

LE PLUS BEAU MÉTIER
C'EST CELUI QU'ON PEUT EXERCER

The « Individualised job-support process » for young jobseekers in Wallonia



1. Terms of the support

Lonely process for all jobseekers

- **Simplified registration** (face-to-face, phone, e-registration)
- **Personal counsellor / job-coach**
- **Long-term support** (up to one year)
- **Standardised approach**
 - Individualised services

= simplification and flexibility

Early intervention

Within :

- **4 weeks** (after registration) for less qualified young (< 25)
- **3 months** (after registration) for all other groups

= preventive action

Pathway management

- **Screening and assessment interview**
- **Action-plan (link with jobs and skills)**
- **Follow-up of the action-plan**

= adapted / tailor-made pathway (personnalisation of services)

Privileged interlocutor

- **Reference person (job-coach)**
- **Job-coach**
- **Expert**

= adapted follow-up and personalisation of the institution

2. Personalisation of the Action Plan

Action Plan

Targeted actions for young jobseekers

- « job try-outs », work experience placement.
- « MISIP » “Job situation Placement”
- collective or individual information sessions on future / in-demand jobs and sectors, labour market opportunities
- making them aware of the possibilities to work in other Regions (Flanders) or abroad (interregional and international mobility)
- guiding them to other specialised operators / organisations recognised for their expertise
- support of a social worker for the most vulnerable young jobseekers (internal network = new)

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Targeted actions for young jobseekers

Examples : « Job try-out » scheme, Skill Centres



1. Job try-outs

Idea

- Real-life professional situations (into VT centres)
- Simulations in training workshops
- Experiencing 3 jobs within 3 weeks

Aims

- To choose a professional orientation (while sometimes avoiding some stereotypes)
- To discover jobs (in-demand and green jobs...)
- Eventually to start a suitable training programme

Steps

- **Information**
 - working conditions, working hours, professional behavior, salary, etc.
 - regional characteristics of the labour market.
- **Experimentation and process evaluation**
 - 120 hours
 - 3 jobs at minimum
 - 11 economic sectors
- **Assessment**
 - feed-back with the trainers and personal job-coach

Results

- 2011 : 1120 job try-out contracts

2. Vocational training – Skill Centres

The Skill Centres : An innovative concept in the field of training

- Based upon the **cooperation** between social partners, economic branches and the Public Employment Service
- Open to **other partners** (research centres, universities, high schools, clusters)
- A component of the **Walloon Regional Policy**
- Accessibility to **various target groups** (jobseekers, apprentices, workers, pupils, managers, ...) with **different training methods**
- Highly **innovative & advanced** tools and training machines. Supported by the **European Structural Funds** (ESF, ERDF)

Results for year 2012 :

- 5.292.354 training hours
- 119.947 trained persons (35.259 workers - 27.365 job seekers - 47.453 teachers/students)

Thank you for your attention

Further information:

www.leforem.be

<http://www.leforem.be/centres-de-competence.html>

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