

JUST/2014/RRAC/AG

APPLICATION NUMBER: 4000006640

NAME: International Network Against Cyber Hate

COUNTRY: Netherlands

TITLE: -Research Report Remove: Countering Cyber Hate Phenomena

REQUESTED AMOUNT: EUR 745,536.80

PRIORITY: HATE-Hate crime and on-line hate speech

Contact details : not released

Project description:1. Objectives

The project wants to gain knowledge (content) about phenomena and current trends related to cyber hate and their relevance on a European level in close cooperation with the involved partners. The monitoring activities shall also lead to knowledge(structure) about how monitoring of cyber hate can be done in a continuous manner.

The project is additionally aiming at standards for the assessment of cyber hate phenomena in social media, for content guidelines for Internet service providers (ISPs) and SocialMedia to promote good guidance and recommendations for effective counter strategies to combat cyber hate phenomena on different levels.

Formats for publication need to be developed and implemented to successfully impart knowledge gained by the project in order to inform and sensitize relevant target groups about the structure of online hate, its sources, impact and weak points.

Another objective is the establishment of a central system and contact point to file online complaints. Complementary, removal procedures from ISPs and Social Media need to be improved.

2. Activities

Parameters to measure European relevance of cyber hate phenomena will be determined and topics specified that need to be researched.

Comprehensive and workable criteria for recognition, registration, assessment and analysis of cyber hate phenomena of European relevance will be defined, a database for transnational use and a guide will be developed.

Data on cyber hate will be collected. Partners will research, analyse, classify and compare relevant phenomena like anti-Semitism, anti-Ziganism, Muslim hatred and homophobia on the Net, their range and impact. Findings will be evaluated and results formulated. New phenomena arising will be set on the agenda.

A reporting system for cyber hate, procedures of forwarding complaints to partner hotlines and a usage guide will be developed and implemented. The online complaints mechanism will be promoted via the INACH website, on social media profiles and by other means.

A complaints app for smart phones and tablets will be developed and offered for free download. The support and complaints systems of relevant ISPs and Social Media will be tested.

Results will be widely disseminated to relevant stakeholders and suggestions for improvement will be communicated.

3. Type and number of persons benefiting from the project

The project shall gain benefit for innumerable experts from different professions e.g. decision makers on national and European level, law enforcement officials, educators, NGOs, support and policy makers of ISPs and Social Media and Internet users.

Experts, stakeholders and practitioners are expected on the annual conferences, web activities shall reach thousands of users. The INACH partners as national focal points will act as multipliers in their resp. countries.

4. Expected results

It is expected to build expertise in the field of monitoring, enabling INACH partners to continue the work on a regular basis.

The implemented database will become a main instrument for registration and analysis of cyber hate.

The complaints system on the INACH website and the complaints app will be the method of choice for users to report cyber hate to trusted partners.

Communication of results will have an immediate positive impact on the improvement of removal procedures and the amount of hate disseminated.

Decision makers, ISPs, the Social Media and Users will be aware of the problem and counter strategies.

5. Type and number of output to be produced

Two annual reports on cyber hate, 4 reports on special topics (anti-Semitism, anti-Ziganism, Muslim hatred, homophobia), website and social media postings and a weekly newsletter with info snippets will be produced.

Activities aiming at reporting will lead to a European online complaints system that can be accessed via website and app.

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APPLICATION NUMBER: 4000006652

NAME: Foundation For Research And Technology - Hellas

COUNTRY: Greece

TITLE: -MANDOLA: Monitoring AND Detecting OnLine hAte Speech

REQUESTED AMOUNT: EUR 918,204.24

PRIORITY: HATE-Hate crime and on-line hate speech

Contact details : mandola-contact@mandola-project.eu

Project description: Objectives

- To monitor the spread and penetration of online haterelated speech in Europe and in Member States using bigdata approaches
- To provide policy makers with actionable information that can be used to promote policies that mitigate the spread of online hate speech
- To provide ordinary citizens with useful tools that can help them deal with online hate speech
- To transfer bestpractices among Member States

To set up a reporting infrastructure that will connect concerned citizens with police forces and appropriate abuse desks and which will enable the reporting of haterelated speech, and dangerous speech.

