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The European Commission supports seamless cross-border eGovernment services in the single market through the Competitiveness and Innovation Programme (CIP) and Interoperability Solutions for European Public Administrations (ISA) Programme.

The Commission facilitated the exchange of views with the Member States to identify which new cross-border services could be piloted under [the CIP ICT PSP programme](#) [1] and which services could be rolled out in 27 Member States. In April 2013 the Commission launched [eSens](#) [2], a new Large Scale Pilot on Basic Cross Sector Services. This Pilot focuses on all the building blocks developed by other Large Scale Pilots.

What is the problem? Lack of seamless, interoperable and sustainable eGovernment cross-border services

eGovernment can support the further construction of the internal market by facilitating entrepreneurs to set up and run a business anywhere in Europe independently of their original location, and allowing citizens to study, work, reside and retire anywhere in the European Union through the delivery of seamless, interoperable and sustainable cross-border services.

Why the EU action is required? To support cross-border public services and facilitate mobility in the EU

The Commission supports the piloting of cross-border eGovernment services through the ICT Policy Support Programme under the CIP, in particular via Large Scale Pilots.

The Interoperability Solutions for European Public Administrations (ISA) programme is an important instrument that could analyse and suggest ways to ensure the sustainability of common services and generic tools developed and demonstrated in the Large Scale Pilots.

What has the commission done so far?

In 2010:

- The eGovernment Action Plan 2011-2015, was adopted in December 2010.
- Ongoing Large Scale Pilot projects like STORK (eID), PEPPOL (eProcurement) started their piloting phase and SPOCS (Services Directive) was extended to bring on board new Member States. A new Large Scale Pilot on ejustice was launched.

In 2011:

- The Commission continued to support the experience sharing and good practice exchange between running and new Large Scale Pilots.
- The Commission launched studies to assess critical sustainability issues of the STORK and PEPPOL Large Scale Pilots.
- The Commission launched a study to analyse the existing and future needs and cost benefit of cross-border eGovernment services and assess the organisational, legal, technical and semantic barriers.

In 2012:

- The Commission facilitated the exchange of views with the Member States to identify which new cross-border services could be piloted under the CIP ICT PSP programme and which services could possibly be rolled out in 27 Member States.

In 2013:

- In April 2013 the Commission launched eSens, a new Large Scale Pilot on Basic Cross Sector Services. This Pilot focuses on all the building blocks developed by other Large Scale Pilots. It will consolidate building blocks for cross-border interoperability of public services that must be reusable by public authorities, business and citizens.
- Engaged with Member States to extend the Large Scale Pilot on ejustice (eCodex)

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Links

[1] http://ec.europa.eu/information_society/activities/ict_psp/index_en.htm

[2] <http://www.esens.eu/home.html>