

# Representativeness of the European social partner organisations:

Postal and courier activities sector

| Introduction                                       |    |
|--|----|
| Economic and employment characteristics and trends | 6  |
| National level of interest representation          | 14 |
| European level of interest representation          | 31 |
| Conclusions and summary                            | 37 |
| Bibliography                                       |    |
| Annex 1: Details of individual organisations       | 40 |
| Annex 2: Organisation names and abbreviations      |    |

This report is available in electronic format only.

Wyattville Road, Loughlinstown, Dublin 18, Ireland, D18 KP65 – Tel: (+353 1) 203 31 00 – Fax: 282 64 56 Email: <u>information@eurofound.europa.eu</u> – website: <u>www.eurofound.europa.eu</u>

When citing this report, please use the following wording: Eurofound (2017), *Representativeness of the European social partner organisations: Postal and courier activities sector*, Dublin.

Author: Pablo Sanz de Miguel, Notus

Research Manager: Isabella Biletta

Eurofound project: Representativeness studies at EU level (131024)

This study provides information designed to encourage sectoral social dialogue in the postal and courier activities sector. The aim of Eurofound's series of studies on representativeness is to identify the relevant national and supranational social partner organisations in the field of industrial relations in selected sectors. Top-down and bottom-up analyses of the sector in the EU28 covered in the study show that the UNI Europa Post & Logistics and PostEurop are the most important European level social partner organisations in the sector.

# **Country codes**

| AT | Austria        | FI | Finland    | NL | Netherlands    |
|----|----------------|----|------------|----|----------------|
| BE | Belgium        | FR | France     | PL | Poland         |
| BG | Bulgaria       | HR | Croatia    | RO | Romania        |
| CY | Cyprus         | ΗU | Hungary    | SE | Sweden         |
| CZ | Czech Republic | IE | Ireland    | SI | Slovenia       |
| DE | Germany        | IT | Italy      | SK | Slovakia       |
| DK | Denmark        | LT | Lithuania  | UK | United Kingdom |
| EE | Estonia        | LU | Luxembourg |    |                |
| EL | Greece         | LV | Latvia     |    |                |
| ES | Spain          | МТ | Malta      |    |                |

# Introduction

The aim of this representativeness study is to identify the relevant national and supranational social actors (that is, the trade unions and employer organisations) in the postal and courier activities sector, and to show how the national actors relate to the sector's European interest associations of labour and business. The impetus for this study, and for similar studies in other sectors, arises from the aim of the European Commission to identify the representative social partner associations to be consulted under the provisions of the <u>Treaty on the Functioning of the European Union</u> (TFEU) and to be eligible for participation in European sectoral social dialogue committees. The effectiveness of the European social dialogue depends on whether its participants are sufficiently representative in terms of the sector's relevant national actors across the EU Member States.

## Overview of the process and methodology

The study followed the methodology described in Eurofound (2015).

#### Demarcation of the sector

Every sector is demarcated in terms of <u>Statistical Classification of Economic Activities in the</u> <u>European Community</u> (NACE) (Rev. 2) codes. All existing sectoral social dialogue committees have been demarcated with a NACE code, which defines the scope of economic activities covered by the committee. The NACE code to be applied in each sectoral representativeness study is confirmed by the European Commission after consultation with the social partners.

In this study, the postal and courier activities sector is defined as embracing NACE (Rev. 2) 53.10 and 53.20. This includes the following activities:

- 53.10 Postal activities under universal obligation;
- 53.20 Other postal and courier activities.

#### Criteria for inclusion in the study

European associations are analysed via the top-down approach if they:

- are on the European Commission's list of interest organisations to be consulted on behalf of the sector under Article 154 TFEU;
- and/or participate in the sector-related European social dialogue.

The Commission may decide to include other EU sector-related organisations in the study, if relevant (for example, a sector-related organisation that has recently requested to be consulted under Article 154 TFEU).

A **national association** is considered to be a relevant sector-related interest association if it meets both criteria A and B:

- A. The association's domain relates to the sector.
- B. The association is either:
  - affiliated to a European level organisation, which is analysed in the study within the top-down approach (independent of their involvement in collective bargaining); or, if not,
  - regularly involved in sector-related collective bargaining.

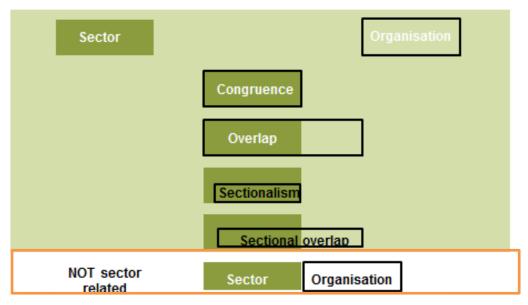
#### Carrying out the study

The information used in this study was collected by Eurofound's Network of European correspondents in a series of 28 national contributions. The national correspondents, who are all industrial relations experts, are required to gather data on all relevant organisations at national level and to approach them by telephone or email, using standardised questionnaires. While the questionnaires are in English, correspondents can interview or contact the organisation in the relevant national language. The questionnaires completed by the national correspondents.

#### Determining sector-relatedness

European and national social partners are considered to be 'sector-related' if their membership domain relates to the sector in one of the ways shown in Figure 1. Put simply: any organisation organising membership in the sector is deemed to be sector-related.

# Figure 1: Sector-relatedness of social partner organisations: four possible domain patterns



# Economic and employment characteristics and trends

## **Economic background**

Postal services in the EU have been gradually liberalised since 1997 when the Postal Services Directive (<u>97/67/EC</u>) opened up about 3% of the regulated national mail services markets to competition. Its amendment by Directive2002/39/EC and Directive 2008/06/EC led to the progressive liberalisation of the postal sector, with obligatory full market opening in 2010 and for some Member States in 2012 (European Commission, 2015).

The liberalisation process was concerned with 'national post activities', that is, the collection, classification, transport and delivery (domestic or international) of postal items. A report on the application of the Postal Services Directive stated that:

Member States are required to provide for the collection and delivery of letters and parcels on at least five working days each week, with a specified quality at all points in their territory. The number of Member States where this frequency requirement is exceeded (i.e. with delivery on six days) is declining.

(European Commission, 2015, p. 4)

However, the liberalisation process is not concerned with 'courier activities other than national post activities'. These have developed freely and competitively to a large extent outside the public system.

As parcel services were never part of the previously reserved area, competition appears to have developed to a greater extent in the parcel market than in the letter market. 'Express' operators such as UPS, DHL, TNT and FedEx as well as courier companies who traditionally focused more on valueadded business to business (B2B) services are increasingly developing their business to consumer (B2C) services to take advantage of the growth in ecommerce, and new companies are entering the market.

#### (European Commission, 2015, p. 7)

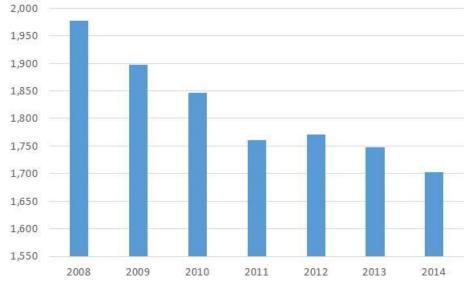
Across the EU28, there were 52,599 postal and courier services enterprises in 2011 (the last year with available figures). These enterprises generated €59 billion of value added according to Eurostat's Structural Business Statistics database. The sector is dominated by large enterprises (that is, those employing 250 or more people). In 2010, the 342 large enterprises classified in the sector provided 89.9% of the value added and employed 88.2% of the workforce (Eurostat, 2015).

Around 19 out of every 20 enterprises within the EU28's postal and courier activities sector were classified within other postal and courier activities (Group 53.2). Nevertheless, postal activities under universal service obligation (Group 53.1) was still the largest of the two subsectors with almost three-fifths (58.7%) of the sectoral workforce and nearly two-thirds (64.5%) of the value added generated in in 2012. This subsector also recorded higher labour productivity (€36,000 per person employed) in 2012 than that recorded for other postal and courier activities (€28,000 per person employed), although both subsectors recorded labour productivity ratios that were below the averages for the non-financial business economy and transportation and storage services (Eurostat, 2015).

The postal and courier activities sector has been characterised by widespread changes, many of them associated with the full opening of mail markets since 2010–2012 that were previously dominated by national postal monopolies. Further massive changes could be on the way as, in May 2016, the European Commission proposed a so-called 'comprehensive approach to stimulating cross-border e-commerce' (European Commission, 2016) that would also apply to suppliers in the sector and including price cuts and obligatory network access. Change is also being driven by technological innovation and the fall in the volumes of letter mail due to changing patterns of communication and the electronic substitution of physical letters resulting from the rise in electronic communication (Dieke et al, 2013).

As a result of these different processes, employment in the postal and courier activities sector has decreased in past years; Figure 2 shows the evolution in annual employment in the EU28 from 2008 to 2014. According to EU-LFS annual data, employment in the postal and courier activities sector fell by 14% between 2008 and 2014. Sectoral employment decreased every year in this period except from 2011 to 2012, when it increased slightly (0.5%). The most pronounced annual drops in employment were recorded in 2009 (4%) and 2011 (4.6%).





Source: Eurostat, EU-LFS.

## **Employment characteristics and trends**

According to the Eurostat European Labour Force Survey (EU-LFS), the postal and courier activities sector employed 1,698,300 people in 2014, representing around 0.8% of total employment in the European Union. Men make up the majority of employment, accounting for 59% of the total workforce.

Tables 1 and 2 provide a general overview of the development of the sector from 2008 to 2013 (or the closest year with available data).

Table 1 presents figures on total employment (2013), differences in employment from 2008 to 2013 as a percentage of female employment, as a percentage of total employment in the sector (2013) and employees as a percentage of employment in the sector (2013). Table 2 presents figures on companies and differences in companies from 2008 to 2013.

|    | Total         Differences in         Female         Share of         Share of         Source         Data |                             |   |   |   |   | Data                     |
|----|---|-----------------------------|---|---|---|---|--------------------------|
|    | employment  | employment<br>2008-2013 (%) | employment<br>as a % of<br>total<br>employment<br>in the sector | employees in<br>employment in<br>the sector (%) | sectoral<br>employmen<br>t as a % of<br>total<br>employmen<br>t in the<br>economy |   |                          |
| АТ | 25,643  | -12.9                       | 33.0  | 98.3  | 0.7   | Statistik<br>Austria,<br>Leistungs- und<br>Strukturstatistik<br>ab 2008                     | NACE<br>53.1 and<br>53.2 |
| BE | 26,236  | na                          | 33.3  | 100.0   | 0.1   | Bpost   | NACE<br>53.1             |
| BG | 17,434  | -5.6                        | 63.1  | 105.7   | 0.8   | National<br>Statistical<br>Institute (NSI)  | NACE<br>53.1 and<br>53.2 |
| CY | 1,345   | na                          | na  | na  | 0.4   | Business<br>Register (2013)   | NACE<br>53.1 and<br>53.2 |
| CZ | 48,500  | 6.8                         | 67.4  | 99.2  | 1.0   | Czech Statistical<br>Office (ČSÚ),<br>LFS   | NACE<br>53.1 and<br>53.2 |
| DE | 309,000   | -13.9                       | 39.8  | 75.4  | 0.7   | Federal<br>Statistical<br>Office<br>(Destatis),<br>micro census                             | NACE<br>53.1 and<br>53.2 |
| DK | 30,311  | -2.8                        | 32.7  | 96.1  | 1.1   | Statistikbanken.<br>dk (RAS300)   | NACE<br>53.1 and<br>53.2 |
| EE | 3,648   | -12                         | na  | na  | 0.8   | Statistics<br>Estonia on the<br>basis of annual<br>statistical<br>questionnaire<br>'EKOMAR' | NACE<br>53.1 and<br>53.2 |
| EL | 14,127  | -29.4                       | 36.2  | 95.3  | 0.4   | Hellenic<br>Statistical<br>Authority<br>(EL.STAT)<br>(2nd quarter)                          | NACE<br>53.1 and<br>53.2 |
| ES | 97,200  | -22.3                       | 36.5  | 94.2  | 0.6   | Spanish LFS   | NACE<br>53.1 and<br>53.2 |
| FI | 20,135  | -7.3                        | na  | na  | 0.8   | Statistics<br>Finland:<br>Structural<br>business and<br>financial                           | NACE<br>53.1 and<br>53.2 |

| Table 1: Employment in the | postal and courier activities sector 2013 |
|----------------------------|---|
|                            |   |

|    | Total<br>employment | Differences in<br>employment<br>2008-2013 (%) | Female<br>employment<br>as a % of<br>total<br>employment<br>in the sector | Share of<br>employees in<br>employment in<br>the sector (%) | Share of<br>sectoral<br>employmen<br>t as a % of<br>total<br>employmen<br>t in the<br>economy | Source   | Data                     |
|----|---------------------|---|---|---|---|--|--------------------------|
|    |                     |   |   |   |   | statement<br>statistics<br>Official<br>Statistics of<br>Finland, LFS                                       |                          |
| FR | na                  | na  | na  | na  | na  |  |                          |
| HR | 12,076              | -4.8  | 46.6  | 99.7  | 0.9   | Croatian Bureau<br>of Statistics and<br>TEB business<br>information  | NACE<br>53.1 and<br>53.2 |
| HU | 43,800              | 4.8   | 57.8  | 99.3  | 1.1   | Central<br>Statistical<br>Office (KSH)   | NACE<br>53.1 and<br>53.2 |
| IE | na                  | na  | na  | na  | na  |  |                          |
| ΙΤ | 161,240             | -3.8  | na  | 0.1   | 0.7   | National<br>Institute of<br>Statistics (Istat),<br>National<br>Structural<br>Business<br>Statistics        | NACE<br>53.1 and<br>53.2 |
| LT | na                  | na  | na  | na  | na  |  |                          |
| LU | 1,117               | na  | 9.6   | 100.0   | 0.2   | General Social<br>Security<br>Inspectorate<br>(IGSS)   | NACE<br>53.1 and<br>53.2 |
| LV | 5,458               | -24.9   | 74.1  | 99.9  | 0.0   | Central<br>Statistical<br>Bureau of<br>Latvia (CSP)<br>annual survey of<br>enterprises and<br>institutions | NACE<br>53.1 and<br>53.2 |
| МТ | 871                 | 12.4  | na  | 98.7  | na  | National<br>Statistics Office<br>(NSO)   | NACE<br>53.1 and<br>53.2 |
| NL | 70,000              | na  | 52.2  | 91.4  | 0.8   | Central<br>Statistical<br>Office (CBS),<br>Statline  | NACE<br>53.1 and<br>53.2 |
| PL | 96,168              | -24.0   | na  | na  | 0.6   | Report on postal<br>services market<br>in 2008 and<br>2013, Office of<br>Electronic<br>Communication       | NACE<br>53.1 and<br>53.2 |

|     | Total<br>employment | Differences in<br>employment<br>2008-2013 (%) | Female<br>employment<br>as a % of<br>total<br>employment<br>in the sector | Share of<br>employees in<br>employment in<br>the sector (%) | Share of<br>sectoral<br>employmen<br>t as a % of<br>total<br>employmen<br>t in the<br>economy | Source  | Data                     |
|-----|---------------------|---|---|---|---|---|--------------------------|
|     |                     |   |   |   |   | s UKE)  |                          |
| PT* | 16,756              | -11.2   | 34.4  | 99.0  | 0.4   | Censos 2001<br>and 2011   | NACE<br>53.1 and<br>53.2 |
| RO  | 37,723              | -14.0   | 52.2  | 100.0   | 0.8   | National<br>Institute of<br>Statistics<br>(INSSE)                   | NACE<br>53.1 and<br>53.2 |
| SE  | na                  | na  | na  | na  | na  |   |                          |
| SI  | 6,934               | -8.4  | 35.5  | 96.1  | 0.8   | Statistical<br>Register of<br>Employment<br>(SRDAP)                 | NACE<br>53.1 and<br>53.2 |
| SK  | 21,700              | 0.0   | 72.8  | 97.2  | 0.9   | Statistical<br>Office of the<br>Slovak Republic<br>(ŠÚ SR), LFS     | NACE<br>53.1 and<br>53.2 |
| UK  | 344,300             | -0.4  | 22.1  | 89.3  | 1.1   | Office for<br>National<br>Statistics<br>(ONS), LFS<br>(4th quarter) | NACE<br>53.1 and<br>53.2 |

Notes: \* Years 2001 and 2011. na = not available.

Source: National statistics; Eurofound's Network of European correspondents, 2015.

|    | Number of<br>companies<br>in 2013 | Differences in<br>number of<br>companies<br>2008–2013 (%) | Source  | Data               |
|----|-----------------------------------|---|---|--------------------|
| AT | 451                               | 10.3  | Statistik Austria, Leistungs- und<br>Strukturstatistik ab 2008  | NACE 53.1 and 53.2 |
| BE | NA                                | NA  |   |                    |
| BG | 691                               | 123.6   | NSI   | NACE 53.1 and 53.2 |
| CY | 181                               | 72.4  | Business Register (2013)  | NACE 53.1 and 53.2 |
| CZ | 557                               | -27.5   | ČSÚ, Business Register  | NACE 53.1 and 53.2 |
| DE | 15,823                            | na  | Destatis, company register  | NACE 53.1 and 53.2 |
| DK | 1391                              | 8.8   | Statistikbanken.dk (GF2)  | NACE 53.1 and 53.2 |
| EE | 89                                | 74.5  | Statistics Estonia on the basis of<br>annual statistical questionnaire<br>'EKOMAR'                        | NACE 53.1 and 53.2 |
| EL | 275                               | -57.4   | EL.STAT (2nd quarterly)   | NACE 53.1 and 53.2 |
| ES | 6774                              | 16.6  | DIRCE   | NACE 53.1 and 53.2 |
| FI | 355                               | 14.9  | Statistics Finland, structural business and financial statement statistics                                | NACE 53.1 and 53.2 |
| FR | 2977                              | 158.9   | National Institute of Statistics (Insee),<br>annual statistics of companies<br>(ESANE)                    | NACE 53.1 and 53.2 |
| HR | 20                                | 42.9  | Obtained on demand by National<br>Regulatory Agency   | NACE 53.1 and 53.2 |
| HU | 155                               | -9.4  | National Media and<br>Infocommunications Authority<br>(NMHH), register on postal service<br>providers     | NACE 53.1 and 53.2 |
| IE | na                                | na  |   |                    |
| IT | 2,422                             | 13.0  | Istat, National Structural Business<br>Statistics   | NACE 53.1 and 53.2 |
| LT | 820                               | 15.0  | Eurostat, annual detailed enterprise<br>statistics for services (NACE Rev. 2<br>H–N and S95), Division 53 | NACE 53            |
| LU | 51                                | 0.0   | Répertoire des entreprises du STATEC  | NACE 53.1 and 53.2 |
| LV | 95                                | 137.5   | CSP annual survey of enterprises and institutions   | NACE 53.1 and 53.2 |
| МТ | 32                                | 39.1  | NSO   | NACE 53.1 and 53.2 |
| NL | 6,245                             | 34.3  | CBS Statline  | NACE 53.1 and 53.2 |
| RO | 368                               | na  | National Agency for the Management<br>and Regulation of Communications                                    | NACE 53.1 and 53.2 |
| PL | 275                               | 50.3  | UKE   | NACE 53.1 and 53.2 |
| РТ | 446                               | 48.2  | Statistics Portugal   | NACE 53.1 and 53.2 |

|    | Number of<br>companies<br>in 2013 | Differences in<br>number of<br>companies<br>2008–2013 (%) | Source   | Data               |
|----|-----------------------------------|---|--|--------------------|
| SE | 2449                              | 1.2   | Statistics Sweden  | NACE 53.1 and 53.2 |
| SI | 330                               | -4.6  | Statistical Register of Employment   | NACE 53.1 and 53.2 |
| SK | 589                               | 120.6   | ŠÚ SR, company registry  | NACE 53.1 and 53.2 |
| UK | 12,775                            | 4.6   | Figures refer to VAT and/or PAYE<br>(income tax deduction at source)<br>based enterprises only | NACE 53.1 and 53.2 |

Note: na = not available.

Source: national statistics; Eurofound's Network of European correspondents, 2015.

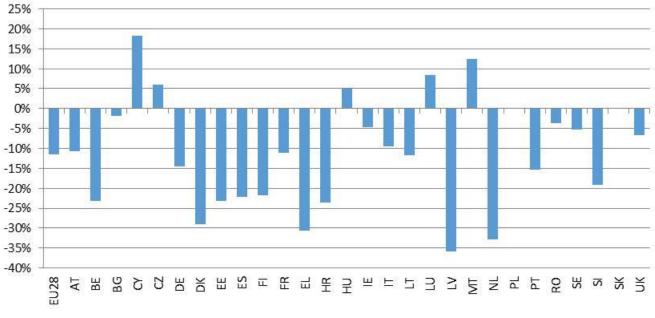
Data collected through Eurofound's Network of European correspondents on employment evolution in the sector between 2008 and 2013 are available for all Member States apart from Belgium, France, Ireland, Lithuania, Luxembourg and Sweden (Table 1). For the 22 EU Member States where information was available, figures show that only five countries recorded an increase in employment: the Czech Republic (7%), Hungary (5%), Malta (12%) and the Netherlands (1%). In Slovakia, employment remained stable. The remaining countries recorded a drop in employment in the same period. Countries recording the most dramatic employment drop (more than 20%) were Spain (-22%), Greece (-29%), Latvia (-25%) and Poland (-24%).

Conversely, the number of companies in the postal and courier activities sector increased between 2008 and 2013 in most of the Member States for which data are available (Table 2). All apart from the Czech Republic, Greece, Hungary and Slovenia recorded an increase in the number of companies. This could reflect a process of company fragmentation as a result of full liberalisation. However, full market opening was regulated in 2010 and for some Member States in 2012. Thus, an increase in the number of companies is not related to a positive employment trend but to the liberalisation process.

Figure 4 illustrates the share of employees in employment in the countries with available data for 2008 and 2013 from the EU-LFS. The figures mostly corroborate those extracted from national sources except for Germany where the share of employees in employment derived from the EU-LFS is significantly higher at around 97% in both years compared with only around 75% from national figures.

