



Breakout session B

Onboarding stakeholders and promoting AS4

CEF eDelivery implementation workshop
6 December 2017

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Agenda

1 Background and focus of this session

2 Triggering questions

3 Brainstorm on possible future activities

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Background and focus of this session

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Objectives:

1. Showcase existing communication and onboarding activities and available promotion materials.
2. Understand how CEF eDelivery can (i) redefine the onboarding support to better meet stakeholder needs and (ii) better promote AS4 aiming at wider adoption.

Outcome:

- List of possible activities that CEF eDelivery could plan to support onboarding stakeholders and promoting AS4.

CEF eDelivery Service offering

SOFTWARE

Sample software maintained by the EC (with documentation)

Access Point (AP)



Service Metadata Publisher (SMP)



Service Metadata Locator (SML)



OPERATIONS SERVICES

Managed services	Testing services	Supporting services
Public Key Infrastructure (PKI)	Connectivity testing	Training & Deployment
Service Metadata Locator (SML)	Conformance testing	Service Desk

STAKEHOLDER MANAGEMENT SERVICES

Onboarding services (for stakeholders)	Community management services
Self-assessment tool (reuse approach)	Developers Community
Onboarding of new stakeholders	

(example) TECHNICAL SPECS OF EU-WIDE INITIATIVES

Access point specifications	SMP specifications	SML specifications	Security control guidance
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STANDARDS OF ESOs

Connector specification

- Available
- Coming soon



Service offering Description (SoD)

All services are described in an SoD describing its purpose, the users for which it is for, its benefits and the process to obtain it



Service Level Arrangements (SLA)

Documents that describe Service Level Targets to be reached when delivering Building Block Services.



eLearning, videos, success stories

Some services feature multimedia such as eLearnings, instructional videos or success stories to help grasp what the service is about

CEF Digital platform

CEF eDelivery service offering, and more about the building block, can be found online

[CEF Digital >](#)

Roadmap to deploy CEF eDelivery

Domain Owner

Participants in eDelivery Messaging Infrastructure



PHASE

ELICIT

requirements

DESIGN

eDelivery infrastructure

SELECT

eDelivery solutions

DEPLOY

eDelivery solutions

INTEGRATE

with backend(s) with partners

OPERATE

eDelivery solutions



CEF TEAM

Technical Specifications

Onboarding

Self-Assessment tool

Documentation (COD, SOD, ...)

Design message exchange model

List of Software solutions

SML Service

PKI Service

Service Desk

Training and deployment

Connectivity Testing

Service Desk

CEF eDelivery Community



YOUR TEAM

- Attend workshops
- Complete self-assessment tool
- Identify business requirements
- Carry out feasibility study

- Design discovery model
- Design security model
- Design integration approach
- Participate in the writing of a SDD
- PoC (optional)

Open source

- Assess OSS projects
- Customise/extend solution

Commercial solution

- Assess Vendors
- Buy solution

Custom built

- Build solution

- Deploy components
- Configure components

- Integrate with eDelivery Access Point
- Perform Integration testing
- Perform Pre-production testing

- Participate in Connectivity testing
- Perform Pre-production testing

Open source

- Hosting
- Maintenance

Commercial solution

- Hosting
- Fees

Custom built

- Hosting
- Maintenance

Communication and onboarding



CEF Digital

Access to CEF eDelivery information, materials, services and success stories



Newsletter

CEF eDelivery related news and updates regularly sent to the eDelivery community



Social Media

Involving key influencers around eDelivery related topics



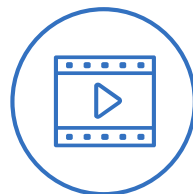
Collaborative Spaces

CEF eDelivery User Community space where implementers can exchange information



Webinars

On-line sessions organised to meet specific user communities needs



Videos & Materials

Promoting eDelivery benefits

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Triggering questions

Triggering questions

1. If applicable to your context, what are/were the **main challenges** you encountered to **onboard stakeholders**?
2. How would your implementation project benefit from a **wider AS4 promotion**?
3. What could be the **EC's role** when **promoting AS4 adoption**?
4. What **activities and services** do you think could be developed to support stakeholders' onboarding?
5. What **communication resources** not yet available would be useful for you?
6. Do you think **CEF Digital** is useful when it comes to make information available effectively? What would you change and/or add?

3

Brainstorm on possible future activities

Find out more on CEF Digital

ec.europa.eu/cefdigital



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CEF Digital

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eDelivery

Supporting electronic registered delivery of data and documents.

eID

Extending the use of online services to citizens of other EU Member States.

eInvoicing

Helping public entities adopt the European standard on electronic invoicing.

eSignature

Creating and verifying electronic signatures.

eTranslation

Exchanging information across language barriers in the EU Member States.

About the building blocks

Learn more about the CEF building blocks.

Sector Specific Digital Service

Infrastructures

building blocks

About CEF

The Connecting Europe Facility (CEF) supports trans-European networks and infrastructures in the sectors of transport, telecommunications and energy. Learn more about CEF.

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