## Arbetsförmedlingen, the Swedish Public Employment Service

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**Arbetsförmedlingen** 





## Change in your PES where the PES to PES Dialogue programme has had an impact

- To the PES to PES dialogue in Paris in early 2012. Topic: working with employers
- Brought with us a new method. This gave us an opportunity to try out this idea
- The dialogue supported us in further development, for example to be able to use each other's agreements, particularly with France



## What were the main success factors for initiating and facilitating change?

- The dialogue was coordinated by a representative from the Commission together with some PES-representatives
- Structured and comprehensive templates as well as response deadlines
- The composition of the group is important
- Dialogue within your own PES-organisation is key if you want to see change.



## What changes to the PES to PES Dialogue programme could increase the potential for transfer?

- Optional follow-up workshop seminars could be useful. Topics:
- How to measure results?
- How do we best communicate new methods and ways of working to the local employment offices?
- Also meet with employers from other countries-For what reasons do you cooperate with PES? (efficiency, CSR, recruitment needs)
- Support to continue the discussion after the P2P Dialogue. Workshop meetings to share knowledge and current status.