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[Home](#) > [Commission calls on Member States to increase awareness of Europe's single emergency number"112"](#) > Commission calls on Member States to increase awareness of Europe's single emergency number"112"

Commission calls on Member States to increase awareness of Europe's single emergency number"112"

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To mark "European 112 Day" on 11th February, the European Commission is urging Member States to step up their efforts to increase public awareness of the existence of 112, the number which can be used in all EU Member States to reach emergency services. An EU-wide survey released today shows around three out of four EU citizens still do not know this life-saving number. However, EU telecoms rules require Member States to make their citizens aware of the 112 number. To increase the protection of EU citizens, Member States are further required to improve the accuracy and reliability of caller location information under the new EU telecoms rules, which must be implemented into national law by 25 May this year.

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- [6] <https://ec.europa.eu/digital-agenda/en/pillar-i-digital-single-market/action-18-harmonisation-numbering-regimes>
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