



Welcome to the

# AMS for Youth

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## Target groups

### ✧ Job-seekers

- ⇒ young people with residence in Vienna
- ⇒ between 15 and 21 years of age

### ✧ Employers

- ⇒ Enterprises looking for apprentices

# Services offered by the AMS for youth



- ✧ Information: BIZ (career guidance centre), EURES (European Employment Services)
- ✧ Counselling: apprenticeship, professions, qualification
- ✧ Placement: apprenticeship, 1st or 2nd labour market
- ✧ security of subsistence: unemployment benefits
- ✧ Benefits: financial support to individuals, funds for enterprises (for apprenticeship, for reintegration)
- ✧ employment of foreign labour

# Content of services



## Young people

- ✧ Integrate as soon as possible to the labour market (apprenticeship, work place)
- ✧ Provide training courses (activation - motivation , orientation, qualification)
- ✧ Place into training of §30-BAG centres (Law Guaranteeing Youth Training: for apprenticeship applicants, AMS covers professional initial training) – offered in 30 different jobs
- ✧ Possibility of integrative qualification (longer learning time and partial qualification)
- ✧ Networking with Viennese counselling and coaching centres for youngsters
- ✧ Providing subsistence income

# Content of services



## Enterprises

- ✧ Filling of vacancies for apprenticeship as soon as possible
- ✧ Information and counselling on possible subsidies
- ✧ Calculation and administration of subsidies
- ✧ pre-selection: by request of the client, tailor-made filling of vacancies
- ✧ counselling on alternative strategies in filling the vacancies
- ✧ company visit: personal contact between AMS staff and the enterprise on the business location

# Career Information Centres BIZ



in the local offices:

- ✧ information on professions and types of education, both online and in brochure form, video library, personal advice
- ✧ cooperation with schools, offers to people changing jobs
- ✧ support to people changing jobs, planning their career through detailed information on various professions
- ✧ from the age of 13 onwards

# *Young people between 15 and 20 years old*



<b>Total</b>	<b>12871</b>	<b>14/03/11</b>
<b>Looking for apprenticeship</b>	<b>1916</b>	<b>14/03/11</b>
<b>Unemployed</b>	<b>4084</b>	<b>14/03/11</b>
<b>In Training</b>	<b>6498</b>	<b>14/03/11</b>
<b>Others</b>	<b>373</b>	<b>14/03/11</b>

# Difficulties in Placement



- ✧ no or negative certificate of compulsory education
- ✧ no or little information about professions and types of education
- ✧ unrealistic self-assessment
- ✧ no support through the social environment
- ✧ problems with alcohol, drugs, crime (previous convictions)
- ✧ physical or mental handicaps
- ✧ migrants (1st or 2nd generation)
- ✧ no or little German language skills
- ✧ young mothers
- ✧ youngsters with financial problems (debts)
- ✧ homeless people



# Challenge



- ✧ Especially for those youngsters, which are far away from the labour market to find adequate places
- ✧ Find ways to integrate young people into the labour market to prevent dissocialism
- ✧ Subsidy: for apprentice under certain conditions
- ✧ Find companies who are willing to take on apprentices

# *Why do people come to us?*



- ✧ because they want to find a job (support)
- ✧ because they need information
- ✧ because of the money
- ✧ because they need to change the job (accidents, physical handicaps)
- ✧ because they have to - in order to get financial support from other organisations
- ✧ because they are told to (parents, teachers, etc.)
- ✧ because they do not know where else to go
- ✧ because they want to visit certain classes
- ✧ because they think that they are insured

# *How do youngsters find us?*



- ✧ see presentation Dr. Schelling
- ✧ Specialty: Diversity Programme
  - ⇒ visits to mosques
  - ⇒ visits to associations, clubs
  - ⇒ advertisements in newspapers
  - ⇒ DVD for migrant communities

# *First Contact*



- ✧ still in school – career guidance centres
- ✧ depending on their educational level & training – different zones in the house
  - ⇒ generate the data
  - ⇒ check how realistic their job ideas are
  - ⇒ job-ready or in need of training
  - ⇒ duration: 15 minutes

# *Collaboration*



- ✧ counselling intervals not more than 40 days
- ✧ approach: depending on classes which are available, motivation of the youngster, educational level, etc.
- ✧ if possible in agreement with the youngster  
– difficulty here – how realistic are they

# Counsellors



- ✧ 1 counsellor/appr. 630 youngsters  
(counselling zone) – 120 youngsters  
(service zone)
- ✧ no special training other than the usual dual  
system
- ✧ youngsters are a special group when it  
comes to the aims of the AMS

# *Difficulties in Counselling*



- ✧ already mentioned before – special groups
- ✧ they like to come in gangs
- ✧ sometimes character of youth centre
- ✧ sanctions: depending on whether they receive benefits or not



# *Efficiency*

- ✧ efficiency of classes, trainings & courses – see presentation Dr. Schelling
- ✧ vocational trainings from 18 years onwards (FIA)
- ✧ counselling institutions – they are on a voluntary basis & not an official agency



# *Partner organizations*



- ✧ Counselling institutes – time factor
- ✧ school boards – to go in one direction
- ✧ institutes who offer §30 BAG training
- ✧ all the above & others – have to deliver results as well



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