Figure 4 also shows that the share of employees in employment has remained relatively stable in the majority of the countries over the period. The only exception is the Netherlands where there was a significant decrease from 97% in 2008 to 88% in 2013.

Figure 3: Evolution of annual employment across EU Member States, 2008– 2013 (% change)



Source: Eurostat, EU-LFS.

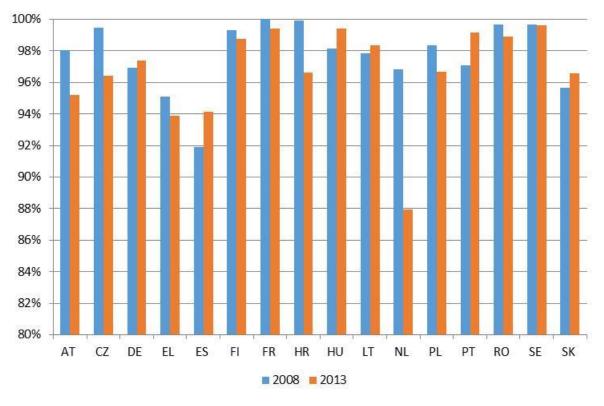


Figure 4: Share of employees in employment in EU Member States, 2008 and 2013 (%)

Note: Reliable data for both years were not available for Belgium, Bulgaria, Cyprus, Estonia, Ireland, Italy, Latvia, Luxembourg, Malta, Slovenia and the UK. Source: Eurostat, EU-LFS.

# National level of interest representation

The national level analysis of interest representation looks at the membership domain and strength of organisations, and their roles in collective bargaining and public policymaking.

## Membership domain and strength

This study focuses on the quantitative data on membership and relative strength within the postal and courier activities sector listed in Table 3. These data were collected through Eurofound's Network of European correspondents.

| Type of organisation     | Membership   | Density  |
|--------------------------|--|--|
| Trade union              | <ul> <li>Number of active members<br/>in employment</li> <li>Number of active members<br/>in employment in the postal<br/>and courier activities sector</li> </ul>   | • Sectoral density: Number of active<br>members in employment in the postal<br>and courier activities sector divided by<br>the total number of employees in the<br>postal and courier activities sector  |
| Employer<br>organisation | <ul> <li>Number of member<br/>companies</li> <li>Number of employees<br/>working in member<br/>companies</li> <li>Number of member<br/>companies in the postal and<br/>courier activities sector</li> <li>Number of employees<br/>working in member<br/>companies in the postal and<br/>courier activities sector</li> </ul> | <ul> <li>Sectoral density (companies): Number of member companies in the postal and courier activities sector divided by the total number of companies in the sector</li> <li>Sectoral density (employees): Number of employees working in member companies in the postal and courier activities sector divided by the total number of employees in the postal and courier activities sector divided by the total number of employees in the postal and courier activities sector</li> </ul> |

## Table 3: Definitions of membership

#### Trade unions or employee interest representation

The study identified a total of 103 trade unions that met the criteria to be included.

At least one sector-related trade union was identified in all EU28 Member States. One sector-related trade union was recorded in 5 countries, 2 in 6 countries, 3 in 5 countries, and 4 or more in 12 countries. Accordingly, a pluralistic structure exists in most Member States. However, the trade union landscape is very fragmented in countries such as France with nine trade unions, Italy with eight, the Netherlands with seven, Portugal with six, Spain with six and Sweden with six (Table 4).

| Number of trade unions | Countries                                      |  |
|------------------------|--|--|
| 1                      | CZ, LV, MT, RO, SI                             |  |
| 2                      | EE, EL, HR, LT, PL, SK                         |  |
| 3                      | AT, BE, BG, DE, LU                             |  |
| 4 or more              | CY, DK, ES, FI, FR, HU, IE, IT, NL, PT, SE, UK |  |

Data on the domains and membership strength of the different trade unions in the postal and courier activities sector are presented in Table A1 and A2 in the annex. The tables list all sector-related organisations that are either involved in collective bargaining and/or affiliated to UNI Europa Post & Logistics.

The names and abbreviations of the 103 sector-related trade unions are given in Table A10 in the annex.

#### Collective bargaining

A total of 97 out of the 103 trade unions with available information are involved in sector-related collective bargaining (see Table A2 in the annex). This implies that 95% of the trade unions identified take part in collective bargaining in the postal and courier activities sector. At least one trade union is involved in sector-related collective bargaining in each Member State.

#### Domain patterns

Only seven trade unions (around 7% of all the unions) demarcate their domain in a way that is **congruent** with the sectoral definition. This implies that statistical definitions of business activities in the sector differ from the lines along which employees identify their interests.

**Sectional overlap** is the most extended domain pattern in the postal and courier activities sector, occurring in 39% of cases (40 trade unions). This is often a result of domain demarcations that focus on certain categories of employees who are then organised across several sectors, including activities outside the postal and courier activities sector such as telecommunications, transport and public sector activities. Employee categories are specified by various parameters mostly related to employment status such as:

- white-collar workers (HK and IDA in Denmark, YTN and Pro in Finland, CFDT Cadres and CGC La Poste in France, VHP2 in the Netherlands, SI in Sweden);
- blue-collar workers (vida in Austria, 3F in Denmark, TEAM-liitto in Finland, Community in the UK).

Several unions only cover postal activities under universal service obligation which, in some countries, implies that they only claim to recruit members in one publicly owned postal company (GPF in Austria, CGSP/ACOD POSTE and SLFP/VSOA POSTE in Belgium, RSRH in Croatia, OEKDY-SEK in Cyprus, CPSU in Ireland, Syndicat des P & T in Luxembourg). A few unions are only active in some regions (ELA-Gizalan in the Basque Country in Spain).

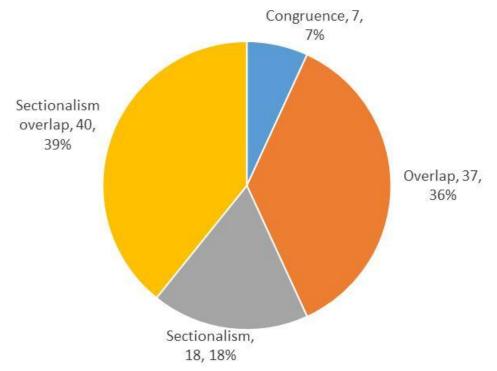
**Overlap** occurs in 36% of cases (37 trade unions) and is explained by the two main different modes of demarcation. The first one, which only affects three trade unions, refers to general or relatively general cross-sectoral domains (GPA-djp in Austria, GWU in Malta and Unite in the UK). The second and more frequent mode relates to various forms of multisector domains. In some cases, the domain includes most of the service activities (ver.di in Germany), but also more specific sectors such as:

- telecommunications, information technology (IT) services and newspaper/magazine distribution services (OS ZPTNS in Czech Republic);
- telecommunication, service and IT (ESTAL in Estonia);
- cash handling and business support activities (PAU in Finland);
- telecommunications (CGT FAPT in France, LRDPS in Lithuania, SNTCT in Portugal, CWU in the UK).

**Sectionalism** is recorded in 18 trade unions (18%). It is explained by a domain demarcation that only cover some specific activities within the postal and courier activities sector such as postal activities under universal service obligation, which in some countries implies that they only claim to recruit members in one publicly owned postal company (UPEP-CY in Cyprus, P.O.S.T. in Greece, POFÉSZ in Hungary, CSI-F Correos in Spain) or some employee categories within the sector such as blue-collar workers (SMERY in Finland) or white-collar workers, professionals and managers (CGC La Poste in France).

The domain description of all the trade unions is shown in Table A3 in the annex. Figure 5 summarises the domain pattern of trade unions in the postal and courier activities sector.

# Figure 5: Domain pattern of sector-related trade unions in the postal and courier activities sector



Source: Author's elaboration according to national contributions prepared by Eurofound's Network of European correspondents, 2015.

#### Membership figures and organisational strength within the sector

Membership of a sector-related trade union is voluntary in all 28 EU Member States. All countries record at least one trade union.

The number of active trade union members differs widely, ranging from 200,000 in the case of ver.di in Germany to 16 for SEGDAMELIN-PEO in Cyprus. This considerable variation reflects differences in the size of the economy and the comprehensiveness of the membership domain rather than the ability to recruit members.

Therefore, density is a more appropriate measure of membership strength for comparative analysis. In this context, it should be noted that density figures in this section refer to net ratios, which means that they are calculated on the basis of active members (employees) only, rather than taking into account all union members (those in a job and those who are not). This is mainly because research usually considers net union densities as more informative than gross densities, since the former measure tends to reflect unionisation trends among the employees more quickly and accurately than the latter (only employees are capable of taking industrial action).

When looking at sector density (again referring only to active members), it is important to differentiate between the trade unions' sectoral density and their domain density. The domain or overall density must be higher than the sectoral density if a trade union organises a particular part of the sector (that is, where the trade union's membership domain is sectionalist) and equally if a trade union organises the whole sector as it is defined in this study (that is, where the trade union's membership domain is congruent). This study looks only at sectoral density. As the employment data provided for Belgium only covers postal activities under universal obligation (NACE code 53.1), sectoral density was not calculated for Belgian trade unions.

Sectoral density rates are available for 59% of the sector-related organisations covered (61 out of the 103 trade unions identified by this study).

Statistics show that:

- sectoral density exceeds 65% in only three of the 61 trade unions (PAU in Finland, FSCP in Romania, SDPZ in Slovenia);
- 8 of the 61 trade unions (13%) claim to represent between 40% and 65% of the employees in the sector (for example, SMU in Finland, SIPTU in Ireland, FZZMiR in Poland);
- 7 of the 61 trade unions (11%) claim to represent between 20% and 40% of the employees in the sector;
- 11 of the 61 trade unions (18%) claim to organise between 10% and 20% of employees in the sector;
- 32 of the 61 trade unions (52%) record a sector density rate of less than 10% of employees in the sector.

Based on this analysis, it can be stated that low sectoral densities prevail in the sector since 68% of the 61 organisations for which information is available record a density lower than 20%.

#### **Employer organisations**

The study identified a total of 23 sector-related employer organisations. One employer organisation is recorded in one country (Denmark), two in two countries (the Netherlands, Slovenia), three in four countries (Finland, Italy, Spain, Sweden) and five in one country (Austria) (Table 5).

| Number of employer organisations | Countries      |  |
|----------------------------------|----------------|--|
| 1                                | DK, LU         |  |
| 2                                | NL, SI         |  |
| 3                                | ES, FI, IT, SE |  |
| 5                                | AT             |  |

Table 5: Number of employer/business organisation per country

Membership data for the employer organisations in the postal and courier activities sector are presented in Tables A4 and A6 in the annex. Sectoral employer organisations are identified in only nine EU Member States: Austria, Denmark, Finland, Italy, Luxembourg, the Netherlands, Slovenia, Spain and Sweden.

The names and abbreviations of the 23 sector-related employer organisations are given in Table A11 in the annex.

#### Collective bargaining

All the employer organisations recorded in the nine Member States are involved in collective bargaining (see Table A5 in the annex).

## Domain patterns

**Sectional overlap** is the most widespread domain pattern, occurring in 52% of the cases (12 organisations). It is usually explained by a domain demarcation that excludes postal activities under universal obligation and covers other activities outside the sector such as:

- transport (FSP and FGBG in Austria, TLN in the Netherlands, BA in Sweden);
- mass media (Medieföretagenin in Sweden);
- mass media and the graphic arts industry (VKL in Finland).

It is also the result of employer organisations only covering some very specific sector-related activities associated with other sectors. For instance, VÖZ in Austria, which represents companies specialising in the production and publishing of newspapers and magazines, also covers newspaper delivery services; FGWM in Austria covers advertising material delivery services as a section of the advertising industry it represents. Sectional overlap is also explained by domain demarcations that cover some kind of companies only such as small and medium enterprises (SMEs) in several sectors (CAN in Italy).

**Sectionalism** occurs in 31% of the cases (7 organisations), being caused by domain demarcations that cover only specific subsectors within the postal and courier activities such as:

- private postal delivery activities (ASEMPRE in Spain);
- other postal and courier activities (SKE RY in Finland, WPN in the Netherlands, AEM in Spain, );
- mailing companies (ANEB in Spain);
- postal services as subcontractors of the biggest postal company (FISE ASSOPOSTE in Italy).

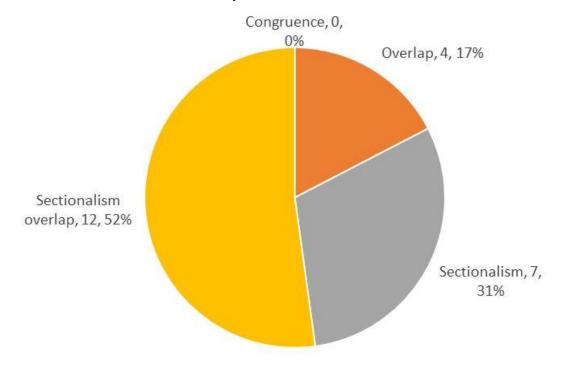
It is also explained by domain demarcation that covers only private companies within the sector (FISE ARE in Italy).

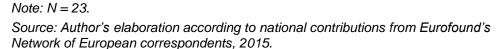
**Overlap**, which occurs in 17% of the cases (4 organisations) arises from employer organisations that cover different sectors and activities outside the postal and courier activities sector such as all manufacturing industry and a large part of the transport sector (DI in Denmark), most of the service sector (PALTA in Finland), road transport (ZPZ in Slovenia), or have a cross-sectoral domain (ZDS in Slovenia.

No employer organisation shows a membership domain that is more or less **congruent** with the sector definition. The domain description of all the employer organisations is presented in Table A6 in the annex.

Figure 6 summarises the domain pattern of employer organisations in the postal and courier activities sector

Figure 6: Domain patterns of sector-related employer organisations/business associations in the postal and courier activities sector





#### Membership figures and organisational strength within the sector

Membership of the sector-related employer organisations is voluntary in all the countries that record employer organisations except in Austria.

Sectoral domain densities for companies are available for 14 organisations (61%). Statistics show that the density is below 11% in all cases.

Sectoral domain densities for employees are available for eight organisations (35%). Statistics show that the density is below 10% in all cases except in three organisations: PALTA (97%) and VKL (21%) in Finland, and Almega Tjänsteförbunden in Sweden (58%). However, there are doubts about the reliability of the density rates of the Finish employer organisations given that the sum of their density rates is greater than 100%.

These figures indicate that relatively low sectoral densities prevail in terms of both companies and employees.

## Companies

Companies have exceptionally been included in this study because the European employer organisation, PostEurop, only affiliates companies. According to the selection criteria, all companies affiliated to this European level employer association are included in the study irrespective of whether or not they are involved in collective bargaining.

The study identified a total of 28 sector-related companies – one in each EU Member State. All the companies are members of PostEurop and 20 of them are publicly owned companies. In other cases, the companies are partially privatised or have the status of semi-state companies (Austrian Post Company, Bulgarian Posts plc and The Post in Ireland). The other five companies – Deutsche Post AG in Germany, Maltapost plc in Malta, PostNL in the Netherlands, CTT in Portugal and the Royal Mail

Group in the UK – are in private ownership. In the majority of Member States, even though the company is private, the government still has control over stamp prices via tariff regulation.

All the companies recorded are involved in or covered by sector-related single-employer collective bargaining except Posti Oy in Finland, which is only covered by a multi-employer collective agreement. Česká pošta s. p. in the Czech Republic and Pošta Slovenije, d.o.o. in Slovenia are covered by both single and multi-employer collective bargaining.

Membership data for companies in the postal and courier activities sector are given in Tables A8 and A9 in the annex.

#### Collective bargaining

All the 28 companies recorded in the sector are involved in collective bargaining (see Table A8 in the annex). All bar one are exclusively involved in single-employer collective bargaining, although in some cases are also covered by multi-employer collective bargaining concluded by employer organisations on behalf of them; this situation applies, for instance, to Česká pošta s. p. in the Czech Republic and Pošta Slovenije, d.o.o. in Slovenia. Posti Oy in Finland is indirectly involved in multi-employer collective bargaining by means of its affiliation to an employer organisation.

#### Domain patterns

**Overlap** is the most widespread domain and is recorded in 17 companies (61% of companies). The domain pattern is explained by domain demarcations that cover diverse sectors outside postal and courier activities such as:

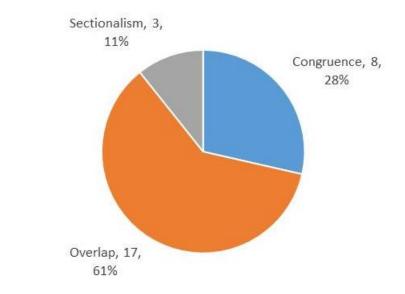
- bank and insurance activities (FGWM in Belgium, La Poste in France, ELTA in Greece, The Post in Ireland, Poste Italine SpA in Italy, Poczta Polska in Poland);
- transport and printing (Omniva in Estonia);
- e-commerce (Posti Oy in Finland, PostNL in the Netherlands);
- payment services, retail services, digital TV service and electronic services (Hrvatskapošta in Croatia);
- logistics, financial intermediation and electronic services (Lietuvos paštas in Lithuania, CTT in Portugal, Pošta Slovenije, d.o.o. in Slovenia);
- financial services and telecommunications (EPT in Luxembourg).

**Sectionalism** occurs in three of the cases (11% of companies). It is caused by domain demarcations that cover only postal activities under universal service obligation (Post AG, Česká pošta s. p. in the Czech Republic and Correos y Telégrafos in Spain).

Only eight companies (28%) show a membership domain that is more or less **congruent** with the sector definition. This means that the domain of these companies focuses largely on the postal and courier activities sector as defined for the purpose of this study. These companies are Bulgarian Posts plc, Cyprus Post, Deutsche Post AG, Post Danmark, Hungarian Post Ltd, CNPR/ Poşta Română and PostNord in Sweden.

The domain description of all the companies is presented in Table A7 in the annex. Figure 7 summarises the domain pattern of companies in the postal and courier activities sector.





Note: N = 28. Source: Author's elaboration according to national contributions from Eurofound's Network of European correspondents, 2015.

#### Collective bargaining and its actors

Of the sector-related trade unions with available information, 95% participate in collective bargaining; 60% participate in single-employer bargaining, 20% participate in both single- and multi-employer bargaining, and 15% participate in multi-employer bargaining (Figure 8).

All the employer organisations with available information (23) participate in collective bargaining and all participate in multi-employer collective bargaining.

The trade unions and employer organisations engaged in sector-related collective bargaining are listed in Tables A2 and A5 in the annex, respectively.

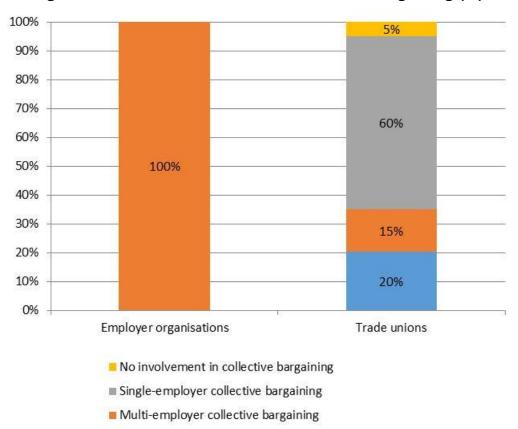


Figure 8: Involvement of sector-related trade unions and employer organisations in different forms of collective bargaining (%)

Both single- and multi-employer collective bargaining

#### Note: Percentage of total organisations within the study.

Source: Author's elaboration according to national contributions prepared by Eurofound's Network of European correspondents, 2015.

The importance of collective bargaining as a means of employment regulation is measured by calculating the total number of employees covered by collective bargaining as a proportion of the total number of employees within a certain segment of the economy (see Traxler et al, 2001). Accordingly, the sector's rate of collective bargaining coverage is defined as the ratio of the number of employees covered by any kind of collective agreement to the total number of employees in the sector. Table 6 provides an overview of the system of sector-related collective bargaining in the 28 EU Member States.

| Country | CBC (%) (estimates)                        | Share of MEB (%) (estimates) | Extension<br>practices*                 |
|---------|--|------------------------------|---|
| AT      | 90–100                                     | 80–90                        | 0                                       |
| BE      | 100  | 0                            | 0                                       |
| BG      | 63.2                                       | 0                            | 0                                       |
| CY      | 100 (public sector)<br>8 (private sector)  | 0                            | 0                                       |
| CZ      | 66   | na                           | 0                                       |
| DE      | 70   | 0                            | 0                                       |
| DK      | 85   | MEB prevailing               | 0                                       |
| EE      | 65   | 0                            | 0                                       |
| EL      | 100 (public sector)<br>20 (private sector) | 0                            | 0                                       |
| ES      | 78   | MEB prevailing               | 2                                       |
| FI      | 100  | 99                           | 2                                       |
| FR      | 100  | 0                            | 2                                       |
| HR      | 80   | 0                            | 0                                       |
| HU      | 70   | 0                            | n/a                                     |
| IE      | 50   | 0                            | 0                                       |
| IT      | 100  | 10                           | 1                                       |
| LT      | 75   | 0                            | 0                                       |
| LU      | na   | na                           | 2                                       |
| LV      | 77   | 0                            | 2                                       |
| МТ      | 80   | 0                            | 0                                       |
| NL      | 90   | 10                           | 2 (only for some collective bargaining) |
| PL      | 90   | 0                            | 0                                       |
| PT      | 55   | 0                            | 0                                       |
| RO      | 76   | 0                            | 0                                       |
| SE      | 95   | MEB prevailing               | 2                                       |
| SI      | 100  | MEB prevailing               | 2                                       |
| SK      | 68   | 0                            | 0                                       |
| UK      | 64   | 0                            | n/a                                     |

Notes: CBC = collective bargaining coverage: employees covered by a collective agreement as a percentage of the total number of employees in the sector. MEB = multi-employer bargaining; SEB = single-employer bargaining; \* 0 = no practice, 1 = limited/exceptional, 2 = pervasive. Cases of functional equivalence are put in parenthesis.na = not available; n/a = not applicable.