Activities: The activities of the project will be structured around the following Work Streams:

- WS0: Management. This Work Stream will coordinate the activities of the project and will assure the smooth collaboration of the partners towards the effective completion of the project.
- WS1: Awareness and Dissemination. This Work Stream will spread awareness to all interested stakeholders and will disseminate the excellence of the project.
- WS2: Legal and ethical Framework. This Work Stream will ensure that the project complies with the requirements of the protection of fundamental rights, especially the right to private life, to personal data protection and to freedom of expression. This will imply to legally define the notion of hate speech which will also serve as a basis of the tasks to be performed in the other Work Streams.
- WS3: Technical Infrastructure. This Work Stream will provide the technical infrastructure needed (i) to monitor the spread and penetration of online haterelated speech using automated tools based on bigdata analysis and (ii) to provide the necessary reporting tools that will connect citizens with the police enabling them to report online hate speech.

- WS4: Reporting Infrastructure and Networking. This Work Stream will create a network of National Liaison Officers (NLOs) who will be able to handle reports. These will act as the contact persons for their Member States and will bring in legal and technical expertise as and when needed.

Type and number of persons benefiting from the project

Ordinary Citizens: We expect thousands of ordinary citizens to benefit from the project through the monitoring dashboard, the awareness activities, the reporting infrastructure, and the “Responding to Online Hate Speech” Frequently Asked Questions Manual

Policy makers: Based on the state of the entire Internet, the dashboard will be able to present valuable information that will help policy makers reach better decisions.

Expected results

A dashboard that will demonstrate the trends in spread and penetration of online hate-related speech.

A smartphone app that can be used

to spread awareness and to report hate-related criminal activities

A network of Member States that will be used

to transfer best practices

to assist users

to funnel reports about illegal online hate speech to the police

Type and number of outputs to be produced

The outputs of the project are expected to be:

A dashboard of online hate-related speech trends in time and space.

A set of automated crawling tools that will identify hate-related speech web sites and pages. The possibility to distinguish potentially illegal content from potentially non-illegal contents will be investigated.

A smartphone app that will be used to educate people and to help them report illegal online hate speech.

A Frequently Asked Questions Manual on “Responding to online Hate Speech”

A study of the definition of illegal hate throughout the European Union, which will enable to clarify the precise kind of contents to be targeted

A study of the legal framework surrounding hate-related speech monitoring and report

A privacy impact assessment of the project to ensure its compliance with privacy and data protection requirements

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APPLICATION NUMBER: 400006656

NAME: Jesuit Refugee Service Europe

COUNTRY: Belgium

TITLE: -Promoting best practices to prevent racism and xenophobia toward forced migrants through community building

REQUESTED AMOUNT: EUR 327,538.20

PRIORITY: BEST-Best practices

Contact details : europe@jrs.net

Project description:Objectives: The project has 2 main objectives:

- Identification and promotion of best practices to prevent racism and xenophobia against forced migrants in 9 different European countries through community building programmes
- Use the voices and experiences of forced migrants and the citizens involved in the different national community building programmes to speak out against racism and xenophobia as a way to raise awareness.

Activities

1. Identification and promotion of Best practices to prevent racism and xenophobia through community building

1.1. Identify antiracism networks and other organization with community building programs to work together to prepare national awards and workshops.

1.2. Organise 9 national awards and workshops in collaboration with the different national networks to identify best practices to prevent racism and xenophobia against forced migrants.

1.3. Write 9 national reports on best practices and contribute to writing a European best practices manual.

1.4. Disseminate the manual at national level with civil society organisations and national politicians and public stake holders through individual outreach.

2. Create tolerance and hospitality towards forced migrants through awareness raising

2.1. Define 9 national communications strategies to raise awareness against racism and xenophobia towards forced migrants.

2.2. Collect testimonies, personal stories and experiences of forced migrants and citizens who have participated in community building initiatives.

2.3. Produce 9 national video to let citizens and forced migrants to speak out against discrimination.

2.4. Disseminate national awareness raising materials (videos, testimonies, stories, pictures) using different networks and channels (Project website, social media, face book, local press, radio, newsletters, etc.)

