

## National contact points

AUSTRIA	<p>Mr Helmuth PERZ Federal Ministry of Labour, Social Affairs, Health and Consumer Protection Unit III/2 Product Safety Stubenring 1 AT - 1010 Wien Phone: +43 (1) 711 00 - 2511 Fax: +43 (1) 718 94 70 2182 <a href="mailto:RAPEX-Austria@sozialministerium.at">RAPEX-Austria@sozialministerium.at</a> <a href="http://www.sozialministerium.at">www.sozialministerium.at</a> <a href="http://www.produktsicherheit.gv.at">www.produktsicherheit.gv.at</a></p>
BELGIUM	<p>Mr Gautier MANIQUET Federal Public Service Economy, SMEs, Self-employed and Energy DG Quality &amp; Safety Division Safety Boulevard du Roi Albert-II 16 B - 1000 Brussels Tel. +32 2 277 93 72 Fax +32 2 277 54 38 <a href="mailto:belspoc@economie.fgov.be">belspoc@economie.fgov.be</a> <a href="http://www.economie.fgov.be">www.economie.fgov.be</a></p>
BULGARIA	<p>Ms. Tanya PATRIKOVA Commission for Consumer Protection 4A Place Slaveykov BG - 1000 Sofia Tel. +3592 93 30 588 Fax +359 2 98 84 218 <a href="mailto:rapex@kzp.bg">rapex@kzp.bg</a> <a href="http://www.kzp.bg">www.kzp.bg</a> <a href="http://www.mi.government.bg">www.mi.government.bg</a></p>
CROATIA	<p>Ms Ines IGRC Ms Katarina JUKIĆ (in case of absence) Ministry of Economy Economic Inspections Directorate, Sector of Market Inspection Product Safety Department Ulica grada Vukovara 78 HR - 10000 ZAGREB Tel +385 1 6109779 +385 1 6109775 Fax +385 1 6109799 <a href="mailto:rapex-croatia@mingo.hr">rapex-croatia@mingo.hr</a> <a href="http://www.mingo.hr">www.mingo.hr</a></p>

CYPRUS	<p>Mrs. Alikı İordanou  Ministry of Energy, Commerce, Industry and Tourism  Consumer Protection Service  6, A. Araouzou Street  1421 Nicosia, CYPRUS  Tel. +357 22 200926, +357 22 200 930, +357 22 200 925  Fax +357 22 867357  <a href="mailto:rapex@mcit.gov.cy">rapex@mcit.gov.cy</a>  <a href="mailto:aiordanou@mcit.gov.cy">aiordanou@mcit.gov.cy</a>  <a href="http://www.consumer.gov.cy">www.consumer.gov.cy</a></p>
CZECH REPUBLIC	<p>Ms Lenka DOLEZALOVA  Ms. Eva Přibylová  Ministry of Industry and Trade  Na Frantisku 32  CZ – 110 15 Praha 1 – Stare Mesto  Tel. +420 224 852 865, mobil + 420 602 191 683 (Mrs. Doležalová)  Tel. + 420 224 852 178 (Mrs. Přibylová)  <a href="mailto:gras@mpo.cz">gras@mpo.cz</a>  <a href="mailto:dolezalova@mpo.cz">dolezalova@mpo.cz</a>  <a href="mailto:pribylova@mpo.cz">pribylova@mpo.cz</a>  <a href="http://www.mpo.cz">www.mpo.cz</a></p>
DENMARK	<p>Ms Winnie FUGLØ  Mr Henning JACOBSEN; Ms Anne DITTE RAUNSTRUP  Danish Safety Technology Authority  Nørregade 63  DK – 6700 Esbjerg  Tel. +45 33 73 20 00  <a href="mailto:rapex@sik.dk">rapex@sik.dk</a>  <a href="http://www.sik.dk">www.sik.dk</a>  <i>During weekends &amp; holidays:</i>  Ms Stine Pedersen <a href="mailto:spe@sik.dk">spe@sik.dk</a> Phone. +45 25 10 39 66  Ms Lone Brose <a href="mailto:lbr@sik.dk">lbr@sik.dk</a> Phone. +45 52 43 16 48</p>
ESTONIA	<p>Ms Eva-Maria UUSMAN  Consumer Protection Board of Estonia  Pronksi 12  10117 Tallinn  Tel +372 6 201 712  Fax + 372 6 201 701  <a href="mailto:eva-maria.uusman@tarbijakaitseamet.ee">eva-maria.uusman@tarbijakaitseamet.ee</a>  <a href="mailto:TKA.rapex@tarbijakaitseamet.ee">TKA.rapex@tarbijakaitseamet.ee</a>  <a href="http://www.tarbijakaitseamet.ee">www.tarbijakaitseamet.ee</a></p>

