



18TH EHEALTH NETWORK 12-13 NOVEMBER 2020, BRUSSELS, BELGIUM

COVER NOTE

10.1 D4.2 Policy proposal on people empowerment - eHAction

1. Issue at stake

The strategic goal of the eHealth Network with regard to empowering people is to work towards the implementation of patient-centred eHealth solutions in all Member States and to provide people with the adequate digital tools and skills for people empowerment. Therefore, the purpose of this deliverable is to present a policy proposal with a list of priorities and recommendations for adoption by the eHealth Network in order to improve the empowerment of their citizens.

2. Summary

The work package 4 (WP4) on empowering people aims to develop strategic recommendations and instruments. Digital health has an important role to play in people need to be informed and provided with the right digital means and digital health skills. In order to meet this need, the eHealth Network has adopted empowering people as one of the priorities in the multiannual work programme 2018 – 2021 of the eHealth Network.

This policy proposal builds upon the policy framework on people empowerment (D 4.1), which was adopted in the 16th eHealth Network meeting in November 2019.

The key gaps highlighted in the D4.1 on policy framework were developed into nine priority areas for this proposal:

1. Legislation
2. Trust as key
3. Integration & interoperability
4. Quality standards & assessment
5. Users at the centre
6. Digital Health Literacy of people
7. Behavioural change through motivation
8. Awareness/involvement of the social environment
9. Awareness/involvement of health professionals

The indicated priorities for this policy proposal are plotted on one or more elements of the *ability, motivation, opportunity* (AMO) framework. Each priority area will present a limited number of recommendations taking into account ongoing activities within the EU in order to target critical unmet needs. The recommendations are presented to a broad list of stakeholders, each of whom should critically assess which policy actions are most needed in their context. The adoption of this policy proposal at the level of the eHealth Network would not in itself entail adopting the recommendations it contains, but it would signal to Member States, stakeholders and the Commission that the recommendations within this document are important and should be considered for policy action where relevant, in line with national strategies and priorities.

3. Format of procedure in the meeting

For adoption.