3. Advocacy for a stronger policy response to racism against forced migrants involving more community building

3.1. Organise a public event in Brussels (press conference + event) to disseminate the Best practices manual to different targeted audiences.

3.2. Diffusion of the event results and the European Best practices Manual to journalists and European policy makers on how to prevent racism and xenophobia through community building initiatives

Type and number of persons benefiting from the project:

- The beneficiaries of the project are forced migrants living in 9 European countries (asylum seekers, detainees, migrants).
- Civil society (national antiracism networks, local associations and local communities and citizens involved in community building programmes (500 people).
- The general public will benefit from the awareness raising actions (5000 people).
- Finally, policy makers at national and European level (50 people) will benefit from the Manual and journalist (30).

Expected results

- Mobilization and engagement of national antiracism networks and organizations involved in community building programmes to combat racism in 9 European countries.
- Identification of best practices and diverse public awareness raising activities.
- Development of National Best Practices reports, exchange of best practices within 9 European countries and definition of Best Practice at European level
- National and European awareness raising activities (testimonies and stories on project website, social platforms, videos ...)
- Advocacy at national and European level

Type and number of outputs to be produced:

- 9 National reports on national community building initiatives .
- 9 Workshops on Best Practices in 9 European countries.
- 9 National Best Practices reports

- 1 European Best Practices manual.
- 1 Website with 9 sections with testimonies and stories.
- 9 Videos (3 minutes each one) in different national languages
- At least 100 photographs of different programmes, events and people involved
- 50 written testimonies from forced migrants and local participants
- 1 event in Brussels with 6080 participants.

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APPLICATION NUMBER: 400006673

NAME: European Forum For Urban Security

COUNTRY: France

TITLE: -Just and safe cities for all : local actions to prevent and combat racism and all forms of intolerance

REQUESTED AMOUNT: EUR 305,831.68

PRIORITY: BEST-Best practices

Contact details : contact@efus.eu

Project description: Objectives

The main objective is to raise awareness at the local level and beyond, by making use of the roles and influence of local elected representatives to inform about the problems of racist violence and all forms of intolerance which are spreading over Europe. In its cities' Manifesto, Efus advocates a Europe that is open to the world, seizing the potential of the diversity of its populations. "A just city is a safer city" promotes Efus Manifesto. Promoting a tolerant city and fighting racism go in line with Efus principles and actions, in favour of a safe city.

To highlight 50 promising local practices in Europe developed by local and regional authorities in the field of fighting and preventing racism and all forms of intolerance.

Activities

The project "Just and safe cities for all" will gather 9 partners, from 8 different countries during 24 months.

The activities will consist in :

Gather promising local practices in Europe developed by local and regional authorities on the topic of fighting and preventing racism and intolerance. In order to be representative of Europe, a call of interest will be launched by Efus and its partners to Efus members and all other interested local authorities in Europe, to collect as much examples of practices as possible.

Practice analysis by the partners. 50 practices will be chosen to illustrate the Best practices Manual.

Disseminate: dissemination seminar and local events. The last phase of the project will focus on dissemination activities in order to publicise the Manual and the local actions in Europe that promote tolerance and fight racism, giving the voice to local elected representatives

Type and number of persons benefiting from the project

The 50 cities (practices) that were chosen to illustrate the Manual.

Efus network of 250 European local and regional authorities and the partners' networks in their countries: around 420 local and regional authorities, universities, civil society organisations.

All local and regional authorities in Europe interested in developing activities to fight and prevent racism and all forms of intolerance. They can take example from the 50 practices described in the Manual and implement the same project in their context.

Expected results

An improved knowledge among decisionmakers and practitioners on the measures that are taken at the local level to counter racism and intolerance

The mobilization of local authorities and local elected officials on the topic

A raised public awareness of speeches and racist incidents and other forms of intolerance

Type and number of outputs to be produced

Production of a best practices Manual, translated in 7 languages that will identify local practices to fight racism and highlight the success factors and tools to fight racism and intolerance and the prevention policies at local level

Mobilization of local authorities and local elected officials. Efus Executive Committee will produce a resolution on the topic

A raised public awareness of speeches and racist incidents and other forms of intolerance

