1. URBAN MOBILITY PROBLEMS FACING EU CITIZENS

QD3. When travelling within cities, how often do you encounter problems that limit your access to activities, goods or services?

<table>
<thead>
<tr>
<th>Frequency</th>
<th>EU28</th>
<th>IT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Often</td>
<td>27%</td>
<td>19%</td>
</tr>
<tr>
<td>Sometimes</td>
<td>19%</td>
<td>14%</td>
</tr>
<tr>
<td>Rarely</td>
<td>21%</td>
<td>29%</td>
</tr>
<tr>
<td>Never</td>
<td>45%</td>
<td>45%</td>
</tr>
<tr>
<td>Don't know</td>
<td>34%</td>
<td>34%</td>
</tr>
</tbody>
</table>

Base: Respondents who travel within cities

Methodology: face-to-face

QD4. Do you think that the following issues are an important problem or not within cities?

<table>
<thead>
<tr>
<th>Issue</th>
<th>EU28</th>
<th>IT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air pollution</td>
<td>42%</td>
<td>41%</td>
</tr>
<tr>
<td>Road congestion</td>
<td>46%</td>
<td>53%</td>
</tr>
<tr>
<td>Travelling costs</td>
<td>43%</td>
<td>49%</td>
</tr>
<tr>
<td>Accidents</td>
<td>42%</td>
<td>51%</td>
</tr>
<tr>
<td>Noise pollution</td>
<td>45%</td>
<td>49%</td>
</tr>
</tbody>
</table>

Base: Respondents who travel within cities

Socio-demographic breakdown

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2. MEASURES TO IMPROVE TRAVEL WITHIN CITIES

QD6. Which of the following measures could improve travel within cities?

- Lower prices for public transport: 59% (EU28), 56% (IT)
- Better public transport: 48% (EU28), 46% (IT)
- Improved cycling facilities: 33% (EU28), 32% (IT)
- Improved walking facilities: 29% (EU28), 25% (IT)
- Access restrictions for certain types of vehicles (e.g. trucks): 27% (EU28), 27% (IT)
- Incentives for carpooling or car sharing: 16% (EU28), 15% (IT)
- Lower speed limits: 23% (EU28), 20% (IT)
- Access restrictions at certain times: 17% (EU28), 15% (IT)
- Charges for road use (e.g. city tolls): 7% (EU28), 7% (IT)
- Reduce the number of parking places: 13% (EU28), 9% (IT)
- Other (SPONTANEOUS): 2% (EU28), 1% (IT)
- None (SPONTANEOUS): 2% (EU28), 2% (IT)
- Don’t know: 4% (EU28), 5% (IT)

Multiple answers possible

QD7. How effective do you think each of the following measures would be to improve travel within cities…?

- Restrictions on the use of certain types of vehicles (e.g. trucks): 21% (EU28) Very effective, 48% (EU28) Fairly effective, 30% (EU28) Not very effective, 7% (EU28) Not effective at all, 4% (EU28) Don’t know

- Awareness campaigns encouraging people to limit the use of their cars: 15% (EU28) Very effective, 31% (EU28) Fairly effective, 30% (EU28) Not very effective, 11% (EU28) Not effective at all, 4% (EU28) Don’t know

- Additional charges for the use of specific roads at specific times: 10% (EU28) Very effective, 30% (EU28) Fairly effective, 30% (EU28) Not very effective, 24% (EU28) Not effective at all, 6% (EU28) Don’t know
3. EXPECTATIONS AND RESPONSIBILITY FOR TRANSPORT IMPROVEMENTS WITHIN CITIES

QD5. In the future, do you think the traffic situation within cities will improve, stay the same or get worse?

- Total 'Get worse'
  - EU28: 37%
  - IT: 23%

- Age
  - 15-24: 20%
  - 25-39: 25%
  - 40-54: 30%
  - 55+: 41%

- Education (End of)
  - 16-19: 38%
  - 20+: 37%
  - Still studying: 27%

- Subjective urbanisation
  - Rural village: 36%
  - Small/Medium town: 36%
  - Large town: 33%

- Use a car
  - Min 1 time/week: 33%
  - Less often: 37%
  - Never: 30%

- Use public transport
  - Min 1 time/week: 30%
  - Less often: 40%
  - Never: 38%

Socio-demographic breakdown

QD8. In your opinion, who should be mainly responsible for reducing the traffic in cities?

- City authorities: 56%
- Citizens themselves: 32%
- Regional authorities: 28%
- (NATIONALITY) Government: 18%
- Private companies: 3%
- Other (SPONTANEOUS): 1%
- None (SPONTANEOUS): 1%
- Don't know: 3%

Maximum 2 answers possible
4. EUROPEANS’ TRANSPORT HABITS

QD1. How often do you...

- **Walk**: At least once a day (68%), A few times a week (19%), A few times a month or less often (8%), Never (4%), Don’t know (0%)
- **Use a car (whether as a driver or a passenger)**: At least a day (50%), A few times a week (40%), A few times a month or less often (12%), Never (0%), Don’t know (0%)
- **Use public transport**: At least a day (13%), A few times a week (16%), A few times a month or less often (27%), Never (20%), Don’t know (0%)
- **Cycle**: At least a day (12%), A few times a week (13%), A few times a month or less often (17%), Never (20%), Don’t know (0%)
- **Ride a motorbike (whether as a driver or a passenger)**: At least a day (3%), A few times a week (3%), A few times a month or less often (8%), Never (80%), Don’t know (1%)

EU28

- At least once a day
- A few times a week
- A few times a month or less often
- Never
- Don’t know

IT

- At least once a day
- A few times a week
- A few times a month or less often
- Never
- Don’t know

QD2. How often do you travel within cities?

- EU28: 46% at least once a day, 19% a few times a week, 24% a few times a month or less often, 4% never
- IT: 73% at least once a day, 19% a few times a week, 26% a few times a month or less often, 4% never

<table>
<thead>
<tr>
<th>Age</th>
<th>EU28</th>
<th>IT</th>
</tr>
</thead>
<tbody>
<tr>
<td>15-24</td>
<td>57%</td>
<td>77%</td>
</tr>
<tr>
<td>25-39</td>
<td>54%</td>
<td>77%</td>
</tr>
<tr>
<td>40-54</td>
<td>49%</td>
<td>75%</td>
</tr>
<tr>
<td>55+</td>
<td>32%</td>
<td>68%</td>
</tr>
</tbody>
</table>

Education (End of)

<table>
<thead>
<tr>
<th>Age</th>
<th>EU28</th>
<th>IT</th>
</tr>
</thead>
<tbody>
<tr>
<td>15-19</td>
<td>35%</td>
<td>69%</td>
</tr>
<tr>
<td>20-24</td>
<td>42%</td>
<td>72%</td>
</tr>
<tr>
<td>25+</td>
<td>53%</td>
<td>80%</td>
</tr>
<tr>
<td>Still studying</td>
<td>64%</td>
<td>78%</td>
</tr>
</tbody>
</table>

Subjective urbanisation

<table>
<thead>
<tr>
<th>Location</th>
<th>EU28</th>
<th>IT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural village</td>
<td>30%</td>
<td>63%</td>
</tr>
<tr>
<td>Small/mid size town</td>
<td>50%</td>
<td>74%</td>
</tr>
<tr>
<td>Large town</td>
<td>56%</td>
<td>77%</td>
</tr>
</tbody>
</table>

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