



Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/0569/19
Category	Motor vehicles
Type of alert	Products with serious risks
Product user	Consumer
Product	Passenger van / Light commercial vehicle
Brand	Citroen
Name	Jumpy, Spacetourer
Type / number of model	Type-approval numbers: e2*2007/46*0530*00 to *06, e2*2007/46*531*00 to *04; Type: V
Batch number / Barcode	The affected vehicles were manufactured between 10 September 2015 and 3 December 2018.
OECD Portal Category	77000000 - Automotive
Description	Passenger van / Light commercial vehicle under Citroen recall code: GQH.
Country of origin	France
Alert submitted by	Germany
Risk type	Injuries
Technical defect	Excessive loading of the front suspension could result in loosening and eventual separation of the front wishbone lower ball joints.
Risk	This can impair vehicle's directional stability, increasing the risk of an accident.
Measures adopted by notifying country	Recall of the product from end users
Products were found and measures were taken also in	Bulgaria, Croatia, Denmark, Finland, Ireland, Poland, Slovakia, Slovenia, Sweden, The Netherlands
Images	No pictures are available