A common communication strategy will ensure a wide dissemination of the project and of the existing prevention messages to counter racism, xenophobia, homophobia and other forms of intolerance

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APPLICATION NUMBER: 400006693

NAME: University Of Barcelona

COUNTRY: Spain

TITLE: -DIVERCITY: Preventing and combating homo and transphobia in small and medium cities across Europe

REQUESTED AMOUNT: EUR 355,597

PRIORITY: BEST-Best practices

Contact details : esru@ub.edu; olga.jubany@ub.edu

Project description: Objectives

- O1. To make a social diagnosis about discourses, representations and practices linked to homo and transphobia in small and medium cities (50.000 to 600.000 inhabitants), paying particular attention to hate crimes and hate speech.
- O2. Mapping practices and local policies to prevent and combat homo and transphobia and identifying the successful initiatives and existing lacks.
- O3. Exchange of experiences, good practices and needs identified with the purpose of implementing best practices in other cities and find solutions to shared needs.
- O4. Proposing and promoting organizational, legal and social measures to combat homo and transphobia in small and medium cities.
- O5. Training law enforcement authorities, prosecutors and lawyers in defending victims of homo and transphobia and identifying and reporting correctly homo and transphobic crimes.
- O6. To raise awareness about the social risks of homo and transphobia.

Activities

A0. Management, coordination, Intellectual Property Rights and ethics

A1. Transnational and comparative research on homo and transphobia in small and medium cities across Europe

A2. Exchange of best practices, strategies and tools, through local and transnational workshops.

A3. Proposals for specific social, legal and policy measures to combat homo and transphobia at national and European levels

A4. Training needs assessment and training seminars for law enforcement authorities, prosecutors and lawyers

A5. Awarenessraising campaign and dissemination, including workshops with young people, workshops with LGBT people and seminars with local journalists and bloggers

Type and number of persons benefiting from the project

T1. Lesbians, gays, bisexuals and transgenders who live in small and medium cities.

T2. Professionals directly involved in the fight against homo and transphobia.

T3. Providers of local public services.

T4. Local governments, public services and NGOs.

T5. National and transnational bodies.

T6. General public, with a particular focus on young people living in the cities included in the project.

The cities participating in the project are:

1. Girona (Spain – 97.000 inhabitants)

2. Tarragona (Spain – 134.000)

3. Charleroi (Belgium – 204.000)

4. Nottingham (United Kingdom – 305.000)

5. Thessaloniki (Greece – 322.000)

6. Wroclaw (Poland – 632.000)

Expected results

R1. Strengthened skills of public and private bodies to prevent and combat homo and transphobia

R2. Improved competences of law enforcement authorities, prosecutors and judges in dealing with crimes related to homo and transphobia.

R3. A deeper knowledge about multiple dimensions of homo and transphobia in small and medium cities.

R4. Higher visibility and awareness of this social problem and its consequences.

R5. Contribution to the combat against homo and transphobia with transnational cooperation.

R6. Active involvement and visibility of LGBT people in the diagnosis and development of specific measures.

R7. Strengthening of the welfare and fundamental rights of LGBT people.

Type and number of outputs to be produced

OUT1. Diagnostic report about homo and transphobia in small and medium cities across Europe.

OUT2. Best practice guides for public services, local governments, NGOs and LGBT people.

OUT3. Ethical codes for public services, local governments and NGOs.

OUT4. Awarenessraising campaigns against homo and transphobia and social promotionof diversity.

OUT5. Training seminars for law enforcement authorities, prosecutors and lawyers.

OUT6. Legal proposals to prevent andcombat homo and transphobia.

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APPLICATION NUMBER: 400006706

NAME: University Of Cyprus

COUNTRY: Cyprus

TITLE: -C.O.N.T.A.C.T.: Creating an Online Network, monitoring Team and phone App to Counter hate crime Tactics

REQUESTED AMOUNT: EUR 592,728.68

PRIORITY: HATE-Hate crime and on-line hate speech

Contact details : not released

Project description:

1. Objectives:

- Promotion of cooperation on reporting and monitoring online hate speech within European countries with a synergy between strong NGOs and Universities known for their work on racism, xenophobia and intolerance as well as with key stakeholders such as the Ombudsperson.
- We include countries needing much work on the issue because of tensions with immigration and countries who can provide mutual learning, and exchange of good practices through cooperation activities and peer reviews. The activities, meetings will create mutual recognition, mutual transfer of knowledge and practices.
- Effective access to legal rights to anybody who can read one of the languages of the participating countries since most important documents will be posted in the 10 different languages on the Web platform and the phone app compatible link directly to the Webplatform.

