

Need assistance?

If you would like to submit a request for support, please visit our website.

You can then complete our online enquiry form to enable us to identify the most appropriate expert to handle your query.

Alternatively, call our helpdesk to discuss your needs.

Support is available in six languages.

- **English**
- **French**
- **Spanish**
- **Polish**
- **German**
- **Italian**

Initial phone responses will be in English: for other available languages, please send an email or complete the online enquiry form so that we can arrange for an expert with appropriate language skills to call you back.



Find out more

Visit our website:

<http://ec.europa.eu/social/youthtraining>

Call us on: +44 (0) 121 212 8933

Or email us with your questions:

youthtrainingdesk@uk.ecorys.com

About the helpdesk

You can contact our helpdesk on **Tuesdays and Thursdays between 14.00 - 18.00 CET** (Central European Time).

We look forward to hearing from you!

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Advice on apprenticeship and traineeship schemes

Specialist assistance for:

- policy makers at national, regional and local level
- European Social Fund (ESF) Managing Authorities
- national and regional agencies



Advice on apprenticeship and traineeship schemes

The EU is supporting Member States to develop high quality apprenticeship and traineeship programmes to:

- make the school-to-work transition easier
- equip young people with the right skills and experience for sustainable employment.

The **advice service** on apprenticeship and traineeship schemes is available **until the end of 2014** and provides:

Research into apprenticeship and traineeship programmes

- **Review of existing apprenticeship and traineeship programmes** identifying the most successful and cost-effective approaches for young people, governments, employers and wider society (available in summer 2013)
- **Guidebook** summarising the findings of the review (available summer 2013)
- **Summary of relevant apprenticeship and traineeship programmes** planned under the new European Social Fund (ESF) programming period 2014-2020 (available summer 2014)

Helpdesk

A Helpdesk on apprenticeship and traineeship schemes to provide strategic, operational and policy advice for:

- policy makers at national, regional and local level in the areas of youth employment, education and training policies
- ESF Managing Authorities
- relevant national and regional agencies
- social partners or their members

...who are planning, setting up, running or evaluating apprenticeship and traineeship schemes.

Questions related to ESF procedures and eligibility, including by ESF project promoters, should be directed to your national ESF Managing Authority (see our website for details).

Events

- **Conference** in June 2013 to exchange good practice in setting up and running apprenticeship and traineeship schemes and identify the need for assistance by the Member States.
- **Learning seminar** in February 2014 to enhance knowledge on the evaluation of apprenticeship and traineeship schemes for those responsible for setting up and running schemes.
- **Awareness-raising activities** organised in the Member States to bring the project closer to businesses, educational institutions and young people.

Full details on these events will be published on our website as soon as they are available.