Source: Author's elaboration according to national contributions prepared by Eurofound's Network of European correspondents, 2015.Collective bargaining coverage

All EU Member States record some form of collective bargaining in the postal and courier activities sector. In general, there is a very low degree of centralisation of collective bargaining; only in 10 Member States do social partners bargain at both multi-employer and single-employer levels. Even in countries that tend to record high degree of centralisation such as Austria, single-employer bargaining coverage is 80%. In the remaining 19 countries, single-employer is the only bargaining level.

The level of sector's collective bargaining coverage is available for all the EU28 countries (Table 7). In general, high collective bargaining coverage rates prevail in those countries for which data are available.

A first group of 12 countries (Austria, Belgium, Croatia, Denmark, Finland, France, Italy, the Netherlands, Malta, Poland, Slovenia and Sweden) have a collective bargaining coverage rate of over 80%. In the case of Belgium, the 100% collective bargaining coverage rate is the result of a cross-sectoral agreement. No information is available on the actual coverage of the sector-related company collective agreement existing in this country.

A second group of 13 countries (Bulgaria, the Czech Republic, Estonia, Germany, Hungary, Ireland, Latvia, Lithuania, Portugal, Romania, Slovakia, Spain and the UK) have collective bargaining coverage rates of between 45% and 80%.

A third group of two countries (Greece and Cyprus) provide separate figures for public and private postal and courier workers. In both countries, the collective bargaining coverage for public workers is close to 100% as a result of the single-employer bargaining concluded in the publicly owned companies, Hellenic Post S.A and Cyprus Post. In contrast, workers in the private sector companies record a collective bargaining coverage rate equal to 20% in Greece and 8% in Cyprus.

In most of the countries, a low degree of centralisation of collective bargaining coexists with a high collective bargaining coverage. This situation is relatively uncommon, albeit not exceptional, having also been detected in sectors such as civil aviation and railway infrastructure (Eurofound, 2011). It is likely that the importance of public or semi-public companies with consolidated collective bargaining traditions contributes to explaining this phenomenon.

# Table 7: Company collective bargaining coverage and collective bargaininglevel, 2013

| Collective          | Collective bargaining coverage                                      |  |   |                  |  |
|---------------------|---|--|---|------------------|--|
| bargaining<br>level | >80%  | 45–80%   | <20%  | Not<br>available |  |
| MEB                 |   |  |   |                  |  |
| Both SEB<br>and MEB | AT, DK, FI, IT, NL,<br>SE, SI                                       | CZ, ES   |   | LU               |  |
| SEB                 | BE*, CY (public<br>sector), EL (public<br>sector) FR, HR, MT,<br>PL | BG, DE, EE, HU, IE,<br>LT, LV, PT, RO, SK,<br>UK | CY (private sector),<br>EL (private sector) |                  |  |

Note: \* In Belgium, there are only company collective agreements in the sector. The collective bargaining coverage rate of 100% is derived from a cross-sectoral collective agreement.

Source: Author's elaboration according to national contributions prepared by Eurofound's Network of European correspondents, 2015.

# Participation in public policy

Interest associations may influence public policy in two ways.

- They may be consulted by the authorities on matters affecting their members.
- They may be represented on 'corporatist' in other words tripartite, committees and policy consultation boards.

This study considers only cases of consultation and corporatist participation that relate explicitly to sector-specific matters. Consultation processes can be wide-ranging and therefore the organisations consulted by the authorities may vary according to issues or changes in government. Moreover, consultation may be occasional rather than regular.

## Trade unions or interest representations

A total of 59 of the 73 (81%) sector-related trade unions with available data are consulted. Authorities consult unions in all the countries in which there are sector-related unions except in Estonia and Portugal; information was not available for the trade unions in Hungary. Some 23 trade unions are consulted on a regular basis in nine Member States (Finland, France, Germany, Italy, Latvia, the Netherlands, Romania, Slovakia and Sweden).

Since a multi-union system has been established in 23 of the 25 countries covered by the study, the authorities favouring certain trade unions over others cannot be ruled out, nor can unions competing for participation rights. Thus in Austria, Bulgaria, Finland, France, Greece, Spain and Sweden, only some of the sector-related trade unions are consulted.

The sector-related trade unions consulted, together with whether this is regular or on ad hoc basis, are indicated in Table A2 in the annex.

#### Employer organisations or business associations

Authorities consult 8 of the 12 (64%) employer organisations for which information is available. Employer organisations are consulted by the government in all the countries with sector-related organisations apart from Spain; information was not available in Slovenia. Only one organisation in the Netherlands (TLN) and one in Sweden (BA) are consulted on a regular basis. From the seven countries with a multi-organisation system where a practice of consultation is recorded, at least one employer organisation is excluded from these practices in Finland and Sweden. The sector-relation employer organisations consulted, together with whether this is regular or on ad hoc basis, are indicated in Table A5 in the annex.

#### Tripartite participation

Genuine sector-specific bodies have been established in 9 of the 28 EU Member States. Sector-specific bodies (bipartite or tripartite) are found in Belgium, Denmark, Finland, Hungary, Italy, Latvia, the Netherlands, Slovakia and Spain (Table 8).

Looking at the scope of activity of the tripartite and bipartite bodies, bodies are found dealing with topics such as:

- environmental issues (Denmark);
- health and safety (Finland, Italy);
- general sector-related issues related to economic or legislation issues (Hungary, Slovakia, Spain);
- training (Italy, Netherlands);
- pension funds (Italy, Netherlands);
- equal opportunities (Italy).

|    | Name of body and scope of activity  | Туре   | Origin                             | Trade unions<br>participating   | Employer<br>organisations<br>participating   |
|----|---|--|------------------------------------|---|--|
| BE | Joint committee<br>composed of several<br>working groups  | Bipartite  | Statutory                          | SLFP/VSO POSTE<br>CSC/ACV –<br>Transcom<br>CGSP/ACOD<br>POSTE   | BPOST  |
| DK | Working Environment<br>Council for Transport<br>and Wholesale   | Bipartite  | Statutory                          | HK; Trade and<br>Labour (FOA)<br>Danish Railway<br>Workers' Union<br>(DJF)<br>Confederation of<br>Professionals in<br>Denmark (FTF) | Employers'<br>Association of the<br>Danish Petroleum<br>Industry (BOA)   |
| ES | High Council Postal<br>Courier Services   | Tripartite<br>(public<br>administration is<br>included with<br>two<br>representatives) | Statutory<br>(Decree<br>1188/2011) | ELA-Gizalan<br>CCOO<br>UGT<br>Galician Trade Union<br>Confederation (CIG)   | ASEMPRE<br>AEM<br>Sociedad Estatal<br>Correos y<br>Telégrafos, SA (2<br>members)<br>Spanish<br>Association of<br>International<br>Couriers (AECI)<br>Spanish Business<br>Association<br>Fractional Load<br>(AECAF) |
| FI | Centre for<br>Occupational Health's<br>Occupational Safety<br>Sector Group for<br>Transport and Logistics<br>The group, under<br>which a 'Post and<br>Telecommunications<br>Safety Branch<br>Committee' functions,<br>has a mandate to plan<br>training courses,<br>projects and campaigns<br>within the field of<br>occupational health and<br>safety in the sector. | Tripartite   | Agreement                          | PAU<br>Pro<br>Transport Workers'<br>Union (AKT)<br>Finnish Aviation<br>Union (IAU)<br>Finnish Ship<br>Officers' Union<br>(FSOU)     | PALTA<br>Finnish Port<br>Operators'<br>Association<br>(FPOA)<br>Employers'<br>Federation of<br>Road Transport<br>(ALT)<br>Finnish<br>Shipowners'<br>Association<br>(FSA)   |
| HU | Sectoral dialogue<br>committee for postal<br>activities   | Bipartite  | Agreement                          | PSZ<br>POFÉSZ   | Hungarian Post<br>Ltd  |

# Table 8: Tripartite and bipartite sector-specific boards of public policy, 2015

|   | Name of body and scope of activity  | Туре      | Origin                                    | Trade unions<br>participating   | Employer<br>organisations<br>participating |
|---|---|-----------|---|---|--|
| Τ | Ente Bilaterale per la<br>Formazione e<br>Riqualificazione<br>Professionale in Poste<br>Italiane SpA<br>(vocational training) | Bipartite | Agreement –<br>NCBA 11<br>January<br>2001 | SLC-CGIL; SLP-<br>CISL; UIL Poste<br>FAILP-CISAL<br>SAILP-CONFSAL<br>UGL Comunicazioni  | Poste Italiane                             |
|   | Osservatorio Paritetico<br>Nazionale<br>(observatory)   | Bipartite | Agreement                                 | SLC-CGIL; SLP-<br>CISL; UIL Poste<br>FAILP-CISAL<br>SAILP-CONFSAL<br>UGL Comunicazioni  | Poste Italiane                             |
|   | Comitato per le Pari<br>Opportunità (CPO)<br>(equal opportunities)  | Bipartite | Agreement –<br>NCBA 11<br>January<br>2001 | SLC-CGIL; SLP-<br>CISL; UIL Poste<br>FAILP-CISAL<br>SAILP-CONFSAL<br>UGL Comunicazioni  | Poste Italiane                             |
|   | Organismo Paritetico<br>Nazionale per la salute<br>e la sicurezza sui<br>luoghi di lavoro (health<br>and safety)              | Bipartite | Agreement –<br>16<br>September<br>2003    | SLC-CGIL; SLP-<br>CISL; UIL Poste<br>FAILP-CISAL<br>SAILP-CONFSAL<br>UGL Comunicazioni  | Poste Italiane                             |
|   | Fondoposte (pension<br>fund)  | Bipartite | Agreement –<br>NCBA 11<br>January<br>2001 | SLC-CGIL; SLP-<br>CISL; UIL Poste<br>FAILP-CISAL<br>SAILP-CONFSAL<br>UGL Comunicazioni  | Poste Italiane                             |
|   | Fondo di Previdenza a<br>Capitalizzazione per i<br>Dirigenti di Aziende<br>Industriali  | Bipartite | Agreement –<br>NCBA 9<br>March 1999       | Federmanager  | Confindustria                              |
|   | (Previndai) (pension<br>fund)   | Bipartite | Agreement –<br>NCBA 9<br>March 1999       | Federmanager  | Confindustria                              |
|   | Assidai (health fund)   | Bipartite | Agreement –<br>NCBA 15<br>June 2012       | Public Function<br>branch of the General<br>Confederation of<br>Italian Workers (FP-<br>CGIL); Italian<br>Transport Federation<br>Italian<br>Confederation of<br>Workers' Trade<br>Unions (FIT-CISL)<br>UIL Trasporti<br>Environmental<br>Hygiene Sector of the<br>Italian Confederation<br>of Autonomous | Federambiente                              |

| Name of body and scope of activity   | Туре   | Origin   | Trade unions participating   | Employer<br>organisations<br>participating   |
|--|--|--|--|--|
|  |  |  | (FIADEL-CISAL)   |  |
| Previambiente (pension fund)   | Bipartite  | Agreement –<br>NCBA 20   | SLC-CGIL; SLP-<br>CISL; UIL Poste  | FISE<br>ASSOPOSTE  |
|  |  | February<br>1996   | UIL Trasporti  |  |
| Commissione paritetica<br>nazionale per le<br>relazioni industriali<br>(observatory, equal<br>opportunities)   | Bipartite  | Agreement –<br>NCBA 8<br>February<br>2011  | SLC-CGIL; SLP-<br>CISL; UIL Poste<br>UIL Trasporti   | CNA  |
| National Tripartite<br>Cooperation Council<br>(NTSP) – Transport<br>Subcommision   | Tripartite   | Statutory  | Free Trade Union<br>Confederation of<br>Latvia (LBAS)  | LDDK   |
| Pensioenfonds<br>Vervoer: pension fund<br>for the transport and<br>logistics sector  | Bipartite  | Agreement  | CNV, FNV   | TLN<br>Royal Dutch<br>Transport (KNV)<br>(railway transport<br>and transport of<br>people)   |
| Sector Instituut<br>Transport en Logistiek:<br>education and training,<br>mobility, health and<br>safety, job and wage<br>rating for the transport<br>and logistics sector         | Bipartite  | Agreement  | CNV<br>FNV   | TLN  |
| Stichting Naleving Cao<br>Postverspreiders<br>(SNCP): association<br>for compliance with the<br>WPN CBA  | Bipartite  | Agreement  | BVPP<br>CNV<br>FNV   | WPN  |
| Stichting Sociaal Fonds<br>Postverspreiders<br>(SSFP): funding the<br>SNCP and related<br>activities, as well as<br>education and training<br>within the postal<br>delivery branch | Bipartite  | Agreement  | BVPP<br>CNV<br>FNV   | WPN  |
| Stichting Opleidings-<br>en Ontwikkelingsfonds<br>Beroepsgoederenvervo<br>er (SOOB): education<br>and training within the<br>transport and logistics<br>sector                     | Bipartite  | Agreement  | CNV<br>FNV   | TLN<br>Association for<br>Vertical Transport<br>(VVT)  |
|  | scope of activityPreviambiente (pension<br>fund)Commissione paritetica<br>nazionale per le<br>relazioni industriali<br>(observatory, equal<br>opportunities)National Tripartite<br>Cooperation Council<br>(NTSP) – Transport<br>SubcommisionPensioenfonds<br>Vervoer: pension fund<br>for the transport and<br>logistics sectorSector Instituut<br>Transport en Logistiek:<br>education and training,<br>mobility, health and<br>safety, job and wage<br>rating for the transport<br>and logistics sectorStichting Naleving Cao<br>Postverspreiders<br>(SNCP): association<br>for compliance with the<br>WPN CBAStichting Sociaal Fonds<br>Postverspreiders<br>(SSFP): funding the<br>SNCP and related<br>activities, as well as<br>education and training<br>within the postal<br>delivery branchStichting Opleidings-<br>en Ontwikkelingsfonds<br>Beroepsgoederenvervo<br>er (SOOB): education<br>and training within the<br>transport and logistics | scope of activityPreviambiente (pension<br>fund)BipartitePreviambiente (pension<br>fund)BipartiteCommissione paritetica<br>nazionale per le<br>relazioni industriali<br>(observatory, equal<br>opportunities)BipartiteNational Tripartite<br>Cooperation Council<br>(NTSP) – Transport<br>SubcommisionTripartitePensioenfonds<br>Vervoer: pension fund<br>for the transport and<br>logistics sectorBipartiteSector Instituut<br>Transport en Logistiek:<br>education and training,<br>mobility, health and<br>safety, job and wage<br>rating for the transport<br>and logistics sectorBipartiteSichting Naleving Cao<br>Postverspreiders<br>(SNCP): association<br>for compliance with the<br>WPN CBABipartiteStichting Sociaal Fonds<br>Postverspreiders<br>(SSFP): funding the<br>SNCP and related<br>activities, as well as<br>education and training<br>within the postal<br>delivery branchBipartiteStichting Opleidings-<br>en Ontwikkelingsfonds<br>Beroepsgoederenvervo<br>er (SOOB): education<br>and training within the<br>transport and logisticsBipartite | scope of activityBipartiteAgreement –<br>NCBA 20<br>February<br>1996Previambiente (pension<br>fund)BipartiteAgreement –<br>NCBA 3<br>February<br>1996Commissione paritetica<br>nazionale per le<br>relazioni industriali<br>(observatory, equal<br>opportunities)BipartiteAgreement –<br>NCBA 8<br>February<br>2011National Tripartite<br>Cooperation Council<br>(NTSP) – Transport<br>SubcommisionTripartiteStatutoryPensioenfonds<br>Vervoer: pension fund<br>for the transport and<br>logistics sectorBipartiteAgreementSector Instituut<br>Transport en Logistick:<br>education and training,<br>mobility, health and<br>safety, job and wage<br>rating for the transport<br>and logistics sectorBipartiteAgreementBipartite<br>SNCP and related<br>activities, as well as<br>education and training<br>within the postal<br>delivery branchBipartiteAgreementStichting Opleidings-<br>en Ontwikkelingsfonds<br>Beroepsgoederenvervo<br>er (SOOB): education<br>and training within the<br>transport and logisticsBipartiteAgreement | scope of activityTCparticipatingPreviambiente (pension<br>fund)BipartiteAgreement –<br>NCBA 20<br>February<br>1996(FIADEL-CISAL)Commissione paritetica<br>nazionale per le<br>relazioni industriali<br>(observatory, equal<br>opportunities)BipartiteAgreement –<br>NCBA 8<br>February<br>2011SLC-CGIL; SLP-<br>CISL; UIL Poste<br>UIL TrasportiNational Tripartite<br>Cooperation Council<br>(NTSP) – Transport<br>SubcommisionTripartiteStatutoryFree Trade Union<br>Confederation of<br>Latvia (LBAS)Pensioenfonds<br>vervoer: pension fund<br>for the transport and<br>logistics sectorBipartiteAgreementCNV, FNVSector Instituut<br>Transport and logistics sectorBipartiteAgreement<br>AgreementCNV, FNVSector Instituut<br>Transport and logistics sectorBipartiteAgreement<br>AgreementCNV<br>FNVSichting Naleving Cao<br>Postverspreiders<br>(SNCP): association<br>for compliance with the<br>WPN CBABipartiteAgreement<br>AgreementBVPP<br>CNV<br>FNVSuchting Sociatal Fonds<br>Postverspreiders<br>(SSNCP): and related<br>activities, as well as<br>education and training,<br>within the postal<br>delivery branchBipartiteAgreementBVPP<br>CNV<br>FNVSuchting Opleidings-<br>en Ontwikkelingsfonds<br>Beroengoederenverob<br>Beroengoederenverob<br>en Ontwikkelingsfonds<br>Beroengoederenverob<br>Beroengoederenverob<br>en dougisticsBipartiteAgreement<br>AgreementCNV<br>FNV |

|    | Name of body and scope of activity   | Туре       | Origin    | Trade unions<br>participating  | Employer<br>organisations<br>participating                           |
|----|--|------------|-----------|--|--|
| SK | Sectoral body for<br>electronic<br>communications and<br>postal services – deals<br>with issues related to<br>the sectors such as<br>legislative changes,<br>including labour and<br>social security<br>legislation, sector-<br>related policy<br>documents. | Tripartite | Agreement | Trade unions (SOZ<br>PT, OZ PaL and SOZ<br>P) are represented by<br>the joint Association<br>of Trade Unions of<br>Transport, Post<br>Offices and<br>Telecommunication | Union of<br>Transport, Posts<br>and<br>Telecommunicati<br>ons (UDPT) |

Notes: The names of organisations not included among the organisations identified as representative of the sector by this study are given in full. NCBA = National Collective Bargaining Agreement.

Source: Author's elaboration according to the national contributions prepared by Eurofound's Network of European correspondents, 2015.

# European level of interest representation

At European level, eligibility for consultation and participation in social dialogue is linked to three criteria laid down in Commission Decision 98/500/EC on the establishment of Sectoral Dialogue Committees promoting the Dialogue between the social partners at European level (European Commission, 1998). Accordingly, social partner organisations must have the following attributes. They must:

- relate to specific sectors or categories and be organised at European level;
- consist of organisations which are themselves an integral and recognised part of Member States' social partner structures, have the capacity to negotiate agreements, and be representative of several Member States;
- have adequate structures to ensure their effective participation in the work of the committees.

In terms of social dialogue, the constituent feature is the ability of such organisations to negotiate on behalf of their members and to conclude binding agreements. Accordingly, this chapter on European associations of the postal and courier activities sector analyses these organisations' membership domain, the composition of their membership and their capacity to negotiate.

As outlined in greater detail below, one sector-related European association on the employee side (UNI Europa Post & Logistics) and one on the employer side (PostEurop) are members of the European Sectoral Social Dialogue Committee for the postal and courier activities sector and are listed by the European Commission as social partner organisations consulted under Article 154 TFEU. Hence, the following analysis concentrates on these organisations.

## Membership domain

According to its website, UNI Post & Logistics is one of UNI Global Union's sectors and deals specifically with the postal and logistics industry. With more than 2.5 million members worldwide, UNI Post & Logistics is one of UNI's biggest sectors. Information on the membership domain of UNI Europa Post & Logistics is not available on the UNI Global Union website.

PostEurop is the trade association that has been representing European public postal operators since 1993. It represents 52 members in 49 countries and territories. Collectively, it operates 175,000 retail counters, employs 2.1 million people and links 800 million people daily.

# **Membership composition**

## UNI Europa Post & Logistics

Table 9 documents a list of membership-related trade unions for UNI Europa Post &Logistics drawn from the national contributions. This membership list is confined to the sector-related associations of EU Member States and hence does not include trade unions affiliated to European level organisations that do not have any members in the postal and courier activities sector. The membership of the employee organisations is obtained through the membership list provided by the organisations and a further check of the membership lists published on the organisations' websites.

