

Universal Credit

An introduction

Karen Elsmore

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UC simplifies the welfare system

From six benefits to one

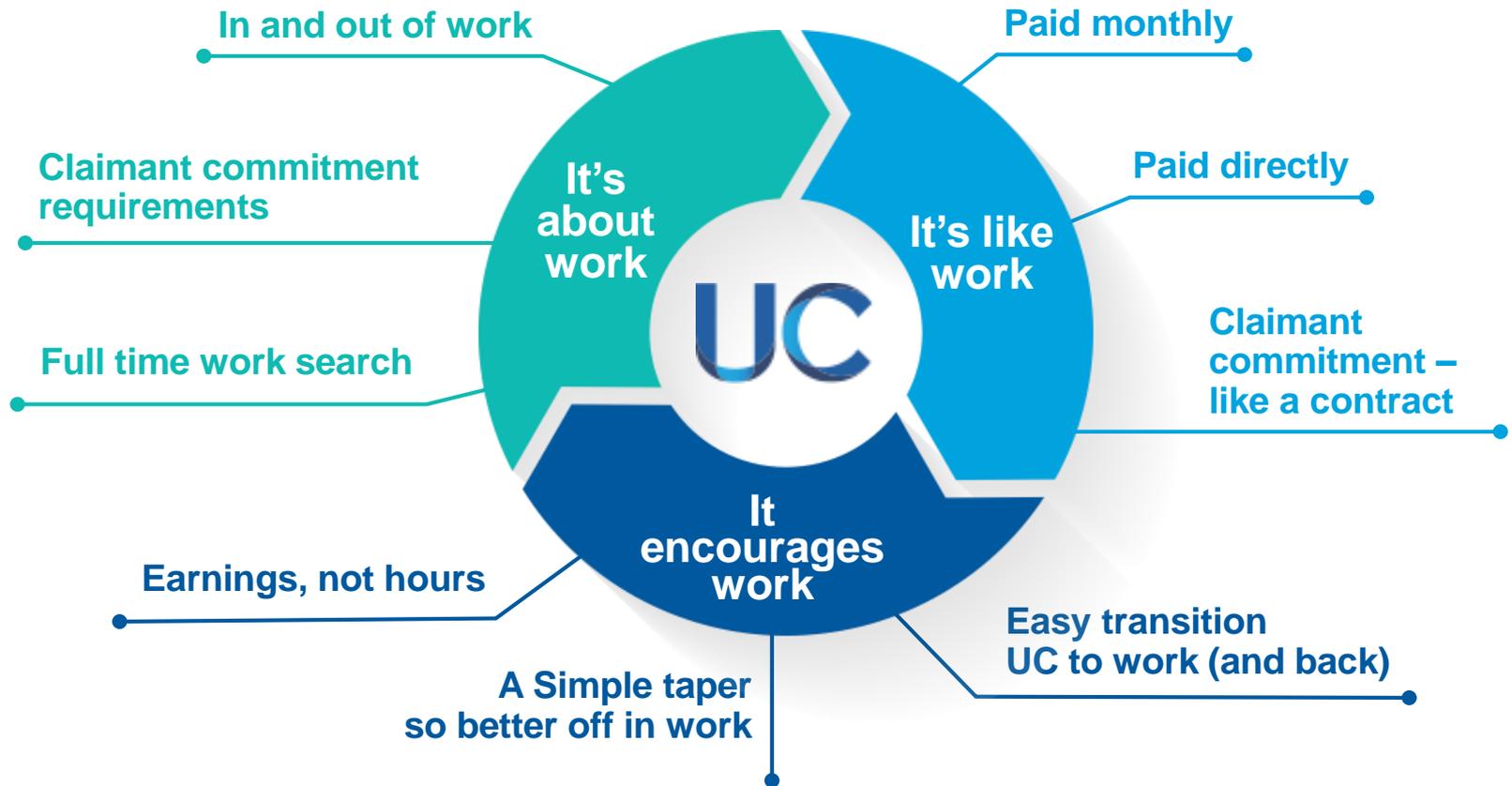


Deal with one organisation not three