**FINLAND**

Ms. Jenni MUTKA  
Ms Reija SIRONEN and Ms Katri SIHVOLA (in the absence of Ms Mutka)  
Ms Pipsa KORKOLAINEN (emergency cases)  
Finnish Safety and Chemicals Agency (Tukes)  
P.O. Box 66 (Opastinsilta 12 B)  
FI – 00521 Helsinki  
Tel. +358 29 5052 077 (Ms MUTKA)  
+358-29-5052 016 (Ms SIRONEN)  
+358-29-5052 197 (Ms SIHVOLA)  
+358-29-5052 125 (Ms KORKOLAINEN)  
[notifications@tukes.fi](mailto:notifications@tukes.fi)  
[www.tukes.fi](http://www.tukes.fi)

**FRANCE**

Ms Roselyne HUREAUX-ROY  
Ms Aimilia FRANGOPOULOS  
Mr. Hubert HERBER  
Direction Générale de la Concurrence, de la Consommation et de la Répression des Fraudes  
59, boulevard Vincent Auriol  
FR – 75 703 Paris Cedex 13  
Tel. +33 1 44 97 30 71 (HUREAUX-ROY)  
Tel. +33 1 44 97 30 45 (HERBER)  
[Alertes@dgccrf.finances.gouv.fr](mailto:Alertes@dgccrf.finances.gouv.fr)  
[roselyne.hureauux-roy@dgccrf.finances.gouv.fr](mailto:roselyne.hureauux-roy@dgccrf.finances.gouv.fr)  
[aimilia.frangopoulos@dgccrf.finances.gouv.fr](mailto:aimilia.frangopoulos@dgccrf.finances.gouv.fr)  
<http://www.economie.gouv.fr/dgccrf>

**GERMANY**

Mr Peter WANDERS and Mr Jochen BLUME  
Bundesanstalt für Arbeitsschutz und Arbeitsmedizin  
Federal Institute for Occupational Safety and Health  
Gruppe 2.1 – Produktbeschaffenheit, Grundsatzfragen  
Friedrich-Henkel-Weg 1-25  
DE – 44 149 DORTMUND  
Tel. +49 231 9071 23 09  
Fax +49 231 9071 23 64  
[eu-rapex@buaa.bund.de](mailto:eu-rapex@buaa.bund.de)  
[www.bmel.de](http://www.bmel.de)  
[www.bmas.de/DE/Themen/Arbeitsschutz/Produktsicherheit/produktsicherheitsgesetz.html](http://www.bmas.de/DE/Themen/Arbeitsschutz/Produktsicherheit/produktsicherheitsgesetz.html)  
[www.Produktsicherheitsportal.de](http://www.Produktsicherheitsportal.de)  
[www.kba-online.de/](http://www.kba-online.de/)  
[www.bvl.bund.de/](http://www.bvl.bund.de/)

GREECE	<p>Dr Ioannis POULOS  Ms Argyro MOSXOU (in the absence of Dr. Poulos)  Ministry of Economy &amp; Development  General Secretariat for Industry  Quality Policy Directorate, General Product Safety Department  Canning Square  GR – 10181 Athens  Tel. +30 210 3893849  Fax +30 210 3893850  <a href="mailto:rapex@ggb.gr">rapex@ggb.gr</a>  <a href="http://www.efpolis.gr">www.efpolis.gr</a></p>
HUNGARY	<p>Ms Ágnes VETÉSINÉ KOVÁCS  Mr Adam ULICSÁK (in the absence of Ms Vetésiné Kovács)  Ministry of Innovation and Technology  Iskola u.13  HU – 1011 Budapest  Tel: +36 1 896 7726  Fax +36 1 459 4829  <a href="mailto:agnes.kovacs.vetesine@itm.gov.hu">agnes.kovacs.vetesine@itm.gov.hu</a>  <a href="mailto:adam.ulicsak@itm.gov.hu">adam.ulicsak@itm.gov.hu</a>  <a href="http://www.kormany.hu">www.kormany.hu</a></p>
IRELAND	<p>Andrew O'NEILL or Colman McEVOY  Competition &amp; Consumer Protection Commission (CCPC)  Bloom House  Railway Street  Dublin 1, D01 C576  Phone +353 1 402 5557 (Andrew)  <a href="mailto:productsafety@ccpc.ie">productsafety@ccpc.ie</a>  <a href="mailto:andrewoneill@ccpc.ie">andrewoneill@ccpc.ie</a>  <a href="mailto:colmanMcEvoy@ccpc.ie">colmanMcEvoy@ccpc.ie</a>  <a href="http://www.ccpc.ie">www.ccpc.ie</a></p>
ITALY	<p>Ministero Dello Sviluppo Economico  Direzione Generale per il mercato, la concorrenza, il consumatore, la vigilanza e la normativa tecnica  Divisione VII - Qualità dei prodotti e dei servizi e professioni non organizzate in ordini o collegi – Sicurezza e conformità dei prodotti  Via Sallustiana 53  00187 ROMA  Tel +39 06 4705 5330  <a href="mailto:mailto:pcrapex.italia@mise.gov.it">mailto:pcrapex.italia@mise.gov.it</a>  <a href="http://www.mise.gov.it">www.mise.gov.it</a></p>