# Table 9: Sector-related trade unions affiliated to UNI Europa Post & Logistics

|    | Trade union        | Collective bargaining     | Geographical coverage          |
|----|--------------------|---------------------------|--------------------------------|
| AT | GPF                | Yes, SEB                  | Whole country                  |
| BE | SLFP/VSOA POSTE    | Yes, SEB                  | Whole country                  |
|    | CGSP/ACOD POSTE    | Yes, SEB                  | Whole country                  |
|    | CSC/ACV – Transcom | Yes, SEB                  | Whole country                  |
| BG | PTTF Podkrepa      | Yes, SEB                  | Whole country                  |
|    | TUFC               | Yes, SEB                  | Whole country                  |
| CY | UPEP-CY            | Yes, SEB                  | Whole country                  |
| CZ | OS ZPTNS           | Yes, both SEB and MEB     | Whole country                  |
| DE | ver.di             | Yes, SEB                  | Whole country                  |
| DK | 3F                 | Yes, both SEB and MEB     | Whole country                  |
|    | DM                 | Yes, SEB                  | Whole country                  |
|    | НК                 | Yes, both SEB and MEB     | Whole country                  |
|    | IDA                | Yes, SEB                  | Whole country                  |
| EE | ESTAL              | Yes, SEB                  | Whole country                  |
| EL | O.I.Y.E            | No                        | Whole country                  |
|    | P.O.S.T            | Yes, SEB                  | Whole country                  |
| ES | ELA-Gizalan        | Information not available | Only the Basque Country region |
|    | FSC-CCOO           | Yes, both SEB and MEB     | Whole country                  |
|    | FSP-UGT            | Yes, both SEB and MEB     | Whole country                  |
| FI | PAU                | Yes, both SEB and MEB     | Whole country                  |
|    | Pro                | No                        | Whole country                  |
| FR | CFDT Cadres        | No                        | Whole country                  |
|    | CGT FAPT           | Yes, SEB                  | Whole country                  |
|    | F3C CFDT           | Yes, SEB                  | Whole country                  |
|    | FO COM             | Yes, SEB                  | Whole country                  |
|    | UGICT CGT          | No                        | Whole country                  |
| HR | HSP                | Yes, SEB                  | Whole country                  |
| HU | PSZ                | Yes, SEB                  | Whole country                  |
| IE | AHCPS              | Yes, SEB                  | Whole country                  |
|    | CPSU               | Yes, SEB                  | Whole country                  |
|    | CWU                | Yes, SEB                  | Whole country                  |
| ІТ | SLC-CGIL           | Yes, both SEB and MEB     | Whole country                  |
|    | SLP-CISL           | Yes, both SEB and MEB     | Whole country                  |
|    | UIL Poste          | Yes, both SEB and MEB     | Whole country                  |
| LT | LRDPS              | Yes, SEB                  | Whole country                  |
| LU | LCGB               | Yes, SEB                  | Whole country                  |

|    | Trade union        | Collective bargaining | Geographical coverage |
|----|--------------------|-----------------------|-----------------------|
|    | OGB-L              | Yes, SEB              | Whole country         |
|    | Syndicat des P & T | Yes, SEB              | Whole country         |
| LV | LSAB               | Yes, both SEB and MEB | Whole country         |
| МТ | GWU                | Yes, SEB              | Whole country         |
| NL | FNV                | Yes, both SEB and MEB | Whole country         |
|    | CNV                | Yes, both SEB and MEB | Whole country         |
| PL | NSZZ Solidarność   | Yes, SEB              | Whole country         |
| PT | SINDETELCO         | Yes, SEB              | Whole country         |
|    | SINTTAV            | Yes, SEB              | Whole country         |
|    | SNTCT              | Yes, SEB              | Whole country         |
| RO | FSCP               | Yes, both SEB and MEB | Whole country         |
| SE | SEKO               | Yes, MEB only         | Whole country         |
|    | SI                 | Yes, MEB only         | Whole country         |
|    | ST                 | Yes, MEB only         | Whole country         |
|    | Unionen            | Yes, MEB only         | Whole country         |
| SK | OZ PaL             | Yes, SEB              | Whole country         |
| UK | CWU                | Yes, SEB              | Whole country         |
|    | Unite              | Yes, SEB              | Whole country         |
|    | USDAW              | Yes, SEB              | Whole country         |
|    | GMB                | Yes, SEB              | Whole country         |

Source: Author's elaboration according to national contributions prepared by Eurofound's Network of European correspondents, 2015.

At least one sectoral affiliation to UNI Europa Post & Logistics is found in 27 of the 28 EU Member States. No sector-related affiliation to UNI Europa Post & Logistics is recorded in Slovenia.

UNI Europa Post & Logistics has 56 direct affiliations. Accordingly, 54% of the trade unions listed in Tables A1 and A2 in the annex are directly affiliated to UNI Europa Post & Logistics. Of the 56 trade unions affiliated to UNI Europa Post & Logistics, 51 are involved in sector-related collective bargaining. Pro in Finland, CFDT Cadres and UGICT CGT in France, and O.I.Y.E in Greece are not involved, while information about ELA-Gizalan in Spain was not available.

All the unions affiliated to UNI Europa Post & Logistics cover the sector in all the regions of their countries apart from ELA-Gizalan in Spain, which is only active in the Basque Country region.

The coverage of organisations affiliated to UNI Europa Post & Logistics in the postal and courier activities sector (54%) is slightly below the coverage recorded by some other European trade unions present in other European Sectoral Social Dialogue Committees; see, for example, the representativeness studies on agriculture (71%), furniture (67%), construction (62%), textile and clothing (62%), chemical (57%) and woodworking (55%) sectors. It is therefore relevant to check if some relevant or major national trade unions are not covered. For this purpose, it can be assumed that major trade unions are those that are active in the whole country, conduct collective bargaining, have a relatively high level of membership and have opportunities to intervene in the national decision-making process.

An analysis of those organisations not affiliated to UNI Europa Post & Logistics reveals there are 47 trade unions not covered in 20 Member States. Of these, 46 trade unions are involved in collective

bargaining; the exception is Subcopartners in the Netherlands. All 46 trade unions cover the whole country except DSC in Bulgaria, which is only active in some regions, and LPDPS in Lithuania which is only active in the company Lietuvos paštas. Accordingly, there are 44 trade unions that are active in the whole country and are involved in sector-related collective bargaining that are not affiliated to UNI Europa Post & Logistics. As far as the sectoral density of these trade unions is concerned, most of them record densities lower than 20%. The highest density rates are recorded by RSRH in Croatia (30%), ZZ PP in Poland (21%) and SDPZ (80%) in Slovenia. Moreover, these three trade unions are consulted by public authorities. Thus, they could be considered important trade unions that are not covered by UNI Europa Post & Logistics, particularly SDPZ in Slovenia where UNI Europa Post & Logistics does not have any affiliations.

## PostEurop

PostEurop has 28 affiliations in all 28 EU countries. Table 10 lists all the companies in the post and courier activities sector that are members of PostEurop. All the companies are involved in or covered by sector-related single-employer collective bargaining except Posti Oy in Finland, which is only covered by a multi-employer collective agreement. Česká pošta s. p. in the Czech Republic and Pošta Slovenije, d.o.o. in Slovenia are covered by both single- and multi-employer collective bargaining.

|    | Company                   | Collective bargaining | Geographical coverage   |
|----|---------------------------|-----------------------|---|
| AT | Post AG                   | Yes, SEB              | Subsidiaries in 12 countries: Austria, Bosnia<br>and Herzegovina, Bulgaria, Croatia,<br>Germany, Hungary, Montenegro, Poland,<br>Romania, Serbia, Slovakia and Turkey         |
| BE | Bpost                     | Yes, SEB              | Belgium   |
| BG | Bulgarian Posts plc       | Yes, SEB              | Bulgaria  |
| CY | Cyprus Post               | Yes, SEB              | Cyprus  |
| CZ | Česká pošta s. p. (ČP)    | Yes, both SEB and MEB | Czech Republic  |
| DE | Deutsche Post AG          | Yes, SEB              | Operates in more countries though Deutsche<br>Post DHL Group  |
| DK | PostNord Denmark          | Yes, SEB              | Denmark, Sweden, Norway, Finland  |
| EE | Omniva                    | Yes, SEB              | Estonia and Latvia: Omniva SIA<br>Lithuania: Omniva UAB   |
| EL | ELTA                      | Yes, SEB              | Greece  |
| ES | Correos y Telégrafos S.A. | Yes, SEB              | Spain   |
| FI | Posti Oy                  | Yes, MEB              | Denmark, Estonia, Germany Latvia,<br>Lithuania, Norway, Poland, Russia, Slovakia<br>and Sweden  |
| FR | La Poste                  | Yes, SEB              | La Poste Group operates in France and<br>French overseas territories, as well as having<br>a presence in over 40 countries (mainly in<br>Germany, the Netherlands and Poland) |
| HR | Hrvatska pošta            | Yes, SEB              | Croatia   |
| HU | Hungarian Post Ltd        | Yes, SEB              | Hungary   |
| IE | The Post                  | Yes, SEB              | Ireland   |
| IT | Poste Italiane SpA        | Yes, SEB              | Italy   |
| LT | Lietuvos paštas           | Yes, SEB              | Lithuania   |

Table 10: Postal and courier activities companies affiliated to PostEurop, 2015

|    | Company                | Collective bargaining | Geographical coverage   |
|----|------------------------|-----------------------|---|
| LU | POST Luxembourg        | Yes, SEB              | Luxembourg  |
| LV | Latvijas Pasts         | Yes, SEB              | Not applicable  |
| МТ | MaltaPost plc          | Yes, SEB              | Malta   |
| NL | PostNL                 | Yes, SEB              | Belgium: PostNL<br>Germany: Postcon<br>Italy: Nexive<br>UK: Whistl UK<br>PostNL's subsidiary, Spring Global Mail, is<br>a joint venture with the Royal Mail Group in<br>the UK.   |
| PL | Poczta Polska          | Yes, SEB              | Poland  |
| РТ | СТТ                    | Yes, SEB              | Portugal  |
| RO | C.N. Poşta Română S.A. | Yes, SEB              | Romania   |
| SE | PostNord               | Yes, SEB              | Australia, Finland, France, Germany, Hong<br>Kong, Netherlands, Norway, Poland,<br>Singapore, UK, USA   |
| SI | Posta Slovenije d.o.o. | Yes, both SEB and MEB | Slovenia  |
| SK | Slovenska Posta        | Yes, SEB              | Slovakia  |
| UK | Royal Mail Group       | Yes, SEB              | Royal Mail Group has a subsidiary, General<br>Logistics Systems (GLS), which is<br>headquartered in the Netherlands and<br>operates a parcel delivery service in<br>European countries other than the UK. GLS<br>has subsidiaries in Austria, Belgium,<br>Croatia, the Czech Republic, Denmark,<br>Finland, France, Germany, Hungary,<br>Ireland, Italy, the Netherlands, Poland,<br>Portugal, Romania, Slovakia, Slovenia and<br>Spain, and operates through partner<br>companies in other European countries. |

Source: Author's elaboration according to national contributions prepared by Eurofound's Network of European correspondents, 2015.

With regard to the question of whether important organisations in the sector may be not be covered by PostEurop, attention should be drawn to the fact this European employer organisation used to represent public postal operators, some of which have been privatised in recent years. Accordingly, all the employer organisations recorded in the study are not covered by PostEurop.

# Capacity to negotiate

European sectoral social partners should be able to prove their capacity to negotiate on behalf of their members and to enter into 'contractual relations, including agreements' (Article 155 TFEU), that is, the capacity to commit themselves and their national affiliates. This criterion refers to the capacity to negotiate agreements as provided for in Article 155 TFEU; negotiating other types of joint texts such as joint opinions, frameworks of action and guidelines is not considered to be sufficient in this context.

A European organisation has the capacity to negotiate such an agreement if it has received a mandate to do so from its affiliates, or if it can receive such a mandate in accordance with a given mandating procedure.

The mandate/mandating procedure can be either statutory (that is, laid down in the statutes (constitution) of the organisation or annexed to them) or non-statutory (that is, laid down in secondary (formal) documents, such as rules of procedures, memoranda of understanding or decisions by the governing bodies of the organisation). The mandate should give the terms of the conditions and the procedure for the European social partner organisation to be given the authorisation to enter into a specific negotiation, as well as for the ratification of a possible agreement. If no such formal mandating procedure can be identified, it should be considered that the condition concerned is not fulfilled.

In order to check this criterion, the European social partners from the postal and courier activities (that is, UNI Europa Post & Logistics and PostEurop) were asked to provide proof of their statutes or any other written documentation, describing their mandate and capacity to negotiate as well as the ratification procedures in place.

#### UNI Europa Post & Logistics

The only legal statutes available and provided to Eurofound were the statutes of UNI Europa, the mother federation of UNI Europa Post & Logistics (UNI Europa, 2011). However, these statutes refer explicitly to collective bargaining and negotiating agreements, stating that one of the objectives of the organisation is 'undertaking collective bargaining and negotiating agreements in the region upon mandate of the UNI Europa Executive Committee' (Article 3-O). Accordingly, UNI Europa's Executive Committee has a mandate to negotiate agreements on behalf of its members.

#### PostEurop

PostEurop's legal statutes do not refer to collective bargaining and negotiating of agreements as part of the organisation's goals (PostEurope, 2016). When describing the Management Board, the negotiation of agreements is noticeably absent in the legal statutes among its competences and responsibilities. Accordingly, at this stage, it is not possible to state that PostEurop has a general statutory mandate to negotiate agreements on behalf of its members. Moreover, PostEurop also seems to lack a non-statutory mandate to negotiate agreements on behalf of its members. Secondary (formal) documents regulating the mandate or mandating procedure, such as rules of procedures, memoranda of understanding or decisions by the governing bodies of the organisation were not found.

Beyond these formal elements, it should be noted that PostEurop has signed nine joint documents within the framework of the European Sectoral Social Dialogue Committee for the postal sector since its creation. The procedure applied for these signatures can be summarised as follow:

Each document to be signed is shared within the Social Affairs Committee (SAC) of PostEurop which gathers the employers who represent PostEurop in European social dialogue. As stated in the SAC Rules of Procedure, 'the Chair shall report on Committee activities to the [...] Management Board direct. [...] The Committee Members are authorised to take decisions in the relevant area of behalf of the enterprises concerned.' PostEurop Board is in particular informed of the signature of joint documents through regular progress reports on the activities of all its working groups.

## Other European organisations

An additional step in assessing the representativeness of European organisations is to study the 'other European organisations' to which the sector-related trade unions and employer organisations are affiliated. This step allows for a complete weighting of the organisations present at European level.

As reported through the bottom-up approach, the national, European and international affiliations of the trade unions in the postal and courier activities sector are listed in Table A2 in the annex. This approach identified one sector-related and one potentially sector-related other European level organisations. It should be noted that the bottom-up approach can be expected to underestimate the number of organisations affiliated to a European confederation or organisation.

According to the bottom-up approach, the European Confederation of Independent Trade Unions (CESI) is a sector-related European organisation covering at least three countries. This meets the requirement stated in Article 1 of Commission Decision on the establishment of Sectoral Dialogue Committees promoting the Dialogue between the social partners at European level that social partners must be 'representative of several Member States' (European Commission, 1998). CESI is reported to be present in 11 Member States, affiliating 14 trade unions in Austria, Croatia, France, Germany, Hungary, Italy, Lithuania, Luxembourg, the Netherlands, Slovakia and Spain (Table A2 in the annex). Accordingly, it affiliates 14% of the trade unions that meet the criteria to be included in the study.

Although the CESI website lists more Member States where it has affiliates, the activities covered by the organisations affiliated in the other Member States fall outside the postal and courier activities sector.

The bottom-up approach also suggests that the European Public Service Union (EPSU), which may be also sector-related as a result of the existence of publically owned postal companies in several countries, is present in seven Member States (Austria, Belgium, Cyprus, Denmark, Malta, Sweden and the UK).

Thus CESI, and to some extent EPSU, can be considered a relatively relevant competitor to UNI Europa Post & Logistics on the employee side.

A similar review of the membership of the national employer/business associations can be derived from Table A5 in the annex. In this case, no organisation with affiliates in at least three countries was found.

### **Conclusions and summary**

Top-down and bottom-up analyses of the postal and courier activities sector in the 28 EU Member States show that UNI Europa Post & Logistics and PostEurop are currently the most important European level social partner organisations within the sector based on their membership

Analyses of the legal statutes of both organisations reveal that UNI Europa Post & Logistics has a statutory mandating procedure to negotiate agreements on behalf of its members, as per Article 155 TFEU. At present, PostEurop has neither a statutory mandate/mandating procedure nor a (formal) non-statutory mandate to negotiate agreements on behalf of its members as per Article 155 TFEU. However, PostEurop has signed, following a specified internal procedure, nine joint documents in the context of the European Sectoral Social Dialogue Committee in the postal and courier activities sector.

#### Summary

Top-down and bottom-up analyses of the postal and courier activities sector in the 28 EU Member States show that UNI Europa Post & Logistics and PostEurop are currently the most important European level social partner organisations within the sector based on their membership.

On the employee side, 103 trade unions that meet the criteria to be included were identified in the 28 EU Member States. Accordingly, a pluralistic structure exists in most of the countries and the union landscape is very fragmented in countries such as France (nine trade unions), Italy (eight trade unions), the Netherlands (seven trade unions), Portugal (six trade unions), Spain (six trade unions) and Sweden (six trade unions).

On the employer side, sectoral employer organisations were identified in only nine EU Member States: Austria, Denmark, Finland, France, Italy, the Netherlands, Slovenia, Spain and Sweden. In addition, 28 postal companies (one in each of the 28 Member States) are affiliated to PostEurop and meet the criteria to be included in the study.

The domain demarcation of both the trade unions and employer organisations shows that sectional overlap is the most widespread domain. Most of the companies are either public ownership companies (20) or semi-state owned companies (3). For the companies, overlap is the most widespread domain pattern. It is recorded in 17 companies (61%) and is explained by domain demarcations that cover diverse sectors outside postal and courier activities, usually bank and insurance activities.

The trade unions record relatively low sectoral densities, with 68% of the organisations with available information having a density lower than 20%. On the employer side, very low densities prevail,

especially in terms of companies, where the density is below 11% in all cases. In terms of employees, sectoral density is below 10% in all cases except in three organisations: PALTA (97%) and VKL (21%) in Finland, and Almega Tjänsteförbunden in Sweden (58%).

In most Member States, a low degree of centralisation of collective bargaining coexists with high collective bargaining coverage rates. Thus, only in 10 Member States (Austria, the Czech Republic, Denmark, Finland, Italy, Luxembourg, the Netherlands, Slovenia, Spain and Sweden) do social partners bargain at both single- and multi-employer level, while in the other Member States, social partners bargain exclusively at company level. In terms of collective bargaining coverage, 12 Member States record rates exceeding 80% (Austria, Belgium, Croatia, Denmark, Finland, France, Italy, Malta, the Netherlands, Poland, Slovenia and Sweden), while 13 Member States record rates that oscillate between 45% and 80% (Bulgaria, the Czech Republic, Germany, Estonia, Hungary, Ireland, Latvia, Lithuania, Portugal, Romania, Slovakia, Spain and the UK).

More trade unions (81%) than employer organisations (64%) are consulted by national governments on sector-related issues. Genuine sector-specific bodies, whether bipartite or tripartite, have been established in just 9 of the 28 EU Member States.

The top-down and bottom-up analyses reveal the following issues with regard to the current two sectoral European level social partner organisations scrutinised in this study.

UNI Europa Post & Logistics has 56 direct affiliations in all EU Member States apart from Slovenia Accordingly, 54% of the trade unions identified in this study are directly affiliated to UNI Europa Post & Logistics. A total of 51 of the 56 trade unions affiliated to UNI Europa Post & Logistics are involved in sector-related collective bargaining and all the trade unions cover the sector in all the regions of their countries except for ELA-Gizalan in Spain, which is only active in the Basque Country region. Only RSRH in Croatia, ZZ PP in Poland and SDPZ in Slovenia can be considered major trade unions not covered by UNI Europa Post & Logistics given their relatively high sectoral density (very high in the case of SDPZ), participation in collective bargaining and involvement in consultation on sector-related issues.

PostEurop has 28 affiliations in all 28 EU Member States. All of them are involved in or covered by a form of collective bargaining. All the companies recorded are involved in or covered by sector-related single-employer collective bargaining

Analyses of the legal statutes of both organisations reveal that UNI Europa Post & Logistics has a statutory mandating procedure to negotiate agreements on behalf of its members, as per Article 155 TFEU. At present, PostEurop has neither a statutory mandate/mandating procedure nor a (formal) non-statutory mandate to negotiate agreements on behalf of its members as per Article 155 TFEU. However, PostEurop has signed, following a specified internal procedure, nine joint documents in the context of the European Sectoral Social Dialogue Committee in the postal and courier activities sector.

### Bibliography

#### All Eurofound publications are available at www.eurofound.europa.eu

Dieke, A. K., Bender, C., Campbell, J. I. Jr., Cohen, R. H. Müller, C., Niederprüm, A. et al (2013), *Main developments in the postal sector (2010–2013)*, Study for the European Commission, Directorate-General for Internal Market and Services, WIK-consult, Bad Honnef, Germany

Eurofound (2004), Employers' organisations in Europe, Dublin.

Eurofound (2015), Representativeness studies: Methodology, Dublin.

Eurofound (2011), *From national to sectoral industrial relations: Developments in sectoral industrial relations in the EU*, Publications Office of the European Union, Luxembourg.

European Commission (1998), 'Commission Decision of 20 May 1998 on the establishment of Sectoral Dialogue Committees promoting the Dialogue between the social partners at European level (98/500/EC)', *Official Journal of the European Communities*, L 225, 12 August.

European Commission (1998), 'Commission Decision of 20 May 1998 on the establishment of Sectoral Dialogue Committees promoting the Dialogue between the social partners at European level (98/500/EC)', *Official Journal of the European Communities*, L 225, 12 August.

European Commission (2010), *European Sectoral Social Dialogue: Recent developments, 2010 edition,* Publications Office of the European Union, Luxembourg.

European Commission (2015), Report from the Commission to the European Parliament and the Council on the application of the Postal Services Directive (Directive 97/67/EC as amended by Directive 2002/39/EC and 2008/6/EC), COM(2015) 568 final, Brussels.

European Commission (2016), A comprehensive approach to stimulating cross-border e-commerce for Europe's citizens and businesses, COM(2016) 320 final, Brussels.

Eurostat (2015), *Eurostat statistics explained*. *Postal and courier services statistics – NACE Rev. 2*, web page, Luxembourg.

PostEurop (2016), Statutes of the Association of European Public Postal Operators (international non-profit association): New statutes as modified by the Plenary Assembly on 20 April 2016 in Yerevan (Armenia), Brussels, available at http://www.posteurop.org/StructureAndOrganisation

Traxler, F., Blaschke, S. and Kittel, B. (2001), *National labour relations in internationalised markets*, Oxford University Press, Oxford.

