



Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/00239/20
Category	Motor vehicles
Type of alert	Products with serious risks
Product user	Consumer
Product	Passenger car
Brand	Renault
Name	Captur II, Clio V, Zoe Neo
Type / number of model	Type-approval numbers: Captur (e2*2007/46*0684*00), Clio (e2*2007/46*0676*00, e2*2007/46*0676*01, e2*2007/46*0676*02), Zoe (2*2007/46*0251*15), Types: XJA, XJB, X10
Company recall code	0D9V
Production dates	The affected vehicles were manufactured between April and October 2019.
OECD Portal Category	77000000 - Automotive
Description	Passenger car under Renault recall code: 0D9V.
Country of origin	France
Alert submitted by	Portugal
Counterfeit *	NO
Risk type	Injuries
Technical defect	Possible internal failure in the steering column motor control. This will result in loss of steering assistance when stationary or while driving, increasing the risk of an accident. /
Risk	
Measures adopted by notifying country	Recall of the product from end users
Products were found and measures were taken also in	Bulgaria, Croatia, Estonia, Germany, Greece, Poland, Slovenia, Sweden
Images	No pictures are available