Self Reflection in Communication Skills

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Objectives

Improvement of:

- communication skills;
- hearing management skills.

Target Group: judges (continuous training of judges, skills training)
Outline

The training consists of three stages:

- an introductory seminar;
- one-to-one feedback session;
- follow-up seminar.
Introductory Seminar

- Number of Participants: 5 (judges);
- Number of Trainers: 2 (a communication specialist and a specialist on procedural law);
- Discussion of effective communication and hearing management strategies that judges use.
One-to-One Feedback Session

- Participants: a judge and two trainers;
- Observing and video-taping the court hearing(s);
- Immediate feedback.
Follow-up Seminar

- Pre follow-up seminar: video recordings of court hearings are made available to the rest of the group;
- Participants: judges and trainers;
- Viewing and discussing the video recordings: formulation of conclusions and recommendations for their own further development.
Advantages

- Responds to the need of individualised training;
- Close interactions between judges and trainers;
- Takes into account the time-constraints of judges;
- Judges are very interested in how they are perceived by others in the courtroom.
Thank you!