Call for tender TREN/D3/449-2008   frequently asked questions   updated 7/08/2008

Q1) has the new contractor to start from scratch in the creation/development of the Web site? Or is he required to maintain the current Website keeping actual underlying structure (language, web pages and documents organisation etc)?

Answer: It is up to the tenderer to propose a structure for the website which corresponds to the requirements of the tender specifications. There are no specific requirements on the relation to the current website.

Q2) one of the maintenance activities mentioned at page 18 of Annex I "Tender Specifications and Monitoring" is the conversion of EPA product files to EU format files. Is it possible to examine an example of these EPA & EU formats?

Answer: The data format for the product registrations of EPA are Excell sheets, which contain, depending on the product category up to approx 100 entries per registered product.

Q3) Page 21, point 6 "Calculator sections": there is the following request "adjust in the script (in Perl) when necessary". By considering that the actual web site seems to use a script in JavaScript for the calculations, is the requirement of using PERL as language for the script mandatory or not?

Answer: Provided the quality is comparable other scripts may be used as well.

Q4) Who is hosting/will host the website? Is this cost to be integrated in the budget of the offer? Are there some criteria? (Ref: P18 ANNEX 1: Tender Specification & monitoring)

Answer: As mentioned in the tender specifications, the website designed and maintained by the contractor will not be hosted by the Commission.
It is up to the contractor to host it. of course, the costs can be integrated in the budget of the offer

Q5) What is the technology used for the website and associated database?

Answer: The contractor is responsible for the development and maintenance of the website.
it is up to him to use an appropriate technology

Q6) Who is responsible for back-up & archives? Is there any specific requirement on the security of the data?

Answer: The contractor is responsible for back-up and archiving. Concerning the security of data, this is up to the contractor.

Q7) Who is defining what info will be integrated in the website for the news, technews, EU Policicy section and in the EU/EEA market & environmental data? Is this info coming from EC, from LOT2 study? Has the team from LOT1 to find out by itself?

Answer: The Commission will decide what information will/won't be updated on the website, together with the contractor's support