



Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/0662/16
Category	Motor vehicles
Type of alert	Products with serious risks
Product user	Consumer
Product	Passenger car
Brand	Mercedes-Benz
Name	S 500 Hybrid, C 350 Hybrid, GLC 350 Hybrid Plus 4Matic, ML 500 4Matic Hybrid
Type / number of model	EC type-approval: e1*2001/116*0335*29 ff, type: 221, EC type-approval: e1*2001/116*0457*29 ff, type: 204K EEC type-approval: e1*2001/116*0431*35 ff, type: 204, EC type-approval: e1*2001/116*0480*16 ff, type: 204X EC-type approval: e1*2001/46*0598*15 ff, type: 166.
Batch number / Barcode	Vehicles produced from March 2015 to September 2015 are affected.
OECD Portal Category	77000000 - Automotive
Description	Plug-in, hybrid electric vehicle.
Country of origin	Germany
Alert submitted by	Germany
Risk type	Injuries
Risk	The on-board high-voltage battery charger may malfunction. As a consequence it may incorrectly detect that an external charging cable has been inserted. If the vehicle is travelling at a speed of less than 5 km/h, this could lead to the activation of the park-lock function which would prevent further movement of the vehicle.
Measures adopted by notifying country	Recall of the product from end users
Products were found and measures were taken also in	Denmark, Finland, Romania, Slovenia, The Netherlands, United Kingdom
Images	No pictures are available