

**Authorities of Member States and EFTA/EEA countries in charge of receiving and treating notifications of dangerous non-food consumer products sent under Article 5(3) of the General Product Safety Directive (2001/95/EC) by producers and distributors**

**Product Safety Business Alert Gateway Contact List**

AUSTRIA	Mr Helmuth PERZ Federal Ministry of Labour, Social Affairs, Health and Consumer Protection Unit III/2 Product Safety Stubenring 1 AT - 1010 Wien Phone: +43 (1) 711 00 - 2511 Fax: +43 (1) 718 94 70 2182 <a href="mailto:helmuth.perz@sozialministerium.at">helmuth.perz@sozialministerium.at</a> <a href="mailto:produktsicherheit@sozialministerium.at">produktsicherheit@sozialministerium.at</a> <a href="http://www.produktsicherheit.gv.at">www.produktsicherheit.gv.at</a>
BELGIUM	Mr Gautier MANIQUET Federal Public Service Economy, SMEs, Self-employed and Energy DG Quality & Safety Division Safety Boulevard du Roi Albert-II 16 B - 1000 Brussels Tel. +32 2 277 93 72 Fax +32 2 277 54 38 <a href="mailto:belspoc@economie.fgov.be">belspoc@economie.fgov.be</a> <a href="http://www.economie.fgov.be">www.economie.fgov.be</a>
BULGARIA	Ms. Vladimira KRASTEVA Commission for Consumer Protection 4A Place Slaveykov BG - 1000 Sofia Tel. +3592 93 30 519 Fax +359 2 98 84 218 <a href="mailto:rapex@kzp.bg">rapex@kzp.bg</a> <a href="http://www.kzp.bg">www.kzp.bg</a> <a href="http://www.mi.government.bg">www.mi.government.bg</a>
CROATIA	Ms Ines IGRC Ministry of Economy, Entrepreneurship and Crafts Economic Inspections Directorate, Sector of Market Inspection Service for Product Safety Ulica grada Vukovara 78 HR - 10000 ZAGREB Tel +385 1 6109779 Fax +385 1 6109799 <a href="mailto:rapex-croatia@mingo.hr">rapex-croatia@mingo.hr</a> <a href="http://www.mingo.hr">www.mingo.hr</a>

**CYPRUS**

Mr. Savvas SAVVA  
Ministry of Energy, Commerce, Industry and Tourism  
Consumer Protection Service  
Araouzos Street 6  
CY – Nicosia 1421  
Tel. +357 22 200 930, +357 22 200 925  
Fax +357 22 867357  
[ssavva@mcit.gov.cy](mailto:ssavva@mcit.gov.cy)  
[www.consumer.gov.cy](http://www.consumer.gov.cy)

**CZECH  
REPUBLIC**

Mr. Pavol ZÖLD  
Czech Trade Inspection  
Štěpánská 567/15  
CZ - Prague 120 00  
Tel. +420 296 366 166  
Fax: +420 296 366 236  
[zold@coi.cz](mailto:zold@coi.cz)

**Cosmetics**

Miroslav KAPOUN  
Ministry of Health of The Czech Republic  
Palackého nám. 375/4  
CZ - Prague 128 00  
Phone: +420 224 972 920 / +420 224 971 111  
Fax: +420 224 972 111  
[miroslav.kapoun@mzcr.cz](mailto:miroslav.kapoun@mzcr.cz)  
[vh@mzcr.cz](mailto:vh@mzcr.cz)

**Motor vehicles**

Jiří MAREŠ  
Ministry of Transport  
nábř. Ludvíka Svobody 1222/12  
CZ - Prague 110 00  
Phone: +420 225 131 502  
Fax: +420 225 131 184  
[rapex@mdcr.cz](mailto:rapex@mdcr.cz)

**DENMARK**

Ms Winnie FUGLØ  
Danish Safety Technology Authority  
Nørregade 63  
DK – 6700 Esbjerg  
Phone. +45 33 73 20 00  
[sik@sik.dk](mailto:sik@sik.dk)

*In case of absence Winnie Fuglø:*

Mr. Henning JACOBSEN

Ms; Anne Ditte RAUNSTRUP

*During weekends and holidays:* Hardy BALLE [ba@sik.dk](mailto:ba@sik.dk) Phone. +45 40 18 63 75.

