



Europe for Citizens
Programme

Projects from Latvia in EU programme „Europe for Citizens”

Promoting vulnerable consumers knowledge and information of Energy Efficiency

Applicant: Latvian National Association for Consumer Protection (LV)

Partners: Tartu Consumer Advice and Information Centre (EE), Lithuanian Consumer Institute (LT), Friends of the Earth Sweden (SE)

Support measure: Thematic Networking of Twinned Towns

Project realisation year: 2011/2012

Grant awarded: EUR 17 935

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Project web page: www.consumerenergy.lv

Description:

The aim of a project “Promoting vulnerable consumers knowledge and information of Energy Efficiency” is to promote knowledge of consumers with limited resources (unemployed, preretirement and pensionable age persons and other Social groups) about energy efficiency.

In framework of a project was held 5 events, among them 2 group leader trainings in Gothenburg (Sweden) and Tartu (Estonia). In those trainings participants were introduced with best practice examples, like energy efficiency in passive houses, solutions for energy economy, production of biofuel and its usability in individual and public transport.

There was 3 educational workshops follow group Leader trainings in Riga for project target group from Vilnius (Lithuania) and Tartu (Estonia).

The result of a project was development of web site www.consumerenergy.lv, as a platform for consumer organizations from Baltic States for promoting initiatives of energetics. In addition was issued CD with best examples from project and T-shirt with project logo for each participant.

Distribution of information was reflected in newspaper „Latvijas avīze”, in national news portāls LETA and BNS and in many other informative sources in Latvia and in other project countries.

Latvian National Association for Consumer Protection (further LNACP) is founded in 1999 with main aim to assist consumers in Latvia with their rights protection what is set under the national Consumer Rights Protection Law and in other legislation acts and relevant European Union regulations and directives.

For this reason LNACP is using it's network of 10 regional consumer organizations covering regions of Latvia.

LNACP is participant of the European Consumer Consultative Group of European Commission (ECCG) and member of the European Consumer Organization (BEUC).

The work of LNACP is related with education and information of consumers in the framework of the review of legislation, social campaigns, seminars, conferences, brain storming etc., as regards protection of consumer interests and rights.

Suggestion from project team:

Suggestions for filling e-form and organization of events:

- * choosing theme of project, make sure that it is actual not only for applicant, but for partners as well

- * while filling the e-form choose short and brief formulation, avoid from figurative description

- * while planning activities of a project, foresee the time for organization of visits abroad

- * the success of a project will depend from good motivated and well organized partners, it is very important to get in touch regularly with all participated parts.

Baiba Miltoviča, project coordinator

