



Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/1954/18
Category	Motor vehicles
Type of alert	Products with serious risks
Product user	Consumer
Product	Passenger car
Brand	VW
Name	Arteon, Golf, Passat, T-Roc
Type / number of model	Type-approval numbers: e1*2007/46*0623, e1*2001/116*0307, e1*2007/46*1725, e13*2007/46*1845 Types: AU, 3C, 3H, A1
Batch number / Barcode	The vehicles affected were produced between May 2018 and August 2018.
OECD Portal Category	77000000 - Automotive
Description	Passenger car. Company recall code: 72H8
Country of origin	Germany
Alert submitted by	Germany
Risk type	Injuries
Technical defect	The fitting for the headrest may have been incorrectly welded to the backrest.
Risk	As a consequence, the supportive and protective effect of the headrest may be limited in the event of an accident.
Measures adopted by notifying country	Recall of the product from end users
Products were found and measures were taken also in	Bulgaria, Croatia, Denmark, Estonia, Finland, Greece, Hungary, Iceland, Ireland, Luxembourg, Norway, Slovenia, Sweden, The Netherlands
Images	No pictures are available