ESTONIA	<p>Ms Eva-Maria UUSMAN  Consumer Protection Board of Estonia  Pronksi 12  10117 Tallinn  Tel +372 6 201 707  <a href="mailto:info@tarbijakaitseamet.ee">info@tarbijakaitseamet.ee</a>  <a href="mailto:eva-maria.uusman@tarbijakaitseamet.ee">eva-maria.uusman@tarbijakaitseamet.ee</a>  <a href="http://www.tarbijakaitseamet.ee">www.tarbijakaitseamet.ee</a></p>
FINLAND	<p>Ms. Jenni MUTKA  Finnish Safety and Chemicals Agency (Tukes)  FI – 00521 Helsinki  Tel. +358 29 5052 077  <a href="mailto:notifications@tukes.fi">notifications@tukes.fi</a>  <a href="http://www.tukes.fi">www.tukes.fi</a></p>
FRANCE	<p>Ms Roselyne HUREAUX-ROY  DGCCRF (Ministère de l'économie et des finances)  59, boulevard Vincent Auriol  FR – 75 703 Paris Cedex 13  Tel. +33 1 44 97 33 03  <a href="mailto:Alertes@dgccrf.finances.gouv.fr">Alertes@dgccrf.finances.gouv.fr</a>  <a href="http://www.economie.gouv.fr/dgccrf">http://www.economie.gouv.fr/dgccrf</a></p> <p>Dominique HERIOT  Direction générale de l'énergie et du climat  (Ministère de l'écologie, du développement durable, des transports et du logement)  Grande Arche, Paroi Nord  92055 Paris-La-Défense Cedex  <a href="mailto:cnrv@developpement-durable.gouv.fr">cnrv@developpement-durable.gouv.fr</a>  Phone : +33.1.40 81 21 22  Fax : +33.1.40 81 83 59</p>
GERMANY	<p>Andreas DLUGI  Bundesanstalt für Arbeitsschutz und Arbeitsmedizin  DE – 44 149 DORTMUND  Tel. +49 231 9071 25 58  Fax +49 231 9071 23 64  <a href="mailto:Dlugi.andreas@baua.bund.de">Dlugi.andreas@baua.bund.de</a></p>

GREECE	<p>Dr Ioannis POULOS  Ministry of Economy &amp; Development  General Secretariat for Industry  Quality Policy Directorate, General Product Safety Department  Canning Square  GR – 10181 Athens  Tel. +30 210 3893849  Fax +30 210 3893850  <a href="mailto:poulos.ioannis@ggb.gr">poulos.ioannis@ggb.gr</a>  <a href="http://www.efpolis.gr">www.efpolis.gr</a></p>
HUNGARY	<p>Ms Ágnes VETÉSINÉ KOVÁCS  Ministry of National Development  József krt. 6  HU – 1088 Budapest  Tel: +36 1 896 7726  <a href="mailto:agnes.kovacs.vetesine@nfm.gov.hu">agnes.kovacs.vetesine@nfm.gov.hu</a>  <a href="http://www.nfh.hu">www.nfh.hu</a></p>
IRELAND	<p>Andrew O'NEILL  Competition &amp; Consumer Protection Commission (CCPC)  Bloom House  Railway Street  Dublin 1, D01 C576  Phone +353 1 402 5557  <a href="mailto:productsafety@ccpc.ie">productsafety@ccpc.ie</a>  <a href="mailto:andrewoneill@ccpc.ie">andrewoneill@ccpc.ie</a>  <a href="http://www.ccpc.ie">www.ccpc.ie</a></p>
ITALY	<p>Giuseppina RAFFAELE, Donatella MELUCCI  Dirigente Dr. Lucio Loiero  Ministero Dello Sviluppo Economico  Direzione Generale per il mercato, la concorrenza, il consumatore, la vigilanza e la normativa tecnica  Divisione VII - Qualità dei prodotti e dei servizi e professioni non organizzate in ordini o collegi – Sicurezza e conformità dei prodotti  Via Sallustiana 53  00187 ROMA  Phone: +39 0647055373 and 0647055349  Phone: +39 06 4705 5355  Fax: +39 06 4705 5379  <a href="mailto:pcrapex.italia@mise.gov.it">pcrapex.italia@mise.gov.it</a></p>
LATVIA	<p>Ms Agrita TJARVE (RAPEX Contact Point)  Consumer Rights Protection Center  Brivibas 55  LV 1010 RIGA  Tel. +371 6 7888 639  Fax +371 6 828 191  <a href="mailto:agrita.tjarve@ptac.gov.lv">agrita.tjarve@ptac.gov.lv</a>  <a href="http://www.ptac.gov.lv">www.ptac.gov.lv</a></p>