**LATVIA**

Ms Agrita TJARVE  
Consumer Rights Protection Center  
Brivibas 55  
LV 1010 RIGA  
Tel. +371 6 7388 639  
Fax +371 6 828 191  
[rapex@ptac.gov.lv](mailto:rapex@ptac.gov.lv)  
[www.ptac.gov.lv](http://www.ptac.gov.lv)

**LITHUANIA**

Mr Aleksas ŽALPYS  
Market Surveillance Planning and Risk Assessment Division  
State Consumer Rights Protection Authority  
Vilniaus g.25  
LT – 01119 Vilnius  
Tel. +370 5 2121727  
Fax +370 5 279 14 66  
[aleksas.zalpys@vvtat.lt](mailto:aleksas.zalpys@vvtat.lt)  
[rapex@vvtat.lt](mailto:rapex@vvtat.lt)  
[www.vvtat.lt](http://www.vvtat.lt)

**LUXEMBOURG**

Ms Simone WAGNER  
Ms Sophie TRIOLÉ  
ILNAS  
1 Avenue du Swing  
L - 4367 Belvaux  
Phone: +352 24774320  
Fax: +352 24794320  
[surveillance@ilnas.etat.lu](mailto:surveillance@ilnas.etat.lu)  
[www.ilnas.lu](http://www.ilnas.lu)

**MALTA**

Mr Michael CASSAR  
Mr James SPITERI  
Head - Market Surveillance Directorate  
Technical Regulation Division  
Malta Competition and Consumer Affairs Authority  
Mizzi House,  
National Road, Blata l-Bajda, Hamrun  
Malta  
Tel: +356 23952000  
Fax: +356 21 242406  
[michael.b.cassar@mccaa.org.mt](mailto:michael.b.cassar@mccaa.org.mt)  
[james.spiteri@mccaa.org.mt](mailto:james.spiteri@mccaa.org.mt)  
[www.mccaa.org.mt](http://www.mccaa.org.mt)

the  
NETHERLANDS

Ms. C.J.T.M. POSTMA-KOOLEN  
Nederlandse Voedsel en Waren Autoriteit (NVWA)  
Catharijnesingel 59  
3511 GG Utrecht  
Postbus 43006  
3540 AA Utrecht  
Tel. +31 88 223 33 33  
Fax.+31 88 223 33 34  
[vwa.dtalert@vwa.nl](mailto:vwa.dtalert@vwa.nl)  
[www.vwa.nl](http://www.vwa.nl)

POLAND

Mr Tomasz JÓŹWIAK  
Urząd Ochrony Konkurencji i Konsumentów  
Office of Competition and Consumer Protection  
Departament Nadzoru Rynku  
Market Surveillance Department  
Plac Powstanców Warszawy 1  
PL – 00 950 Warsaw  
Tel. +48 22 55 60 381  
Fax +48 22 82 70 304  
[tomasz.jozwiak@uokik.gov.pl](mailto:tomasz.jozwiak@uokik.gov.pl)  
[rapex@uokik.gov.pl](mailto:rapex@uokik.gov.pl)  
[www.uokik.gov.pl](http://www.uokik.gov.pl)

PORTUGAL

Ms Isabel ESPINHEIRA  
Ms Fátima SANTOS (Deputy)  
Direção-Geral do Consumidor  
Praça Duque de Saldanha, 31 - 2º  
PT – 1069 - 013 Lisboa  
Tel. +351 21 356 46 12/00  
Fax +351 21 356 47 19  
[rapex@dg.consumidor.pt](mailto:rapex@dg.consumidor.pt)  
[www.consumidor.pt](http://www.consumidor.pt)

ROMANIA

Mr. Radu PREDA  
Ms. Irina DINU  
National Authority for Consumers Protection  
72, Aviatorilor Blvd  
postal code 011865, Sector 1  
RO – Bucharest  
Tel. +40 21 3076770  
Fax +40 21 3143462  
[radupreda@anpc.ro](mailto:radupreda@anpc.ro)  
[irinadinu@anpc.ro](mailto:irinadinu@anpc.ro)  
[rapex@anpc.ro](mailto:rapex@anpc.ro)  
[www.anpc.gov.ro](http://www.anpc.gov.ro)

