




Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/1686/16
Category	Communication and media equipment
Type of alert	Products with serious risks
Product user	Consumer
Product	Personal music player
Brand	COWON
Name	PLENUE
Type / number of model	D; 32 GB
Batch number / Barcode	P016018001487 (series No) / EAN 880929018951 (gold colour), 880929018968 (silver colour) , Products sold before November 2016
OECD Portal Category	68000000 - Audio Visual / Photography
Description	Personal music player (MP3 player) in rectangular block form, mostly black with a gold or silver border. Sold in an up-market cardboard box with foam padding. To note: the company has since performed a software update of the product and all new products sold after November 2016 are compliant.
Country of origin	Republic of Korea
Alert submitted by	France
Risk type	Damage to hearing
Risk	The continuous sound pressure level is too high, which may cause permanent hearing damage to the user of the personal music player. The product does not comply with the relevant European standard EN 62368.
Measures adopted by notifying country	Recall of the product from end users, Withdrawal of the product from the market
Products were found and measures were taken also in	Belgium
	

Images