LITHUANIA	<p>Ms Simona BIELIAUSKAITE  International Affairs Division  State Consumer Rights Protection Authority  Vilniaus g.25  LT – 01119 Vilnius  Tel. +370 5 2121595  Fax +370 5 279 14 66  <a href="mailto:simona.bieliauskaite@vvtat.lt">simona.bieliauskaite@vvtat.lt</a>  <a href="http://www.vvtat.lt">www.vvtat.lt</a></p>
LUXEMBOURG	<p>Ms Simone WAGNER  Ms Sophie TRIOLÉ  ILNAS  1 Avenue du Swing  L - 4367 Belvaux  Phone: +352 24774320  Fax: +352 24794320  <a href="mailto:surveillance@ilnas.etat.lu">surveillance@ilnas.etat.lu</a>  <a href="http://www.ilnas.lu">www.ilnas.lu</a></p>
MALTA	<p>Mr Michael CASSAR  Mr James SPITERI  Market Surveillance Directorate  Technical Regulation Division  Malta Competition and Consumer Affairs Authority  Mizzi House,  National Road,Blata l-Bajda, Hamrun  Malta  Tel: +356 23952000  Fax: +356 21 242406  <a href="mailto:michael.b.cassar@mccaa.org.mt">michael.b.cassar@mccaa.org.mt</a>  <a href="mailto:james.spiteri@mccaa.org.mt">james.spiteri@mccaa.org.mt</a>  <a href="http://www.mccaa.org.mt">www.mccaa.org.mt</a></p>
the NETHERLANDS	<p>Ms. C.J.T.M. POSTMA-KOOLEN  Nederlandse Voedsel en Waren Autoriteit (NVWA)  3511 GG Utrecht  Postbus 43006  3540 AA Utrecht  Tel. +31 88 223 33 33  Fax.+31 88 223 33 34  <a href="mailto:vwa.dtalert@vwa.nl">vwa.dtalert@vwa.nl</a>  <a href="http://www.vwa.nl">www.vwa.nl</a></p>

POLAND

Mr Tomasz JÓŹWIAK  
Office of Competition and Consumer Protection  
Market Surveillance Department  
PL – 00 950 Warsaw  
Tel. +48 22 55 60 381  
Fax +48 22 82 70 304  
[rapex@uokik.gov.pl](mailto:rapex@uokik.gov.pl)  
[tomasz.jozwiak@uokik.gov.pl](mailto:tomasz.jozwiak@uokik.gov.pl)  
[www.uokik.gov.pl](http://www.uokik.gov.pl)

PORTUGAL

Ms Isabel ESPINHEIRA  
Direção-Geral do Consumidor  
PT – 1069 - 013 Lisboa  
Tel. +351 21 356 46 00  
Fax +351 21 356 47 19  
[rapex@dg.consumidor.pt](mailto:rapex@dg.consumidor.pt)  
[www.consumidor.pt](http://www.consumidor.pt)

ROMANIA

Ms Laura RADUT  
National Authority for Consumers Protection  
72, Aviatorilor Blvd  
RO – Bucharest 011865  
Tel. +40 21 3076770  
Fax +40 21 3143462  
[lauraradut@anpc.ro](mailto:lauraradut@anpc.ro)  
[www.anpc.gov.ro](http://www.anpc.gov.ro)

SLOVAKIA

Mr Roman DORONYAI  
Slovak Trade Inspection  
Prievozská 32,  
827 99 Bratislava 27  
SK – 827 15 Bratislava 212  
[roman.doronyai@soi.sk](mailto:roman.doronyai@soi.sk)  
Phone: +421 2 58272174  
fax: +421 2 53414996  
[www.soi.sk](http://www.soi.sk)

*Cosmetics*

Janka KIŠACOVÁ  
Public Health Authority of the Slovak Republic  
Trnavská 52  
826 45 Bratislava  
[janka.kisacova@uvzsr.sk](mailto:janka.kisacova@uvzsr.sk)

*Motor vehicles*

Martin Imre  
Ministry of Transport, Post and Telecommunication  
of the Slovak Republic  
810 05 Bratislava  
[rapex@mindop.sk](mailto:rapex@mindop.sk)

