



23ND eHEALTH NETWORK MEETING - 30 MARCH 2023, ONLINE

COVER NOTE

3. MyHealth@EU procedures on launching new service pairs and on offboarding

1. Issue at stake

The MyHealth@EU procedures describe the different steps to be undertaken by the National Contact Points for eHealth (NCPeH) in order to join and pursue routine operations under MyHealth@EU. The revised procedure 5 on new service pairs and the new procedure 9 on offboarding aim respectively at streamlining the process to launch a new service pair and at clarifying the steps that will be taken in case of non-compliance with MyHealth@EU requirements.

2. Summary

These two procedures aim at resolving current issues encountered with MyHealth@EU procedures:

- The revised procedure 5 (country pair decision) aims at ensuring a join request by 2 countries to launch a new exchange instead of receiving them separately (as it is currently foreseen). This would avoid the situation whereby only one country request for such decision under a certain wave. Given that any exchange always involves 2 countries, it is therefore suggested that the new procedure 5 reflects this reality.
- The new procedure 9 (offboarding) aims at stopping routine operations of a NCPeH if it is non-compliant with MyHealth@EU requirements. Currently, no such procedure exists to deal with identified non-compliances. If in the future a NCPeH becomes non-compliant, procedure 9 could be triggered, as a last resort, to stop operations of a NCPeH.

3. Format of procedure in the meeting

For eHealth Network adoption of the revised procedure 5 and the new procedure 9.