2. Activities:

- Development of training modules (W1) and implementation of training sessions (W3)
- Development of ICT tools (Web platform, online crime reporting tool + PhoneApp)
- Development of a common university teaching module (W1)
- Awarenessraising activities, multimodal school events and workshops (W4)
- Analytical activities (studies, data collection, creation of databases, development of common methodologies, preparation of leaflets) (W1 + W4)
- Perceptual experiment (W1)

3. Type and number of persons benefiting from the project:

- a. 350 police officers, judges, legal experts and public authorities
- b. 410 media professionals
- c. 215 Trainers, educators, teachers
- d. 385 young people
- e. 30 social workers and NGOs
- f. General public with online information (including leaflets of information regarding rights see 1.7) + phone App, with the dissemination actions on the 21st of March and the 17th of May of each year and the international conference.
- g. Victims or witnesses of hate crime through the use of online tools.

4. Results:

1. Effective and comprehensive information of rights for vulnerable communities through network, campaigns, phone app and web platform as well as for the general public
2. Public awareness and knowledge about existing monitoring and reporting mechanisms
3. Understanding of potential issues affecting these rights with the forum on the Web platform
4. Implementation of Union law instruments and policies thanks to the trainings of law enforcement officers, media and with access to a free Phone App for general public
5. Development of cooperation between Member States, elaboration and dissemination of best practices as mentioned above
6. Contextualized understanding of reasons for hate crime /speech in different parts of Europe and a response promoting values and principles deriving from Union law.
7. A wide dissemination of results to relevant stakeholders/ public via the 4 different campaigns during the project aiming to make known the tools implemented
8. Youth awareness of what hate crime is and how to respond to it with the school workshops

5. Type and number of outputs to be produced: Practical tools and solutions that address crossborder or Unionwide challenges are put into place such as:

one multilingual Webplatform (languages of partners)

one multilingual phone app

4 different types of leaflets

40 popularized articles

1520 scientific articles

20 training sessions for media professional media (SP, IT, PL, RO, CY, MT)

15 training sessions for law enforcement authorities and public authorities (GR, SP, CY, PL, Malta)

9 training sessions for educators (10 workshops with youth)+ 9 perceptual experiments to understand what youth believe hate speech to be (SP, CY, IT, PL, GR, DK, MT, RO, LI)

one international conference

one training book for law enforcement (with video)

one booklet for youth and hate crime

one online common university course on intolerance and hate speech

10 updated data bases on hate crime for each participating country

one Strategy paper common to all participants

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APPLICATION NUMBER: 4000006723

NAME: Associação Ilga Portugal - Intervenção Lésbica, Gay, Bissexual E Transgénero

COUNTRY: Portugal

TITLE: -UNIFORM -Bringing together NGOs and Security Forces to tackle hate crime and online hate speech against LGBT persons

REQUESTED AMOUNT: EUR 600,026

PRIORITY: HATE-Hate crime and on-line hate speech

Contact details : ILGA@ILGA-PORTUGAL.PT

Project description: Objectives

combat discrimination and violence against LGBT persons and underreporting figures and increase knowledge on homophobic and transphobic hate crime

implement applicable EU legislation

create a uniform reporting mechanism

promote networking among all involved actors

raise the awareness of LGBT victims of hate crime and encourage trustbuilding relationships among relevant stakeholders

Activities

1. Consortium's initial workshop in Lisbon
2. Data collection and analysis among stakeholders – interviews
3. Collection of existing structures/procedures
4. Workshop with consortium and CEPOL in Budapest
5. Development of the website and mobile app
6. System implementation and testing
7. Online and tv campaigning in all the participating countries
8. Practical information brochure for victims
9. European conference in Brussels

Type and number of persons benefiting from the project

Directly: 10 European LGBT organisations; 30 members of security forces; 30 members of the judiciary; 30 members of victim support services; 30 victims of LGBTrelated hate crime.

