

SMS authentication phase-out in EU Login

*Strengthen your
digital security*



EU Login SMS removal

Strengthen your digital security

To ensure **continued access to EU Login** and its associated applications, you are encouraged to switch to one of the following secure authentication methods.

Find the best option

Click on the blue box to find out





Do you have a smartphone or a tablet?

No

Yes

Options for advanced users



I have a smartphone or a tablet



EU Login mobile app

- High level of security, offering a convenient, user-friendly experience
- Ideal for users comfortable with technology and smartphone/tablet usage
- Seamless flow to access EU applications from your mobile device

How it works:

Download the application onto your smartphone/tablet and link it to your EU Login account from the [My Account page](#). Authenticate using a PIN code, fingerprint or facial recognition, or by scanning a QR code when offline.

Setting up the EU Login mobile app



Find detailed information on [secure methods for EU Login](#). Add a backup method to always have access to EU Login.





Is your country on the list of those using an eID?



Austria



Belgium



Croatia



Czechia



Denmark



Estonia



France



Germany



Italy



Latvia



Liechtenstein



Lithuania



Luxembourg



Malta



Netherlands



Poland



Portugal



Slovakia



Slovenia



Spain



Sweden



No

Yes



My country uses an eID



Your eID

- Provides verified identity and user details, simplifying long processes while improving accuracy
- An eID minimises the risk of identity theft and unauthorised access

How it works:

Connect your eID to your computer using a card reader and link it to your [EU Login account](#). For some countries, you might also be able to use a national eID mobile application, e.g. Itsme for the Belgian eID.

Adding my eID to my EU Login account



Find detailed information on [secure methods for EU Login](#). Add a backup method to always have access to EU Login.



My country does not use an eID



Security key

- An easy-to-set-up removable device that you can use across multiple devices
- A highly secure way to authenticate that does not require a smartphone
- Can be used for other accounts from other services

How it works:

Plug the security key into your device via USB and link it to your [EU Login account](#).

Once set up, plug it in, touch it to verify and you are in.

[Check if your device is FIDO2-compliant.](#)

[Adding a security key](#)



Find detailed information on [secure methods for EU Login](#). Add a backup method to always have access to EU Login.





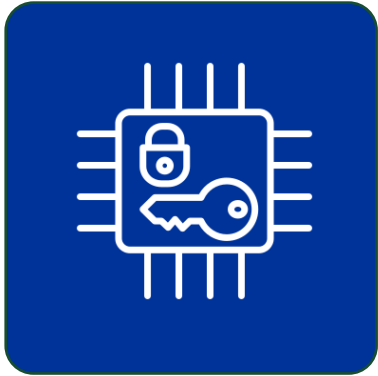
Recommended options for advanced users

Computer

Mobile



Options for advanced users



Trusted Platform Module

- A small chip inside your computer that helps to keep it secure
- Quick, easy access to services, using a PIN code, fingerprint or facial recognition
- No need to manage or carry a separate device – the TPM is built into your computer

How it works:

Configure your TPM on your computer and add it as a method in [My Account](#). Connect from a compatible browser, select the TPM and use your PIN code, fingerprint or facial recognition.

[Adding a trusted platform](#)



Find detailed information on [secure methods for EU Login](#). Add a backup method to always have access to EU Login.



Options for advanced users



Passkey

- Robust security using cryptographic keys, reducing vulnerabilities.
- Secure way to sign in across devices.
- Seamless and efficient authentication that is easy to set up and use.

How it works:

Use the same method you use to unlock your mobile device (e.g. PIN code, fingerprint or facial recognition, pattern).

Using a Passkey to EU Login



Find detailed information on [secure methods for EU Login](#). Add a backup method to always have access to EU Login.