SLOVENIA	<p>Mr Luka RUS  Ministry of Economic Development &amp; Technology  Market Inspectorate of Republic of Slovenia  Dunajska cesta 160,  SI – 1000 Ljubljana  Tel. +386 12 808 700  Fax +386 12 808 740  <a href="mailto:obvestila.tirs@gov.si">obvestila.tirs@gov.si</a>  <a href="mailto:gp.tirs@gov.si">gp.tirs@gov.si</a>  <a href="http://www.ti.gov.si">www.ti.gov.si</a></p>
SPAIN <sup>1</sup>	<p>Ms Milagros NIETO MARTÍNEZ  Agencia Española de Consumo, Seguridad Alimentaria y Nutrición  Ministerio de Sanidad, Servicios Sociales e Igualdad  C/ Príncipe de Vergara 54  28071-Madrid  Tel: 00 34915755240  <a href="mailto:seguridad@msssi.es">seguridad@msssi.es</a>  <a href="http://www.consumo-inc.es">www.consumo-inc.es</a></p>
SWEDEN	<p>Ms Lena BÄCKLUND GILLSTEDT  <i>In case of absence:</i> Ms Susanne STÅHL  Swedish Consumer Agency  Box 48, SE – 65102 Karlstad  Tel. +46 771 423 300  Fax +46 54 194 195  <a href="mailto:rapex@konsumentverket.se">rapex@konsumentverket.se</a>  <a href="mailto:lena.backlund@konsumentverket.se">lena.backlund@konsumentverket.se</a>  <a href="mailto:susanne.stahl@konsumentverket.se">susanne.stahl@konsumentverket.se</a>  <a href="http://www.konsumentverket.se">www.konsumentverket.se</a></p>
UNITED KINGDOM	<p>Miss Yeshim HALIL or Mr Nick JAMES  Department for Business, Energy &amp; Industrial Strategy  Office of Product Safety &amp; Standards  1 Victoria Street  UK – London SW1H 0ET  Tel. +44 20 7215 0362  Tel. +44 20 7215 2349  <a href="mailto:rapex.unit@beis.gov.uk">rapex.unit@beis.gov.uk</a>  <a href="http://www.gov.uk/beis">www.gov.uk/beis</a></p>

---

<sup>1</sup> Agencia Española de Consumo, Seguridad Alimentaria y Nutrición (AECOSAN) in Madrid is in charge at the federal level of receiving and treating notifications on dangerous products sent by businesses. For contact details of the regional authorities responsible for such notifications, please contact AECOSAN

EFTA  
Surveillance  
Authority

Ms Kristin C. SÆTHER BANGSUND  
Ms Katty VERHELST  
Ms Lindsay JORE  
Ms Christina EVERETT  
(RAPEX Contact Points)  
EFTA Surveillance Authority  
Rue Belliard, 35  
B – 1040 Brussels  
Tel. +32 2 286 18 71  
Fax +32 2 286 18 00  
[rapex@eftasurv.int](mailto:rapex@eftasurv.int)  
[www.eftasurv.int](http://www.eftasurv.int)

ICELAND

Mr Teitur ATLASON  
Svava Gerður INGIMUNDARDÓTTIR  
Neytendatofa – Consumer Agency  
Borgartún 21  
IS – 105 Reykjavik  
Tel. +354 510 01 27  
Fax +354 510 11 01  
[teitur@neytendastofa.is](mailto:teitur@neytendastofa.is)  
[svava@neytendastofa.is](mailto:svava@neytendastofa.is)  
[rapex@neytendastofa.is](mailto:rapex@neytendastofa.is)  
[www.neytendastofa.is](http://www.neytendastofa.is)

LIECHTENSTEIN

Dipl. Ing. FH Thomas NÄF  
Office of Economic Affairs  
PO Box 684  
LI - 9490 Vaduz  
Liechtenstein  
Tel. +423 236 69 03  
Fax 423 236 69 07  
[rapex.avw@llv.li](mailto:rapex.avw@llv.li)  
<http://www.avw.llv.li>

NORWAY

Mr Robert SVINTERUD  
Consumer Safety  
Directorate for Civil Protection (DSB)  
PO Box 2014  
NO – 3103 Tønsberg  
Tel. +47 45 41 64 68  
+47 33 41 26 65  
[robert.svinterud@dsb.no](mailto:robert.svinterud@dsb.no)  
[postmottak@dsb.no](mailto:postmottak@dsb.no)  
[www.dsb.no](http://www.dsb.no)