UNI Europa (2011), UNI Europa Statues and Conference Standing Orders, Brussels, available at http://www.uni-europa.org/about/

### Annex 1: Details of individual organisations

#### Trade unions

## Table AI: Domain coverage and membership of trade unions in the postal and<br/>courier activities sector, 2015

|    | Trade union                  | Domain<br>coverage | Type of<br>membership | Active<br>members<br>total | Active<br>members in<br>the sector |
|----|------------------------------|--------------------|-----------------------|----------------------------|------------------------------------|
| AT | GPF                          | Sectional overlap  | Voluntary             | 23,900                     | 13,400                             |
|    | GPA-djp                      | Overlap            | Voluntary             | 275,455                    | 3,200                              |
|    | vida                         | Sectional overlap  | Voluntary             | 139,919                    | na                                 |
| BE | CGSP/ACOD POSTE              | Sectional overlap  | Voluntary             | na                         | 6,974                              |
|    | SLFP/VSOA POSTE              | Sectional overlap  | Voluntary             | na                         | 6,500                              |
|    | CSC/ACV – Transcom           | Sectional overlap  | Voluntary             | na                         | na                                 |
| BG | TUFC                         | Sectional overlap  | Voluntary             | 9,000                      | 8,500                              |
|    | PTTF Podkrepa                | Sectional overlap  | Voluntary             | 3,300                      | 2,800                              |
|    | DSC                          | Sectional overlap  | Voluntary             | 2,050                      | 238                                |
| CY | UPEP-CY                      | Sectionalism       | Voluntary             | 389                        | 389                                |
|    | OEKDY-SEK                    | Sectional overlap  | Voluntary             | 7,922                      | 70                                 |
|    | PASYEK-PEO                   | Sectional overlap  | Voluntary             | 5,080                      | 27                                 |
|    | FTPAW-SEK or OMEPEGE-<br>SEK | Sectional overlap  | Voluntary             | 5,661                      | 25                                 |
|    | SEGDAMELIN-PEO               | Sectional overlap  | Voluntary             | 7,400                      | 16                                 |
| CZ | OS ZPTNS                     | Overlap            | Voluntary             | 12,500                     | 10,268                             |
| DE | ver.di                       | Overlap            | Voluntary             | 2,039,931                  | 200,000                            |
|    | DPVKOM                       | Overlap            | Voluntary             | 35,879                     | 15,000                             |
|    | CGPT                         | Overlap            | Voluntary             | na                         | na                                 |
| DK | 3F                           | Sectional overlap  | Voluntary             | 253,430                    | 10,965                             |
|    | НК                           | Sectional overlap  | Voluntary             | 193,537                    | 1,170                              |
|    | DM                           | Sectional overlap  | Voluntary             | 30,000                     | 28                                 |
|    | IDA                          | Sectional overlap  | Voluntary             | 60,000                     | na                                 |
| EE | ESTAL                        | Overlap            | Voluntary             | 734                        | 578                                |
|    | ETTA                         | Overlap            | Voluntary             | 4,300                      | na                                 |
| EL | P.O.S.T.                     | Sectionalism       | Voluntary             | 6,400                      | 6,800                              |
|    | O.I.Y.E.                     | Sectional overlap  | Voluntary             | 45,842                     | 1,110                              |
| ES | FSC-CCOO                     | Overlap            | Voluntary             | na                         | na                                 |
|    | FSP-UGT                      | Overlap            | Voluntary             | na                         | 15,000                             |
|    | ELA-Gizalan                  | Sectional overlap  | Voluntary             | 30,017                     | na                                 |
|    | FEP-USO                      | Overlap            | Voluntary             | 25,000                     | na                                 |

|    | Trade union                           | Domain<br>coverage | Type of<br>membership | Active<br>members<br>total | Active<br>members in<br>the sector |
|----|---------------------------------------|--------------------|-----------------------|----------------------------|------------------------------------|
|    | CSI-F Correos                         | Sectionalism       | Voluntary             | 9,000                      | 9,000                              |
|    | Sindicato Libre                       | na                 | Voluntary             | na                         | na                                 |
| FI | PAU                                   | Overlap            | Voluntary             | 16,000                     | 14,852                             |
|    | YTN                                   | Sectional overlap  | Voluntary             | 158,501                    | 600                                |
|    | Pro                                   | Sectional overlap  | Voluntary             | 74,000                     | 400                                |
|    | TEAM-liitto                           | Sectional overlap  | Voluntary             | 27,000                     | 1,000                              |
|    | SMERY                                 | Sectionalism       | Voluntary             | 400                        | 400                                |
| FR | CFDT Cadres                           | Sectional overlap  | Voluntary             | 58,000                     | na                                 |
|    | CGT FAPT                              | Overlap            | Voluntary             | na                         | na                                 |
|    | F3C CFDT                              | Overlap            | Voluntary             | na                         | na                                 |
|    | FO COM                                | Overlap            | Voluntary             | na                         | na                                 |
|    | UGICT CGT                             | Sectional overlap  | Voluntary             | 80,000                     | na                                 |
|    | SUD PTT                               | Overlap            | Voluntary             | na                         | na                                 |
|    | UNSA-Postes                           | Congruence         | Voluntary             | na                         | na                                 |
|    | CFTC Postes et Télécoms               | Overlap            | Voluntary             | na                         | na                                 |
|    | CGC La Poste                          | Sectionalism       | Voluntary             | na                         | na                                 |
| HR | HSP                                   | Sectionalism       | Voluntary             | 5,857                      | 5,857                              |
|    | RSRH                                  | Sectional overlap  | Voluntary             | 7,248                      | 3,600                              |
| HU | PSZ                                   | Congruence         | Voluntary             | 8,414                      | 8,414                              |
|    | POFÉSZ                                | Sectionalism       | Voluntary             | 2,406                      | 2,406                              |
|    | MAPÉSZ                                | Sectionalism       | Voluntary             | 1,200                      | 1,200                              |
|    | POMÉSZ                                | Sectionalism       | Voluntary             | na                         | na                                 |
|    | Postal Interest Representation<br>'92 | Sectionalism       | Voluntary             | 296                        | 296                                |
| IE | CWU                                   | Overlap            | Voluntary             | na                         | 9,000                              |
|    | CPSU                                  | Sectional overlap  | Voluntary             | na                         | 370                                |
|    | PSEU                                  | Sectional overlap  | Voluntary             | na                         | na                                 |
|    | AHCPS                                 | Sectional overlap  | Voluntary             | na                         | na                                 |
|    | IPU                                   | Sectionalism       | Voluntary             | 1,100                      | 1,100                              |
| IT | SLC-CGIL                              | Overlap            | Voluntary             | 100,000                    | 2,800                              |
|    | SLP-CISL                              | Congruence         | Voluntary             | 69,397                     | 69,397                             |
|    | UIL Poste                             | Congruence         | Voluntary             | 26,989                     | 26,989                             |
|    | UIL Trasporti                         | Overlap            | Voluntary             | 117,846                    | na                                 |
|    | UGL Comunicazioni                     | Overlap            | Voluntary             | na                         | na                                 |
|    | ASSIDIPOST – Federmanager             | Sectionalism       | Voluntary             | na                         | na                                 |
|    | SAILP-CONFSAL                         | Sectionalism       | Mixed                 | na                         | na                                 |

|    | Trade union        | Domain<br>coverage | Type of membership | Active<br>members<br>total | Active<br>members in<br>the sector |
|----|--------------------|--------------------|--------------------|----------------------------|------------------------------------|
|    | FAILP-CISAL        | Congruence         | Voluntary          | na                         | na                                 |
| LT | LRDPS              | Overlap            | Voluntary          | 2,000                      | 1,200                              |
|    | LPDPS              | Sectionalism       | Voluntary          | 600                        | 600                                |
| LU | Syndicat des P & T | Sectional overlap  | Voluntary          | na                         | na                                 |
|    | OGB-L              | Sectional overlap  | Voluntary          | na                         | na                                 |
|    | LCGB               | Sectional overlap  | Voluntary          | na                         | na                                 |
| LV | LSAB               | Overlap            | Voluntary          | 3,425                      | 1,500                              |
| МТ | GWU                | Overlap            | Voluntary          | 39,201                     | na                                 |
| NL | BVPP               | Overlap            | Voluntary          | 5,500                      | 4,500                              |
|    | CNV                | Overlap            | Voluntary          | 350,000                    | na                                 |
|    | De Unie            | Overlap            | Voluntary          | 50,000                     | na                                 |
|    | FNV                | Overlap            | Voluntary          | 1,100,000                  | na                                 |
|    | LBV                | Overlap            | Voluntary          | 12,500                     | 130                                |
|    | Subcopartners      | Sectionalism       | Voluntary          | 3,000                      | 3,000                              |
|    | VHP2               | Sectional overlap  | Voluntary          | na                         | na                                 |
| PL | NSZZ Solidarność   | Sectionalism       | Voluntary          | 13,000                     | 13,000                             |
|    | ZZ PP              | Sectionalism       | Voluntary          | 20,000                     | 20,000                             |
| PT | SINDETELCO         | Overlap            | Voluntary          | 3,255                      | 2,038                              |
|    | SNTCT              | Overlap            | Voluntary          | 7,226                      | na                                 |
|    | SINTTAV            | Overlap            | Voluntary          | 6,206                      | na                                 |
|    | SINQUADROS         | Overlap            | Voluntary          | 475                        | 310                                |
|    | SINCOR             | Sectionalism       | Voluntary          | na                         | na                                 |
|    | SITIC              | Overlap            | Voluntary          | na                         | na                                 |
| RO | FSCP               | Congruence         | Voluntary          | 25,000                     | 25,000                             |
| SE | SEKO               | Sectional overlap  | Voluntary          | 79,371                     | 16,547                             |
|    | ST                 | Sectional overlap  | Voluntary          | 63,847                     | 2,942                              |
|    | SI                 | Sectional overlap  | Voluntary          | 116,000                    | 250                                |
|    | Ledarna            | Overlap            | Voluntary          | 93,000                     | 300                                |
|    | Transport          | Sectional overlap  | Voluntary          | 56,000                     | na                                 |
|    | Unionen            | Sectional overlap  | Voluntary          | 492,578                    | 1,000                              |
| SI | SDPZ               | Overlap            | Voluntary          | na                         | 5,300                              |
| SK | OZ PaL             | Congruence         | Voluntary          | 4,100                      | 4,100                              |
|    | SOZ PT             | Overlap            | Voluntary          | 880                        | 380                                |
| UK | CWU                | Sectional overlap  | Voluntary          | 181,961                    | 122,254                            |
|    | Community          | Sectional overlap  | Voluntary          | 24,547                     | 2,507                              |
|    | GMB                | Sectional overlap  | Voluntary          | 617,064                    | na                                 |

| Trade union | Domain<br>coverage | Type of<br>membership | Active<br>members<br>total | Active<br>members in<br>the sector |
|-------------|--------------------|-----------------------|----------------------------|------------------------------------|
| USDAW       | Sectional overlap  | Voluntary             | 424,543                    | 1,449                              |
| Unite       | Overlap            | Voluntary             | 1,240,000                  | 6,395                              |

Note: <sup>a</sup> See Table A3 for a more detailed description of the membership domain of trade unions in the sector. na = not available.

#### Table A2: Density, collective bargaining, consultation and affiliations of trade unions in the postal and courier activities sector, 2015

|    | Trade union           | Sectoral<br>density<br>(%) | Collective bargaining | Con | sultation          | National, European and international affiliations  |
|----|-----------------------|----------------------------|-----------------------|-----|--------------------|--|
| AT | GPF                   | 53.2                       | Yes, SEB<br>only      | No  | na                 | ÖGB (Austrian Trade Union<br>Federation)<br>UNI Europa Post & Logistics, CESI  |
|    | GPA-djp               | 12.7                       | Yes, MEB<br>only      | Yes | On ad<br>hoc basis | ÖGB<br>UNI Europa, IndustriALL Europe,<br>EPSU, EFFAT (European Federation<br>of Food, Agriculture and Tourism<br>Trade Unions), EFJ (European<br>Federation of Journalists)<br>IndustriALL Global, UNI Global |
|    | vida                  | na                         | Yes, MEB<br>only      | na  | na                 | ÖGB<br>EFFAT, ETF, EPSU<br>ITF (International Transport Workers'<br>Federation), IUL (International Union<br>of Foodworkers), UNI Global, PSI<br>(Public Services International)                               |
| BE | CGSP/ACOD<br>POSTE    | na                         | Yes, SEB<br>only      | Yes | On ad<br>hoc basis | FGTB/ABVV (Belgian General<br>Federation of Labour)<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | SLFP/VSOA<br>POSTE    | na                         | Yes, SEB<br>only      | Yes | On ad<br>hoc basis | CGSLB/ACLVB (Federation of<br>Liberal Trade Unions of Belgium)<br>UNI Europa Post & Logistics, EPSU<br>UNI Global  |
|    | CSC/ACV –<br>Transcom | na                         | Yes, SEB<br>only      | Yes | On ad<br>hoc basis | CSC/ACV (Central Confederation of<br>Christian Trade Unions)<br>UNI Europa Post & Logistics<br>International: Information not obtained   |
| BG | TUFC                  | 46.1                       | Yes, SEB<br>only      | Yes | On ad<br>hoc basis | CITUB (Confederation of Independent<br>Trade Unions in Bulgaria)<br>UNI Europa Post & Logistics<br>UNI Global  |
|    | PTTF Podkrepa         | 15.2                       | Yes, SEB<br>only      | No  | na                 | CL Podkrepa (Confederation of Labour<br>'Podkrepa')<br>UNI Europa Post & Logistics   |

|    | Trade union                     | Sectoral<br>density<br>(%) | Collective bargaining       | Con | sultation              | National, European and international affiliations  |
|----|---------------------------------|----------------------------|-----------------------------|-----|------------------------|--|
|    |                                 |                            |                             |     |                        | UNI Global   |
|    | DSC                             | 1.3                        | Yes, SEB<br>only            | No  | na                     | ADTU (Association of Democratic<br>Trade Unions)   |
| СҮ | UPEP-CY                         | 28.9                       | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | PASYDY (Pancyprian Union of Public<br>Servants)<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | OEKDY-SEK                       | 5.2                        | Yes, MEB<br>only            | Yes | On ad<br>hoc basis     | SEK (Cyprus Workers' Confederation)<br>EPSU<br>PSI   |
|    | PASYEK-PEO                      | 2.0                        | Yes, MEB<br>only            | Yes | On ad<br>hoc basis     | PEO (Pancyprian Federation of<br>Labour)<br>TUI-PSA (Trade Union International –<br>Public Service and Allied)   |
|    | FTPAW-SEK or<br>OMEPEGE-<br>SEK | 1.9                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | Cyprus Workers Confederation (SEK)<br>ETF<br>ITF   |
|    | SEGDAMELIN<br>-PEO              | 1.2                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | PEO<br>IDC (International Dockworkers<br>Council), TUI   |
| CZ | OS ZPTNS                        | 21.3                       | Yes, both<br>SEB and<br>MEB | Yes | On ad<br>hoc basis     | ČMKOS (Czech-Moravian<br>Confederation of Trade Unions)<br>UNI Europa Post & Logistics<br>UNI Global   |
| DE | ver.di                          | 47.2                       | Yes, SEB<br>only            | Yes | On<br>regular<br>basis | DGB (German Confederation of Trade<br>Unions)<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | DPVKOM                          | 3%                         | Yes, SEB<br>only            | Yes | On<br>regular<br>basis | Dbb (German Civil Service<br>Association)<br>CESI  |
|    | CGPT                            | na                         | Yes, SEB<br>only            | Yes | On<br>regular<br>basis | CGB (Confederation of Christian<br>Trade Unions)<br>CESI (via CGB), CESI (via Eurofedop)   |
| DK | 3F                              | 37.6                       | Yes, both<br>SEB and<br>MEB | Yes | On ad<br>hoc basis     | LO (Danish Confederation of Trade<br>Unions)<br>UNI Europa Post & Logistics, ETF,<br>NTF (Nordic Transport Workers'<br>Union), EFFAT, EPSU, EFBWW<br>(European Federation of Building and<br>Woodworkers)<br>ITF, PSI, UNI Global, BWI (Building<br>and Wood Worker's International) |
|    | НК                              | 4.0                        | Yes, both<br>SEB and        | Yes | On ad<br>hoc basis     | LO<br>UNI Europa Post & Logistics, EPSU  |

|    | Trade union     | Sectoral<br>density<br>(%) | Collective bargaining       | Con | sultation          | National, European and international affiliations  |
|----|-----------------|----------------------------|-----------------------------|-----|--------------------|--|
|    |                 |                            | MEB                         |     |                    | UNI Global   |
|    | DM              | 0.1                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis | OAO (Organisations of Public<br>Employees in Denmark)<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | IDA             | na                         | Yes, SEB<br>only            | Yes | On ad<br>hoc basis | Akademikerne<br>UNI Europa Post & Logistics<br>UNI Global  |
| EE | ESTAL           | 15.9                       | Yes, SEB<br>only            | No  | na                 | EAKL (Estonian Trade Union<br>Confederation)<br>UNI Europa Post & Logistics<br>PTTI (Postal, Telegraph and Telephone<br>Internationale), UNI World |
|    | ETTA            | na                         | Yes, both<br>SEB and<br>MEB | No  | na                 | None<br>ETUI (European Trade Union<br>Institute), ETF<br>ITF   |
| EL | P.O.S.T.        | 50.5                       | Yes, SEB<br>only            | Yes | On ad<br>hoc basis | GSEE (General Confederation of<br>Greek Labour)<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | O.I.Y.E.        | 8.2                        | No                          | No  | na                 | GSEE<br>UNI Europa Post & Logistics<br>UNI Global  |
| ES | FSC-CCOO        | na                         | Yes, both<br>SEB and<br>MEB | No  | na                 | CCOO (Trade Union Confederation of<br>Workers' Commissions)<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | FSP-UGT         | 16.4                       | Yes, both<br>SEB and<br>MEB | No  | na                 | UGT (General Workers' Union)<br>UNI Europa Post & Logistics<br>UNI Global  |
|    | ELA-Gizalan     | na                         | na                          | na  | na                 | ELA (Basque Workers' Solidarity)<br>UNI Europa Post & Logistics<br>UNI Global  |
|    | FEP-USO         | na                         | Yes, both<br>SEB and<br>MEB | No  | na                 | USO (Unión Sindical Obrera)  |
|    | CSI-F Correos   | 9.8                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis | CSI-F (Independent Trade Union of<br>Civil Servants)<br>CESI   |
|    | Sindicato Libre | na                         | Yes, SEB<br>only            | na  | na                 | Information not available  |
| FI | PAU             | 73.8                       | Yes, both<br>SEB and        | Yes | On<br>regular      | UNI Europa Post & Logistics, NPU<br>(Nordic Postal Union) Union Network  |

|    | Trade union                | Sectoral<br>density<br>(%) | Collective bargaining | Con | sultation              | National, European and international affiliations  |
|----|----------------------------|----------------------------|-----------------------|-----|------------------------|--|
|    |                            |                            | MEB                   |     | basis                  | UNI Global.  |
|    | YTN                        | 3.0                        | Yes, MEB<br>only      | No  | na                     | Akava (Confederation of Unions for<br>Professional and Managerial Staff in<br>Finland)   |
|    | Pro                        | 2.0                        | No                    | Yes | On<br>regular<br>basis | STTK (Finnish Confederation of<br>Professionals)<br>UNI Europa Post & Logistics<br>UNI Global  |
|    | TEAM-liitto                | 5.0                        | Yes, MEB<br>only      | Yes | On<br>regular<br>basis | SAK (The Central Organisation of<br>Finnish Trade Unions) (among others)<br>IndustriALL Europe<br>IndustriALL Global   |
|    | SMERY                      | 2.0                        | Yes, MEB<br>only      | na  | na                     | No affiliations  |
| FR | CFDT Cadres                | na                         | No                    | No  | na                     | CFDT (French Democratic<br>Confederation of Labour)<br>UNI Europa Post & Logistics,<br>Eurocadres (Council of European<br>Professional and Managerial Staff)<br>UNI Global |
|    | CGT FAPT                   | na                         | Yes, SEB<br>only      | Yes | On ad<br>hoc basis     | CGT (General Confederation of<br>Labour)<br>UNI Europa Post & Logistics<br>UNI Global  |
|    | F3C CFDT                   | na                         | Yes, SEB<br>only      | na  | na                     | CFDT (French Democratic<br>Confederation of Labour)<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | FO COM                     | na                         | Yes, SEB<br>only      | na  | na                     | CGT-FO (CGT-Force Ouvrière)<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | UGICT CGT                  | na                         | No                    | na  | na                     | CGT<br>UNI Europa Post & Logistics,<br>Eurocadres  |
|    | SUD PTT                    | na                         | Yes, SEB<br>only      | na  | na                     | SUD (Solidarity Trade Union)   |
|    | UNSA-Postes                | na                         | Yes, SEB<br>only      | na  | na                     | UNSA (National Federation of<br>Independent Unions)<br>Eurocadres (through UNSA's<br>affiliation)  |
|    | CFTC Postes et<br>Télécoms | na                         | Yes, SEB<br>only      | Yes | On ad<br>hoc basis     | CFTC (French Confederation of<br>Christian Workers)<br>CESI  |
|    | CGC La Poste               | na                         | Yes, SEB<br>only      | na  | na                     | CGE-CGC (French Confederation of<br>Management – General Confederation   |

