

Embracing mobile identity for eGovernment

Mobile access to online government services is a key trend, as public administrations attempt to improve the accessibility of their online services and provide a better user experience for their citizens. Governments face pressure to match their private sector counterparts, who are now commonly tailoring their commercial online services, from banking to retail, for the mobile experience. **Mobile eID, enabling users to authenticate their identity using their smartphones, will be a crucial component** of these efforts.

This paper "**Embracing mobile identity for eGovernment**" provides an overview of approaches to enable mobile eID, and the key trends seen in countries across the EU. It outlines the main technical options as well as providing recommendations to EU administrations on how to improve the mobile experience of cross-border authentication.

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Trends report on...obile_Final2 .pdf

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