

Disclaimer :

The Competition DG makes the information provided by the notifying parties in section 1.2 of Form CO available to the public in order to increase transparency. This information has been prepared by the notifying parties under their sole responsibility, and its content in no way prejudices the view the Commission may take of the planned operation. Nor can the Commission be held responsible for any incorrect or misleading information contained therein.

M.10290 — MICROSOFT / NUANCE

SECTION 1.2

Description of the concentration

On 16 November 2021, the Commission received a notification of the Transaction (“**Transaction**”) pursuant to Article 4 of Council Regulation (EC) No 139/2004 and following a referral pursuant to Article 4(5) of Council Regulation (EC) No 139/2004. Through the Transaction Microsoft Corporation will acquire within the meaning of Article 3(1)(b) of Council Regulation (EC) No 139/2004 sole control over Nuance Communications, Inc. (“**Nuance**”). Following the Transaction, Nuance will survive as a wholly owned subsidiary of Microsoft.

The business activities of the parties are:

- *Microsoft.* Microsoft is a global technology company headquartered in Redmond, Washington, USA that offers a wide range of products and services to customers through the following operating segments: **Productivity and Business Processes** covering *e.g.*, Office Commercial (including Microsoft 365, Office Consumer, LinkedIn, and Dynamics products and services; **Intelligent Cloud** covering *e.g.*, Microsoft Azure, Windows Server, Microsoft SQL Server, Visual Studio including as well as Enterprise Services, such as Premier Support Services and Microsoft Consulting Services; and **More Personal Computing** covering products such as Windows, Windows Commercial, patent licensing, MSN advertising, and Devices (*e.g.*, Microsoft Xbox and Surface PCs), Gaming and Search.
- *Nuance.* Nuance, founded in 1992, is a software company headquartered in Burlington, Massachusetts, USA. Nuance offers a range of software products that mainly integrate transcription technology. It has two main business units: healthcare and enterprise. Healthcare consists of health-related speech and AI solutions that help physicians conduct administrative tasks more efficiently. The healthcare business segment also contains Nuance’s Dragon P&C (*i.e.*, AI-powered transcription solutions for professional and consumer customers). In enterprise Nuance provides voice engagement, digital engagement and voice biometrics for customer service and sales engagement.