

Disclaimer :

The Competition DG makes the information provided by the notifying parties in section 1.2 of Form CO available to the public in order to increase transparency. This information has been prepared by the notifying parties under their sole responsibility, and its content in no way prejudices the view the Commission may take of the planned operation. Nor can the Commission be held responsible for any incorrect or misleading information contained therein.

M.7914 – KKR / WEBHELP

SECTION 1.2

Description of the concentration

The Commission has received notification of a proposed concentration pursuant to article 4 of Council Regulation (EC) No 139/2004 (the “EUMR”). On 4 February 2016, KKR & Co. L.P. (“KKR”) notified its intention to acquire indirect sole control of Webhelp SAS (“Webhelp”) within the meaning of Article 3(1)(b) of the EUMR.

The areas of activities of the undertakings concerned by the notified concentration are as follows:

- (i) KKR is a global investment firm which offers a broad range of alternative asset management services to public and private market investors and provides capital markets solutions for the firm, its portfolio companies and clients;
- (ii) Webhelp is a French headquartered IT services provider active primarily in the provision of business process outsourcing services. Webhelp offers a range of core services such as technical assistance to customer loyalty services and claims management, multichannel client data collection, digital and marketing services, payment services and enterprise solutions. It operates service centres and call centres around the world.