Indirectly: 2000 members of security forces (100persons/year*2years*10countries); 200 members of the judiciary (10persons/year*2years*10countries); 200 members of victims support services; 20000 victims of LGBTrelated hate crime (1000persons/year*2years*10countries).

Expected results

improved information on the needs and difficulties faced by security forces, justice representatives, victim support services and victims in tackling hate crime and underreporting;

improved knowledge on the existing and previously successful reporting mechanisms and websites and the reasons for their closure, when applicable;

improved national policies aimed at tackling homophobic and transphobic hate crime;

enhanced cooperation among LGBT national organisations, public authorities, victim support services and international organisations;

harmonised reporting mechanism available through the European Union;

comparable crosscountry data on homophobic and transphobic hate crime and online hate speech;

higher number of EU Member States submitting official data on LGBTrelated hate crime and online hate speech;

aware and empowered victims and witnesses of homophobic and transphobic hate crime;

higher figures on reporting homophobic and transphobic hate crime and online hate speech.

Type and number of outputs to be produced

1. Workshops (2);
2. Reports from the conducted interviews in relevant actors (120);
3. Reports on existing websites, mechanisms and best practices (10);
4. Webpage (1);
5. Mobile app (1);
6. Online video(10);
7. Tv campaign (10);
8. Brochure (10);

9. Conference (1).

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APPLICATION NUMBER: 400006738

NAME: Irish Council For Civil Liberties

COUNTRY: Ireland

TITLE: -Lifecycle of a Hate Crime: Determining best practice in the application of criminal laws and sentencing provisions for hostility based offences in the EU

REQUESTED AMOUNT: EUR 527,960.73

PRIORITY: BEST-Best practices

Contact details : not released

Project description: This project will examine the application of criminal laws and sentencing provisions for hate crime across 5 EU Member States: Ireland, United Kingdom, Sweden, Latvia and Czech Republic, capturing best practice in the tools used to combat hate crime across Europe, as it relates to strategies of legal intervention and the implementation of these rules. Over the past 1015 years, EU Member States have sought to combat and prevent hate crime by enacting penal provisions that enhance the punishment of hate-motivated offenders. The application of provisions has not been uniform, with some countries creating new bodies of legislation to criminalise hate crime offences (UK), others amending criminal codes to aggravate existing offences (Sweden; Czech Republic; Latvia), and some with no specific hate crime provisions (Ireland). Official reports on numbers of annually recorded hate crime in each jurisdiction vary significantly: UK 47,676; Sweden 5518; Czech Republic 173; Ireland 119 and Latvia 18 (OSCE 2013).

Objectives:

1. Detail the operational realities of hate crime legislation by gathering experiential accounts of the legislation 'in action' from legal professionals
2. Document differences in both victims' and offenders' experiences of the criminal justice system according to the legislative and policy context
3. Identify shortfalls in the legislative responses to Article 4 of the Framework Decision on Racism and Xenophobia as well as existing hate crime legislation among participating Member States
4. Identify best practice models of hate crime legislation and supporting policy among the participating Member States and tailor these, where appropriate, to common and civil law systems
5. Develop manuals outlining best practices and recommended legislative models on hate crime
6. Disseminate information across the 28 Member States to enable States to benchmark, learn, and develop strategies to combat hate crime
7. Inform future EU policy and legislative responses to hate crime

Activities:

- Doctrinal analysis of hate crime legislation in each jurisdiction
- Thematic analysis of supporting policies pertaining to the prosecutorial and police services in each jurisdiction
- Secondary analysis of official statistics relating to: numbers of prosecutions of aggravated offences; number of sentences which are enhanced as a consequence of hate motivation
- In depth, qualitative interviews with 10 defendants/offenders and 10 complainants/victims, 10 judges, up to 20 prosecutors and up to 20 defence attorneys in each jurisdiction
- Direct comparisons of legislation, prosecution practices and sentencing practices across jurisdictions.