SLOVAKIA	<p>Ms. Romana Homolova  Ms. Viera Šefčíková  Ministry of Economy of the Slovak Republic  Mlynské Nivy 44/a  SK – 827 15 Bratislava 212  Tel. +421 2 4854 2432  +421 2 4854 2413  Fax +421 2 4854 3818  <a href="mailto:rapex@mhsr.sk">rapex@mhsr.sk</a>  <a href="http://www.economy.gov.sk">www.economy.gov.sk</a></p>
SLOVENIA	<p>Mr Luka RUS  Market Inspectorate of Republic of Slovenia  Dunajska cesta 160  SI – 1000 Ljubljana  Tel. +386 12 808 700  Fax +386 12 808 740  <a href="mailto:rapex.tirs@gov.si">rapex.tirs@gov.si</a>  <a href="http://www.ti.gov.si">www.ti.gov.si</a></p>
SPAIN	<p>Mr Nelson Castro Gil (Director General)  Dirección General de Consumo  Ministerio de Sanidad, Consumo y Bienestar Social  C/ Príncipe de Vergara 54  28071-Madrid  Tel: 00 34918224500  <a href="mailto:seguridad@mscbs.es">seguridad@mscbs.es</a>  <a href="http://www.aecosan.msssi.gob.es/">www.aecosan.msssi.gob.es/</a></p>
SWEDEN	<p>Ms Lena BÄCKLUND GILLSTEDT  Ms Susanne STÅHL (in the absence of Ms Bäcklund Gillstedt)  Swedish Consumer Agency  Box 48, SE – 65102 Karlstad  Tel. +46 771 423 300  Fax +46 54 194 195  <a href="mailto:rapex@konsumentverket.se">rapex@konsumentverket.se</a>  <a href="mailto:lena.backlund@konsumentverket.se">lena.backlund@konsumentverket.se</a>  <a href="mailto:susanne.stahl@konsumentverket.se">susanne.stahl@konsumentverket.se</a>  <a href="http://www.konsumentverket.se">www.konsumentverket.se</a></p>
UNITED KINGDOM	<p>Mr Richard JUDE  RAPEX Unit  Office of Product Safety &amp; Standards  Department for Business, Energy &amp; Industrial Strategy  1 Victoria Street  UK – London SW1H 0ET  Tel. +44 02072156022  <a href="mailto:rapex.unit@beis.gov.uk">rapex.unit@beis.gov.uk</a>  <a href="http://www.gov.uk/beis">www.gov.uk/beis</a></p>

EFTA Surveillance Authority	<p>Ms Kristin C. SÆTHER BANGSUND  Mr Marco UCCELLI  Ms Katty VERHELST  Ms Lindsay JORE  EFTA Surveillance Authority  Rue Belliard, 35  B – 1040 Brussels  Tel. +32 2 286 18 56 / +32 2 286 18 11  Fax +32 2 286 18 00  <a href="mailto:rapex@eftasurv.int">rapex@eftasurv.int</a>  <a href="http://www.eftasurv.int">www.eftasurv.int</a></p>
ICELAND	<p>Teitur ATLASON  Ms Guðrún LÁRUSDÓTTIR (during weekends/holidays):  Neytendatofa – Consumer Agency  Borgartún 21  IS – 105 Reykjavik  Tel. +354 510 11 27  Fax +354 510 11 01  <a href="mailto:rapex@neytendastofa.is">rapex@neytendastofa.is</a>  <a href="mailto:teitur@neytendastofa.is">teitur@neytendastofa.is</a>  During weekends/holidays: <a href="mailto:guðrun@neytendastofa.is">guðrun@neytendastofa.is</a>  <a href="http://www.neytendastofa.is">www.neytendastofa.is</a></p>
LIECHTENSTEIN	<p>Dipl. Ing. FH Thomas NÄF  Office of Economic Affairs  PO Box 684  LI - 9490 Vaduz  Liechtenstein  Tel. +423 236 69 03  Fax 423 236 69 07  <a href="mailto:rapex.avw@llv.li">rapex.avw@llv.li</a>  <a href="http://www.avw.llv.li">http://www.avw.llv.li</a></p>
NORWAY	<p>Mr Robert SVINTERUD  Tel. +47 45 41 64 68  +47 33 41 26 65  Bjørn NYRUD (in the absence of Mr Svinterud)  Consumer Safety  Directorate for Civil Protection (DSB)  PO Box 2014  NO – 3103 Tønsberg  Tel. +47 33 41 25 00  Fax +47 33 31 06 60  <a href="mailto:robert.svinterud@dsb.no">robert.svinterud@dsb.no</a>  <a href="mailto:Bjorn.Nyrud@dsb.no">Bjorn.Nyrud@dsb.no</a>  <a href="http://www.dsb.no">www.dsb.no</a></p>