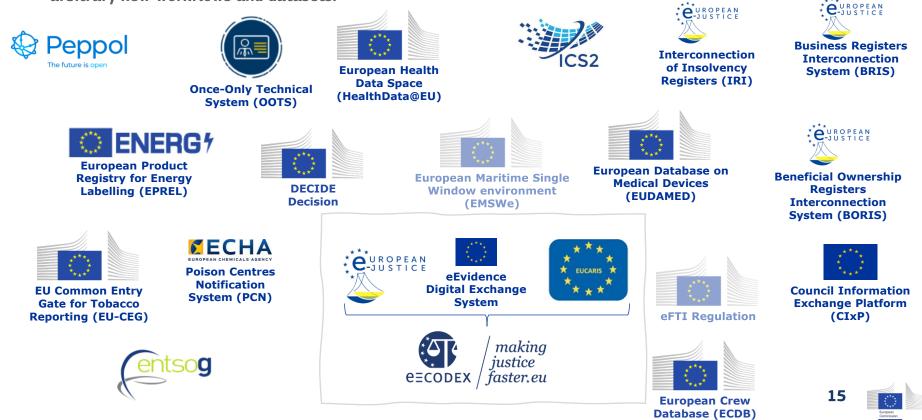






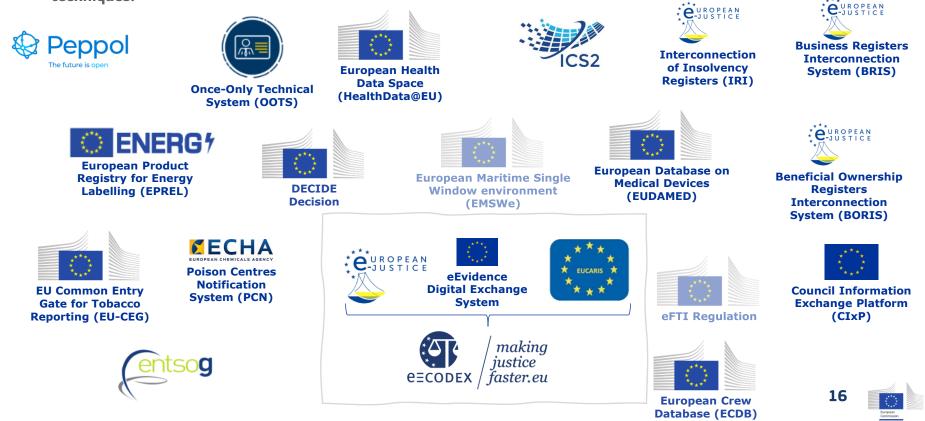
# **Payload and business agnostic**

eDelivery is payload- and business-agnostic. Once created, the network can be reused to support arbitrary new workflows and datasets.



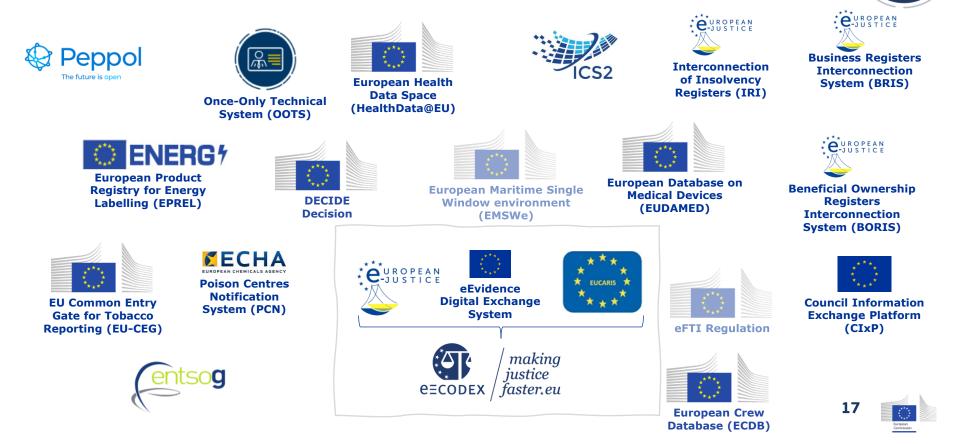
## **Asynchronous messaging**

The eDelivery AS4 profile is asynchronous. Synchronous communication can be emulated through various techniques.



## **Mature solution**

eDelivery is already used in production in tens of projects across Europe with varying sizes and needs.



## Vendor-neutral

eDelivery specifications are not proprietary or controlled by one vendor alone. eDelivery is available in multiple products and solutions from different vendors to choose from.



