



Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/0758/19
Category	Electrical appliances and equipment
Type of alert	Products with serious risks
Product user	Consumer
Product	Massage pillow
Brand	Raze
Name	Car and home massage pillow
Type / number of model	FP 8028
Batch number / Barcode	Unknown
OECD Portal Category	78000000 - Electrical Supplies
Description	Brown twin head massage pillow, sold in a white cardboard box.
Country of origin	China
Alert submitted by	United Kingdom
Risk type	Electric shock
Technical defect	The electrical insulation of the product is inadequate.
Risk	The user may receive an electric shock from live parts. The product does not comply with the requirements of the Low Voltage Directive and the relevant European standard EN 60335.
Measures adopted by notifying country	Destruction of the product

