



## Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/0613/17
Category	Cosmetics
Type of alert	Products with serious risks
Product user	Consumer
Product	Liquid soap cream
Brand	dm Balea
Name	Creme Seife Buttermilk & Lemon
Type / number of model	Unknown
Batch number / Barcode	Lots: 637541 and 637542 with MDD: 06.2019
OECD Portal Category	53000000 - Beauty / Personal Care / Hygiene
Description	White dispensing bottle (500 ml) with yellow dispensing pump, mainly yellow printed text.
Country of origin	Germany
Alert submitted by	Germany
Risk type	Microbiological
Technical defect	The product contains a high count of Enterobacter gergoviae (measured value 2000000 cfu/g).
Risk	This could cause localised skin reaction and eye infection, particularly in consumers with a weakened immune system. The product does not comply with the Cosmetic Products Regulation.
Measures adopted by notifying country	Recall of the product from end users Determination of source and distribution channels.
Company recall page:	<a href="https://www.dm.de/unternehmen/medien-und-presse/pressemitteilungen/dm-marken/verbraucherinformation-balea-cremeseife-buttermilk-lemon-c995554.h">https://www.dm.de/unternehmen/medien-und-presse/pressemitteilungen/dm-marken/verbraucherinformation-balea-cremeseife-buttermilk-lemon-c995554.h</a>
Products were found and measures were taken also in	Slovenia
Images	

