

**Opinion of the Romanian Chamber of Deputies on the
Communication from the Commission to the European Parliament and the Council
New Consumer Agenda
Strengthening consumer resilience for sustainable recovery
COM(2020) 696**

The Chamber of Deputies supports the approach proposed in the Communication on the New Consumer Agenda, the necessity to support small tourism agencies, especially those promoting green tourism.

In the same time, it recommends combating online practices that mislead the consumer, developing a strategy aimed at raising awareness and educating consumers, especially in rural and remote areas of the EU, establishing a mechanism to ensure the balanced representation of Member States and regions in the Consumer Policy Advisory Group, adapt the online dispute resolution mechanism regarding online purchases.

The Chamber of Deputies considers necessary to support the cooperation between Member States in order to ensure accessibility for older people and disabled people to both online purchases and dispute resolution mechanisms.

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