

Q&A MISSOC VT/2011/020

1) MISSOC correspondent's guide

This Guide will be provided upon request solely for the purpose of drawing up a bid.

2) Precise requirements about the secure and restricted password protected online area for the national MISSOC correspondents

There are two parts to the www.missoc.org webpage.

The first part is open and accessible to everybody; it contains the whole database of MISSOC and the main information about the network.

The second is the correspondent's area which is an online platform to facilitate the exchange of information between the National Correspondents, the Directorate General Employment, Social Affairs and Inclusion Unit EMPL/D/3 and the MISSOC Secretariat. It can be accessed only by people who are in possession of a personalised username and password. In this part of MISSOC there are the following 6 buttons:

* MISSOC network meetings – there one can find the agenda and minutes of previous network meetings and presentations used during those meetings

* MISSOC correspondent's guide – two word documents attached to this reply

* MISSOC database – hosted on the external server by MISSOC Secretariat

* MISSOC book – link to the EU Bookshop:

http://bookshop.europa.eu/is-bin/INTERSHOP.enfinity/WFS/EU-Bookshop-Site/en_GB/-/EUR/ViewPublication-Start?PublicationKey=KE3009241

* MISSOC contact list – a word document with the contact details of all MISSOC national correspondents

* Opinions of National Correspondents on MISSOC – word document containing the evaluation of MISSOC Network by the National Correspondents carried out in 2008 by the current contractor

3) Migration

The tenderer must: *“Ensure a smooth collaboration with DG EMPL, DG DIGIT and, in the first months of the contract, the previous Contractor and participate in all necessary technical steps to ensure the migration of the external MISSOC website/data to the European Commission's Data Centre.”*

Question: Is the winning tenderer actually *responsible* for migrating the previous contractor's work to the EC's Data Centre, or is this the responsibility of the previous contractor? If we are not responsible for the migration, then what does “Ensure a smooth collaboration” actually mean, and what coercive authority will we have over the previous contractor to ensure their constructive collaboration?

Reply: The successful tenderer under this tender procedure will have to perform the actual migration.

4) Technologies

“The technologies in use by the European Commission's website are at the time of writing, the following:

Weblogic Server 10.3.2 aka 11g

Oracle DBMS 11g

Java™ SE Runtime Environment (build 1.6.0_14-b08) »

Question: While this refers to the existing website, are you saying that this should be the technologies used for the future website, or can tenderers propose other, more flexible and cost-effective web publication technologies, as long as they are supported by DIGIT?

Reply: Not necessarily. Tenderers can propose other more flexible and cost-effective web publication technologies **as long as they are supported by DIGIT.**