|    | Trade union                              | Sectoral<br>density<br>(%) | Collective bargaining       | Con | sultation              | National, European and international affiliations  |
|----|--|----------------------------|-----------------------------|-----|------------------------|--|
|    |  |                            |                             |     |                        | of Executives)<br>CEC European Managers (through<br>CFE-CGC's affiliation)   |
| HR | HSP                                      | 48.6                       | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | NHS (Independent Trade Unions of<br>Croatia)<br>UNI Europa Post & Logistics, ETUC<br>(European Trade Union Confederation)<br>ITUC (International Trade Union<br>Confederation), UNI Global |
|    | RSRH                                     | 29.9                       | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | NHS<br>CESI, ETUC<br>ITUC  |
| ΗU | PSZ                                      | 19.3                       | Yes, SEB<br>only            | na  | na                     | LIGA (Democratic League of<br>Independent Trade Unions)<br>UNI Europe Post & Logistics<br>UNI Global   |
|    | POFÉSZ                                   | 5.5                        | Yes, SEB<br>only            | na  | na                     | MOSZ (National Federation of<br>Workers' Councils)<br>CESI   |
|    | MAPÉSZ                                   | 2.8                        | Yes, SEB<br>only            | na  | na                     | LIGA   |
|    | POMÉSZ                                   | na                         | Yes, SEB<br>only            | na  | na                     | MOSZ   |
|    | Postal Interest<br>Representation<br>'92 | 0.7                        | Yes, SEB<br>only            | na  | na                     | No affiliations  |
| IE | CWU                                      | 59.7                       | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | ICTU (Irish Congress of Trade Unions)<br>UNI Europa Post & Logistics   |
|    | CPSU                                     | 2.5                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | ICTU<br>UNI Europa Post & Logistics  |
|    | PSEU                                     | na                         | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | ICTU   |
|    | AHCPS                                    | na                         | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | ICTU<br>UNI Europa Post & Logistics  |
|    | IPU                                      | 7.3                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | ICTU   |
| Π  | SLC-CGIL                                 | 1.4                        | Yes, both<br>SEB and<br>MEB | Yes | On ad<br>hoc basis     | CGIL (General Confederation of<br>Italian Workers)<br>UNI Europa Post & Logistics<br>UNI Global  |
|    | SLP-CISL                                 | 34.9                       | Yes, both<br>SEB and<br>MEB | Yes | On<br>regular<br>basis | CISL (Italian Confederation of<br>Workers' Trade Unions)<br>UNI Europa Post & Logistics<br>UNI Global  |

|    | Trade union                  | Sectoral<br>density<br>(%) | Collective bargaining       | Con | sultation              | National, European and international affiliations  |
|----|------------------------------|----------------------------|-----------------------------|-----|------------------------|--|
|    | UIL Poste                    | 13.6                       | Yes, both<br>SEB and<br>MEB | Yes | On<br>regular<br>basis | UIL (Union of Italian Workers)<br>UNI Europa Post & Logistics<br>UNI Global  |
|    | UIL Trasporti                | na                         | Yes, both<br>SEB and<br>MEB | Yes | na                     | UIL<br>ETF<br>ITF  |
|    | UGL<br>Comunicazioni         | na                         | Yes, both<br>SEB and<br>MEB | na  | na                     | UGL (General Workers' Union)<br>CESI   |
|    | ASSIDIPOST –<br>Federmanager | na                         | Yes, SEB<br>only            | na  | na                     | Federmanager   |
|    | SAILP-<br>CONFSAL            | na                         | Yes, SEB<br>only            | na  | na                     | CONFSAL (General Confederation of<br>Autonomous Workers' Trade Unions)<br>CESI   |
|    | FAILP-CISAL                  | na                         | Yes, both<br>SEB and<br>MEB | na  | na                     | CISAL (Italian Confederation of<br>Workers' Autonomous Trade Unions)   |
| LT | LRDPS                        | 14.9                       | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | LPSK (Lithuanian Trade Union<br>Confederation)<br>UNI Europa Post & Logistics<br>UNI Global  |
|    | LPDPS                        | 7.5                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | LDF (Lithuanian Labour Federation)<br>UNI Europa, CESI<br>UNI Global   |
| LU | Syndicat des P<br>& T        | na                         | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | CGFP (General Confederation of Civil<br>Servants)<br>UNI Europa Post & Logistics, CESI<br>UNI Global   |
|    | OGB-L                        | na                         | Yes, both<br>SEB and<br>MEB | na  | na                     | OGB-L (Luxembourg Confederation of<br>Independent Trade Unions)<br>UNI Europa Post & Logistics<br>International: Information not obtained  |
|    | LCGB                         | na                         | Yes, both<br>SEB and<br>MEB | na  | na                     | LCGB (Luxembourg Confederation of<br>Christian Trade Unions)<br>UNI Europa Post & Logistics<br>International: Information not obtained   |
| LV | LSAB                         | 27.5                       | Yes, both<br>SEB and<br>MEB | Yes | On<br>regular<br>basis | LBAS (Free Trade Union<br>Confederation of Latvia)<br>UNI Europa Post & Logistics  |
| MT | GWU                          | na                         | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | Not applicable<br>UNI Europa Post & Logistics, EPSU,<br>ETUC, EURO WEA (European<br>Workers' Education Association),<br>FERPA (Federation of Europe Retired<br>Personnel Association), Eurocadres, |

|    | Trade union         | Sectoral<br>density<br>(%) | Collective bargaining       | Con | sultation              | National, European and international affiliations   |
|----|---------------------|----------------------------|-----------------------------|-----|------------------------|---|
|    |                     |                            |                             |     |                        | ETF, EFBWW, EMF (European<br>Metalworkers' Federation), EFFAT<br>PSI, ITUC, ILO (International Labour<br>Organisation), ITF, IUF (International<br>Union of Food, Agriculture, Hotel,<br>Restaurant, Catering, Tobacco and<br>Allied Workers' Association),<br>OFBWW (International Federation of<br>Building and Wood Workers), IMF<br>(International Metalworkers'<br>Federation), ICEM (International<br>Federation of Chemical, Energy,<br>Mining and General Workers' Union,<br>ITGLWF (International Textiles,<br>Garment and Leather Workers'<br>Federation), UNI Global, IFM<br>(International Federation of<br>Musicians), IFWEA (International<br>Federation) |
| NL | BVPP                | 7.0                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | CESI (via Eurofedop)  |
|    | CNV                 | na                         | Yes, both<br>SEB and<br>MEB | Yes | On<br>regular<br>basis | UNI Europa Post & Logistics, CESI<br>UNI Global   |
|    | De Unie             | na                         | Yes, MEB<br>only            | na  | na                     | None<br>EMF<br>IMF  |
|    | FNV                 | na                         | Yes, both<br>SEB and<br>MEB | Yes | On<br>regular<br>basis | Not applicable<br>UNI Europa Post & Logistics, ETF,<br>ITF, UNI Global  |
|    | LBV                 | 0.2                        | Yes, MEB<br>only            | na  | na                     | No affiliations   |
|    | Subcopartners       | 4.7                        | No                          | Yes | On ad<br>hoc basis     | None<br>None, though there is a partnership<br>with Belgian counterpart Subcopartners<br>Belgium  |
|    | VHP2                | na                         | Yes, SEB<br>only            | na  | na                     | VCP (Trade Union Federation for<br>Professionals)<br>ETUC (indirectly, through VCP)   |
| PL | NSZZ<br>Solidarność | 13.5                       | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | The Independent and Self-Governing<br>Trade Union 'Solidarity'<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | ZZ PP               | 20.8                       | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | OPZZ (All-Poland Alliance of Trade<br>Unions)<br>European: None<br>International: None  |
| PT | SINDETELCO          | 12.3                       | Yes, SEB                    | No  | na                     | UGT (General Workers' Union)  |

|    | Trade union | Sectoral<br>density<br>(%) | Collective bargaining       | Con | sultation              | National, European and international affiliations  |
|----|-------------|----------------------------|-----------------------------|-----|------------------------|--|
|    |             |                            | only                        |     |                        | UNI Europa Post & Logistics<br>UNI Global  |
|    | SNTCT       | na                         | Yes, SEB<br>only            | na  | na                     | CGTP-IN (General Confederation of<br>Portuguese Workers – National Trades<br>Union)<br>UNI Europa Post & Logistics<br>International: Information not available   |
|    | SINTTAV     | na                         | Yes, SEB<br>only            | na  | na                     | CGTP-IN<br>UNI Europa Post & Logistics<br>International: Information not available   |
|    | SINQUADROS  | 1.9                        | Yes, SEB<br>only            | No  | On ad<br>hoc basis     | Information not available  |
|    | SINCOR      | na                         | Yes, SEB<br>only            | na  | na                     | Information not available  |
|    | SITIC       | na                         | Yes, SEB<br>only            | na  | na                     | Information not available  |
| RO | FSCP        | 66.3                       | Yes, both<br>SEB and<br>MEB | Yes | On<br>regular<br>basis | BNS (National Trade Unions Block)<br>UNI Europa Post & Logistics, ETUC<br>ITUC (extension due to ETUC<br>membership), UNI Global   |
| SE | SEKO        | 43.9                       | Yes, MEB<br>only            | Yes | On<br>regular<br>basis | LO (Swedish Trade Union<br>Confederation)<br>UNI Europa Post & Logistics, ETF,<br>EBTF (European Federation of<br>Building and Woodworkers), EPSU<br>ITF, UNI Global, BWI, PSI   |
|    | ST          | 7.8                        | Yes, MEB<br>only            | Yes | On<br>regular<br>basis | TCO (Confederation of Professional<br>Employees)<br>UNI Europa Post & Logistics, ETF<br>PSI, UNI Global, ITF   |
|    | SI          | 0.7                        | Yes, MEB<br>only            | Yes | On ad<br>hoc basis     | SACO (Swedish Confederation of<br>Professional Associations)<br>UNI Europa Post & Logistics,<br>IndustriALL Europe, FEANI<br>(Fédération Européenne d'Associations<br>Nationales d'Ingenieurs)<br>IndustriALL Global, UNI Global |
|    | Ledarna     | 0.8                        | Yes, MEB<br>only            | No  | na                     | None<br>CEC European Managers, ETF<br>ITF  |
|    | Transport   | na                         | Yes, MEB<br>only            | Yes | On<br>regular<br>basis | LO<br>UNI Europa, EPSU, ETF<br>PSI, ITF, UNI Global  |
|    | Unionen     | 2.7                        | Yes, MEB<br>only            | Yes | On ad<br>hoc basis     | TCO<br>UNI Europa Post & Logistics, EFFAT,   |

|    | Trade union | Sectoral<br>density<br>(%) | Collective bargaining       | Con | sultation              | National, European and international affiliations  |
|----|-------------|----------------------------|-----------------------------|-----|------------------------|--|
|    |             |                            |                             |     |                        | ETF, IndustriALL Europe<br>UNI Global, ITF, IndustriALL  |
| SI | SDPZ        | 79.6                       | Yes, both<br>SEB and<br>MEB | Yes | On ad<br>hoc basis     | ZSSS (Association of Free Trade<br>Unions of Slovenia)<br>ETUC<br>Not applicable   |
| SK | OZ PaL      | 19.4                       | Yes, SEB<br>only            | Yes | On<br>regular<br>basis | KOZ SR (Confederation of Trade<br>Unions of the Slovak Republic)<br>UNI Europa Post & Logistics<br>UNI Global  |
|    | SOZ PT      | 1.8                        | Yes, SEB<br>only            | Yes | On<br>regular<br>basis | KOZ SR<br>CESI (via Eurofedop)<br>None   |
| UK | CWU         | 39.7                       | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | TUC (Trades Union Congress)<br>UNI Europa Post & Logistics<br>UNI Global   |
|    | Community   | 0.8                        | Yes, SEB<br>only            | na  | na                     | TUC, GFTU (General Federation of<br>Trade Unions)<br>IndustriALL Europe<br>IndustriALL Global, UNI Global.   |
|    | GMB         | na                         | Yes, SEB<br>only            | na  | na                     | TUC<br>UNI Europa Post & Logistics,<br>EFBWW, EFFAT, European<br>Federation of Public Service Unions<br>(EPSU), ETF, IndustriALL Europe<br>UNI Global, BWI, IndustriALL<br>Global, PSI, ITF, IUF (International<br>Union of Food, Agricultural, Hotel,<br>Restaurant, Catering, Tobacco and<br>Allied Workers) |
|    | USDAW       | 0.5                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | TUC<br>UNI Europa Post & Logistics, EFFAT,<br>ETF, IndustriALL Europe<br>UNI Global, IndustriALL Global, ITF,<br>IUF   |
|    | Unite       | 2.1                        | Yes, SEB<br>only            | Yes | On ad<br>hoc basis     | TUC<br>UNI Europa Post & Logistics,<br>EFBWW, EFFAT, EPSU, ETF,<br>IndustriALL Europe<br>UNI Global, BWI, IndustriALL<br>Global, IUF, ITF, PSI   |

Notes: *MEB* = multi-employer bargaining; *SEB* = single-employer bargaining. na = not available.

## Table A3: Domain coverage and description of trade unions in the postal and<br/>courier activities sector, 2015

|    | National association              | Domain coverage   | Domain description   |
|----|-----------------------------------|-------------------|--|
| AT | GPF                               | Sectional overlap | Employees of the Post Company group  |
|    | GPA-djp                           | Overlap           | White-collar workers in all sectors of the private economy   |
|    | vida                              | Sectional overlap | Blue-collar workers in other postal and courier<br>activities, transport, social, personal and health<br>services and private services                                     |
| BE | CGSP/ACOD POSTE Sectional overlap |                   | Public postal company and all public sector activities   |
|    | SLFP/VSOA POSTE                   | Sectional overlap | Public postal company and all public sector activities   |
|    | CSC/ACV – Transcom                | Sectional overlap | Public postal company and transport,<br>communications and cultural sectors  |
| BG | TUFC                              | Sectional overlap | Workers in some companies concerned with<br>postal and courier activities and<br>telecommunications  |
|    | PTTF Podkrepa                     | Sectional overlap | Workers in some companies concerned with<br>postal and courier activities and<br>telecommunications  |
|    | DSC                               | Sectional overlap | Some workers and regions (not specified) in<br>concerned with postal and courier activities and<br>telecommunications  |
| CY | UPEP-CY                           | Sectionalism      | Civil servants employed by Cyprus Post   |
|    | OEKDY-SEK                         | Sectional overlap | Hourly paid workers employed by Cyprus Post<br>and in the public sector  |
|    | PASYEK-PEO                        | Sectional overlap | All hourly paid workers employed in the public sector  |
|    | FTPAW-SEK or<br>OMEPEGE-SEK       | Sectional overlap | All workers in the private sector  |
|    | SEGDAMELIN-PEO                    | Sectional overlap | All workers in the private sector  |
| CZ | OS ZPTNS                          | Overlap           | All workers in postal and courier,<br>telecommunications, IT services,<br>newspaper/magazine distribution services and<br>state postage and duty stamps printing companies |
| DE | ver.di                            | Overlap           | Workers in most of the services  |
|    | DPVKOM                            | Overlap           | Workers and civil servants of Deutsche Post AG as well as subcontractors and other companies   |
|    | CGPT                              | Overlap           | All workers in postal and courier and telecommunications and logistics   |
| DK | 3F                                | Sectional overlap | Blue-collar workers in all sectors   |
|    | НК                                | Sectional overlap | White-collar workers in many different sectors   |
|    | DM                                | Sectional overlap | White-collar workers in central administration<br>and employees with a university degree in<br>humanistic disciplines  |

|    | National association | Domain coverage   | Domain description   |
|----|----------------------|-------------------|--|
|    | IDA                  | Sectional overlap | Engineers in the private and public sectors  |
| EE | ESTAL                | Overlap           | All workers in postal and courier,<br>telecommunication, service and IT  |
|    | ETTA                 | Overlap           | Workers in postal and courier, bus drivers, road<br>workers, mechanics, ambulance workers,<br>communal workers and aviation workers  |
| EL | P.O.S.T.             | Sectionalism      | Employees in HELLENIC POST S.A. and its subsidiaries   |
|    | O.I.Y.E.             | Sectional overlap | Workers in the private postal companies of all sizes   |
| ES | FSC-CCOO             | Overlap           | All workers in postal and courier, public<br>administration, transport, paper, graphical<br>industry and telecommunications companies  |
|    | FSP-UGT              | Overlap           | All workers in postal and courier, public administration, mass media and health sector   |
|    | ELA-Gizalan          | Sectional overlap | All workers in postal and courier, public<br>administration, mass media, public transport,<br>health, police and education in the Basque<br>Country region                                   |
|    | FEP-USO              | Overlap           | All workers in postal and courier, public administration and health  |
|    | CSI-F Correos        | Sectionalism      | Workers in the publicly owned company Correos y Telégrafos S.A.  |
|    | Sindicato Libre      | na                | Postal and telecommunications  |
| FI | PAU                  | Overlap           | All workers in postal and courier, cash handling and business support activities   |
|    | YTN                  | Sectional overlap | White-collar workers, specialist, supervisory and<br>managerial positions in the commercial, service<br>and industrial sectors   |
|    | Pro                  | Sectional overlap | White-collars in the postal and courier, industry, financial, service, ICT and communications sectors.   |
|    | TEAM-liitto          | Sectional overlap | Mostly blue-collar workers in different sectors,<br>including postal and courier, basic chemicals,<br>glass and ceramics, rubber, plastics and chemical<br>products, publishing and textiles |
|    | SMERY                | Sectionalism      | Blue-collar workers in postal activities under<br>universal obligation   |
| FR | CFDT Cadres          | Sectional overlap | Professional and managers in all sectors   |
|    | CGT FAPT             | Overlap           | All workers in postal and courier and telecommunications   |
|    | F3C CFDT             | Overlap           | All workers in postal and courier, communication, live performance, press, audiovisual   |
|    | FO COM               | Overlap           | All workers in postal and courier and telecommunications   |
|    | UGICT CGT            | Sectional overlap | White-collar workers in most sectors   |

|    | National association                  | Domain coverage   | Domain description  |
|----|---------------------------------------|-------------------|---|
|    | SUD PTT                               | Overlap           | All workers in postal and telecommunications  |
|    | UNSA-Postes                           | Congruence        | All workers in postal and courier activities  |
|    | CFTC Postes et Télécoms               | Overlap           | Workers in telecommunications, call centres, civil<br>servants working in former public companies<br>(Orange, France Telecom, La Poste) + some<br>companies within the Group La Poste depending<br>on different national collective agreements on<br>road transport (for Chronopost a subsidiary of<br>Groupe La Poste) |
|    | CGC La Poste                          | Sectionalism      | White-collar workers, professional and managers in postal and courier activities sector   |
| HR | HSP                                   | Sectionalism      | Workers in private postal and courier companies   |
|    | RSRH                                  | Sectional overlap | Workers in public companies   |
| HU | PSZ                                   | Congruence        | All workers in postal and courier activities  |
|    | POFÉSZ                                | Sectionalism      | Workers at Hungarian Post Ltd   |
|    | MAPÉSZ                                | Sectionalism      | Workers at Hungarian Post Ltd   |
|    | POMÉSZ                                | Sectionalism      | Workers at Hungarian Post Ltd   |
|    | Postal Interest<br>Representation '92 | Sectionalism      | Workers at Hungarian Post Ltd   |
| IE | CWU                                   | Overlap           | Workers in postal and courier,<br>telecommunications sector, IT, retail<br>communications and call centres.   |
|    | CPSU                                  | Sectional overlap | Lower grade workers in the civil service  |
|    | PSEU                                  | Sectional overlap | Middle-ranking workers in the civil service   |
|    | AHCPS                                 | Sectional overlap | Management grades in the civil service  |
|    | IPU                                   | Sectionalism      | Postmasters   |
| IT | SLC-CGIL                              | Overlap           | Workers employed in postal and courier,<br>information and communication services and in<br>arts, entertainment and recreation activities   |
|    | SLP-CISL                              | Congruence        | Workers in postal and courier activities  |
|    | UIL Poste                             | Congruence        | Workers in postal and courier activities  |
|    | UIL Trasporti                         | Overlap           | Workers in postal, courier, freight and passenger<br>transport, warehousing activities, integrated waste<br>management services and cleaning services   |
|    | UGL Comunicazioni                     | Overlap           | Workers in postal and courier activities and<br>entertainment industry  |
|    | ASSIDIPOST –<br>Federmanager          | Sectionalism      | Managers of the publicly owned Poste Italiane<br>Group  |
|    | SAILP-CONFSAL                         | Sectionalism      | Workers of the publicly owned Poste Italiane<br>Group   |
|    | FAILP-CISAL                           | Congruence        | Workers in postal and courier activities sector   |
| LT | LRDPS                                 | Overlap           | Workers in postal and courier activities and telecommunication  |

|    | National association | Domain coverage   | Domain description  |
|----|----------------------|-------------------|---|
|    | LPDPS                | Sectionalism      | Workers at Lithuanian Post  |
| LU | Syndicat des P & T   | Sectional overlap | Workers in telecommunications and postal financial services in the public postal company  |
|    | OGB-L                | Sectional overlap | Not specified   |
|    | LCGB                 | Sectional overlap | Not specified   |
| LV | LSAB                 | Overlap           | Workers in postal and courier activities, logistics,<br>telecommunication, IT, radio and TV workers, as<br>well as other people employed in information<br>processing and transmission and employed in<br>other spheres, students of education institutions |
| МТ | GWU                  | Overlap           | Workers in private sector   |
| NL | BVPP                 | Overlap           | Mostly postal deliverers and those left from time<br>when national postal service also offered banking<br>and telecom services  |
|    | CNV                  | Overlap           | Intersectoral trade union covering nearly all sectors of economic activity  |
|    | De Unie              | Overlap           | Intersectoral trade union covering nearly all sectors of economic activity  |
|    | FNV                  | Overlap           | Intersectoral trade union covering nearly all sectors of economic activity  |
|    | LBV                  | Overlap           | Intersectoral trade union covering nearly all sectors of economic activity  |
|    | Subcopartners        | Sectionalism      | Collection, transport and delivery of parcels and packages by subcontractors  |
|    | VHP2                 | Sectional overlap | Middle and higher technical personnel in all technical sectors  |
| PL | NSZZ Solidarność     | Sectionalism      | Workers at the public company Poczta Polska   |
|    | ZZ PP                | Sectionalism      | Workers in the public company Poczta Polska   |
| PT | SINDETELCO           | Overlap           | Workers in the postal and courier activities, graphic industry, communications and so on  |
|    | SNTCT                | Overlap           | Workers in postal and courier activities, communications and telecommunications   |
|    | SINTTAV              | Overlap           | Workers in postal and courier activities, communication, telecommunication and arts   |
|    | SINQUADROS           | Overlap           | Workers in postal and courier activities and telecommunications   |
|    | SINCOR               | Sectionalism      | Workers at Portugal Post  |
|    | SITIC                | Overlap           | Workers in postal and courier activities, bank, communication and media sectors   |
| RO | FSCP                 | Congruence        | Workers in postal and courier activities  |
| SE | SEKO                 | Sectional overlap | Blue-collar workers in government services and privatised government services   |
|    | ST                   | Sectional overlap | Civil servants in the entire governmental sector  |
|    | SI                   | Sectional overlap | Graduate engineers in all sectors   |

|    | National association | Domain coverage   | Domain description   |
|----|----------------------|-------------------|--|
|    | Ledarna              | Overlap           | Managers in all sectors  |
|    | Transport            | Sectional overlap | Blue-collar workers in postal and courier<br>activities, transport and security workers in<br>general  |
|    | Unionen              | Sectional overlap | White-collar workers in private sector   |
| SI | SDPZ                 | Overlap           | Workers in postal and courier activities, road transport and telecommunications  |
| SK | OZ PaL               | Congruence        | Workers in postal and courier activities   |
|    | SOZ PT               | Overlap           | Workers in postal and courier activities,<br>telecommunications, maintenance of buildings<br>and construction  |
| UK | CWU                  | Sectional overlap | Non-managerial grades in postal and courier<br>activities, telecommunication and financial<br>services   |
|    | Community            | Sectional overlap | Blue-collar delivery and sorting workers in postal<br>and courier activities, textiles and clothing, the<br>steel and wire industries, betting shops, justice<br>and custodial services and social care/charity<br>work  |
|    | GMB                  | Sectional overlap | All sectors  |
|    | USDAW                | Sectional overlap | Workers in private postal and courier activities,<br>retail and distribution, along with areas such as<br>food processing and manufacturing, catering,<br>chemical processing, pharmaceuticals,<br>warehouses, clerical work, dairy processing and<br>call centres |
|    | Unite                | Overlap           | All sectors  |

