



EUROPEAN COMMISSION

PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data.

Processing operation: Notification made by Member States in the EU Trust Services Dashboard

Data Controller: European Commission, Directorate-General for Communications Networks, Content and Technology (DG CNECT), Unit H.4

Record reference: DPR-EC-02631

Table of Contents

- 1. Introduction**
- 2. Why and how do we process your personal data?**
- 3. On what legal ground(s) do we process your personal data?**
- 4. Which personal data do we collect and further process?**
- 5. How long do we keep your personal data?**
- 6. How do we protect and safeguard your personal data?**
- 7. Who has access to your personal data and to whom is it disclosed?**
- 8. What are your rights and how can you exercise them?**
- 9. Contact information**
- 10. Where to find more detailed information?**



1. Introduction

The European Commission (hereafter 'the Commission') is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor.

The information is in relation to processing of personal data in the Notifications made by Member States in the EU Trust Services Dashboard.

2. Why and how do we process your personal data?

Purpose of the processing operation: The European Commission collects your personal information in order to verify the authenticity of the notification of information related to Chapter III "Trust services" of Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC and to contact the notifier of this information in the case more information is needed.

The collected personal information includes the EU Login UID of the notifier and its email address. For more information on the processing of personal data in relation to EU Login, please have a look at record [DPR-EC-03187](#) Identity & Access Management Service (IAMS).

The Member States representatives can also notify to the Commission, via the EU Trust Services Dashboard, the personal data (consisting in the first name, last name, e-mail address, phone number and fax number) of the contact points of their supervisory bodies, in compliance with Article 17(2) of Regulation (EU) No 910/2014. The notified information is then made available to end-users on this [public webpage](#) for the purpose of having a point of contact regarding the Regulation (EU) No 910/2014 supervision activities.

3. On what legal ground(s) do we process your personal data?

Lawfulness of the processing operation:



We store and publish your personal data because it is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Union institution or body (Article 5(1)(a) of Regulation 2018/1725). The processing operations are necessary pursuant to Articles 17(2), 31(1), Article 30, Article 30.3(b) and Article 39.2 of the Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC.

4. Which personal data do we collect and further process?

Personal data collected are:

- EU Login UID of the notifier. For more information on the processing of personal data in relation to EU Login, please have a look at record [DPR-EC-03187](#) Identity & Access Management Service (IAMS).
- Email address associated to this EU Login UID.
- Personal data of contact points of the supervisory bodies mentioned in the Regulation (EU) No 910/2014 (information published on [this page](#)):
 - o first name and last name;
 - o Email address;
 - o Phone number;
 - o Fax number.

5. How long do we keep your personal data?

Personal data are deleted three years after their notification and are kept in the case of dispute on who has actually notified information.

Personal data on the Regulation (EU) No 910/2014 supervisory bodies (published on [this page](#)) are kept until Member State representatives submit a notification to the European Commission via the EU Trust Services Dashboard (using the Notification tool) that removes this data.

6. How do we protect and safeguard your personal data?

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored on the server of a Cloud Service Provider, this server being located in the European Union (in Ireland). All processing operations are carried out pursuant to the [Commission Decision \(EU, Euratom\) 2017/46](#) of 10 January 2017 on the security of communication and information systems in the European Commission.

The Commission's contractors are bound by a specific contractual clause for any processing operations of your data on behalf of the Commission, and by the confidentiality obligations deriving from the



transposition of the General Data Protection Regulation in the EU Member States ('GDPR' [Regulation \(EU\) 2016/679](#)).

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

7. Who has access to your personal data and to whom is it disclosed?

Access to your personal data is provided to the Commission staff responsible for carrying out this processing operation and to other authorised Commission staff (including intra-muros consultants) according to the "need to know" principle. Such staff abide by statutory, and when required, additional confidentiality agreements.

The information regarding the contact points of the supervisory bodies mentioned in Regulation (EU) No 910/2014 is made available to the public on [this page](#).

The information we collect will not be given to any third party, except to the extent and for the purpose we may be required to do so by law. Please note that pursuant to Article 3(13) of Regulation (EU) 2018/1725 public authorities (e.g. Court of Auditors, EU Court of Justice) which may receive personal data in the framework of a particular inquiry in accordance with Union or Member State law shall not be regarded as recipients. The further processing of those data by those public authorities shall be in compliance with the applicable data protection rules according to the purposes of the processing.

8. What are your rights and how can you exercise them?

You have specific rights as a 'data subject' under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, rectify or erase your personal data and the right to restrict the processing of your personal data. Where applicable, you also have the right to object to the processing or the right to data portability.

You have the right to object to the processing of your personal data, which is lawfully carried out pursuant to Article 5(1)(a) of Regulation 2018/1725.

You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.



Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their Record reference(s) as specified under Heading 10 below) in your request.

9. Contact information

- The Data Controller

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller, European Commission, DG CNECT, Directorate-General for Communications Networks, Content and Technology, eGovernment and Trust (CNECT.H.4), Unit H4 (CNECT-H4@ec.europa.eu).

- The Data Protection Officer (DPO) of the Commission

You may contact the Data Protection Officer (DATA-PROTECTION-OFFICER@ec.europa.eu) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

- The European Data Protection Supervisor (EDPS)

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor (edps@edps.europa.eu) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the Data Controller.

10. Where to find more detailed information?

The Commission Data Protection Officer (DPO) publishes the register of all processing operations on personal data by the Commission, which have been documented and notified to him. You may access the register via the following link: <http://ec.europa.eu/dpo-register>.

This specific processing operation has been included in the DPO's public register with the following Record reference: DPR-EC-02631, "Management of contact points for DG CONNECT policies, programmes and projects".