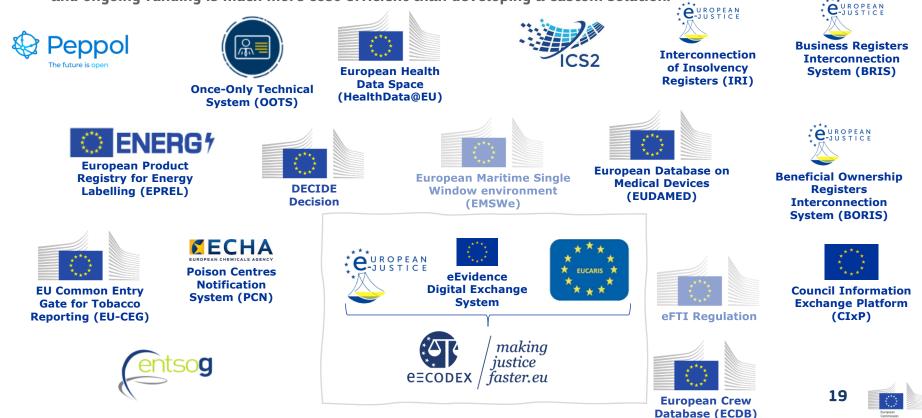




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## **Cost-efficient**

Reusing an existing and proven building block that benefits from public investment of millions of euro and ongoing funding is much more cost-efficient than developing a custom solution.





## National digital ecosystems using eDelivery (AS4)





MYNDIGHETEN FÖR DIGITAL FÖRVALTNING Agency for Digital Government



## **DIGITAL POST**











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## **eDelivery Service Providers**





# **EU Send**



And many more private eDelivery Service Providers

**>** (

Offer eDelivery Access Points as a service

Support participation of their customers in the digital ecosystems



# eDelivery Conformance testing

### Testing to verify that

- an implementation of the eDelivery Access Point and SMP specifications,
- a software package either commercial or Open Source,

conforms to the relevant eDelivery specifications.



# **eDelivery AS4 conformant solutions**





#### More information on Digital Europe

Conformant Solutions >

### Evolution of eDelivery AS4 conformant solutions (2016-2023)

2016 Q2 2016 Q4 2017 Q2 2017 Q4 2018 Q2 2019 Q4 2019 Q4 2019 Q4 2020 Q4 2021 Q2 2021 Q2 2021 Q2 2021 Q4 2022 Q2 2022 Q4



# eDelivery Service offering





offering Description (SoD)

Arrangemen ts (SLA)

success

stories

Europe platform

**Digital Europe** 



## Would like to learn more about eDelivery? Stay in touch!



# **eDelivery User Community**

The eDelivery User Community space enables stakeholders to share experiences and best practices on the exchange of electronic data and documents between public administrations, businesses and citizens. Pan-European projects (re)using eDelivery have their own sub-communities within this space.

### **Register for personalised eDelivery news**

here ( https://europa.eu/!8rtpfj

## More about eDelivery

@edeliveryBB



YouTube eDelivery events (DEP) - YouTube





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Survey to collect the interests to future webinars



# **e**Delivery



eDelivery Informal Cooperation Network 9 November entsog

Once-Only

Technical System

SEMIC 20 conference 23



Calendar

2023

eDelivery Interoperability Forum 28 November

Archive of

past events

"RTH







Have a question?

## eDelivery

Exchange data and documents online reliably and securely





# To continue the conversation, contact our team via email

Emails: EC-digital-building-blocks@ec.europa.eu



EC-eDelivery-support@ec.europa.eu



# Thank you

## & stay in touch





# **Part of Digital Europe Building Blocks**

A **Building Block** is an open and reusable digital solution.

#### What?

It can take the shape of **frameworks**, **standards**, **software products or software as a service (SaaS)**, or any combination thereof.

#### How?

It promotes the adoption of the same **open standards and technical specifications** by the **different sectors** of the Union for the most basic & common functionalities of their projects or platforms.

#### Why?

Building Blocks enable interoperability across borders and sectors.





Buy a compliant, interoperable solution from the market.



Reuse

Reuse sample software available through Digital Europe.



eDelivery Exchange online data and documents reliably and securely.



elnvoicing Promote the implementation of the European standard for electronic invoicing across borders.



eSignature Create and verify electronic signatures between businesses and EU citizens.



Allow citizens to prove who they are across borders, making it easier to access online services in another EU Member State



#### Build

Build an EU-compliant solution from scratch based on Building Block standards.



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# **eDelivery definitions**



### Payload

The actual information or message in transmitted data, as opposed to automatically generated metadata.



A system of technologies and protocols designed to transmit data two or more access points.



#### Access Point

Implementation of a standardised message exchange protocol through which messages can be sent and received in a network.



#### Metadata

Data that provides information about other data. It can include information such as the author, date created, file size, file type, and other descriptive information like in the case of eDelivery the address of the sender and of the recipient.



# eDelivery Message Exchange

#### Submit

Sender sends message to sending AP

#### Send

Sending AP processes message a) Validation and compression of the user message;

b) Signing of the compressed message;c) Encryption of the signed compressed message.

#### Receive

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Receiving AP processes message
a) Receives and decrypts the encrypted message;
b) Verifies the sender's signature;
c) Decompresses the decrypted message;
d) Validates the original user message;
e) Sends the acknowledgement to the sending AP;
f) Stores the user message for download.

#### Deliver

Recipient receives message from receiving AP