### **Employer organisations**

## Table A4: Domain coverage and membership of employer/businessorganisations in the postal and courier activities sector, 2015

|    | Employer<br>organisation | Domain<br>coverage | Type of<br>membership | Companies<br>total | Companie<br>s in the<br>sector | Employees<br>total | Employees<br>in the<br>sector |
|----|--------------------------|--------------------|-----------------------|--------------------|--------------------------------|--------------------|-------------------------------|
| AT | FSP                      | Sectional overlap  | Compulsory            | 1,716              | na                             | 23,649             | na                            |
|    | FGBG                     | Sectional overlap  | Compulsory            | 15,050             | na                             | 73,578             | na                            |
|    | VÖZ                      | Sectional overlap  | Voluntary             | 58                 | na                             | na                 | na                            |
|    | FGWM                     | Sectional overlap  | Compulsory            | 27,022             | na                             | 29,847             | na                            |
|    | WKÖ – BS<br>Handel       | Sectional overlap  | Compulsory            | 146,100            | na                             | 481,270            | na                            |
| DK | DI                       | Overlap            | Voluntary             | 10,000             | 30                             | 1,000,000          |                               |

|    | Employer<br>organisation                   | Domain<br>coverage   | Type of<br>membership | Companies<br>total | Companie<br>s in the<br>sector | Employees<br>total | Employees<br>in the<br>sector |
|----|--|----------------------|-----------------------|--------------------|--------------------------------|--------------------|-------------------------------|
| ES | ASEMPRE                                    | Sectionalism         | Voluntary             | 74                 | 74                             | na                 |                               |
|    | AEM  | Sectionalism         | Voluntary             | 720                | 720                            | 22                 | 22                            |
|    | ANEB                                       | Sectionalism         | Voluntary             | na                 | na                             | na                 | na                            |
| FI | PALTA                                      | Overlap              | Voluntary             | 1,725              | 5                              | 150,000            | 19,526                        |
|    | VKL  | Sectional overlap    | Voluntary             | 300                | 17                             | na                 | 4,293                         |
|    | SKE RY                                     | Sectionalism         | Voluntary             | 23                 | 23                             | na                 |                               |
| IT | FISE<br>ASSOPOSTE                          | Sectionalism         | Voluntary             | 30                 | 30                             | 1,600              | 1,600                         |
|    | FISE ARE                                   | Sectionalism         | Voluntary             | 30                 | 30                             | 6,000              | 6,000                         |
|    | CNA  | Sectional overlap    | Voluntary             | 440,000            | 100                            | 2,000,000          | 1,000                         |
| LU | Groupement<br>Transports<br>luxembourgeois | Sectional<br>Overlap | Voluntary             | 230                | 50                             | na                 | na                            |
| NL | TLN  | Sectional overlap    | Voluntary             | 5,600              | 300                            | na                 | 12,000                        |
|    | WPN  | Sectionalism         | Voluntary             | 8                  | 8                              | na                 |                               |
| SE | Almega<br>Tjänsteförbunden                 | Sectional overlap    | Voluntary             | 3,900              | 4                              | 155,000            | 22,056                        |
|    | Medieföretagen                             | Sectional overlap    | Voluntary             | 650                | 12                             | 41,000             | 4,000                         |
|    | ВА   | Sectional overlap    | Voluntary             | 7,800              | 14                             | 74,000             | 2,541                         |
| SI | ZPZ  | Overlap              | Voluntary             | na                 | na                             | na                 | na                            |
|    | ZDS  | Overlap              | Voluntary             | na                 | na                             | na                 | na                            |

Note: <sup>a</sup> See Table A6 for a more detailed description of the membership domain of employer organisations to the sector. na = not available.

## Table A5: Density, collective bargaining, consultation and affiliations of employer organisations in the postal and courier activities sector, 2015

| organisationCompaniesEmployeesDargainingInternational affiliationsAT<br>FSPFSPnananaNes, MEB<br>onlynananaMKÖ (Austrian Federal<br>Economic Chamber)FGBGnanaNes, MEB<br>onlynanaNKÖ (Austrian Federal<br>Economic Chamber)VÖZnanaYes, MEB<br>onlynanaWKÖ (Austrian Federal<br>Economic Chamber)FGWAnanaYes, MEB<br>onlynanaENPA (European<br>Association)FGWAnanaYes, MEB<br>onlynanaWKÖ<br>KÖ, EACA (European<br>Association)MKÖ - BS<br>HandelnanaNaWKÖ<br>communications Agencies)MKÖ - BS<br>HandelnananaNaWKÖ<br>communications Agencies)DKDI2.2naYes, MEB<br>onlynanaNaMKÖ - BS<br>HandelnanananaNo affiliationsDKDI2.2naYes, MEB<br>onlynanaNo affiliationsDKASEMPRE1.1maYes, MEB<br>onlynanaNo affiliationsAEM10.60.0Yes, MEB<br>onlynanaNo affiliationsFIPALTA1.497.0Yes, MEB<br>onlyNanaEK (Confederation of the<br>Finaish Industris)FIPALTA4.821.3Yes, MEB<br>onlyNanaEK (Icorreganications),<br>Effectuation of Nen 1 and<br>Digital Compean <br< th=""><th></th><th>Employer</th><th>Sectoral d</th><th>ensity (%)</th><th>Collective</th><th>Consu</th><th>Itation</th><th>National, European and</th></br<>  |    | Employer     | Sectoral d | ensity (%) | Collective | Consu | Itation | National, European and  |
|--|----|--------------|------------|------------|------------|-------|---------|---|
| Image: state in the state in |    | organisation |            |            | bargaining |       |         |   |
| Image: state in the image: sta | AT | FSP          | na         | na         |            | na    | na      |   |
| FGWMnanayes, MEB<br>onlynanananaNewspaper Publishers'<br>Association)FGWMnananananananananaMKO: EACA (European<br>Association of<br>Communications Agencies)DK<br>HandelDI2.2naYes, MEB<br>onlynananaNewSpaper Publishers'<br>Association of<br>Communications Agencies)DK<br>E<br>MACDI2.2naYes, MEB<br>onlyNeOn ad<br>hoc<br>basisDA (Confederation of<br>Danish Employers)<br>BIAC (Business and<br>Industry Advisory<br>Committee to the OECD)ES<br>AEMASEMPRE1.1naYes, MEB<br>onlynanaNo affiliationsAEM10.60.0Yes, MEB<br>onlyNonaEEA (European Express<br>Association)Association)FI<br>VKIPALTA1.497.0Yes, MEB<br>onlyNonaRaRaVKI4.821.3Yes, MEB<br>onlyNonaEK; Intergraf (European<br>Federation of Print and<br>Digital Cormunication),<br>EMAA (European<br>Association), ENPA<br>Member of following<br>organisationsENAA (Word<br>Association),<br>EMAA (Contederation of the<br>Prinish Industries)FI<br>VKI6.5naYes, MEB<br>onlynananaRegrame Media<br>Association), ENPA<br>Member of following<br>organisationsSociation,<br>Association, ENPA<br>Member of publishers), ENA<br>Member of publishers), EN   |    | FGBG         | na         | na         |            | na    | na      |   |
| wKô - BS<br>Handelnanaves, MEB<br>onlynananaAssociation of<br>Communications Agencies)DK<br>HandelDI2.2naYes, MEB<br>onlyNaNaDA (Confederation of<br>Danish Employers)<br>Busciess Europe<br>BIAC (Business and<br>Industry Advisory<br>Committee to the OECD)ES<br>AASEMPRE1.1naYes, MEB<br>onlynananaEEA (European Express)<br>Association)FI<br>VPALTA10.60.0Yes, MEB<br>onlynananaRefNofiliationsFI<br>VKLVKL4.821.3Yes, MEB<br>onlyNonaEK (Confederation of the<br>Finnish Industries)FI<br>VKLSKE RY6.5naYes, MEB<br>onlyNanananaNaFI<br>ORSKE RY6.5naYes, MEB<br>onlynanananaIndustriesKE RY6.5naYes, MEB<br>onlynanananaNaFinanish IndustriesFI<br>ORSKE RY6.5NaYes, MEB<br>onlynanananaNaInformation of available   |    | VÖZ          | na         | na         |            | na    | na      | Newspaper Publishers'   |
| HandelonlyonlyDKDI2.2naYes, MEB<br>onlyYesOn ad<br>hoc<br>basisDA (Confederation of<br>Danish Employers)<br>Business Europe<br>BLAC (Business and<br>Industry Advisory<br>Committee to the OECD)ESASEMPRE1.1naYes, MEB<br>onlynanaNo affiliationsAEM10.60.0Yes, MEB<br>onlynanaNo affiliationsFIPALTA1.497.0Yes, MEB<br>onlyNonaEK (Confederation of the<br>Finish Industries)VKL4.821.3Yes, MEB<br>onlyNonaEK (Confederation of the<br>Finish Industries)VKL4.821.3Yes, MEB<br>onlyNonaEK; Intergraf (European<br>Federation of the<br>Finish Industries)FISKE RY6.5naYes, MEB<br>onlynananaSKE RY6.5naYes, MEB<br>onlynanana   |    | FGWM         | na         | na         |            | na    | na      | Association of  |
| Image: state in the second sta |    |              | na         | na         |            | na    | na      | WKÖ   |
| AEM10.60.0Yes, MEB<br>onlyNonaEEA (European Express<br>Association)ANEBnanaYes, MEB<br>onlynananaNo affiliationsFIPALTA1.497.0Yes, MEB<br>onlyNonaEK (Confederation of the<br>Finnish Industries)VKL4.821.3Yes, MEB<br>onlyNonaEK (Confederation of the<br>Finnish Industries)VKL4.821.3Yes, MEB<br>onlyYesOn ad<br>hoc<br>basisEK; Intergraf (European<br>Hoc basisVKL4.821.3Yes, MEB<br>onlyYesOn ad<br>hoc<br>basisEK; Intergraf (European<br>Hoc basisVKL4.821.3Yes, MEB<br>onlyYesOn ad<br>hoc<br>basisEK; Intergraf (European<br>Hoc basisVKL4.821.3Yes, MEB<br>onlyYesOn ad<br>hoc<br>basisEK; Intergraf (European<br>Magazine Media<br>Association), ENPA<br>Member of following<br>organisations:<br>WAN-IFRA (World<br>Association of Newspapers<br>and News Publishers), IPI<br>(International Press<br>Institute), FIPP<br>(International Federation of<br>the Periodical Press), CMA<br>(Content Marketing<br>Association)SKE RY6.5naYes, MEB<br>onlynanana   | DK | DI           | 2.2        | па         |            | Yes   | hoc     | Danish Employers)<br>Business Europe<br>BIAC (Business and<br>Industry Advisory   |
| ANEBnanaYes, MEB<br>onlynananaNo affiliationsFIPALTA1.497.0Yes, MEB<br>onlyNonaEK (Confederation of the<br>Finnish Industries)VKL4.821.3Yes, MEB<br>onlyYesOn ad<br>hoc<br>basisEK; Intergraf (European<br>Federation for Print and<br>Digital Communication),<br>EMMA (European<br>   | ES | ASEMPRE      | 1.1        | na         |            | na    | na      | No affiliations   |
| Image: constraint of the synthesis of the |    | AEM          | 10.6       | 0.0        |            | No    | na      |   |
| VKL4.821.3Yes, MEB<br>onlyYesOn ad<br>hoc<br>basisEK; Intergraf (European<br>Federation for Print and<br>Digital Communication),<br>EMMA (European<br>Magazine Media<br>Association), ENPA<br>Member of following<br>organisations:<br>WAN-IFRA (World<br>Association of Newspapers<br>and News Publishers), IPI<br>(International Press), CMA<br>(Content Marketing<br>Association)SKE RY6.5naYes, MEB<br>onlynananaInformation not available   |    | ANEB         | na         | na         |            | na    | na      | No affiliations   |
| onlyhoc<br>basisFederation for Print and<br>Digital Communication),<br>EMMA (European<br>Magazine Media<br>Association), ENPA<br>Member of following<br>organisations through its<br>member organisations<br>WAN-IFRA (World<br>Association of Newspapers<br>and News Publishers), IPI<br>(International Federation of<br>the Periodical Press), CMA<br>(Content Marketing<br>Association)SKE RY6.5naYes, MEB<br>onlynanaInformation not available   | FI | PALTA        | 1.4        | 97.0       | · ·        | No    | na      |   |
| SKE RY     6.5     na     Yes, MEB only     na     na     Information not available  |    | VKL          | 4.8        | 21.3       |            | Yes   | hoc     | Federation for Print and<br>Digital Communication),<br>EMMA (European<br>Magazine Media<br>Association), ENPA<br>Member of following<br>organisations through its<br>member organisations:<br>WAN-IFRA (World<br>Association of Newspapers<br>and News Publishers), IPI<br>(International Press<br>Institute), FIPP<br>(International Federation of<br>the Periodical Press), CMA<br>(Content Marketing |
|  |    | SKE RY       | 6.5        | na         |            | na    | na      | ,   |
|  | IT | FISE         | 1.2        | 0.8        | -          | Yes   | On ad   | FISE (Service Industry  |

|    | Employer                                   | Sectoral density (%) |           | Collective       | Consu | ltation                    | National, European and  |
|----|--|----------------------|-----------|------------------|-------|----------------------------|---|
|    | organisation                               | Companies            | Employees | bargaining       |       |                            | international affiliations  |
|    | ASSOPOSTE                                  |                      |           | only             |       | hoc<br>basis               | Federation)   |
|    | FISE ARE                                   | 1.2                  | 3.0       | Yes, MEB<br>only | Yes   | On ad<br>hoc<br>basis      | FISE  |
|    | CNA  | 4.1                  | 0.5       | Yes, MEB<br>only | Yes   | On ad<br>hoc<br>basis      |   |
| LU | Groupement<br>Transports<br>luxembourgeois | 2.064409579          | na        | Yes, MEB<br>only | Yes   | On ad<br>hoc<br>basis      | CLC (Luxembourg<br>Confederation of<br>Commerce); IRU<br>(International Road Union)   |
| NL | TLN  | 4.8                  | 18.8      | Yes, MEB<br>only | Yes   | On<br>regul<br>ar<br>basis | VNO-NCW (Confederation<br>of Netherlands Industry and<br>Employers)<br>IRU  |
|    | WPN  | 0.1                  | na        | Yes, MEB<br>only | na    | na                         | No affiliations   |
| SE | Almega<br>Tjänsteförbunde<br>n             | 1.1                  | 58.5      | Yes, MEB<br>only | No    | na                         | Confederation of Swedish<br>Enterprises, Almega   |
|    | Medieföretagen                             | 3.3                  | 10.6      | Yes, MEB<br>only | No    | na                         | Confederation of Swedish<br>Enterprise, Almega  |
|    | BA   | 3.8                  | 6.7       | Yes, MEB<br>only | Yes   | On<br>regul<br>ar<br>basis | Transport Group of the<br>Confederation of Swedish<br>Enterprises<br>IRU, CORTE<br>(Confederation of<br>Organisations in Road<br>Transport Enforcement)   |
| SI | ZPZ  | na                   | na        | na               | na    | na                         | GZS (Chamber of<br>Commerce and Industry of<br>Slovenia)<br>iFreightMED (Intermodal<br>Freight Services<br>Development Committees),<br>FIATA (International<br>Federation of Freight<br>Forwarders Associations),<br>CLECAT (European<br>Association for Forwarding,<br>Transport, Logistics and<br>Customs Services) |
|    | ZDS  | na                   | na        | Yes, MEB<br>only | na    | na                         | Business Europe<br>IOE (International<br>Organisation of Employers),<br>BIAC  |

Note: na = not available.

# Table A6: Domain coverage and description of employer organisations inpostal and courier activities sector, 2015

|    | Employer organisation                   | Domain<br>coverage | Domain description  |
|----|---|--------------------|---|
| AT | FSP                                     | Sectional overlap  | Companies operating in other postal and courier<br>activities, transport agency and forwarding activities,<br>including transport consulting  |
|    | FGBG                                    | Sectional overlap  | Companies operating in other postal and courier activities and road transport activities  |
|    | VÖZ                                     | Sectional overlap  | Companies specialising in newspaper delivery services<br>as a subactivity of NACE 53.2, production and<br>publishing of newspapers and magazines  |
|    | FGWM                                    | Sectional overlap  | Companies specialising in advertising material delivery<br>services as a subactivity of NACE 53.2, advertising<br>industry, including direct mailing, advertisement<br>companies, event marketing, sponsoring agencies,<br>public relations agencies, multi-media agencies and so<br>on |
|    | WKÖ – BS Handel                         | Sectional overlap  | Companies specialising in trading with newspapers and<br>magazines as well as newspaper and magazine delivery<br>by wholesale trade to retail companies as a subactivity<br>of NACE 53.2 and commerce activities  |
| DK | DI                                      | Overlap            | All manufacturing industry and a large part of the transport sector in which post is included   |
| ES | ASEMPRE                                 | Sectionalism       | Mostly SMEs in the private postal delivery activities subsector   |
|    | AEM                                     | Sectionalism       | Companies operating in other postal and courier activities  |
|    | ANEB                                    | Sectionalism       | Mailing companies (mostly SMEs)   |
| FI | PALTA                                   | Overlap            | Companies operating in postal and courier activities,<br>logistics, information and communication, service and<br>maintenance, business and professional services,<br>administration and support services and entertainment<br>and recreation   |
|    | VKL                                     | Sectional overlap  | Companies operating in other postal and courier activities, mass media and the graphic arts industry  |
|    | SKE RY                                  | Sectionalism       | Companies operating in other postal and courier activities  |
| IT | FISE ASSOPOSTE                          | Sectionalism       | Companies providing postal services as subcontractors for Poste Italiane SpA  |
|    | FISE ARE                                | Sectionalism       | Private companies in postal and courier activities sector   |
|    | CNA                                     | Sectional overlap  | Private SMEs and craftspeople operating in industry<br>and service sectors  |
| LU | Groupement Transports<br>luxembourgeois | Sectional overlap  | Private companies in road transport and logistics sector, including NACE 53.2 code activities   |
| NL | TLN                                     | Sectional overlap  | Companies in other postal and courier activities and professional road transport sectors  |

|    | Employer<br>organisation   | Domain<br>coverage | Domain description  |
|----|----------------------------|--------------------|---|
|    | WPN                        | Sectionalism       | Companies operating in other postal and courier activities  |
| SE | Almega<br>Tjänsteförbunden | Sectional overlap  | All companies in the sector except small courier<br>services and a large number of private sector service<br>industries, including airport services, railroad<br>infrastructure, private security and domestic services |
|    | Medieföretagen             | Sectional overlap  | Companies in other postal and courier activities and media sector   |
|    | ВА                         | Sectional overlap  | Companies in the sector where the core business idea is road transportation and/or logistics  |
| SI | ZPZ                        | Overlap            | Companies in postal and courier activities and road transport sectors   |
|    | ZDS                        | Overlap            | All companies   |

### Companies

# Table A7: Domain coverage and employees of companies in the postal andcourier activities sector, 2015

|    | Companies                 | Domain<br>coverage | Employees<br>total | Employees in the sector |
|----|---------------------------|--------------------|--------------------|-------------------------|
| AT | Post AG                   | Sectionalism       | 18,000             | 18,000                  |
| BE | Bpost                     | Overlap            | 26,236             | na                      |
| BG | Bulgarian Posts plc       | Congruence         | 11,126             | 11,126                  |
| CY | Cyprus Post               | Congruence         | 685                | 685                     |
| CZ | Česká pošta s. p. (ČP)    | Sectionalism       | 31,742             | 31,742                  |
| DE | Deutsche Post AG          | Congruence         | 209,000            | na                      |
| DK | Post Danmark              | Congruence         | 12,000             | 12,000                  |
| EE | Omniva (EP)               | Overlap            | 2,370              | 1,800                   |
| EL | ELTA                      | Overlap            | 7,008              | 7,008                   |
| ES | Correos y Telégrafos S.A. | Sectionalism       | 54,000             | 54,000                  |
| FI | Posti Oy                  | Overlap            | 18,025             | 17,425                  |
| FR | La Poste                  | Overlap            | 152,464            | na                      |
| HR | Hrvatska pošta            | Overlap            | 9,309              | 7,653                   |
| HU | Hungarian Post Ltd        | Congruence         | 30,211             | 30,211                  |
| IE | The Post                  | Overlap            | 10,024             | 10,024                  |
| IT | Poste Italiane SpA        | Overlap            | 140,000            | 140,000                 |
| LT | Lietuvos paštas           | Overlap            | 5,900              | na                      |
| LU | POST Luxembourg           | Overlap            | 2,960              | 1,403                   |
| LV | Latvijas Pasts            | Congruence         | 4171               | 3808                    |
| МТ | Maltapost plc             | Overlap            | 650                | 620                     |

|    | Companies               | Domain<br>coverage | Employees<br>total | Employees in the sector |
|----|-------------------------|--------------------|--------------------|-------------------------|
| NL | PostNL                  | Overlap            | 47,661             | 46,007                  |
| PL | Poczta Polska           | Overlap            | 83,467             | na                      |
| РТ | СТТ                     | Overlap            | 12,448             | na                      |
| RO | CNPR/ Poșta Română      | Congruence         | 27,000             | 27,000                  |
| SE | PostNord                | Congruence         | 23,200             | 23,200                  |
| SI | Pošta Slovenije, d.o.o. | Overlap            | 6,095              | 6,095                   |
| SK | SP, a.s.                | Overlap            | 14,264             | 14,264                  |
| UK | Royal Mail Group        | Overlap            | 144,000            | 140,000                 |

Note: na = not available.

