



## Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/1225/18
Category	Motor vehicles
Type of alert	Products with serious risks
Product user	Consumer
Product	Passenger car
Brand	Mercedes-Benz
Name	A-Class
Type / number of model	Type-approval number: e1*2007/46*1829*00-01; Type: F2A
Batch number / Barcode	The vehicles affected were produced between 19 January 2018 and 17 April 2018.
OECD Portal Category	77000000 - Automotive
Description	Passenger car
Country of origin	Germany
Alert submitted by	Germany
Risk type	Injuries
Technical defect	The navigation software may be faulty, storing the wrong location of the vehicle.
Risk	As a result, when the emergency call system (eCall) is used, the location communicated to the emergency centre might not correspond to the current vehicle location. In such cases, emergency services would not be correctly directed to the vehicle.
Measures adopted by notifying country	Recall of the product from end users
Products were found and measures were taken also in	Denmark, Finland, Poland, Slovakia, Sweden
Images	No pictures are available