Beneficiaries:

The results of this project will directly benefit:

- The EU Commission, as findings will provide insights into victims' experiences of the prosecution of hate crime, including the effectiveness of the Victims' Directive
- The EU Council of Ministers, providing a detailed analysis of the implementation of Article 4 of the Framework Decision and the effectiveness of the domestic legislation for hate crime
- Member State legislators and policy makers seeking to enhance the effectiveness of national legislative responses to hate crime
- Prosecutors and police forces by way of operational policies and guidelines for combating hate crime
- Civil society organisations working on hate crime prevention including victims' lobby groups

Expected results:

To provide a replicable model for analysis of the implementation of EU framework decisions and directives and their operational effectiveness. Type and number of outputs to be produced:

- 5 national reports
- Comparative report outlining a crosscountry analysis and comparing civil and common law jurisdictions disseminated to 28 Member States
- Statements of best practice regarding legislative models and supporting policies tailored, where appropriate, to common and civil law systems
- Training manuals for prosecutors
- Guidance manuals for judges

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APPLICATION NUMBER: 4000006743

NAME: Research Centre On Security And Crime

COUNTRY: Italy

TITLE: -eMORE MOonitoring and REporting online hate speech in Europe

REQUESTED AMOUNT: EUR 1,001,703.86

PRIORITY: HATE-Hate crime and on-line hate speech

Contact details : valentina.scioneri@rissc.it

Project description: Objectives

Overall objective:

to contribute to developing, testing and transferring a knowledge model on online hate speech and offline hate crime, based on a circular and advanced joint monitoring/reporting system, to gain a sound understanding of the phenomena/trends over the Internet and offline, to allow comparative analysis at national/EU level, and to support the harmonised combating against hate-motivated offences at EU/national level. The model is structured upon four main elements:

1. indepth/up-to-date knowledge
2. multidisciplinary/innovative technological approach
3. cooperation among relevant public/private stakeholders
4. visibility and engagement of victims/witnesses and citizens

Specific objectives:

1. to develop/test an innovative tool to automatically detect/monitor online hate speech
2. to develop/test a multilevel reporting tool (APP) for hate crime
3. to develop/test a comprehensive circular knowledge model, based on the integration between the data/information collected through the monitoring and reporting tools developed by the Project
4. to promote the engagement of victims/witnesses/bystanders through their access to the APP
5. to promote networking/cooperation among stakeholders and to empower them
6. to enhance visibility and dissemination of results, thus supporting transfer to EU MS and sustainability

Activities

WS 0 management/coordination

WS1 monitoring online hate speech and reporting hate crime

WS2 pilotcases

WS 3 knowledge generation

WS4 capacity building, networking and dissemination

Type and number of persons benefiting from the project

Target groups:

NGOs / average 500 p.

public authorities/services / average 200 p.

LEAs / average 200 p.

victims/witnesses/bystanders / average 1000 p. (through the use of the APP in 9 participating countries)

N.B. some initiatives related to technologies (e.g. APP, elearning trainings, website) make it difficult to have a precise estimation of the number of people involved.

Final beneficiaries: academics/researchers, CSOs, prosecutors/judges, private companies, journalists...

Expected results

improved knowledge/state of the art in the field of Internet monitoring, linguistic classification and automatic detection/indexing/monitoring on online hate speech

improved mapping capacities on online contents/communication resources used for online hate speech

improved EU multidisciplinary/comparative approach

improved knowledge on interdependencies between online/offline hate crime and other serious criminal phenomena (e.g. trafficking/illegal immigration and terrorism)

enhanced cooperation between national public/private stakeholders

enhanced harmonisation in the approach/tools at EU level to monitor/report/analyse online/offline hate crime

enhanced availability of victims/witnesses/bystanders to report

enhanced role/efficacy of criminal law

enhanced skills to train key actors

enhanced opportunities to improve quality of media representation of hate crime

enhanced awareness among citizens

Type and number of outputs to be produced

technological tools / 3 (crawler, APP, knowledge platform)

research/comparative analysis / 3

evaluation of legislation / 1

development of guidelines/manuals / 4

impact assessment / 1

policy recommendations / 1

trainings / 2

seminars+final conference / 11

trainings / 2 elearning modules

Note: The requested amount may be in some cases different from the maximum amount of EU grant awarded (i.e. it may be lower than the amount requested).