## Table A8: Collective bargaining and affiliations of companies in the postal and<br/>courier activities sector, 2015

|    | Company                | Collective bargaining | National, European and international affiliations   |
|----|------------------------|-----------------------|---|
| AT | Post AG                | Yes, SEB only         | WKÖ (Austrian Federal Economic Chamber)<br>PostEurop<br>UPU (Universal Postal Union)  |
| BE | Bpost                  | Yes, SEB only         | FEB-VBO (Belgian Federation of Employers)<br>PostEurop<br>UPU   |
| BG | Bulgarian Posts PLC    | Yes, SEB only         | AICB (Association of Industrial Capital in<br>Bulgaria)<br>PostEurop<br>UPU   |
| CY | Cyprus Post            | Yes, SEB only         | No national affiliation<br>PostEurop<br>UPU   |
| CZ | Česká pošta s. p. (ČP) | Yes, both MEB and SEB | No national affiliation<br>PostEurop<br>UPU   |
| DE | Deutsche Post AG       | Yes, SEB only         | <ul><li>BDA (Confederation of German Employers'<br/>Associations)</li><li>PostEurop</li><li>UPU, IPC (International Post Corporation)</li></ul> |
| DK | Post Danmark           | Yes, SEB only         | DI (Confederation of Danish Industry)<br>PostEurop<br>UPU   |
| EE | Omniva (EP)            | Yes, SEB only         | No national affiliation<br>PostEurop<br>UPU, IPC  |
| EL | ELTA                   | Yes, SEB only         | ACCI (Athens Chamber of Commerce &  |

|    | Company                      | Collective bargaining | National, European and international affiliations   |
|----|------------------------------|-----------------------|---|
|    |                              |                       | Industry), CSR Hellas (Hellenic Network for<br>Corporate Social Responsibility), Hellenic<br>Institute of Customer Service, Hellenic–Italian<br>Chamber of Commerce of Athens, EASE<br>(Association of Chief Executive Officers)<br>PostEurop, PUMed (EuroMED Postal Union)<br>UPU, IPC |
| ES | Correos y Telégrafos<br>S.A. | Yes, SEB only         | No national affiliation<br>PostEurop<br>UPU   |
| FI | Posti Oy                     | Yes, MEB only         | PALTA<br>PostEurop<br>UPU   |
| FR | La Poste                     | Yes, SEB only         | No national affiliation<br>PostEurop<br>UPU   |
| HR | Hrvatska pošta               | Yes, SEB only         | No national affiliation<br>PostEurop, PUMed, Višegrad Postal Group,<br>Eurogiro<br>UPU  |
| HU | Hungarian Post Ltd           | Yes, SEB only         | STRATOSZ (National Association of Strategic<br>and Public Utility Companies)<br>PostEurop<br>UPU  |
| IE | The Post                     | Yes, SEB only         | Ibec<br>PostEurop<br>UPU  |
| ΙΤ | Poste Italiane SpA           | Yes, SEB only         | Confindustria<br>PostEurop<br>UPU   |
| LT | Lietuvos paštas              | Yes, SEB only         | Investors' Forum, LPK (Confederation of<br>Lithuanian Industrialists), LVK (Lithuanian<br>Business Confederation),<br>BPU (Baltic Postal Union) (including its Quality<br>Fulfilment Committee), PostEurop<br>UPU, IPC  |
| LU | POST Luxembourg              | Yes, SEB only         | Fedil (Business Federation Luxembourg)<br>PostEurop, ETNO (European<br>Telecommunications Network Operators'<br>Association)<br>UPC, UPU  |
| LV | VAS 'Latvijas Pasts'         | Yes, covered by SEB   | No national affiliation<br>PostEurop<br>UPU, IPC  |
| МТ | Maltapost plc                | Yes, SEB only         | No national affiliation   |

|    | Company                 | Collective bargaining | National, European and international affiliations                        |
|----|-------------------------|-----------------------|--|
|    |                         |                       | PostEurop, PUMed<br>UPU  |
| NL | PostNL                  | Yes, SEB only         | AWVN (General Employers' Association<br>Netherlands)<br>PostEurop<br>UPU |
| PL | Poczta Polska           | Yes, SEB only         | Employers of Poland Pracodawcy RP<br>PostEurop<br>UPU                    |
| РТ | СТТ                     | Yes, SEB only         | No national affiliation<br>PostEurop<br>UPU                              |
| RO | CNPR/ Poșta Română      | Yes, SEB only         | No national affiliation<br>PostEurop<br>UPU                              |
| SE | PostNord                | Yes, SEB only         | Almega Service Associations<br>PostEurop<br>UPU                          |
| SI | Pošta Slovenije, d.o.o. | Yes, both MEB and SEB | ZDs (Association of Employers of Slovenia)<br>PostEurop<br>UPU           |
| SK | SP, a.s.                | Yes, SEB only         | No national affiliation<br>PostEurop<br>UPU                              |
| UK | Royal Mail Group        | Yes, SEB only         | No national affiliation<br>PostEurop<br>UPU                              |

# Table A9: Domain coverage and description of companies in the postal and<br/>courier activities sector, 2015

|    | Companies              | Domain<br>coverage | Domain description  |
|----|------------------------|--------------------|---|
| AT | Post AG                | Sectionalism       | All postal activities under universal service obligation<br>according to NACE 53.10 and, via its subsidiaries, some<br>activities within the NACE 53.20 |
| BE | Bpost                  | Overlap            | Postal and courier activities, bank and insurance activities, shopping delivery activities  |
| BG | Bulgarian Posts plc    | Congruence         | Postal and courier activities   |
| CY | Cyprus Post            | Congruence         | Postal and courier activities   |
| cz | Česká pošta s. p. (ČP) | Sectionalism       | Provision of postal activities under universal service obligation   |
| DE | Deutsche Post AG       | Congruence         | Postal and courier activities   |

|    | Companies                 | Domain<br>coverage | Domain description  |
|----|---------------------------|--------------------|---|
| DK | Post Danmark              | Congruence         | Postal and courier activities   |
| EE | Omniva (EP)               | Overlap            | Postal and courier activities, printing of brochures, printed<br>advertises and other printing, post bank services (bank<br>transactions at postal offices), developing e-services for<br>companies (digital space for billing and other documents)         |
| EL | ELTA                      | Overlap            | Postal and courier activities, financial products and services, retail products and so on   |
| ES | Correos y Telégrafos S.A. | Sectionalism       | Postal activities under universal obligation  |
| FI | Posti Oy                  | Overlap            | Postal and courier and e-commerce (NACE 82.9 Business support service activities n.e.c.)  |
| FR | La Poste                  | Overlap            | Postal and courier activities and banking sector  |
| HR | Hrvatska pošta            | Overlap            | Postal and courier activities, payment services, retail<br>services, digital TV service and electronic services (e-post,<br>e-postcard, online selling)   |
| HU | Hungarian Post Ltd        | Congruence         | Postal and courier activities   |
| IE | The Post                  | Overlap            | Postal and courier activities and some financial services,<br>such as foreign exchange, banking and bill payments   |
| IT | Poste Italiane SpA        | Overlap            | Postal and courier activities, financial and insurance activities   |
| LT | Lietuvos paštas           | Overlap            | Postal and courier activities, logistics, financial intermediation and electronic services  |
| LU | POST Luxembourg           | Overlap            | Postal services, postal financial services, telecommunications  |
| LV | Latvijas Pasts            | Congruence         | na Postal and courier activities  |
| МТ | Maltapost plc             | Overlap            | Postal and courier activities and other sectors not specified   |
| NL | PostNL                    | Overlap            | Postal and courier activities and limited printing and online marketing services  |
| PL | Poczta Polska             | Overlap            | Postal and courier, banking and insurance services  |
| РТ | СТТ                       | Overlap            | Postal activities under universal service obligation and<br>other postal and courier activities and also mobile phones<br>and logistics   |
| RO | CNPR/ Poșta Română        | Congruence         | Postal and courier activities   |
| SE | PostNord                  | Congruence         | Postal and courier activities   |
| SI | Pošta Slovenije, d.o.o.   | Overlap            | Postal and courier, financial, logistics and other services (retail)  |
| SK | SP, a.s.                  | Overlap            | Postal and courier, financial services, provision of state<br>administration services (in the framework of new<br>Integrated Service Point for Citizens), advertisement<br>activities, selling tickets to live performance events and<br>selling lotteries. |
| UK | Royal Mail Group          | Overlap            | Postal and courier, data (for example, address files), stamps and 'collectables'  |

Note: na = not available.

### Annex 2: Organisation names and abbreviations

| Country | Abbreviation             | Full name  |
|---------|--------------------------|--|
| AT      | GPF                      | Union of Post and Telecommunications Employees   |
|         | GPA-djp                  | Union of Salaried Employees, Graphical Workers and Journalists                               |
|         | vida                     | Vida Trade Union   |
| BE      | CGSP/ACOD POSTE          | General Confederation of Public Services – Post  |
|         | SLFP/VSOA POSTE          | Liberal Trade Union of Civil Servants  |
|         | CSC/ACV – Transcom       | Confederation of Christian Trade Unions – Transcom   |
| BG      | TUFC                     | Trade Union Federation of Communications   |
|         | PTTF Podkrepa            | PTTF Podkrepa  |
|         | DSC                      | Democratic Syndicate of Communications   |
| CY      | UPEP-CY                  | Union of Postal Employees/ Pancyprian Union of Public<br>Servants                            |
|         | OEKDY-SEK                | Federation of Government, Military and Civil Services<br>Workers                             |
|         | PASYEK-PEO               | Pancyprian Government and Military Workers Trade Union                                       |
|         | FTPAW-SEK or OMEPEGE-SEK | Federation of Transport, Petroleum and Agriculture<br>Workers of Cyprus                      |
|         | SEGDAMELIN-PEO           | Cyprus Agricultural, Forestry, Transport, Port, Seamen and<br>Allied Occupations Trade Union |
| CZ      | OS ZPTNS                 | Trade Union of Workers in Postal, Telecommunication and Newspaper Services                   |
| DE      | ver.di                   | United Services Union  |
|         | DPVKOM                   | Communication Union DPV  |
|         | CGPT                     | Christian Union for Postal Services and<br>Telecommunications                                |
| DK      | 3F                       | United Federation of Danish Workers  |
|         | НК                       | Union of Commercial and Clerical Employees in Denmark  |
|         | DM                       | Danish Association of Postgraduates  |
|         | IDA                      | Danish Society of Engineers  |
| EE      | ESTAL                    | Estonian Communication and Service Workers' Trade<br>Union                                   |
|         | ETTA                     | Estonian Transport and Road Workers' Trade Union   |
| ES      | FSC-CCOO                 | Citizenship Services Federation of the Trade Union<br>Confederation of Workers' Commissions  |
|         | FSP-UGT                  | Service Public Federation of the General Workers' Union                                      |
|         | ELA-Gizalan              | Basque Workers' Solidarity   |
|         | FEP-USO                  | Public Workers' Federation of the Trade Unionist<br>Confederation                            |

 Table A10: Trade union organisation names

| Country | Abbreviation                       | Full name   |
|---------|------------------------------------|---|
|         | CSI-F Correos                      | Independent and Civil Servants Trade Union  |
|         | Sindicato Libre                    | Free Trade Union of Postal and Telecommunications   |
| FI      | PAU                                | Finnish Post and Logistics Union PAU  |
|         | YTN                                | Federation of Professional and Managerial Staff   |
|         | Pro                                | Trade Union Pro   |
|         | TEAM-liitto                        | Industrial Union TEAM   |
|         | SMERY                              | Interest Organisation for Finnish Advertising Deliverers                                  |
| FR      | CFDT Cadres                        | CFDT Professionals and Managers   |
|         | CGT FAPT                           | National Federation of Employees in Postal and<br>Telecommunication Activities            |
|         | F3C CFDT                           | Federation of Communication, Consultancy and Culture                                      |
|         | FO COM                             | Force Ouvrière – Communications   |
|         | UGICT CGT                          | General Union of Engineers, Managers and Technicians –<br>General Confederation of Labour |
|         | SUD PTT                            | Post and Telecommunications Federation – Trade Union<br>Solidarity                        |
|         | UNSA-Postes                        | National Union of Autonomous Trade Unions – Post  |
|         | CFTC Postes et Télécoms            | Federation of French Christian Workers' Confederation –<br>Post and Telecommunications    |
|         | CGC La Poste                       | General Confederation of Professional and Managerial Staff<br>– La Poste                  |
| EL      | P.O.S.T.                           | Panhellenic Federation of Postal Associations   |
|         | O.I.Y.E.                           | Greek Federation of Private Employees   |
| HR      | HSP                                | Croatian Trade Union of Postal Workers  |
|         | RSRH                               | Trade Union of Croatian Post and Telecommunication<br>Workers                             |
| HU      | PSZ                                | Postal Trade Union  |
|         | POFÉSZ                             | Independent Interest Representation Alliance of Postal<br>Workers                         |
|         | MAPÉSZ                             | Trade Union of Hungarian Postal Workers   |
|         | POMÉSZ                             | Postal Employees' Union   |
|         | Postal Interest Representation '92 | Postal Interest Representation '92  |
| IE      | CWU                                | Communication Workers' Union  |
|         | CPSU                               | Civil and Public Services Union   |
|         | PSEU                               | Public Services Executive Union   |
|         | AHCPS                              | Association of Higher Civil and Public Servants   |
|         | IPU                                | Irish Postmasters Union   |
| IT      | SLC-CGIL                           | Communication Workers' Union – General Confederation of Italian Workers                   |
|         | SLP-CISL                           | Postal Workers Union – Italian Confederation of Workers'<br>Trade Unions                  |

| Country | Abbreviation              | Full name  |
|---------|---------------------------|--|
|         | UIL Poste                 | Italian Union of Postal workers  |
|         | UIL Trasporti             | Italian Union of Transport Workers   |
|         | UGL Comunicazioni         | Communication Workers – General Workers' Union   |
|         | ASSIDIPOST – Federmanager | Trade Union of Managers of the Poste Italiane Group –<br>Federmanager                                  |
|         | SAILP-CONFSAL             | Italian Independent Postal workers Trade Union –<br>CONFSAL  |
|         | FAILP-CISAL               | Autonomous Federation of Italian Postal Workers  |
| LT      | LRDPS                     | Lithuanian Communication Workers' Trade Union  |
|         | LPDPS                     | Trade Union of AB 'Lietuvos paštas' employees  |
| LU      | Syndicat des P & T        | Syndicate of P & T Unions  |
|         | OGB-L                     | Independent Trade Union Confederation of Luxembourg  |
|         | LCGB                      | Luxembourg Confederation of Christian Unions   |
| LV      | LSAB                      | Communication Workers' Trade Union   |
| МТ      | GWU                       | General Workers' Union   |
| NL      | BVPP                      | Association for Postal Personnel   |
|         | CNV                       | National Federation of Christian Trade Unions  |
|         | De Unie                   | The Union  |
|         | FNV                       | Federation of Dutch Trade Unions   |
|         | LBV                       | National Interest Association  |
|         | Subcopartners             | Subcopartners; 'subco' is an abbreviation for<br>'subcontractor'                                       |
|         | VHP2                      | Association Higher Personnel 2   |
| PL      | NSZZ Solidarność          | Inter-company organisation Polish Post, The Independent<br>and Self-Governing Trade Union 'Solidarity' |
|         | ZZ PP                     | Trade Union of the Post Employees  |
| РТ      | SINDETELCO                | Democratic Union of Communication and Media Workers  |
|         | SNTCT                     | National Union of Post and Telecommunications Workers  |
|         | SINTTAV                   | National Union of Telecommunication and Audiovisual<br>Workers   |
|         | SINQUADROS                | Union of Technical Staff of Communications   |
|         | SINCOR                    | Independent Post Union of Portugal   |
|         | SITIC                     | Independent Union of Industry and Communication<br>Workers   |
| RO      | FSCP                      | Federation of Postal and Communication Trade Unions  |
| SE      | SEKO                      | Swedish Union for Service and Communications<br>Employees  |
|         | ST                        | Union of Civil Servants  |
|         | SI                        | Swedish Association of Graduate Engineers  |
|         | Ledarna                   | Association for Managerial and Professional Staff  |

#### Representativeness of the European social partner organisations: Postal and courier activities sector

| Country | Abbreviation | Full name  |
|---------|--------------|--|
|         | Transport    | Swedish Transport Workers Union                                |
|         | Unionen      | Unionen  |
| SI      | SDPZ         | Slovene Trade Union of Transport and Communications<br>Workers |
| SK      | OZ PaL       | Posts and Logistics Trade Union Association                    |
|         | SOZ PT       | Slovak Posts and Telecommunications Trade Union Association    |
| UK      | CWU          | Communication Workers' Union                                   |
|         | Community    | Community  |
|         | GMB          | GMB  |
|         | USDAW        | Union of Shop, Distributive and Allied Workers                 |
|         | Unite        | Unite the Union  |

| Country | Abbreviation                            | Full name  |
|---------|---|--|
| AT      | FSP                                     | Association of Freight Forwarding Companies                                  |
|         | FGBG                                    | Association for Forwarding of Goods Trades                                   |
|         | VÖZ                                     | Austrian Newspaper Association   |
|         | FGWM                                    | Professional Association of Advertising and Market<br>Communication Industry |
|         | WKÖ – BS Handel                         | Austrian Federal Economic Chamber – Commerce Branch                          |
| DK      | DI                                      | Confederation of Danish Industry   |
| ES      | ASEMPRE                                 | Professional Association of Postal Delivery and<br>Manipulation              |
|         | AEM                                     | Spanish Association of Courier Companies                                     |
|         | ANEB                                    | National Association of Mailing Companies                                    |
| FI      | PALTA                                   | Service Sector Employers   |
|         | VKL                                     | Federation of the Finnish Media Industry                                     |
|         | SKE RY                                  | Association for Delivery of Direct Advertisements and Free Newspapers        |
| IT      | FISE ASSOPOSTE                          | National Association of Postal Services Companies                            |
|         | FISE ARE                                | Association of Postal and Parcel Delivery Services<br>Companies              |
|         | CNA                                     | National Confederation of Crafts and Small and Medium<br>Enterprises         |
| LU      | Groupement Transports<br>luxembourgeois | Luxembourg Transports' Organisation  |
| NL      | TLN                                     | Transport and Logistics Netherlands  |
|         | WPN                                     | Netherlands Post Distribution Employers' Federation                          |
| SE      | Almega Tjänsteförbunden                 | Almega Service Associations  |
|         | Medieföretagen                          | Media Industries Employers Association                                       |
|         | BA                                      | Swedish Road Transport Employers' Association                                |
| SI      | ZPZ                                     | Transport and Communications Association                                     |
|         | ZDS                                     | Association of Employers of Slovenia   |

Table A11: Employer organisation names

| Country | Abbreviation                     | Full name                         |
|---------|----------------------------------|-----------------------------------|
| AT      | Post AG                          | Austrian Post Company             |
| BE      | Bpost                            | Belgian Postal Group              |
| BG      | Bulgarian Posts plc              | Company's name, original language |
| CY      | Cyprus Post                      | Cyprus Post                       |
| CZ      | Česká pošta s. p. (ČP)           | Czech Post, state enterprise      |
| DE      | Deutsche Post AG                 | Deutsche Post AG                  |
| DK      | Post Danmark                     | PostNord Denmark                  |
| EE      | Omniva (EP)                      | Omniva (EP)                       |
| EL      | ELTA                             | Hellenic Post S.A. (ELTA S.A.)    |
| ES      | Correos y Telégrafos S.A.        | Correos y Telégrafos S.A.         |
| FI      | Posti Oy                         | Posti Group (formerly Itella)     |
| FR      | La Poste                         | La Poste                          |
| HR      | Hrvatska pošta                   | Croatian Post                     |
| HU      | Hungarian Post Ltd               | Hungarian Post Ltd                |
| IE      | The Post                         | An Post                           |
| ІТ      | Poste Italiane SpA               | Poste Italiane SpA                |
| LT      | Lietuvos paštas                  | Lithuanian Post                   |
| LU      | POST Luxembourg                  | Luxembourg Post                   |
| МТ      | Maltapost plc                    | Maltapost plc                     |
| NL      | PostNL                           | Post Netherlands                  |
| PL      | Poczta Polska                    | Polish Post                       |
| PT      | CTT – Correios de Portugal, S.A. | Postal Services of Portugal       |
| RO      | CNPR/ Poșta Română               | Romanian Post                     |
| SE      | PostNord                         | PostNord                          |
| SI      | Pošta Slovenije, d.o.o.          | Slovenian Post                    |
| SK      | SP, a.s.                         | Slovak Post                       |
| UK      | Royal Mail Group                 | Royal Mail Group                  |

### Table A12: Company names

EF/16/61