Digital technologies have enormous potential to benefit our everyday lives and tackle social challenges. The Digital Agenda focuses on ICTs capability to reduce energy consumption, support ageing citizens' lives, revolutionises health services and deliver better public services. ICTs can also drive forward the digitisation of Europe's cultural heritage providing online access for all.

Documents 2013

- See section 3.7 on eGovernment in the chapter on Internet use and skills [1]
- eGovernment Benchmark 2012 insight report (SMART 2012/0034-2) [2]
- eGovernment Benchmark 2012 background report (SMART 2012/0034-2) [3]
- Annex 1 (High-definition country factsheets) from eGovernment Benchmark 2012 report (SMART 2012/0034-2) [4]
- Complete data set from the eGovernment Benchmark 2012 report - part 1 (SMART 2012/0034-2) [5]
- Complete data set from the eGovernment Benchmark 2012 report - part 2 (SMART 2012/0034-2) [6]

Documents 2012

- eGovernment trends [7]
- Pillar actions overview [8]
- Executive summary of the study on Statistical Methods on Internet as a Source of Data Gathering (SMART 2010/030) [9]
- Full final report of the study on Statistical Methods on Internet as a Source of Data Gathering (SMART 2010/030) [10]

Additional documents

- Method paper on eGovernment Benchmarking Framework 2012-2015 (SMART 2012/0034-1) [11]

Documents 2011

- Monitoring eGovernment diffusion [12]

Additional documents

- eGovernment benchmark 2010 report (SMART 2010/0040-1) [13]
    - Detailed data set from the eGovernment Benchmark 2010 Report (SMART 2010/0040-1) [14]
    - Historical dataset (2001-2010) from the eGovernment Benchmark 2010 Report (SMART 2010/0040-1) [15]
- Report Open Government and Transparency (SMART 2010/0040-2) [16]
- Study on eHealth benchmarking (survey of hospitals) (SMART 2009/0022) [17]
- JRC-IPTS report on benchmarking of eHealth deployment [18]

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Links:
[1] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/DAE%20SCOREBOARD%202013%20-%203-INTERNET%20USE%20AND%20SKILLS.pdf
[2] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/eGov%20Benchmark%202012%20insight%20report%20published%20version%200.1%20_0.pdf

[3] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/eGov_Benchmark_2012%20background%20report%20published%20version%200.1%20.pdf
[4] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/Annex%201%20%28hi-def%20Country%20Factsheets%29%20eGovernment%20Benchmark%20Report%202012.zip
[5] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/complete%20data%20set%20eGovernment%20Benchmark%20Report%202012%20part%201.zip
[6] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/complete%20data%20set%20eGovernment%20Benchmark%20Report%202012%20part%202.zip
[7] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/scoreboard_eGovernment_trends_0.pdf
[8] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/pillar7_101_dae_actions_0.pdf
[9] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/SUMMARY%20Dialogic%202010.30%20Internet%20as%20a%20Source%20of%20Statistical%20Data%20%28with%20visual%20ID%29_1.pdf
[10] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/FINAL%20REPORT%20Dialogic%202010.30%20Internet%20as%20a%20Source%20of%20Statistical%20Data%20%28with%20visual%20ID%29_0.pdf
[11] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/eGovernment%20Benchmarking%20method%20paper%20published%20version_0.pdf
[12] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/egovernment.pdf
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