

### **eID Webinar**

### Department of Digital Systems

University of Piraeus Piraeus, Greece

eID Webinar:

Erasmus experience in Madrid

Thanos Kiourtis, Argyro Mavrogiorgou {kiourtis, margy}@unipi.gr

# Where did we go?

Erasmus Postgraduate Students:

■ Where: Madrid, Spain

■ **When**: Sept. 2014 – Feb. 2015 (5 months)

■ **Why**: 3<sup>rd</sup> semester of Postgraduate studies elaborate Master Thesis

 University: Polytechnic university of Madrid (UPM), Department Of Software Engineering And Information Systems, Distributed Systems Lab (LSD)







### **Current ID Difficulties**



**Greece** 

**VS** 

**Everyone** 

#### ID Difficulties:

- No expiration date
- Pictures in young age
- **Difficult to identify** first name, last name, father's name, etc. (handwritten information)
- Looked like a **fake ID** since most of the IDs today are in a credit-card form
- Lack of **digital information** (e.g. fingerprints in digitalized form)
- Asking for **Passports**



## Expectation vs Reality

#### **EXPECTATION**

- Easy registration to the <u>University</u>
- Easy-to-get <u>Public Transport Cards</u>
- <u>Fast service</u> in (Public) Services (e.g. Bank, Apartment Rental)
- Friendliness & <u>Understanding</u> (since we are all EU citizens)
- Hardest part would be speaking English in Spain!

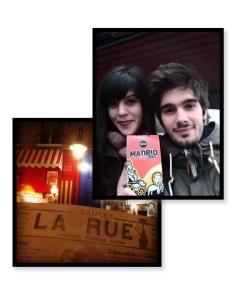
#### REALITY

- Long waiting to grant access to the University Services
- 1-week waiting to find a way to approve our IDs in the Public Transport Services
- Long hours of waiting to the (Public) Services for confirming that our IDs are not fake
- Treatment as citizens of "<u>Third World Countries</u>" (e.g. impoliteness)
- Easiest part was speaking English in Spain!



## Overall Conclusion

- Conclusions & Lessons learned:
  - New friends from all over the world
  - New experiences & lifestyle
  - A collaborative *Master Thesis*
  - 1<sup>st</sup> time *away* from our home country
  - Collaborations with other students & professors











## Questions



**Any Questions?** 

