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Consumers' perception of Internet speed and service provision

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The Commission has released the results of a European-wide survey based on 28.000 interviews to measure how Europeans access and use the main electronic communications services, with an emphasis on consumer's perception of fixed and mobile Internet speeds and blocking in the access to online content and applications.

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Speaker:

European Commission (Special Eurobarometer 414, eCommunications Household Survey and Telecom Single Market survey)

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