



SINGLE DIGITAL GATEWAY

Once – only Technical System

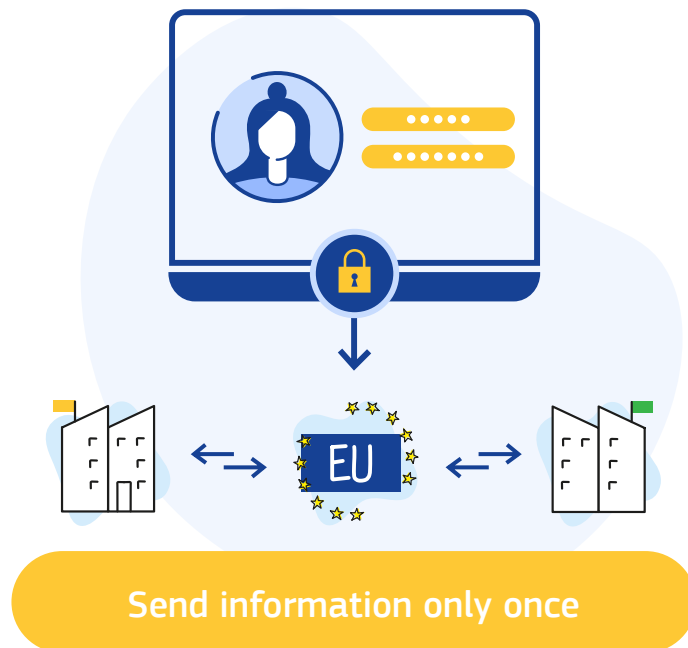


What is the Once-Only Technical System?

The Once-Only Technical System (OOTS) enables the sharing of information between public administrations across borders between EU countries. It is cross-sectorial and can be expanded beyond the current scope of life events set out in the Single Digital Gateway

Regulation. It puts into practice the Once-Only Principle (OOP), which states that citizens should not be forced to provide information to authorities if another authority already holds that information in electronic format.

Once-Only Technical System



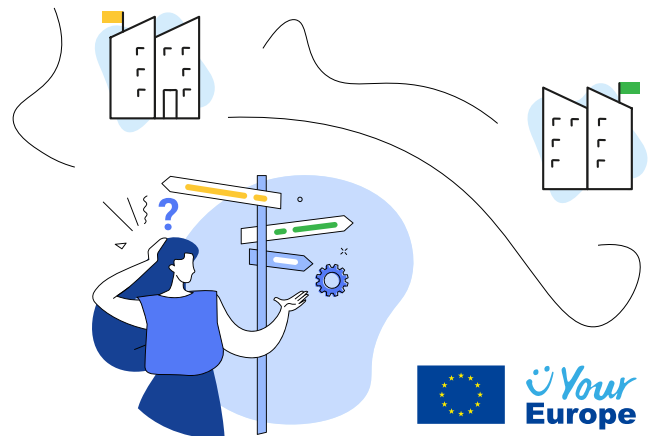
What challenges do citizens and businesses face today?

An increasing number of Europeans are completing procedures in another EU country for different reasons. For example, students are applying to universities abroad, citizens are moving to live and work in another Member State, and companies and the self-employed offer services and hire employees in countries across the EU.

These life events require citizens and businesses to interact with public authorities and provide them with official documents. For example, when applying for a master's course at a university online, students need to provide a copy of their bachelor's degree. Or if citizens wish to register their car after moving to a new country, they need to provide a copy of their vehicle registration certificate.

Today, citizens need to:

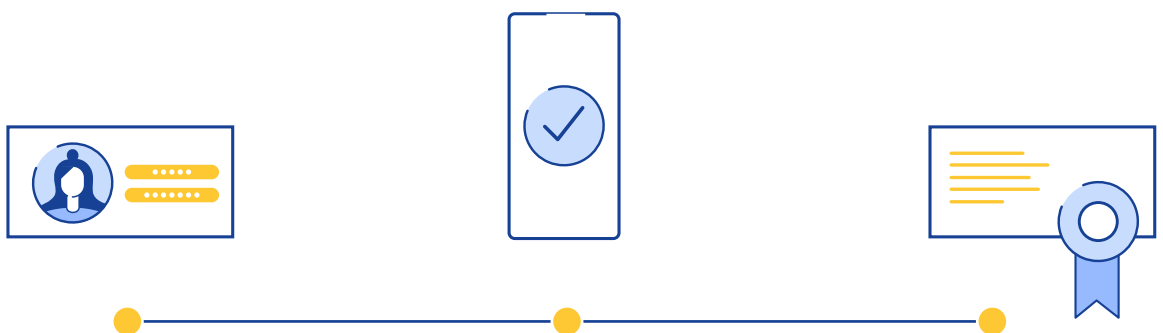
- Discover what document they need to provide to complete an online procedure in one Member State
- Discern what the equivalent document is and who the issuer of that document is in another Member State
- Download the document from a website in one Member State and upload it to the website in the other Member State



What will change for citizens and businesses in 2024?

As of 2024, thanks to the Once-Only Technical System, it will be easier for citizens to study, move, work, retire or do business across the EU. The

OOTS will connect public authorities across the European Union, so they can exchange official documents and data at the citizen's request.



Authenticate to any online procedure portal in Europe using their national eID;

Benefit from the OOTS to help find the equivalent document in any Member State required for that procedure

Request that the document or data is shared between the authorities in order to complete that procedure.



Want to know more how you can benefit from the Once-Only Technical System?

Visit our website: [Once-Only Technical System](#)