



## DRAFT AGENDA

### Consumer Markets Expert Group

**24 January 2013, 10:00 – 17:00**

**Venue: Centre Albert Borschette, 1049 Brussels**

**Meeting Room: AB-2D**

1.	10:00-10:10	Opening of the meeting and approval of the minutes from the previous meeting
2.	10:10-10:20	Update of CMEG rules of establishment
3.	10:20-11:20	Country updates (incl. Italian presentation of Prices and Tariffs Observatory)
4.	11:20-12:20	Findings of the latest Eurobarometer surveys with consumers and retailers
5.	12:20-12:30	State of play on the harmonised complaints recommendation
6.	12:30-14:00	Buffet lunch
7.	14:00-14:30	Update on the behavioural economics research
8.	14:30-15:30	Update on finalised/ongoing market studies
		a) Internet service provision
		b) Consumer vulnerability
		c) Voluntary food labelling schemes
		d) Study on the voluntary origin labelling of foodstuffs and the mandatory origin labelling of meat used as an ingredient in foodstuffs
9.	15:30-15:50	SANCO Multi-stakeholder Dialogue on Environmental Claims
10.	15:50-16:10	SANCO Multi-Stakeholder Dialogue on Comparison Tools
11.	16:10-16:40	Findings of the latest sweep investigations (consumer credit; digital contents)
12.	16:40-16:50	Any other business
13.	16:50-17:00	Conclusion of the meeting and date of next meeting

