

Use case:

**Opening a bank account with EU digital
identity**

Dan Johnson, HSBC

Livia Ralph, UK Cabinet Office

OIX project

Digital identities across borders: Opening a bank account in another EU country



Benefits of the use of digital identities across borders

For the customer:

- Wider choice of services
- Use of preferred channel
- Improvement of services

Benefits of the use of digital identities across borders

For the organisation:

- Simpler customer onboarding
- Fraud reduction
- Cost reduction
- Compliance with regulations

Opening a bank account with EU digital identity