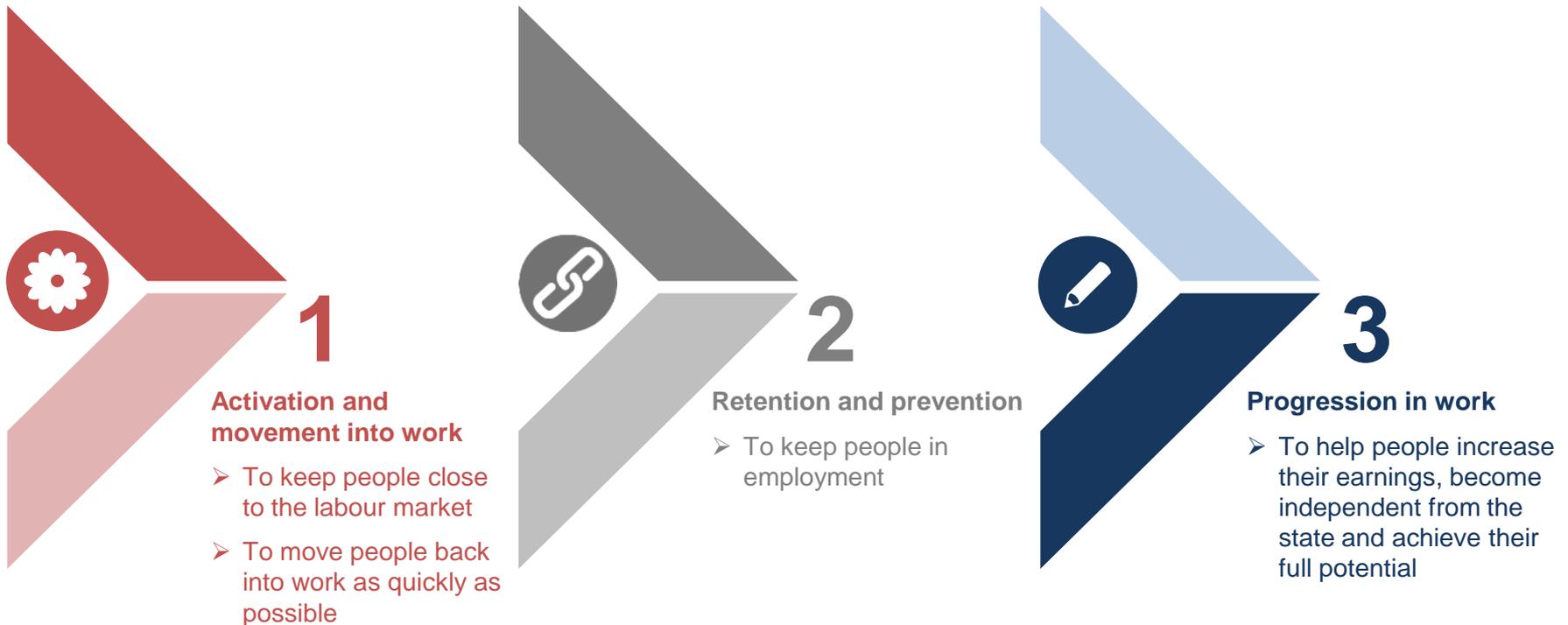
- Universal Credit is a digital, flexible and personalised system
- It reduces barriers to work, incentivises people to move into work
- It also helps people on a low income to earn more and get on in their job

