



## Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/0065/19
Category	Motor vehicles
Type of alert	Products with serious risks
Product user	Consumer
Product	Passenger car
Brand	Mercedes-Benz
Name	Various
Type / number of model	Type-approval numbers:e1*2001/116*0431*39 bis 49, e1*2001/116*0464*19 to 22, e1*2001/116*0457*32 to 40, e1*2001/116*0463*18 to 20, e1*2001/116*0501*25 to 38, e1*2007/46*1560*00 to 11, , e1*2007/46*1666*00 to 09, e1*2001/116*0335*32 to 40, e1*2001/116*0396*18 to 20, e1*2007/46*0485*16, e1*2007/46*0643*07, e1*2001/116*0480*19 to 29, e1*2007/16*1884*00, e1*96/79*0064*36 to 38, , e1*KS07/46*0065*00, sales description: CLA, GLA, SLC, A-Class, AMG GT, C-Class, E-Class, S-Class, SL, B-Class, GLC, CLS, G-Class , types: 204, 204AMG, 204K, 212, R1ES, R1EC, 221, 221AMG, 218, 218AMG, 204X, 463, G463Landaulet
Batch number / Barcode	Vehicles manufactured between 2016 and 2018 are affected.
OECD Portal Category	77000000 - Automotive
Description	Passenger car. Company recall code: 5499637
Country of origin	Germany
Alert submitted by	Germany
Risk type	Injuries
Technical defect	The software of the communication module for the emergency call system (eCall) is faulty.
Risk	As a result, it may be impossible to establish a speech connection with the Mercedes-Benz emergency call centre or to transmit vehicle data.
Measures adopted by notifying country	Recall of the product from end users
Products were found and measures were taken also in	Denmark, Finland, Hungary, Luxembourg, Poland, Romania, Slovakia, Sweden, The Netherlands
Images	No pictures are available