UC focuses on work

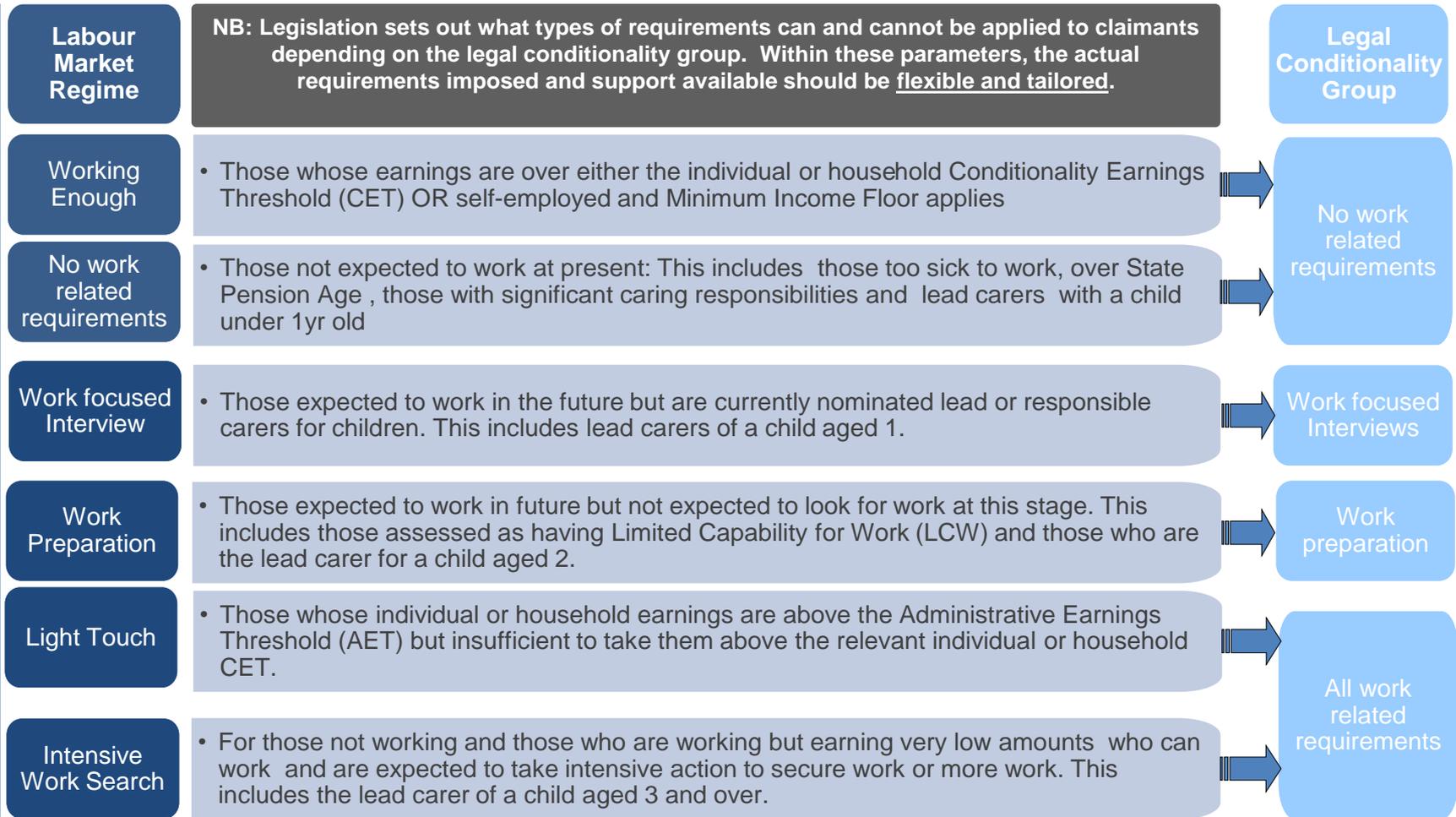


The underpinning policy intent of UC is to support claimants to enter work, earn more or prepare for work in the future

UC claimants are supported through an individualised, responsive, dynamic and multi-channel service with labour market outcomes focused on:



Every claimant will be allocated to a Labour Market Regime based on individual and household information, characteristics and earnings



Work-related requirements: claimants will be expected to undertake all or a combination of the these requirements depending on their regime and individual characteristics....

Regimes:

- Intensive Work Search
- Work Preparation
- WFI only

Work Focused Interview

requirements can be used for any or a combination of:

- Assessing prospects for remaining in or finding paid work;
- Coaching claimants to remain in or find work;
- Identifying training or educational opportunities;
- Determining whether a claimant is in gainful self employment

Regimes:

- Intensive Work Search

Work Availability requirements is an obligation that a claimant is available for work – able and willing to immediately take up paid work, more work or better paid work.

Work Search requirements can include:

- Carrying out work searches;
- Making applications;
- Creating/maintaining online profiles
- Registering with agencies
- Seeking references

Regimes:

- Intensive Work Search
- Work Preparation

Work Preparation

requirements for a claimant to take particular action that will likely help obtain paid work, more work or better paid:

- Attending a skills assessment;
- Improving personal presentation;
- Participating in an employment programme;
- Developing a business plan



**Dedicated
work
coach**

Acceptance of individual **Claimant Commitment:**
(by each adult in the household)

- Tailored, reasonable and achievable
- Personal responsibility and ownership
- Continually reviewed and kept up-to-date
- Coaching, encouragement and support
- Regular compliance checking

Range of different methods of engagement, including:

- Via journal
- Electronically
- Face-to-face
- Telephone

UC is rolling out safely and securely across the country

The original part-automated, part-manual version of UC, called the **'Live service'** is being replaced by the **'Full service'** release, which has much improved functionality.

